FAQ on SRS

What is maximum or minimum range of user-id and password?

	Manager	Customer
Userid	System Generated	System Generated
Password	System Generated	User Generated with no character limit

What is maximum lenght of account number ?

It is System Generated

Does it require to add beneficiary account before transfer or he directly transfer the funds without verifying that beneficiary account?
Beneficiary addition is not required.

What is maximum and minimum range of fund transfer in a day ?
No Limits on transfer amount

Customer/ Manager can get the statement which is 10 years back? Or we can retrieve the date just 6 months or 1 year old data?

Yes. They can get statement 10 years back, provided there is data in system corresponding to that time frame.

Can we enter short names if the STATE filed like for Ohio- we need to enter complete name of the state or it is also acceptable to enter short name like"OH"?

There is no dropdown. You can enter OH

Does the city column is a text box or drop down list?
Text Box

How can we know the associated accounts under a specific manager?

No default accounts are created for Manager. When you create new customers using a manager id , they automatically come under that particular manager's purview

Do managers have permissions to delete customer when the account is active or only managers have permissions to delete the account and customer details when customer closes the account/Account becomes inactive??

Delete Account	Manager	**Manager:** A manager can add a delete an account for a customer.
Delete Customer	Manager	A customer can be deleted only if he/she has no active current or saving accounts **Manager:** A manager can delete a customer.

Managers can delete account even if the account is Active. Unlike other systems, in Guru99 Banking Project, there is no system to "activate" and later after some time "re-activate" the account. Once an account is deleted its gone forever. Sames goes for Customer. The only constraint is in order to delete a Customer , that particular customer id should not have any Accounts. So the accounts needs to be deleted before deleting the customer.

Known Issues

Date of Birth - One can enter future date when creating a new customer
Pop Up Messages - The Pop Up messages generated on success or failure of a transaction may not describe the issue in detail