

Pawan Zhade

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PROFILE SUMMARY

Around 5+ years of Business Analysis and Software development experience with IT, financial Services, also expertise in full SDLC implementation, upgrades, product support, client interaction, High level carryout's, rollout & enhancement from business analysis, software testing, go-live assistance till post implementation support. Most of my work involves interaction with the stakeholders and managers to understand the business.

ACADEMIC CREDENTIALS

- Master's Degree, Computer Information Systems, New Hampshire, USA (GPA 3.8).
- B. Tech Degree, Biotechnology, JNTU Hyderabad.

TECHINICAL SKILLS

- **Operating Systems:** Windows, Linux (Ubuntu, RHEL).
- **Technologies:** HTML, CSS, JavaScript, SQL, Python, Java.
- **Database:** Oracle 10g/11g, MS SQL Server, HBase, Hive.
- **Tools:** Signavio, JIRA, Confluence, Outlook, Excel, Splunk, Spectrum.
- **Testing Tools:** Selenium, Micro Focus Load Runner, JMeter.
- **Big Data:** Apache Ambari, Hortonworks, Cloudera.
- System Design/ Implementation, IT Software Project Management, Application Design/ Maintenance, SDLC, System Analysis.

PROFESSIONAL SUMMARY

Freelancer/ Consultant (IT Based Projects)

(Dec 2021 – Present)

pawanzhade619@gmail.com

- Usually involved in various freelancing project based on application design, software testing on Freelancer website based on the priority requirement.
- In one of the projects, related to the Banking automation transaction policy, designed the End-to-End automated processes, and documented them using Signavio Process Manager, Process Intelligence and Collaboration Hub.
- Also, involved in working under Business Decision Management (BDM) using Signavio in creating, Validation and testing Decision Models within Signavio.
- Also, worked on various application development using basic Python Programming and planned and developed content for program for delivery roadmap.
- Technical Understanding business process management and business requirement of customer and translating them to specific software requirements.
- Engage and consult with key stakeholders to assess the scope of the problem and gathers relevant source of information to support the identification and prioritization of improvement initiatives.
- Leverage communication skills to create and present process recommendation for approval taking into consideration the commercial, operational and customer impact based on data analysis to senior stakeholders on process improvement opportunities.
- Taking sessions for freshers as well as experienced individuals in Business Analysis, SDLC, SQL, Performance Testing using Apache Load Runner and Basic Big Data Concepts including Hadoop, HDFS (Hadoop Distributed File System), Map Reduce.
- Also, carry the zeal to learn new technologies.

Lending Club, San Francisco, CA

Business Process Analyst (Nov 2018 – Apr 2021)

pkumar@lendingclub.com

- Daily involvement with End users, SMES and project managers for gathering all the requirements for all the current processes which are currently running in LC 1.0 for the migration process in Spectrum.
- Created Business Requirement Documents (BRD), Functional Requirement Documents (FRD), Non-Functional Requirements with the help of AS-IS (current state) processes and convert them in the TO-BE (Future State) requirement document.
- Designed all 255 high level end-to-end processes (LC) using Signavio Process Manager and parallelly created Confluence pages explaining them in detail to process and linked them using Signavio Collaboration Hub.

- Used almost 3 million loans and extracted them using MS SQL Server, implemented complex queries for different scenarios and validated them with DB Dev's & DBA's.
- Also, worked with Testing team for manually checking each test case in Spectrum for the bug fix and updating them in JIRA and compared the past test cases to analyse the current state process.
- Worked with Automation Engineers in testing the load of the loans in Spectrum UI and made changes as per the requirement in different phases. (Initially, 363 loans were taken for go live and successfully implemented them).

AT&T, Plano, TX
Big Data System Analyst/Admin (Mar 2017 – Sept 2018)
pz251@att.com

- Collaboration with local and global teams to drive continuous process and provided quantitative analyse of data to produce statistical modelling and financial view based on the collected data.
- Communicated effectively with the teams (IT, Sales, Marketing, Operations & Billing) to identify needs and provide perfect business solutions.
- Involved in admin side, where used to manage the Hadoop Cluster of 400 nodes using Apache Ambari for the regular health of nodes during the run, commissioning and decommissioning of the cluster whenever required.
- Wrote HBase and Hive queries for supporting the Hadoop ecosystem during the Upgradation of the entire system for Had 1.0 to Had 1.6.
- Developed FRD's for the business requirement, process and communicate this requirement by constructing data and process modules.
- Also, managed test result and identify the issue to be resolved based on severity and priority. Conducted meeting with the client for discussing the BRD and arrange discovery phase.
- Developed process module to demonstrate prototype of the future state processes, also suggest the client requirement with the business solutions.

Mitsubishi Financial Ltd, Rockville, MD
Business Analyst (Feb 2016 – Feb 2017)
pakumar@mufg-is.com

- Created detailed Business flows and data flow diagrams and detailed specifications in BRD's and FRD's, respectively.
- On call meeting with both the end user i.e., with **Guggenheim and Bloomberg** for the requirement gathering and design detailed requirement document listing the KDE (Key dependencies element) and the rules against the KDE's in each type of checks which acts as a reference for the developers to build the rules.
- Created User Acceptance Test Plane and assisted the users in UAT, assigned the issues to the respective developers in QA in triaging them.
- Reviewed Stored Procedures for reports and wrote test queries against the source system (SQL Server) to the match the results with the actual reports against the data mart.
- Promoted communication of project goals, enhance collaboration development, reduce project risk, increase the quality deployment.
- Fine tunes search engines and pulled data from different databases and migrate data back and forth using SQL.
- Worked with QA team and capitalize, determining and developed test approached and methods for system integration and functional testing load and usability testing according to the application complexity and requirement.
- Performed data analysis & data validation by executing SQL queries to validate database dependencies and constraints to create custom user reports and conduct data load process testing.

Rivier University, New Hampshire, NH
Database Graduate Assistant (June 2014- Jan 2015)
pzhade@rivier.edu

- Learned the basics of Databases, Networking, TCP-IP Protocols and implemented them on the Semester ending projects like train detecting system during run.
- Implemented SQL in one of the projects, where started writing simple to complex queries to store, fetch, update the data in database.
- As a part of learning, responsibilities included with multiple instances, multi node cluster, performance monitoring and fine tuning, query optimization, backup & recovery, database design & development, system tuning & troubleshooting.

PROFESSIONAL REFERENCES

Client	POC	Role	Email
Lending Club, SFO, CA	Kesava Grandhi	Reporting Manager	kgrandhi@lendingclub.com
AT&T, Plano, TX	Rick Martin Baose	Project Manager	rb771t@att.com
Mitsubishi Financials, MD	Insuk Choe	BA Lead	ichoe@mufg-is.com
Rivier University, NH	Peter McDonald	DB Professor	pmcdonald@rivier.edu

- Since May 2021 to Dec 2021, I was totally on a long break as I had few family commitments.

I hereby confirm and verify that all the information mentioned here, and I also take full responsibility for its accuracy and authenticity.

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