

Cloud Operations DBA Home

Database Contacts and Escalations

Applications

- MultiTenant Applications
 - ADE
 - Inbound RDP connections to ADE Jump Box
 - AMSI
 - AMSI01 Migration DBA Project Plan
 - AMSI06 Migration DBA Project Plan
 - AMSI Customizations
 - eSite Functionality
 - Send to Support AMSI Steps
 - Send to Support in AMSI
 - What is eSite?
 - BI
 - BV
 - CA
 - Cloudsuite Distribution (SX.e)
 - Cluster Issues and Resolutions
 - CPQCF
 - CPQ Customizations
 - CPQ Issues Encountered
 - CPQCF (old)
 - CPQEQ
 - CPQEQ (old)
 - CPQWB
 - EAM
 - Building Par Files for Patching EAM Databases
 - Clone Automation Feature
 - Creating JackDB Schemas
 - DBA Automation for EAM11.2
 - DB Server Map
 - Deploying Clone Automation
 - Deployment steps
 - Deprecated pages
 - Directory Structure
 - EAM - 11.0 Patching Checklist for NCR
 - EAM - 11.0 - Patching Checklist for NCR (Patch# 110201512)
 - EAM - A Note About Ports
 - EAM - Automation Guide
 - EAM - Capturing Bind Variables
 - EAM - Change Control Automation
 - EAM - Change Controls
 - EAM Change controls - MANUAL DATAPUMP REFRESH
 - EAM Change Controls - Running scripts
 - EAM - Character Set Conversion
 - EAM - CloudSuite Multi-Agent Environment and Workflow
 - EAM - Configuring new APIs and Instances in CloudSuite
 - EAM – Database Daily Healthchecks
 - EAM - Database Healthchecks
 - EAM - Database Move Process
 - EAM - Decommissioning Process
 - EAM - Deploying a new Oracle Cluster
 - EAM - Deploying a New Region
 - EAM - Deploying a New Utility Server
 - EAM - Edit Upgrade
 - EAM - GovCloud
 - EAM - How to Send A Notification to Customer through CloudSuitePortal
 - EAM - ION / Databridge
 - EAM - Listener Guide
 - EAM - Long Running Queries
 - EAM - Manual Export/Import
 - EAM - Manually Migrate Exports from US to EU (Upgrades)
 - EAM - MIGRATION from NCR-PRD to PRD
 - EAM - Mobile Patch Script
 - EAM - One-Off Datapump Backup
 - EAM - OnSite to Cloud Manual Import and Patch Steps
 - EAM - P1 Response
 - EAM - Patching

- EAM - Patching [OLD]
- EAM - Patching STAGE
- EAM - Patch Tools
- EAM - Refresh through Datapump
- EAM - Region Migration
- EAM - Schema Cleanup Automation
- EAM - Schema Move
- EAM - STAGE Cleanup
- EAM - Support: Oracle Export Tenant with optional FTP
- EAM - UAT
- EAM - Update The Key-Codes within the Tenant DB
- EAM - Upgrade Steps
- Guide for Refresh and Upgrade Jobs
- Instance(SID) & Listener Monitoring Tool
- Managing Tablespace
- Oracle
- Oracle Audit Logs Automated Purging
- Rollback Process
- ELN
- EZRMS
 - Audit - Database restore test
 - EZRMS Operations Summary
 - Misc Notes
 - Ops - Configure new ezrms cluster
 - Ops - Jinja configuration utility
 - SIOS STS configuration
- GFC
- HHIE
 - Add/Remove Node process in Traditional Failover Cluster - AWS
- HMS
 - HMS - Automation for Migrate\Upgrade from NCR-PRD
 - HMS - Upgrade Databases Automation
- HRSD
 - Cluster Setup
 - Deployment Bundles
 - HRSD Maintenance
 - Import GPG Keys
 - Send to Support in HRSD
 - Total Rewards Import
 - UAT DB Refresh steps in HRSD
- IC
- IDM
- IES
- InforCE
- Infor Supplier Exchange
- INFRA
- IONCE
 - IONCE Customizations
 - ION CE DBA Project Plans
- IPF
- Iprocure
- IPS
- IR
 - IR Notes, How-Tos, and Tasks
- JackDB
 - Configure JackDB: DataSources, Roles, Users & Assigning them
 - JackDB-MSSQL Integration (API Calls)
 - JackDB PostgreSQL Integration (API Guide)
 - JackDB user and datasource access request
 - Resetting JackDB Account's Two-Factor Authentication
- LMS
 - LMS Notes, How-Tos, and Tasks
- M3CE
 - M3CE Customizations
- Maintenance Windows
- Ming.le
 - Common Issues
 - Move Tenant Database
- Mingle Homepages
- MRM
 - MRM Notes and How-Tos
- MSCM Mobile Supply Chain Management
- MSSQL-Restore Testing
 - 2017 Q2 Restore Testing
 - 2017 Q3 Restore Testing

- 2018 Q1 Restore Testing
- MTMGF
 - Gold Master Database Provisioning
- MTMGF TP
- Rhythm eCommerce (ECOM)
 - Send To Support ECOM:
- Rhythm eCommerce (old)
- Rhythm IA
- Rhythm IA (old)
- RythmLiferay
- SCE
 - SCE Database/User Configuration
 - SCE Job deployment tool
- Scratch Pad
 - BlitzFirst vs WholsActive_monitor
 - StackDriver Removal
- SSMGF
- Supplier Exchange(SE)
- Syteline (and Factory Track)
 - Golden Master Prep for CSI and FTK
 - Golden masters (or "seed databases") in Syteline
 - Go-Lives in Syteline
 - Migrating Tenants to New Database Clusters
 - PRD/PLT Database Flip Process
 - Read-Only Routing in AlwaysOn Availability Groups
 - Send to Support in Syteline
 - SL08 to SL09 Log Shipping
 - SL Base Configuration Settings
 - SL Customizations
 - Syteline SP4 Runbook
- TAM
- TAM+Project+--AWS+(former+Global+HR)
- Trend Micro For Database Servers
- TS
 - TS Cassandra operations reference
- Unplanned Outage
- XM
 - Upgrading tenants from XM8.x to XM10.x
 - Xtreme Ticket Handling
- SingleTenant
 - AWS DMS - ST Cloud Data Replication to External Targets
 - FAQ on Replication - Single Tenant
 - How-Tos
 - ST Queue Administrator Tasks
 - Notes (ST Setup / ST Workflow notes)
 - PostgreSQL Database
 - POU User Access Request for MSCM
 - Scripts Gathered for ST Environments
 - Session Recordings
 - Single Tenant Applications
 - M3
 - WFM
 - ST AOAG
 - ST Cloud Data Replication to External Targets
 - Top N T-SQL Check
 - Wiki Child Page Needs (ideas)
 - Working with Instances Scheduled for Reboot

Birst Database Configuration

Checking ST Backups (Cloudsuite)

Content Formatting Templates

Database Audit Process

Database Contacts and Escalations

DB Best Practices

- Multiple SQL Server Instances (Using Mount Points)

DB-CASS

DB-MSSQL

- Automation
 - API MT Documentation
 - Migrate from API V1 to API V2 manually
 - MT Database API V1 [Legacy]
 - MT Database API V2
 - Backup Automation
 - [beta] S3 Backup Storage
 - DBA Defined Databases
 - CODBAData
 - CODBALogs
 - CODBAProcedures
 - End User Guide for DB-MSSQL Database API
 - MSSQL Build Prerequisites
 - MultiSubnetFailover
 - Stack 1.0
 - MSSQL Automation Release Notes
 - Stack 1.0 Runbook
 - Stack 2.0
 - Application Product Stack Status
 - Database MSSQL API Design 2.0
 - Generic DB Faro interface for applications
 - Refresh Stack 2.0 Base Configurations (Manual)
 - SQL Gold AMI
 - Stack 2.0 Build Scripts
 - Stack 2.0 Common Issues and Solutions
 - Stack 2.0 Customizations
 - Stack 2.0 Design
 - Stack 2.0 Developer Reference
 - Stack 2.0 Job Details
 - Stack 2.0 Refresh Process
 - Stack 2.0 Release Information
 - Stack 2.0 Runbook
 - Stack 2.0 Test Suite
 - Stack 2.0 Update Process
 - Upgrade Stack 1.0 Cluster to Stack 2.0
 - Standards and Conventions
 - Powershell Standards and Conventions
 - Transact-SQL Standards and Conventions
- CODBA DB-MSSQL Performance Testing
- Daily Checks
 - AG
 - Backups
 - Database
 - Database Settings
 - Server
 - SQL Agent
- DBA OnBoarding
- DB-MSSQL MT Cloud Readiness Checklist
- Get Purchased Dedicated Hosts Tool
- How To Articles
 - Activate Windows for SQL Servers
 - Add a New Database to a Cluster
 - Add a NIC to EC2 Instance
 - Adding MSSQL Cluster ELB into Route53
 - AddNode Process For 3-Node Clusters (Stack1.0)
 - Cluster/Node Teardown
 - Configure PagerDuty
 - Create Golden Master for CSP
 - Creating AWS MSSQL Configuration Items in ServiceNow
 - DBA STS Client Configuration
 - EC2 Config
 - Gov Account Faro Configuration
 - Migrate Databases to New Cluster
 - MSSQL Faro Parameter File Creation
 - Performance Test Comparison
 - i2.2xlarge & r3.2xlarge
 - i2.4xlarge & r3.4xlarge
 - Removing TDE

- Restore master Database
- SQL AWS Maintenance Window
 - Pre/Post Maintenance Check Scripts
- Updating DB API Endpoint Timeouts
- Infrastructure
 - LogicMonitor
 - LogicMonitor- Basic Alert Configuration
 - LogicMonitor- Getting Acquainted with LM
 - PagerDuty
 - SQL Hardening Benchmarks
 - Microsoft SQL Server 2012 Hardening
 - Microsoft SQL Server 2016 Hardening
 - Trend Micro
 - List of Servers in AWS
 - Trend Micro Exceptions
 - TrendMicro Policy Assignment
 - Trend Micro Update/Agent Based Activation
 - Zadara Witness Disk
- Resource Governor
- Server Settings Checks
 - AWS Instance Tags
 - AWS Settings
 - AWS Volumes
 - AWS Volume Tags
 - Daily Checks Entity Relationship Diagram
 - Disks
 - Disk Use Log
 - Servers
 - SQL Settings Check
 - Windows Settings Check

DB-OpenEdge

- OpenEdge Database Daily Checklist on SXe.

DB-ORA

- CloudOps - DBA [Oracle] Onboarding

DB-PGSQL

- Amazon Aurora vs PostgreSQL RDS
- API Calls
 - DB-PGSQL API Documentation
 - PHP API Function
- Backup and Restore
 - API Server Backups and Restore
 - RDS Instance Backups and Restore
- DB-PGSQL RDS Cloud Readiness Checklist
- PostgreSQL RDS Automation
 - API Server Build
 - Gather required information from app team
 - Post launch manual steps that need automation
 - Post launch validation
 - RDS Instance build
 - Setup S3 files
- PostgreSQL RDS Automation Improvement Plan
- Single Tenant PostgreSQL/Aurora Automation

DB Self Service

- CSP DB Self Serve Functions
 - MT Self Service SQL DB backup (CSP)
 - MT Self Service SQL DB Send To Support (CSP)
 - ST Self Service SQL Instance Stop and Start (CSP)
 - ST Self Service SQL Self Heal (CSP)
- Infra DB Automation
 - DB Data Reporting ST
 - DB Go-Live Checklist online auto-heal
 - DB Go-Live Checklist report
 - Lawson Permissions Backup/Restore
- Service Gateway DB Self Serve Functions

- [SQL EC2 Stop/Start Instance](#)

EFS Testing

- [How to: Mounting EFS share storage on Windows 2012 Server R2 using OpenText NFS Solo](#)

File lists

General Database Procedures

- [Customer Database Retention](#)

How-to articles

- [Fix LogicMonitor WMI Failure](#)
- [GIT CLI Fundamentals](#)
- [Mac Printer Tips](#)
- [Resizing/Changing EBS Volumes](#)
- [Sharing Backups in Single Tenant \(ST\)](#)
- [Stage Zadara Witness Setup](#)
- [ST Service Now Procedures](#)

List of PostgreSQL hosts

M3 GLT MT

Meeting notes

Restore Testing

- [DB-MSSQL Restore Testing](#)
- [Restore Testing Results](#)
- [Restore Testing Results-OLD](#)

Security Policies for sending of data out of production

Services Project

To be deleted

Troubleshooting articles