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1. Direct Capture of Objectives (DCO) aims to increase which two aspects of application delivery? (Choose Two)

- Accuracy ✓
- Speed ✓
- Coding
- Performance

Question was not answered

Explanation:

Reference: <https://www.pega.com/products/pega-platform/directly-capture-objectives>

2. A list report includes columns for purchase requests and regional cost centers. A manager wants the report to show the total number of purchase requests for each of the regional cost centers.

How do you configure the report definition?

- Summarize the regional cost centers by count.
- Use the purchase requests column to group the cost centers.
- Filter the results so that the report includes only cost center and purchase requests.
- Summarize the purchase requests column by count. ✓

Question was not answered

3. To qualify for an instant loan, an applicant must be older than 21 and have a monthly income of at least UDS2000.

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How do you enforce these restrictions?

- Use a single Validate rule with two conditions: one for age and one for income. ✓
- Configure the UI controls to only accept values greater than 21 for age and UDS2000 for income.
- Use two Edit Validate rules: one for age and one for income.
- Use two Validate rules: one for age and one for income.

Question was not answered

4. Which two dependencies do you directly enforce with a Wait step? (Choose Two)

- Pausing a case until a new child case is created
- Pausing a case until a user submits a specified value ✓
- Pausing a case until another case (or all cases) reach a specified status ✓
- Pausing a case until a predetermined time expires

Question was not answered

5. A requirement states: When a business guest checks out of a hotel, the guest must complete a hotel review to receive a corporate discount.

Select the case type relationship that satisfies the requirement.

- Configure checkout request as a child case of hotel review.
- Configure both checkout request and hotel review as top-level cases.
- Configure hotel review as a child case of the checkout request. ✓
- Configure hotel review as a spin-off case of the checkout request.

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Question was not answered

6. Consider the following scenario:

A customer files a fraud complaint. The complaint is investigated by a customer service agent.

- The customer service agent may request additional information from the customer.
- The merchant is notified and given 15 days to dispute the fraud claim.
- If the fraud claim is approved, an affidavit is sent to the customer and a refund is posted to their account.

How do you name the step where the agent investigates the claim for fraud?

- Investigate Fraud
- Claim Investigation
- **Investigate Claim ✓**
- Fraud Claim

Question was not answered

7. DRAG DROP

Select each Application Design Requirement on the left and drag it to the appropriate Design Approach on the right.

ABA (2)

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ACFE (11)

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AICPA (3)

<u>Application Design Requirement</u>
Display only relevant fields for a given task.
Help the user perform an expected task
Record the justification for an action taken on a case.
Alert the user of a pending assignment.

Question was not answered

8. A requirement states: The tax identification number must contain 10 digits.

How do you configure the field to support this requirement?

- Use an edit validate rule that validates the tax identification number pattern.
- Use a decimal property type and make the field required.
- Configure a validate rule to test the tax identification number pattern.
- Set the minimum and maximum values to "10" in a text field. ✓

Question was not answered

<u>Answer Area</u>	<u>Application Design Requirement</u>	<u>Design Approach</u>
		Assignment Instruction
		Intent-driven UI
		Assignment notification
		Audit note

AICPA Exam (1)
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9. An accident claim case creates a vehicle claim case for each vehicle involved in an accident.

Which two configurations prevent the accident claim case from resolving before all vehicle claims are resolved? (Choose Two)

- Add a wait shape to the accident claim case to wait until all vehicle claims have a status of Resolved. ✓
- Add a manual approval step to the accident claim case.
- Add an optional process to pause the accident case until the vehicle claims are paid.
- Add each vehicle claim as a child case of the accident claim. ✓

Question was not answered

10. The customer then approves the corrected address.

How do you configure this requirement?

- Add a button to each assignment to present the customer with a form to submit a new address.
- Add a case-wide optional action to the workflow for the address submission.
- Add an alternate stage to the case life cycle to change the address.
- Add a case-wide optional process to the case workflow to perform the address change. ✓

Question was not answered

11. An applicant submits a loan request. The system validates information on the loan application and calculates the credit score of the applicant based on credit reports and the account history with the bank.

- If the credit score is unacceptable, the customer is notified of the result and the loan

AWS Certification (7)

AWS Certified Associate (6)

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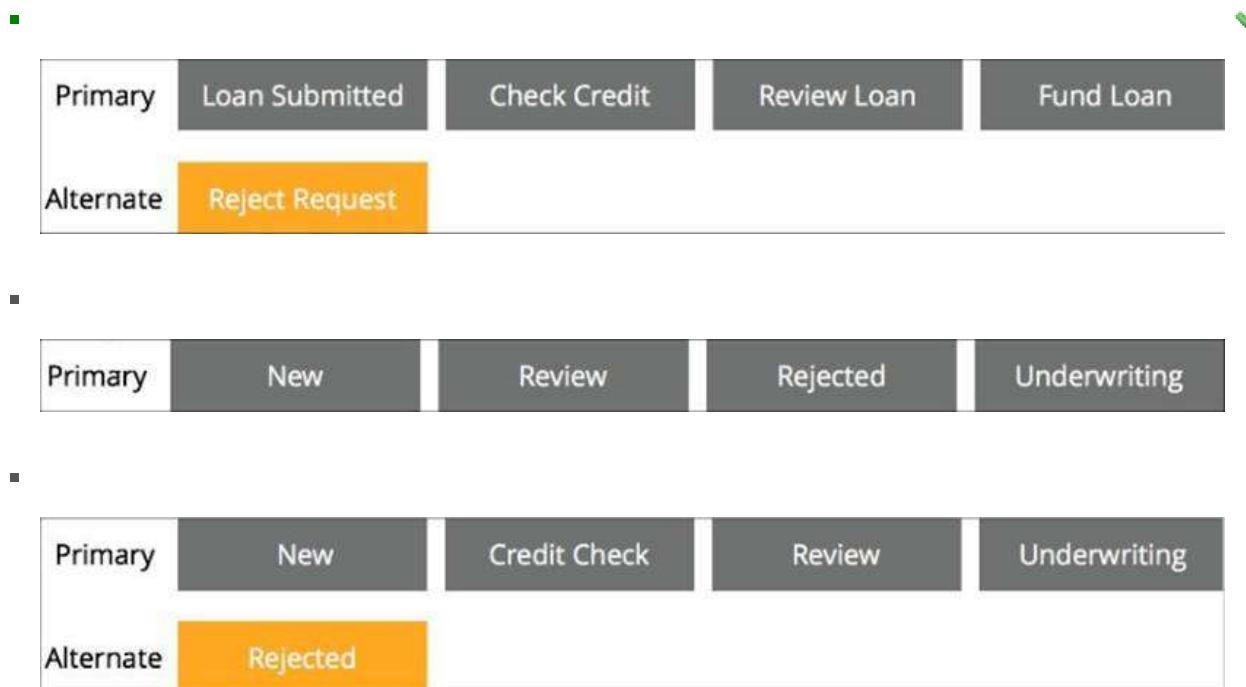
CBM Certifications (1)

API (2)

application is closed.

- If the credit is acceptable, the loan application is forwarded to a loan officer for review.
- If the loan officer approves the loan request, the loan application is sent to the underwriting department for processing.
- If the loan officer rejects the loan request, the customer is notified of the result and the loan application is closed.

Select the case life cycle design that most closely follows the guidelines for identifying and naming stages for the use case.



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CSCP Certification (1)

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Apple (1)

Apple Certified iOS Technician (ACiT) 2019 (1)

Arcitura (6)

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SOA Architect (1)

Arista (1)

Arista Certification (1)

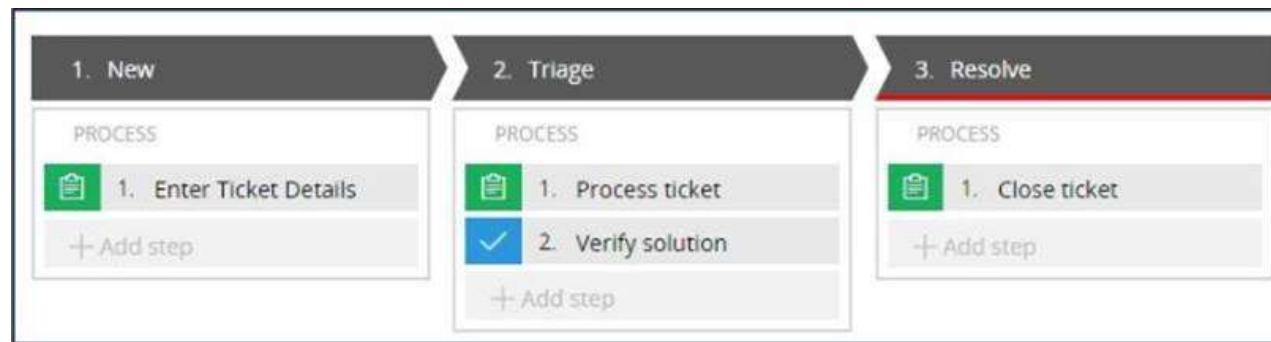
Aruba (1)

▪



Question was not answered

12. A help desk ticket case type is defined as follows:



If the Process ticket step is configured to set the status to Pending-Triage, when is the status of the case set to Pending-Triage?

- When the Triage stage completes
- When the Process ticket step starts ✓
- When the Process ticket step completes
- When Verify solution step starts

Question was not answered

13. DRAG DROP

Select each Flow Shape on the left and drag it to the correct Use Case on the right.

Aruba ACMP (1)

ASCP Cert (1)

MLT(ASCP) (1)

ASIS (2)

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ASQ (2)

ASQ Certification (1)

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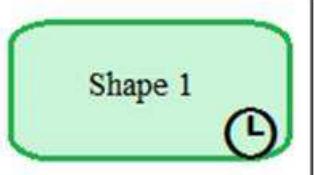
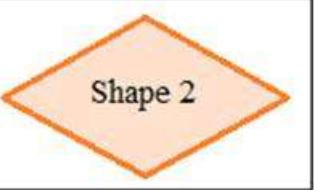
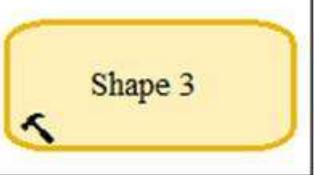
Autodesk (1)

Autodesk Maya (1)

Automation Anywhere (1)

RPA Certifications (1)

Avaya (69)

<u>Flow Shape</u>	<u>Answer Area</u>	
Shape 1 		Call a decision rule to determine the course of flow processing based on case data.
Shape 2 		Present a form to the user to provide or review information about a case.
Shape 3 		Execute a subprocess, then return to the current process.
Shape 4 		Perform an automated system action on a case.

Question was not answered

14. You are defining a user view for a loan application. If the loan applicant indicates there is an existing open account, the Date account opened must be before the current date. Select the approach that meets the validation requirements.

- Use a pick list control to verify the Date account opened is in the past.
- Use a calendar control to verify the Date account opened is in the past. ✓
- Use a validate rule to verify the Date account opened is in the past.
- Use a when rule to verify the Date account opened is in the past.

ACDS (7)
ACIS (21)
ACSS (30)
APDS (3)
APSS (7)
Avaya-Certification (1)
Aviatrix (2)
ACE Certifications (2)
Axis (1)
Axis Certified Professional (1)
BACB (1)
BACB certification (1)
BCM Institute (1)
BCMS Audit Certification (1)
BCS (14)
Artificial intelligence (AI) (3)
BCS Practitioner (1)
Business Analysis Certifications (7)
Information security and CCP scheme

Question was not answered

15. In processing a parent case P-1, two child cases C-1 and C-2 are created.

Which of the following statements is correct about the processing of P-1, C-1, and C-2?

- C-1 must be resolved before C-2 can be resolved.
- Either C-1 or C-2 must be resolved before P-1 can be resolved.
- P-1 must be resolved before either C-1 or C-2 can be resolved.
- Both C-1 and C-2 must be resolved before P-1 can be resolved.

Question was not answered

16. Consider the following requirement:

The patient must be able to modify physician details at any time without impacting primary case processing.

Which configuration satisfies this requirement?

- Add an alternate stage with at least one process to the case life cycle.
- Add a primary stage with at least one process to the case life cycle.
- Add a case-wide optional action to the case life cycle.
- Add an assignment to the case life cycle.

Question was not answered

17. The business process for an automobile insurance claim consists of the following phases:

- Submission: The customer contacts a customer service representative (CSR) to file the

certifications (1)

PRINCE2 Foundation (1)

Software testing (1)

BGC (1)

CPEA Certification (1)

BICSI (4)

RCDD Certification (4)

Blockchain (6)

Blockchain Certifications (2)

Certified Blockchain Developer (2)

Certified Blockchain Solution Architect (2)

BluePrism (14)

Developer (3)

Developer Certification (1)

Installation Engineer (1)

Professional Developer (1)

ROM Architect (4)

Solution Designer (2)

Technical Architect (2)

claim.

- Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs.
- Repair: A third party performs the repairs on each vehicle, communicating with the adjuster and customer as necessary.
- Verification: After each vehicle repair, the adjuster closes the claim.

According to Pega best practices, which phase can you implement as a child case?

- Submission
- Verification
- Review
- Repair ✓

Question was not answered

18. A company requires that patients receive status updates during processing of medical tests. Patients are not users of the application.

You create the work party for the patient as an instance of which class?

- Data-Party-Person ✓
- Data-Party-Operator
- Data-Party-Com
- Data-Party-Org

Question was not answered

C++ Institute (2)

C++ Certified Professional Programmer (2)

CA (1)

CA Unified Infrastructure Management (1)

Certinia (2)

PSA Certified (2)

CertiProf (2)

DevOps Essentials Professional Certificate (1)

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CFA Institute (3)

Level 1 CFA Exam (1)

Level 2 CFA Exam (1)

Level 3 CFA Exam (1)

Check Point (34)

CCCS (2)

CCME (3)

Explanation:

Reference: <http://rulepega.com/2316235/How-to-add-the-work-party-to-a-case-type>

19. Which requirement is satisfied by configuring a service level agreement?

- Requests from customers with elite status go to a dedicated work group.
- Users are notified when they receive an assignment. ✓
- A transaction review is completed within 24 hours.
- Transaction dispute cases are considered more urgent than address change cases.

Question was not answered

20. Which two requirements demonstrate the need to configure correspondence? (Choose Two)

- Text the customer with status changes in an insurance claim. ✓
- Fax a new insurance claim to the auto repair shop.
- Assign a new insurance claim to a case worker to process.
- Phone a customer for additional information about the case. ✓

Question was not answered

21. Using the following Refund case life cycle, how do you design this case to skip the Item Return stage if the item will not be returned?

CCSA (7)

CCSE (14)

CCSM (2)

CCTE (5)

SandBlast (1)

CII (2)

CII credit level: Certificate (1)

CII credit level: Diploma (1)

CIMA (16)

Certificate in Business Accounting (6)

CIMA certification (3)

Professional Qualification (8)

CIPS (10)

CIPS Certifications (1)

CIPS Level 4 Diploma in Procurement and Supply (6)

CIPS Level 5 Advanced Diploma in Procurement and Supply (3)

Cisco (559)

Account Manager (2)

2. Assessment

Assessment

 1. Triage the request

+ STEP

3. Item Return

Item Return

 1. Issue Return Authori...

 2. Wait

- Add a condition to skip the Item Return stage when a return is not necessary. 
- Add an Item Retention alternate stage and define a process for retention of item.
- Replace the Wait step in the Item Return stage with a Change Stage step.
- Add a decision in the Item Return process to change the stage when a return is not necessary.

Question was not answered

22. When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval from the insurance agent who verified the claim.

How do you implement the requirements so each approver can work independently?

- Create three parallel processes with approval assignments.
- Create an approval step with cascading approval. 
- Route to a workbasket where all three roles have access.
- Create business logic to route to the different approvers.

Question was not answered

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Advanced Enterprise Networks Architecture Specialization (2)

Advanced Routing and Switching (1)

Advanced Unified Contact Center Enterprise Specialization (1)

Advanced Video Specialization (1)

CCDA (4)

CCDE (9)

CCDP (10)

CCE (1)

CCEA (3)

CCECE (2)

CCENT (1)

CCIE (15)

CCIE Collaboration (2)

CCIE Data Center (8)

CCIE Security (6)

23. In a purchase request case type, you have the following requirement: Purchase requests should automatically go to a manager of an employee.

To meet this requirement, you design a case with a_____.

- step that routes to the manager ✓
- change stage step to allow the employee to route to the manager
- stage to route requests to the manager
- process that routes to the manager

Question was not answered

[NOTE] If you feel there are some answers are not sure or not correct you also could leave the message in our comment blank.

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CCA-N (3)

CCA-V (6)

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CCE-N (1)

CCE-V (5)

CCP-AppDS (2)

CCP-N (4)

CCP-V (6)

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CMT Program (1)

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- FSMTB (2)
- Massage Therapy Licensure (2)
-

GAQM (15)

Business & Process Management
Certifications (1)

Certified Software Tester Intermediate (2)

CPEH Certification (1)

CSTIL Certification (1)

GAQM certification (1)

GAQM: Data Centre (1)

GAQM: Date Centre (2)

GAQM: ISO (3)

GAQM: Lean Six Sigma (2)

GAQM: Management (1)

GARP (1)

Financial Risk and Regulation (1)

Genesys (12)

GCP-GC (6)

Genesys Certification (3)

Genesys Cloud CX (2)

PureConnect: Interaction Center Core
Engineer Certification (1)

GIAC (9)

Critical Controls (1)

Cyber Security Certification (5)

GIAC Information Security (2)

GIAC Python Coder (1)

H3C (5)

H3CNE (1)

H3CNE-Cloud (1)

H3CSE-Routing & Switching (3)

HashiCorp (8)

HashiCorp Networking Automation (1)

Terraform Associate (5)

Vault Associate (2)

Hitachi (5)

Hitachi Vantara Certified Specialist (1)

Hitachi Vantara Qualified Professional (2)

Installation and Support (1)

Performance Architect (1)

Hortonworks (1)

HCAHD (1)

HP (160)

ACA Campus Access Associate (3)

Aruba ACNSA (1)

Aruba ACNT (1)

Aruba Certified ClearPass Associate (ACCA) (2)

Aruba Certified ClearPass Expert (ACCX) (1)

Aruba Certified ClearPass Professional (ACCP) (2)

Aruba Certified ClearPass Professional (ACCP) V6.5 (2)

Aruba Certified Design Associate (ACDA) (1)

Aruba Certified Design Expert (ACDX) V8 (3)

Aruba Certified Design Professional (ACDP) (1)

Aruba Certified Edge Professional (ACEP) (1)

Aruba Certified Mobility Associate (ACMA) (5)

Aruba Certified Mobility Expert (ACMX) (8)

Aruba Certified Mobility Professional (ACMP) V6.4 (4)

- Aruba Certified Professional – Campus Access (3)
- Aruba Certified Switching Associate (ACSA) V1 (8)
- Aruba Certified Switching Expert (1)
- Aruba Certified Switching Professional (ACSP) (3)
- Aruba Certified Switching Professional (ACSP) V1 (6)
- HP ACEAP (1)
- HP ASE (3)
- HP ATP (1)
- HP Certification (7)
- HP ExpertONE Certification (3)
- HP Product Certified (1)
- HP Sales (2)
- HP Sales Certified (9)
- HPE ASE (23)
- HPE ATP (8)
- HPE ATP – Hybrid IT Solutions V2 (1)
- HPE GreenLake (1)

HPE Master ASE (6)

HPE Product Certified (3)

HPE Product Certified – AI and Machine Learning [2022] (2)

HPE Product Certified – Aruba Data Center Network Specialist (2)

HPE Product Certified – Containers [2021] (1)

HPE Product Certified – OneView [2022] (7)

HPE Sales Certified (11)

HPE Sales Certified – Edge-to-Cloud [2021] (3)

HPE Storage Solutions (1)

HPE Support Services (1)

HPE Technical Certification (5)

Hybrid Cloud (4)

Huawei (244)

HCDA – OWS Developer (1)

HCIA (2)

HCIA-5G (4)

HCIA-5G-RAN (1)

HCIA-Access (2)

HCIA-AI (2)

HCIA-Big Data (4)

HCIA-Cloud Computing (5)

HCIA-Cloud Service (5)

HCIA-Data Center (1)

HCIA-Data Center Facility (1)

HCIA-Datacom (3)

HCIA-Intelligent Computing (3)

HCIA-Intelligent Vision (1)

HCIA-IoT (1)

HCIA-Kunpeng Computing (1)

HCIA-SDN (1)

HCIA-Security (5)

HCIA-Storage (4)

HCIA-Transmission (1)

HCIA-Video Conference (1)

HCIA-WLAN (3)

HCIE-5G-Radio (1)

HCIE-Carrier IP (Written) (1)
HCIE-Cloud (3)
HCIE-Cloud DataCenter Operations (1)
HCIE-Cloud Service Solutions Architect (1)
HCIE-Collaboration (1)
HCIE-Data Center (3)
HCIE-Datacom (3)
HCIE-Enterprise Communication (1)
HCIE-Intelligent Computing (1)
HCIE-R&S (7)
HCIE-Security (1)
HCIE-Storage (4)
HCIE-Transmission (1)
HCIE-WLAN (1)
HCIP-5G-RAN (1)
HCIP-5G-RNP&RNO (1)
HCIP-Access (2)
HCIP-AI-EI (1)
HCIP-Big Data Developer (1)

HCIP-Carrier IP (2)
HCIP-Cloud Computing (5)
HCIP-Cloud Service Solutions Architect (5)
HCIP-Datacom (5)
HCIP-DCF-BFDO (1)
HCIP-Intelligent Computing (1)
HCIP-Intelligent Vision (1)
HCIP-Kunpeng Computing (1)
HCIP-LTE (1)
HCIP-Routing&Switching (7)
HCIP-Security (4)
HCIP-Storage (4)
HCIP-Transmission (3)
HCIP-Video Conference (2)
HCIP-WLAN (5)
HCNA (5)
HCNA-Big Data (1)
HCNA-CC (1)
HCNA-Cloud (4)

HCNA-Cloud Service (1)

HCNA-DCF (1)

HCNA-HNTD (2)

HCNA-IoT (1)

HCNA-LTE (2)

HCNA-LTE RNP & RNO (1)

HCNA-Security (1)

HCNA-Storage (2)

HCNA-Transmission (2)

HCNA-UC (2)

HCNA-VC (2)

HCNA-WLAN (1)

HCNP (9)

HCNP-Access Network (2)

HCNP-Big Data Developer (1)

HCNP-CC (1)

HCNP-Cloud (5)

HCNP-DCF-BFDO (2)

HCNP-LTE (2)

HCNP-LTE RNP (2)
HCNP-LTE RNP & RNO (2)
HCNP-R&S (11)
HCNP-Security (7)
HCNP-Storage (6)
HCNP-Transmission (1)
HCNP-UC (2)
HCNP-VC (2)
HCNP-WLAN (3)
HCPA-ECC (1)
HCPA-Storage (2)
HCPP-Storage (1)
HCS-5G RAN (1)
HCS-Field-IVS (1)
HCS-Field-Server (2)
HCS-Field-Smart PV Controller (1)
HCS-Field-WLAN (1)
HCS-Microwave Hardware Installation (1)
HCS-Pre-Sale-IVS (1)

HCS-Pre-sales (2)

HCS-Pre-sales-Cloud (2)

HCS-Pre-Sales-IP Network(Datacom) (3)

HCS-Pre-sales-IP(Security) (1)

HCS-Pre-sales-Server (2)

HCS-Pre-sales-TP&VC (1)

HCS-Wireless Hardware Installation(Written) (1)

HCS-Wireless Hardware Installation(Written) (1)

HCSA-Presales-Storage (1)

HCSA-Presales-Transmission & Access (1)

Huawei Specialist Certification (9)

Huawei-Pre-uc (1)

IAAP (2)

IAAP-CPACC (2)

IAPP (18)

Certified Information Privacy Professional (5)

CIPM Certification (4)

CIPP/E Certification (6)

CIPT Certification (3)

IASSC (2)

Lean Six Sigma Black Belt (1)

Lean Six Sigma Green Belt (1)

ICDL (1)

ICMA (1)

Securities Operations Foundation (1)

ICP (2)

ICP Programs (2)

IFSE Institute (1)

Investments & Banking (1)

IIA (20)

Certified Internal (13)

CIA Challenge (4)

CRMA Certification (3)

IIBA (6)

Agile Analysis Certification (1)

IIBA Certifications (5)

IMA (3)

CMA Certification (3)

Informatica (3)

Infor M3 (1)

Infor OS (2)

Infosys (1)

Finacle Treasury (1)

ISA (2)

Cybersecurity (2)

ISACA (19)

CISA Certificaton (4)

Cloud Security Alliance (2)

Isaca Certificaton (13)

iSAQB (3)

CPSA Certifications (2)

ISEB (1)

ISEB Certification (1)

iSQI (14)

A4Q Selenium Tester (2)

Agile Technical Tester (1)

Agile Tester (2)

Automotive Software Tester (1)

CTAL-TA_Syll2019 Certification (1)

iSAQB Certifications (1)

iSQI Certifications (2)

ISTQB CTFL (1)

Performance Testing (1)

Usability and User Experience (1)

ISTQB (13)

Advanced Level Syllabus (2012) Test Manager (1)

Advanced Level Test Automation Engineer (1)

Foundation Level 2018 (3)

ISTQB Advanced Technical Test Analyst (2)

ISTQB Foundation Level (3)

Test Automation Engineer (2)

ITIL (2)

Intermediate Certification (1)

ITIL 4 Managing Professional (1)

JumpCloud (1)

JumpCloud Certification (1)

Juniper (100)

JNCDA (3)

JNCDS-DC (3)

JNCDS-SEC (2)

JNCDS-SP (3)

JNCIA (2)

JNCIA-Cloud (6)

JNCIA-DevOps (7)

JNCIA-Junos (6)

JNCIA-MistAI (3)

JNCIA-SEC (4)

JNCIP-Cloud (2)

JNCIP-DC (7)

JNCIP-ENT (6)

JNCIP-SEC (7)

JNCIP-SP (8)

JNCIS-Cloud (2)

JNCIS-DevOps (3)

JNCIS-ENT (9)

JNCIS-MistAI (3)

JNCIS-SEC (10)

JNCIS-SP (5)

Lpi (29)

BSD Specialist (1)

DevOps Tools Engineer (1)

LPI Linux Essentials (2)

LPIC-1 (11)

LPIC-1: System Administrator (3)

LPIC-2 (5)

LPIC-3 (7)

Magento (3)

Magento 2 Certification (1)

Professional Cloud Developer (2)

Marketo (1)

Marketo Certified Expert (1)

McAfee (5)

McAfee Certification (2)

McAfee Certified Product Specialist (2)

McAfee Product Specialist (1)

MCFA (1)

Forklift Certification (1)

Microsoft (643)

Azure AI Engineer Associate (8)

MCP (13)

MCSA (64)

MCSD (10)

MCSE (43)

Microsoft 365 Certification (91)

Microsoft 365 Certified (2)

Microsoft 365 Certified: Collaboration
Communications Systems Engineer Associate
(3)

Microsoft 365 Certified: Endpoint Administrator
Associate (3)

Microsoft 365 Certified: Enterprise
Administrator Expert (2)

Microsoft 365 Certified: Exchange Online
Support Engineer Specialty (3)

Microsoft 365 Certified: Teams Voice Engineer Expert (2)

Microsoft Azure certification (129)

Microsoft Azure Developer Specialist (1)

Microsoft Azure Infrastructure Solutions (2)

Microsoft Certified: Azure Cosmos DB Developer Specialty (3)

Microsoft Certified: Azure Data Engineer Associate (8)

Microsoft Certified: Azure Enterprise Data Analyst Associate (4)

Microsoft Certified: Azure Network Engineer Associate (8)

Microsoft Certified: Azure Solutions Architect Expert (7)

Microsoft Certified: Azure Stack Hub Operator Associate (3)

Microsoft Certified: Azure Support Engineer for Connectivity Specialty (1)

Microsoft Certified: Customer Data Platform Specialty (2)

Microsoft Certified: Cybersecurity Architect Expert (6)

Microsoft Certified: Dynamics 365 Commerce Functional Consultant Associate (1)

Microsoft Certified: Dynamics 365 Supply Chain Management Functional Consultant Expert (1)

Microsoft Certified: Identity and Access Administrator Associate (8)

Microsoft Certified: Information Protection Administrator Associate (5)

Microsoft Certified: Information Protection and Compliance Administrator Associate (1)

Microsoft Certified: Power Automate RPA Developer Associate (2)

Microsoft Certified: Power BI Data Analyst Associate (6)

Microsoft Certified: Power Platform Solution Architect Expert (6)

Microsoft Certified: Security Compliance and Identity Fundamentals (6)

Microsoft Certified: Security Operations Analyst Associate (9)

Microsoft Certified: Windows Server Hybrid Administrator Associate (10)

Microsoft Certified: Windows Virtual Desktop Specialty (7)

- Microsoft Data Certification (31)
- Microsoft Dynamics 365 Certification (84)
 - Microsoft Dynamics 365 Fundamentals (2)
 - Microsoft Dynamics CRM (1)
 - Microsoft Office 365 (2)
 - Microsoft Office Specialist (1)
 - Microsoft Power Platform (32)
 - Modern Desktop certification (11)
 - MTA (1)
 - Windows Server 2012 (3)
- MongoDB (2)
 - MongoDB Certified DBA Associate (1)
 - MongoDB Certified Developer Associate (1)
- MRCPUK (1)
 - Specialty Certificate Examinations (1)
- MuleSoft (23)
 - MCPA-Level 1 (5)
 - MuleSoft Certified Architect (7)
 - MuleSoft Certified Developer (10)

MuleSoft Certified Platform Architect (1)

NABP (2)

FPGEC Certification (1)

NAPLEX Exam (1)

NACE (2)

CIP Level 1 (1)

CIP Level 2 (1)

NAHQ (2)

CPHQ Certification (2)

NCCT (1)

Medical Assistant (1)

Netskope (2)

NCCSA (1)

NCCSI (1)

NetSuite (3)

ERP Consultant Certification (1)

SuiteFoundation (2)

Network Appliance (74)

Cisco and NetApp FlexPod Certification (5)

Hybrid Cloud Implementation Engineer (1)

NCHC Implementation Engineer (1)

NetApp Certified Support Engineer (NCSE) (7)

Network Appliance NACA Certification (1)

Network Appliance NCDA Certification (4)

Network Appliance NCDA ONTAP Certification (12)

Network Appliance NCHC Architect Certification (1)

Network Appliance NCHC Certification (4)

Network Appliance NCIE Certification (5)

Network Appliance NCIE-DP Certification (2)

Network Appliance NCIE-DP Specialist Certification (2)

Network Appliance NCIE-SAN (3)

Network Appliance NCIE-SAN Specialist Certification (9)

Network Appliance NCIE-SAN, E-Series Certification (1)

Network Appliance NCSA-HC Certification (7)

Network Appliance NCSIE ONTAP Certification (7)

Network Appliance NCTS Certification (1)

NI (1)

Clad Certification (1)

Nokia (31)

Network Routing Specialist(NRS) (2)

Nokia Bell Labs 5G Certification – Associate (3)

Nokia Bell Labs 5G Certification – Professional (1)

Nokia Certification (3)

Nokia Certified NSP IP Network Automation Professional (1)

Nokia Cloud Packet Core Expert (1)

Nokia Network Routing Specialist II (NRS II) (3)

Nokia Optical Design Expert (1)

Nokia Optical Network Professional (2)

Nokia Optical Network Services Expert (1)

Nokia Service Routing Architect (2)

Nokia Service Routing Architect (SRA) (4)

Nokia Service Routing Certification (SRC) (1)

Nuage Networks (3)

NN-VCP written (3)

Nutanix (31)

NCM-MCI (2)

NCP-MCA 5 (2)

NCP-MCI (4)

NCS Professional (1)

Nutanix Certified Advanced Professional (NCAP) (1)

Nutanix Certified Associate (NCA) (5)

Nutanix Certified Professional (NCP) (6)

Nutanix SE Academy (9)

Nutanix Technical Certifications (1)

Okta (6)

Level 1: Professional (2)

Level 2: Administrator (1)

Level 3: Consultant (2)

Okta Customer Identity (1)

OMG (3)

OMG Certification (3)

OutSystems (3)

Architecture Specialization (1)

Reactive Web Developer (2)

Palo Alto Networks (56)

Certified Cybersecurity Associate (3)

Network Security Administrator (1)

Palo Alto Certifications and Accreditations (2)

Palo alto Networks ACE Certification (1)

Palo Alto Networks Certifications (17)

Paloalto Certifications and Accreditations (1)

Paloalto Networks Certification (1)

PCCSE Certifications (5)

PCNSE (3)

PCNSE Certifications (13)

PSE-DataCenter Professional (1)

PSE-Platform Professional (4)

SASE Professional (3)

Strata Associate (1)

PCI (1)

PCI certification (1)

Pegasystems (47)

Certified System Architect (1)

CLSA (5)

CPBA (2)

CRSA (1)

CSA Certification (1)

CSSA (2)

Decisioning Consultant (1)

Marketing Consultant (1)

PCBA (3)

PCDC (4)

PCDS (5)

PCRSA (1)

PCSSA Certification (6)

Pega Certified System Architect (PCSA) 8 (12)

Pega Decisioning Consultant (1)

Peoplecert (5)

DevOps (3)

Peoplecert Certification (1)

Peoplecert ITIL (1)

PMI (16)

Agile (1)

CAPM Certification (2)

DASM Certification (1)

PMI Certification (7)

PMI-ACP (1)

PMP Certification (4)

Portfolio Management Professional (1)

Praxis (3)

Praxis Core Test (3)

PRIMA (6)

PRM Certification (4)

PRM Designation (3)

PRINCE2 (2)

PRINCE2 Agile (2)

PRMIA (3)

Pulse Secure (2)

Certified Technical Expert (2)

Pure Storage (1)

FlashBlade Architect Professional (1)

Python Institute (10)

PCAP (6)

PCEP (3)

PCPP1 (1)

QA (1)

MOVF Certification (1)

QlikView (9)

Qlik Sense Business Analyst (3)

Qlik Sense certification (2)

Qlik Sense Data Architect (1)

Qlik Sense System Administrator (1)

QlikView Business Analyst (1)

QlikView System Administrator (1)

RedHat (7)

RHCA (2)

RHCE Certification (1)

RHCSA (4)

Riverbed (5)

RCPE Network Performance Management (NPM) (1)

RCPE-CP-WO (1)

RCSA-V (1)

RCSP-APM (1)

Riverbed RCSP (1)

Riverbed Certified (1)

RSA (2)

RSA Certified Administrator (1)

RSA NetWitness (1)

Salesforce (148)

Accredited Professional Certification (19)

AI Associate (1)

Application Architect (3)

Architect Exams (10)

B2B Commerce (3)

B2C Commerce Developer (2)

CPQ Specialist (3)

Developers (1)

Field Service Lightning Cloud Consultant (1)

Field Service Lightning program (5)

Identity and Access Management Designer Certification (3)

Integration Architecture Designer Certification (2)

JavaScript Developer I Certification (1)

Loyalty Management (2)

Marketers (2)

Marketing Cloud Consultant (6)

Marketing Cloud Developer Certification (1)

Marketing Cloud Email Specialist (1)

nCino Certification (1)

Nonprofit Cloud Consultant Certification (2)

Pardot Specialist Certification (2)

Platform App Builder (6)

Platform Developer I (5)

Platform Developer II (4)

Revenue Cloud Consultant Certification (1)

Sales Cloud Consultant (2)

Sales Professional (1)

Salesforce Accredited Professional (10)

Salesforce Associate Certification (2)

Salesforce Business Analyst (3)

Salesforce CDP Accredited Professional (2)

Salesforce Certified Administrator (4)

Salesforce Certified Administrator Certification (4)

Salesforce Certified Advanced Administrator (2)

Salesforce Certified OmniStudio Developer (1)

Salesforce Consultant (16)

Salesforce Designers (3)

Salesforce Developer (6)

Salesforce Interaction Studio (1)

Salesforce Order Management (1)

Salesforce Pardot Consultant (1)

Salesforce Strategy Designer (1)

Service Cloud Consultant (6)

SANS (1)

Certified Incident Handler (1)

SAP (179)

SAP Application Associate (2)

SAP BusinessObjects (2)

SAP Certified Application Associate (115)

SAP Certified Application Professional (2)

SAP Certified Application Specialist (6)

SAP Certified Associate (5)

SAP Certified Development Associate (12)

SAP Certified Development Professional (2)

SAP Certified Development Specialist (1)

SAP Certified Specialist (2)

SAP Certified Technology Associate (17)

SAP Certified Technology Specialist (4)

SAP Enterprise Resource Planning (1)

SAP ERP (3)

SAP HANA (2)

SAP NetWeaver (2)

SAP Product Lifecycle Management (1)

SAS Institute (10)

Natural Language and Computer Vision Specialist (1)

Programming Associate (2)

Programming Professional (1)

SAS Foundation (1)

SAS Institute Systems Certification (3)

Statistical Business Analyst (1)

Viya Administration (1)

Scaled Agile (2)

SAFe for Teams (1)

SAFe Practice Consultant (1)

Scrum (24)

Certified SAFe Advanced Scrum Master (2)

Certified SAFe Agilist (1)

Certified SAFe DevOps Practitioner (1)

Certified SAFe Lean Portfolio Manager (1)

Certified SAFe Practitioner (1)

Professional Agile Leadership – Evidence Based Management (2)

Professional Scrum Developer (PSD) (2)

Professional Scrum Master (1)

Professional Scrum Product Owner (PSPO) (3)

Professional Scrum with Kanban (1)

Professional Scrum with User Experience (1)

SAFe Certification (1)

SAFe Release Train Engineer (1)

SAFe Scrum Master (1)

Scaled Professional Scrum (1)

Scrum Certification (4)

ScrumAlliance (1)

Scrum Master Certified Certifications (1)

ServiceNow (39)

Certified Application Developer (4)

Certified Application Specialist (1)

Certified Implementation Specialist (21)

CIS-Application Portfolio Management (1)

CIS-Hardware Asset Management (3)

CIS-Security Incident Response (1)

CIS-Service Mapping (1)

CIS-Vendor Risk Management (2)

ServiceNow System Administrator Certification (5)

SHRM (2)

SHRM Certified Professional (2)

Sitecore (2)

Sitecore Engagement Cloud (2)

Six Sigma (3)

Green Belt Certification (1)

White Belt Certification (1)

Yellow Belt Certification (1)

Smarter Balanced (1)

Smarter Assessments (1)

SNIA (1)

SNIA SCSP (1)

Snowflake (23)

SnowPro Advanced Certification (9)

SnowPro Advanced: Administrator (1)

SnowPro Core Certification (12)

SnowPro Core Recertification (1)

SOA Certified Professional (4)

SOACP (4)

SOFE (1)

AFE Designation (1)

Software Certifications (1)

Software exam (1)

SolarWinds (3)

SolarWinds Certified Professional (3)

Splunk (17)

Splunk Certified Developer (1)

Splunk Cloud Certified Admin (2)

Splunk Core Certified Consultant (1)

Splunk Core Certified Power User (3)

Splunk Enterprise Architect (1)

Splunk Enterprise Certified Admin (3)

Splunk Enterprise Security (1)

Splunk Fundamentals (2)

Splunk IT Service Intelligence Certified Admin (1)

Splunk O11y Cloud Certified (1)

Splunk SOAR Certified Automation Developer (1)

SpringSource (1)

SpringSource Certification Program (1)

SUSE (2)

SCA in SUSE Linux Enterprise Server 15 (2)

Symantec (14)

Symantec SCS (14)

Tableau (9)

Tableau Certified Data Analyst (4)

Tableau Desktop Certified Associate (1)

Tableau Desktop Specialist (4)

Talend (1)

Talend Data Integration (1)

Test Prep (5)

EMS Certification (1)

Interior Design (1)

Medical Tests Certification (2)

Pharmacy College (1)

The Linux Foundation (8)

Certified IT Associate (LFCA) (1)

FinOps Certified Practitioner (1)

Kubernetes and Cloud Native (1)

Kubernetes Application Developer (1)

Kubernetes Security Specialist (2)

System Administration (1)

The Open Group (15)

ArchiMate 3 Foundation (1)

Enterprise Architecture (2)

The Open Group Certification (9)

TOGAF 9 Certified (2)

TOGAF Business Architecture Foundation (1)

Tibco (1)

TIBCO BusinessWorks 6 (1)

Trend (1)

Deep Security (1)

UiPath (6)

UiPath Certified Professional – Developer Track (5)

UiPath Certified Professional – General Track (1)

USGBC (1)

Leadership in Energy and Environmental Design (LEED) (1)

USMLE Cert (1)

USMLE certification (1)

VCE (1)

VCE-CIIE (1)

VEEAM (7)

VMCE (7)

Veritas (21)

Veritas Certified Professional (VCP) (8)

Veritas Certified Specialist (VCS) (13)

Versa Networks (1)

Administrator SD-WAN Associate (1)

Vlocity (1)

Vlocity Developer (1)

Vmware (164)

Master Specialist – VMware Cloud on AWS
2019 (3)

Master Specialist HCI 2020 (2)

VCA-DBT (2)

VCA6-CMA (1)

VCA6-DCV (1)

VCA6-DTM (1)

VCA6-NV (1)

VCAP-CMA Desigh 2022 (1)

VCAP-CMA Design 2022 (1)

VCAP-DCV Deploy 2022 (1)

VCAP-DCV Design 2021 (4)

VCAP-NV Deploy 2020 (1)

VCAP-NV Deploy 2023 (1)

VCAP-NV Design 2020 (4)

VCAP6-DCV Design (1)

VCAP6.5-DCV Design (4)

VCAP7-CMA Design (1)

VCAP7-DTM Design (3)

VCP-AM (1)

VCP-AM Develop 2022 (1)

VCP-CMA 2019 (3)

VCP-CMA 2020 (4)

VCP-CMA 2021 (3)

VCP-DCV 2019 (6)

VCP-DCV 2020 (4)

VCP-DCV 2023 (3)

VCP-DTM (2)

VCP-DTM 2018 (1)

VCP-DTM 2019 (2)

VCP-DTM 2022 (3)

VCP-DW (4)

VCP-DW 2019 (3)

VCP-DW 2020 (3)

VCP-NV (2)

VCP-NV 2019 (3)

VCP-NV 2020 (2)

VCP-NV 2023 (1)

VCP-SEC 2021 (1)

VCP-TKO 2023 (1)

VCP-VMC (1)

VCP6-CMA (2)

VCP6-DCV (2)

VCP6-NV (1)

VCP6.5-DCV (9)

VCP6.7-DCV (3)

VCP7-CMA (2)

VCP7-DTM (3)

VCTA-AM 2022 (1)

VCTA-CMA (1)

VCTA-CMA 2022 (1)

VCTA-DCV (4)

VCTA-EUC 2021 (1)

VCTA-NV 2021 (1)

VCTA-NV 2023 (1)

VCTA-SEC 2021 (1)

VMware Carbon Black Cloud Endpoint
Standard Skills 2023 (1)

VMware Carbon Black EndPoint Protection
2021 (1)

VMware Certified Master Specialist – HCI
2021 (3)

VMware Certified Master Specialist – HCI
2022 (1)

VMware Certified Master Specialist-VMware
Cloud on AWS (1)

VMware Certified Specialist – Cloud
Foundation (3)

VMware Certified Specialist – Cloud
Foundation 2021 (2)

VMware Certified Specialist – vSAN 2023 (2)

VMware Certified Specialist – vSphere with
Tanzu 2022 (2)

VMware Certified Specialist – Workspace
ONE 21.X UEM Troubleshooting 2023 (2)

VMware Cloud 2023 (1)

VMware Cloud on AWS – Software Defined

Data Center 2019 (1)

VMware IT Academy PSE Exams (4)

VMware NSX-T Data Center Security Skills
2023 (2)

VMware SD-WAN Design and Deploy 2021
(2)

VMware SD-WAN Troubleshoot 2021 (1)

VMware Specialist – Cloud Provider 2019 (1)

VMware Specialist – Cloud Provider 2021 (1)

VMware Specialist – vRealize Operations
2020 (1)

VMware Specialist – vSAN 2019 (5)

VMware Specialist – vSAN 2021 (4)

VMware Specialist – Workspace ONE 21.X
Advanced Integration 2022 (2)

VMware vRealize Operations – Cloud
Management Automation 2023 (2)

VMware vRealize Operations 2017 Specialist
(2)

VMware vSAN 2017 Specialist (2)

VMware Workspace ONE Advanced
Integration and Design Specialist 2019 (1)

WatchGuard (1)

Fireware Essentials (1)

Wireshark (1)

WCNA Certification (1)

WorldatWork (4)

Certified Compensation Professional® | CCP®
(3)

Worldatwork CCP (1)

WSO2 (1)

WSO2 Certified Enterprise Integrator 6
Developer (1)

Zend Technologies (1)

Zend (1)