Prashanth Balakrishnan

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Skills

- HTML | CSS | JavaScript | TypeScript | React | SCSS | Tailwind | Redux | Node | NextJs | Express | MongoDB | MySql | jQuery
- Jest & React Unit Testing | Framer Motion | GIT | Python | Java | Figma | Data Structure Algorithms | Agile Methodology | CI/CD | OOP
- WordPress | RestAPI | GraphQL | Linux | PHP | Jira

Experience

Blix
Software Engineer

Jersey City, NJ
Oct 2019 - July 2022

- Designed and developed engaging web pages showcasing BlueMail's products utilizing React and TypeScript.
- Ensured compliance with web accessibility standards (WCAG) to make websites accessible to all users.
- Collaborate with cross-functional teams to identify and communicate software bugs and enhancements.
- Participate in the development and execution of support policies and procedures to improve efficiency.
- Collaborated with UX/UI designers to implement designs that prioritize user experience and accessibility.
- Implemented comprehensive unit tests with Jest, achieving 90%+ code coverage, and reducing bugs by 15%

UBreakiFix
Head Technician / Store Manager

Kearny, NJ
Jan 2017 - Oct 2019

- Supervised and trained a team of 5+ technicians on mobile and hardware repairs
- Conducted hardware repairs on mobile devices such as laptops, mobile phones, tablets, etc.
- Interfaced with customers to identify reported issues, probable causes, and potential solutions and repairs
- Ran system diagnostics to troubleshoot issues with customer devices
- Provided support and training to technicians on resolving complex hardware issues such as water damage, battery limitations, and damaged parts
- Ensured technicians possessed a comprehensive knowledge of repairs, customer service, problem-solving, and sales.

Education & Certifications

New Jersey City University
Bachelor's of Science, Computer Science

Jersey City, NJ
Cumulative GPA: 3.5

AWS Certified Cloud Practitioner
AWS

Front-end Developer Career Path
Scrimba