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Pegasystems

PEGAPCSA87V1

Pega Certified System

Architect (PCSA) 87V1

QUESTION: 1

DRAG DROP (Drag and Drop is not supported)

Drag the appropriate ruleset version type to the corresponding scenario.

Ruleset version type	Scenario
Major version	You need to update a decision table to correct one of the expected results.
Minor version	You need to add new options and processing behavior to a cancellation process.
Patch version	You need to add a case type to provide a new Microjourney™ to users.

A. See Explanation section for answer.

Answer(s): A

Explanation:

Ruleset version type	Scenario
Major version	Patch version You need to update a decision table to correct one of the expected results.
Minor version	Minor version You need to add new options and processing behavior to a cancellation process.
Patch version	Major version You need to add a case type to provide a new Microjourney™ to users.

Ruleset version type	Scenario
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Patch version	Major version You need to add a case type to provide a new Microjourney™ to users.

Graphical user interface

Description automatically generated

QUESTION: 2

You configure a service level to adjust assignment urgency to 100 when the goal interval lapses.

How does assignment urgency impact the deadline and passed deadline intervals?

- A. Urgency value remains at 100, but other service level processing continues.
- B. Urgency value continues to increment as configured.
- C. Service level processing is halted until the assignment is completed.
- D. The user is notified that the maximum urgency has been reached.

Answer(s): A

QUESTION: 3

A requirement states: Loan applicants must enter their annual salary. If the salary is above the qualifying threshold, the application is automatically approved. If the salary is below the threshold, the applicant must identify a cosigner.

Select the two configuration options that follow best practices to meet the requirement.
(Choose Two)

- A. Design a user view with an annual salary field and a data relationship for cosigner information. Use a visibility condition to display the cosigner information when the salary is below the threshold.
- B. Use a collect information step with an annual salary field. Use a decision shape to determine whether to advance to a step to enter cosigner information or complete the process.
- C. Design a user view with an annual salary field. Create an optional action to collect information about the cosigner and assign the action to the appropriate stage.
- D. Create an assignment step for a loan officer to review the applicant's annual salary and determine if a cosigner is necessary.

Answer(s): A,B

QUESTION: 4

An airline has the following requirement:

A passenger requiring a service animal must document the type of animal, the size of the animal, and any relevant medical information the crew may need during the flight. The application prompts the passenger for this information when the passenger declares travel with a service animal.

Which case life cycle configuration meets this requirement?

- A. Add a process to the case life cycle for service animal accommodation and apply a condition to determine when to run the process.
- B. Apply an optional action to the appropriate stage to allow the passenger to provide the information as needed.
- C. Configure a stage in the case life cycle for service animal accommodation and apply a stage validation condition.
- D. Create a child case for service animal accommodation to automatically resolve unless the passenger requires the accommodation.

Answer(s): A

QUESTION: 5

A customer wants to copy the contents of a previous order to their current order. What rule type do you use to copy the order contents?

- A. Data page
- B. Data transform
- C. Declare expression
- D. Function

Answer(s): C

QUESTION: 6

In a hiring application:

- * An employee interviews the candidate.
- * The Human Resources (HR) team creates and send s the officer letter.
- * The Information Technology (IT) team assigns the workstation.
- * The facilities team assigns the work desk.

To meet these requirements, what persona do you create?

- A. Employee, IT, Facilities
- B. HR, IT, Facilities
- C. Employee, HR, Facilities
- D. Employee, HR, IT Facilities

Answer(s): A

QUESTION: 7

A restaurant has a case type that allows customers to book the dining room for events. Customers provide basic information including party size and indicate whether they want the restaurant to cater the event.

If catering is not required, customers are given a rental rate quote.

If customers indicate that they want the restaurant to cater the event, they must provide menu preference and schedule and appointment to do menu testing before they are given a quote.

Which two options do you use to configure the case type to achieve the requested behavior? (Choose Two.)

- A. Create a check box for customers to indicate whether they want the restaurant to cater the event. Add a decision shape that evaluates whether the customer checks the box.
- B. Create a check box for customers to indicate whether they want the restaurant to cater the event. Configure the menu preferences and appointment date fields with a visibility condition.
- C. Create a process for providing menu preference and scheduling the menu tasting appointment. Create a parallel process for providing the customer with the rental rate quote.
- D. Create a process for customers to indicate menu preference and schedule the menu tasting appointment. Add the process as a case-wide optional action.

Answer(s): A,B

QUESTION: 8

What two pieces of information comprise a data element? (Choose Two)

- A. The name of the referencing user view
- B. The name of the data element
- C. The name of the clipboard page
- D. The value of the data element

Answer(s): B,D

QUESTION: 9

You are designing a form for an online bookstore to show new arrivals.
Which layout do you use to display the book cover pictures, as shown in the image?



- A. Screen layout
- B. Column layout
- C. Repeating dynamic layout
- D. Dynamic layout

Answer(s): C

QUESTION: 10

DRAG DROP (Drag and Drop is not supported)

Select each Business Need on the left and drag it to the appropriate Service Level Agreement Interval on the right.

Business Need

An employee should submit the expense report within 24 hours of completing a trip.

An employee must submit the expense report within 48 hours of completing a trip.

An employee receives a reminder email every day until the expense report is submitted.

Answer Area**Business Need****Service Level Agreement Interval**

Deadline

Goal

Passed Deadline

A. See Explanation section for answer.

Answer(s): A

Explanation:

Business Need

An employee should submit the expense report within 24 hours of completing a trip.

An employee must submit the expense report within 48 hours of completing a trip.

An employee receives a reminder email every day until the expense report is submitted.

Answer Area**Business Need****Service Level Agreement Interval**

Deadline

Goal

Passed Deadline

Business Need

An employee must submit the expense report within 48 hours of completing a trip.

An employee should submit the expense report within 24 hours of completing a trip.

An employee receives a reminder email every day until the expense report is submitted.

Service Level Agreement Interval

Deadline

Goal

Passed Deadline

Graphical user interface, application

Description automatically generated

QUESTION: 11

HOTSPOT (Drag & Drop is not supported)

In the Answer Area, identify the type of data measured in each report.

Report	Type of Data
Number of customer support cases handled per month	<input type="radio"/> Business Data <input type="radio"/> Process Data
Profit margin by types of goods sold monthly	<input type="radio"/> Business Data <input type="radio"/> Process Data
Sales training investment versus annual revenue	<input type="radio"/> Business Data <input type="radio"/> Process Data
Average number of days for customer deliveries	<input type="radio"/> Business Data <input type="radio"/> Process Data

✓ Review

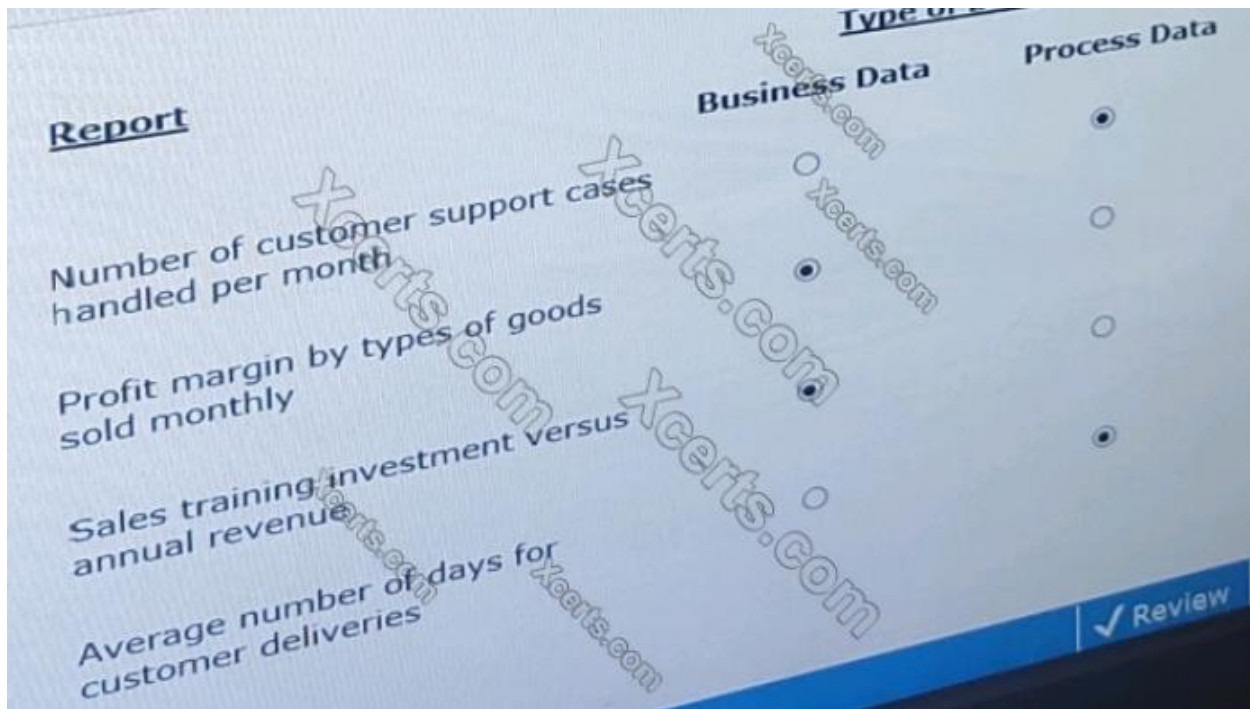
A. See Explanation section for answer.

Answer(s): A

Explanation:

Report	Type of Data
Number of customer support cases handled per month	<input type="radio"/> Business Data <input type="radio"/> Process Data
Profit margin by types of goods sold monthly	<input type="radio"/> Business Data <input type="radio"/> Process Data
Sales training investment versus annual revenue	<input type="radio"/> Business Data <input type="radio"/> Process Data
Average number of days for customer deliveries	<input type="radio"/> Business Data <input type="radio"/> Process Data

✓ Review



Graphical user interface, text

Description automatically generated

QUESTION: 12

What is the relationship between pyWorkPage and case data?

- A. pyWorkPage contains only the data entered by users while creating and processing a case.
- B. pyWorkPage contains all the data pages accessed while creating and processing a case.
- C. pyWorkPage contains only the data generated by the system while creating and processing a case.
- D. pyWorkPage contains all the case data generated while creating and processing a case.

Answer(s): D

QUESTION: 13

You are building a new booking application in pega platform with a case type that displays a customer's various accounts and allows them to make banking transactions. The transaction data object allows customers to dispute a transaction. The system provides a drop-down list of reasons for the dispute, which are collected along with the transaction ID. According to pega best practices, which option do you use to source the transaction data object?

- A. External system of record
- B. A data page
- C. Pega platform system of record
- D. No system of record

Answer(s): C

QUESTION: 14

For which use case do you create a new rule in a Pega Platform application?

A designer reuses a UI section every time the same behavior is needed in the application.

- A. A developer makes changes to an email message that is configured in the case life cycle.
- B. A designer uses Design mode at runtime to modify a view to use a two column template.
- C. A developer creates a parallel process to audit the changes that a service agent makes.
- D. A developer creates a parallel process to audit the changes that a service agent makes.

Answer(s): A

QUESTION: 15

Which two rules do you localize by using the localization wizard? (Choose Two)

- A. Work Parties
- B. Paragraph
- C. Correspondence Fragment
- D. Field Value

Answer(s): B,C

QUESTION: 16

In a Human Resources (HR) application, a business architect has developed a new process for the Onboarding case type. You want to test the process and the fields to verify the UI elements collect expected results.

- A. Add explicit assertions on the UI elements
- B. Create a unit test for the Onboarding case type
- C. Create a scenario test for the Onboarding case type
- D. Add validations on the UI elements

Answer(s): A,C

QUESTION: 17

Which three use cases demonstrate the Pega dynamic UI behavior? (Choose Three)

- A. Display a message upon form submission that a date field must be in the future.
- B. Unmask a password field when users click an icon.
- C. Automatically calculate order total when users change quantities.
- D. Display partner information fields when a screen loads for married applicants.
- E. Display a shipping address section when users select the Different than billing address check box.

Answer(s): B,D,E

QUESTION: 18

Which requirement is satisfied by configuring a service level agreement?

- A. Requests from customers with elite status go to a dedicated work group,
- B. A transaction review is completed within 24 hours.
- C. Users are notified when they receive an assignment.

D. Transaction dispute cases are considered more urgent than address change cases.

Answer(s): B

QUESTION: 19

A requirement for a hotel reservation case type states that as customers change their room selection, the total cost of the reservation updates. How do you satisfy this requirement ?

- A. Configure a Validate rule for the room selection step.
- B. Apply a Disable when condition to the total cost field.
- C. Add a When condition to the room selection step.
- D. Define a declare expression for the total cost field.

Answer(s): D

QUESTION: 20

You are asked to create a custom status named Open-Review. This status is to be applied to assignments in one application. How do you satisfy the request?

- A. Circumstance the existing Open field value record on the application name and update the status value to Open-Review.
- B. Add the Open-Review status to the Application record for the application.
- C. Create a field value record named Open-Review for .pyStatusWork with the Apply To class set to the class group.
- D. Create a field value record named Open-Review for .pyStatusWork and configure an Access When record to apply the status to the correct application

Answer(s): C

QUESTION: 21

Which two scenarios require you to configure conditional processing within the case type? (Choose Two.)

- A. A scholarship eligibility application requires students to enter standardized test scores, Students with qualifying test scores can schedule and interview. Students without qualifying test scores receives a rejection email.
- B. A catering booking application requires customers to enter information about the expected party size, event date, and event time. When customers submit the information the catering company sends a confirmation email.
- C. An application requires customer to select the type of request in a drop-down list. The system routes the request to the appropriate department work queue. A user with access to the work queue processes the case through fulfillment.
- D. A shopping application requires a guest to fill out payment information. A user who enters a membership number skips the payment information step.

Answer(s): A,D

QUESTION: 22

A data page holds product information. The data page's Reload if older Than field is set to 15 minutes. The data page is created at 06:12.At 06:20 the user requests product information. At

06:42 the user requests product information. When is the data page reloaded?

- A. 06:35
- B. 06:20
- C. 6:27
- D. 06:42

Answer(s): D

QUESTION: 23

You create an application to track package deliveries. Choose three elements that are essential for this application. (Choose Three)

- A. A delivery cancellation child case
- B. A shipment tracking case type
- C. A set of fields to capture the shipping details
- D. A work party to represent the customer
- E. A user view to enter the shipping details

Answer(s): B,C,E

QUESTION: 24

Which two control types allow you to display three balance transfer offers on a form with a single control, to prevent the customer from selecting more than one offer? (Choose Two)

- A. Button
- B. Radio buttons
- C. Checkbox
- D. Drop-down list

Answer(s): B,D

QUESTION: 25

How do you enable field-level auditing for properties?

- A. Add an auditing optional action to the case workflow.
- B. Enable the auditing feature on the property rule forms.
- C. Enable field-level auditing for the case type.
- D. Add a field validation to the case workflow.

Answer(s): C

QUESTION: 26

HOTSPOT (Drag & Drop is not supported)

An online retailer creates a case type that processes and manages customer orders. The checkout process has four steps:

1. Review Order: The customer reviews the items in order of add-to-cart selection and can adjust the quantity of each item and delete items to calculate and display the order total.
2. Select Shipping Option: The customer selects a shipping option to determine and display the shipping charge for their order.

3. Enter Delivery Address: The customer enters their delivery address to determine the sales tax, if applicable, and the application displays the calculated sales tax.

4. Enter Payment Information: The customer selects a payment option and confirms the grand total of the order.

For each calculation, identify the appropriate chaining option to maximize the performance.

Answer Area

Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

A. See Explanation section for answer.

Answer(s): A

Explanation:

Answer Area

Line total (item price * quantity)	Forward chaining Backward chaining
Order total (sum of line totals)	Forward chaining Backward chaining
Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

Answer Area

Line total (item price * quantity)	Forward chaining Backward chaining
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Shipping charge (calculated from a decision rule)	Forward chaining Backward chaining
Sales tax (order total * tax rate)	Forward chaining Backward chaining
Grand total (order total + sales tax + shipping charge)	Forward chaining Backward chaining

Graphical user interface, text, application

Description automatically generated

QUESTION: 27

Which scenario requires you to make updates in Dev Studio?

- A. A task is reassigned when it reaches a service-level agreement goal.
- B. An email correspondence is added to the case type.
- C. A customer representative can approve or reject a claim.

D. A new confirmation view displays a read-only text property.

Answer(s): A

QUESTION: 28

You are configuring duplicate case search logic in a case type. How do you ensure that resolved cases are not evaluated as potential duplicates?

- A. Add a must match condition where the work status of the current case does not contain "Resolved"
- B. Add a weighted condition where the work status of potential duplicates does not contain "Resolved"
- C. Add a weighted condition that evaluates the work status of current and existing cases where work status equals "Resolved" and has a weight of "0"
- D. Add a must match condition where the work status of potential duplicates does not contain "Resolved".

Answer(s): B

QUESTION: 29

University admission application cases automatically advance in the case life cycle if the application standardized test scores are above a certain threshold.
The threshold is determined each year based on the provided national average score.

Which two configurations, when applied together, support this requirement? (Choose Two.)

- A. Configure a process with a decision shape that continues if the TestThreshold configuration setting is less than the applicant's test score.
- B. Configure a testThreshold Configuration setting that calculates the national average for the test score threshold.
- C. Configure a process with a decision shape that continues if the TestThreshold Configuration setting is than the application's test score.
- D. Configure a TestThreshold Configuration setting with the national average for the test score threshold.

Answer(s): A,D

QUESTION: 30

Which two statements demonstrate the role of a report? (Choose Two)

- A. Reports are used to assess process performance.
- B. Reports are used to update data in a database.
- C. Reports are used to select items from a list while working in an assignment.
- D. Reports are used to source a list of selectable items while working in an assignment

Answer(s): A,C

QUESTION: 31

Which issue do you address by simulating a data source?

- A. The product database moves to a new data source accessible by a web service that is not

yet configured.

B. You need to test a save plan for a savable data page that updates the cost of coverage options for insurance policies

C. In production, the customer database needs to be taken off-line overnight for scheduled maintenance.

D. An Embedded data field needs simulated data for testing a customer creation view.

Answer(s): A

QUESTION: 32

ABC BankCorp wants to create a mobile app experience for users and CSRs for its Transaction Dispute application.

Of the following requirements, which option requires you to configure distinct mobile app channels?

A. CSRs can create other case type instances on the mobile app.

B. Mobile app color palettes are different for users and CSRs.

C. The mobile app customizes currency units and date/time format according to the location of the users.

D. The mobile app supports all mobile phone operating systems.

Answer(s): B,C

QUESTION: 33

DRAG DROP (Drag and Drop is not supported)

Select each Process Step Description on the left and drag it to the appropriate Process Step on the right.

Process Step Description	Answer Area	Process Step
A user enters information for an IT request.		Automation
The system evaluates the request type to determine the next step.		Decision
A manager determines whether an expense report proceeds or is rejected.		Approval
The system notifies the user of the case status by email.		Collect Information

A. See Explanation section for answer.

Answer(s): A

Explanation:

Process Step Description	Answer Area	Process Step
A user enters information for an IT request.		
The system evaluates the request type to determine the next step.	The system notifies the user of the case status by email.	Automation
A manager determines whether an expense report proceeds or is rejected.	The system evaluates the request type to determine the next step.	Decision
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	A user enters information for an IT request.	Collect Information

Process Step Description	Answer Area	Process Step
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The system evaluates the request type to determine the next step.	The system notifies the user of the case status by email.	Automation
A manager determines whether an expense report proceeds or is rejected.	The system evaluates the request type to determine the next step.	Decision
The system notifies the user of the case status by email.	A manager determines whether an expense report proceeds or is rejected.	Approval
	A user enters information for an IT request.	Collect Information

A picture containing timeline

Description automatically generated

QUESTION: 34

A home loan application requires approvals from the Legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager. How do you configure this requirement?

- A. Create an approval process for each manager in parallel.
- B. Apply business logic to route a single assignment in the correct order.
- C. Create an approval step with cascading approval.
- D. Route an assignment to a work queue where both roles have access.

Answer(s): C

QUESTION: 35

Consider the following requirement:

The patient must be able to modify physician details at any time without impacting primary case processing.

Which configuration satisfies this requirement?

- A. Add a case-wide optional action to the case life cycle.
- B. Add a primary stage with at least one process to the case life cycle.
- C. Add an alternate stage with at least one process to the case life cycle.
- D. Add an assignment to the case life cycle.

Answer(s): A

QUESTION: 36

You are testing an airline reservation case type that does not yet have a UI configured. You need to verify that changing the Purchase Insurance field in the Clipboard updates the TotalCost field.

In which category of the Clipboard tools would you expect to find the PurchaseInsurance field?

- A. Linked Property Pages
- B. User Pages
- C. Data Pages
- D. System Pages

Answer(s): B

QUESTION: 37

Color options are available to the customer, but the options are available on the screen, and do not appear with the popup.

Which option to configure the color option?

- A. Dropdown
- B. Radio button
- C. Check box
- D. Autocomplete/Textfield

Answer(s): B

QUESTION: 38

Which two requirements demonstrate the need to configure correspondence? (Choose Two)

- A. Fax a new insurance claim to the auto repair shop.
- B. Text the customer with status changes in an insurance claim.
- C. Assign a new insurance claim to a case worker to process.
- D. Phone a customer for additional information about the case.

Answer(s): A,B

QUESTION: 39

A business architect has developed a new process for a case type. To verify that the UI elements collect the expected result, you want to test the process and the fields.

Which two configuration, when used together, allow you to record a set of interactions and save the test result to verify process functionality? (Choose two.)

- A. Create a unit test for the case type.
- B. Create a scenario tests for the case type.
- C. Add explicit assertions on the UI elements.
- D. Add explicit assertions on the Scenario testing landing page.

Answer(s): C,D

QUESTION: 40

Which two statements about data records are true? (Choose Two)

- A. Data records define permissible values for data fields.
- B. Data records are displayed in a searchable text field by default.
- C. Data records require external storage.
- D. Data records are displayed in a drop-down list by default.

Answer(s): A,C

QUESTION: 41

Which two items must be provided by the user to add an external data source to a data object? (Choose Two)

- A. The authenticating information, if required by the corresponding service
- B. A data transform to map the application data model to the connector
- C. A simulated data source to test the implementation
- D. The uniform resource identifier that identifies the web service

Answer(s): A,D

QUESTION: 42

In a Credit Card Payment case type, you want to set the payment amount to the minimum amount due when a user creates a case. How do you set the payment amount?

- A. Configure the pySetFieldDefaults data transform to set the default value.
- B. Configure a field validation on the payment amount.
- C. Configure the payment amount field to reference the minimum amount due.
- D. Configure the payment amount as a calculated field.

Answer(s): A

QUESTION: 43

A report contains columns for Customer, Billing Cycle, Credit Card, and Expiration Date. A manager requests that the report show only those customers who meet the following conditions:
 - The customer is on a monthly billing cycle - The credit card is either MoreCash or Vista - The credit card expires within 60 days Which set of filtering conditions returns a report with the desired data?

- A. Credit Card equals MoreCash AND Credit Card equals Vista AND Billing Cycle equals monthly AND Expiration Date is 60 days greater than today
- B. Credit Card equals MoreCash OR Credit Card equals Vista AND Billing Cycle equals monthly AND Expiration Date equals next 60 days.
- C. Credit Card equals MoreCash OR Credit Card equals Vista AND Billing Cycle is not quarterly

AND Expiration Date is less than 60 days

D. Credit Card equals MoreCash or Vista, Billing Cycle equals monthly, and Expiration Date equals next 60 days

Answer(s): B

QUESTION: 44

In a hotel reservation application, a form displays a list of hotels with available rooms based on the check-in and check-out dates entered by users. How do you configure the form to refresh the hotel list whenever the check-in or check-out date changes?

- A. Display the hotel in an embedded section with a visible when condition.
- B. Configure edit validates on the date fields to refresh the section when the date values change.
- C. Configure action sets on the date fields to refresh the section when the date values change.
- D. Configure an action set on the hotel list display to refresh the section when the hotel list changes.

Answer(s): C

QUESTION: 45

Which two configuration steps must be performed together to record a unit test for automated testing? (Choose Two)

- A. Add a test case to the Automated Testing landing page.
- B. Select a ruleset that is configured to store the results of the test.
- C. Select a ruleset that is configured to store automated test cases.
- D. Add an assertion to define an expected result.

Answer(s): A,D

QUESTION: 46

A hotel booking application allows customers to change rooms after making a reservation. Each room's status in each hotel is stored on a data page sourced from an external database table. Which two configuration options, when applied in combination, do you use to update the

database table when a customer changes rooms? (Choose Two)

- A. A savable data page that contains the room information
- B. A when rule to trigger the database update
- C. A data transform to copy updates to the data page
- D. An editable data page that contains the room information

Answer(s): A,C

QUESTION: 47

An international online car parts business wants customers to find parts for any vehicle easily. You are asked to implement the following requirement: Customers must select a make, model, and year to initiate a vehicle-specific search. How do you configure the data storage in the application to implement the requirement?

- A. Configure a data page to store the make, model, and year vehicle data.
- B. Configure a connection to an external system of record that contains the make, model, and year vehicle data.
- C. Configure a static list of the make, model, and year vehicle data.
- D. Configure a local data storage of the make, model, and year vehicle data.

Answer(s): B

QUESTION: 48

How do you reference the State property on an Address page group with the index Home?

- A. .Address(Home).State
- B. .Home.State.Address
- C. .Home(Address).State
- D. .Address.Home.State

Answer(s): A

QUESTION: 49

The page .Product contains data retrieved from an external system of record using a data. How do you ensure .Product always contains the most current data from the data page?

- A. Select Refer to a data page on .Product.
- B. Define a reference property that refers to the data page.
- C. Configure .Product to refer to a keyed data page.
- D. Select Copy data from a data page on .Product.

Answer(s): A

QUESTION: 50

An internal application currently grants 75 employees access to one of four roles: Admin, Author, User, and Manager. A new analyst that joins the company requires all the Author role access but only some of the reporting capabilities available to the Manager role. How do you satisfy this security requirement?

- A. Update the Author role to include the required analyst reports.
- B. Create a new Analyst role with the required access.
- C. Add the analyst to the Manager role.
- D. Add the analyst to both the Author role and the Case Manager channel interface.

Answer(s): B

QUESTION: 51

HOTSPOT (Drag & Drop is not supported)

In the Answer Area, choose the correct test type for each test characteristic.

<u>Test Characteristic</u>	<u>Test Type</u>
Greatest number of tests in the test suite	Unit Test Scenario Test
Most expensive to run	Unit Test Scenario Test
Easiest to maintain	Unit Test Scenario Test

A. See Explanation section for answer.

Answer(s): A

Explanation:

<u>Test Characteristic</u>	<u>Test Type</u>
Greatest number of tests in the test suite	Unit Test Scenario Test
Most expensive to run	Unit Test Scenario Test
Easiest to maintain	Unit Test Scenario Test

QUESTION: 52

Which configuration informs a user by email when an assignment is added to the user's wishlist?

- A. Configure the case type to send assignment notifications to assigned users.
- B. Add a Send Email step to the process after the assignment to notify the assigned user.
- C. Configure a service level to send a notification to the assigned user.
- D. Add a Send Notification step to the process after the assignment to notify the assigned user.

Answer(s): C

QUESTION: 53

You have been asked to create a report definition that includes information about the sales offices and sales representatives. The manager wants to access the report in the Report Browser in the user portal. The manager also wants to include the report in a new report category specifically for the sales group.

What two configurations are required to support this request? (Choose Two)

- A. Select the option in the Report Browser that allows users to view your report.
- B. Create a report category rule for sales office reports.

- C. Select the report definition option that displays your report in the Report Browser.
- D. Add a report category for sales group reports in the Report Browser.

Answer(s): C,D

QUESTION: 54

Direct Capture of Objectives (DCO) aims to increase which two aspects of application delivery? (Choose Two)

- A. Accuracy
- B. Coding
- C. Speed
- D. Performance

Answer(s): A,C

QUESTION: 55

Which two conditions do you test with a unit test? (Choose Two)

- A. A data page populates without any errors.
- B. A property value is set correctly by a data transform.
- C. An application displays user views for 20 users within three seconds.
- D. An application is successfully migrated to a test system.

Answer(s): A,B

QUESTION: 56

Which scenario is a use case for the Wait step?

- A. The customer cannot complete an application for a checking account until a bank representative reviews their credit report.
- B. An agent needs to send a confirmation email to an insured customer after they complete a form.
- C. A payroll user cannot process a salary increase until the department manager approves the increase.
- D. The customer needs to log in to their account before receiving a membership discount on an online purchase.

Answer(s): C

QUESTION: 57

A list report includes columns for purchase requests and regional cost centers. A manager wants there port to show the total number of purchase requests for each of the regional cost centers. How do you configure the report definition?

- A. Use the purchase requests column to group the cost centers.
- B. Filter the results so that the report includes only cost center and purchase requests.
- C. Summarize the purchase requests column by count.
- D. Summarize the regional cost centers by count.

Answer(s): C

QUESTION: 58

All managers must be able to view the Employee vacation requests report in their Manager portal dashboards.

Which configuration fulfills this requirement?

- A. Create a new landing page on the portal with the new report saved in a public category.
- B. Add a report widget to the portal dashboard, and then click Publish to default.
- C. Add a report widget to the portal dashboard, and then click Publish.
- D. Add the report to a public category, and then add the out-of-the-box Reports landing page to the portal.

Answer(s): D

QUESTION: 59

HOTSPOT (Drag & Drop is not supported)

Select the corresponding user interface (UI) action set component for each behavior in the Answer area.

<u>Behavior</u>	<u>UI Action Set Component</u>
Get next work	<div>Event</div> <div>Action</div> <div>Condition</div>
Required	<div>Event</div> <div>Action</div> <div>Condition</div>
Tab key	<div>Event</div> <div>Action</div> <div>Condition</div>

A. See Explanation section for answer.

Answer(s): A

Explanation:

Behavior**UI Action Set Component**

Get next work

Event
Action
Condition

Required

Event
Action
Condition

Tab key

Event
Action
Condition

Behavior**UI Action Set Component**

Get next work

Event
Action
Condition

Required

Event
Action
Condition

Tab key

Event
Action
Condition

Diagram

Description automatically generated

QUESTION: 60

Which two statements about data objects are true? (Choose Two)

- A. Data objects can reuse assets from an existing data object through inheritance.
- B. A draft data object references a data type.
- C. A data object created in App Studio creates a data type in Dev Studio.
- D. Data objects are sourced from an external system of record.

Answer(s): A,C

QUESTION: 61

Which three options can you configure for a mobile app channel? (Choose Three)

- A. Change the host for a mobile app to a production system, rather than a development system.
- B. Identify how different mobile devices render UI controls.
- C. Establish security behavior for a mobile app, such as the use of biometric identifiers.
- D. Define UI behavior for a view when displayed on a mobile device.
- E. Define the role applied to users when they run the mobile app.

Answer(s): A,C,E

QUESTION: 62

DRAG DROP (Drag and Drop is not supported)

Match each use case to the appropriate configuration.

Use case	Configuration
Item quantity and pricing must be captured at the time an order is placed and do not update when the case is accessed later.	Configure a property to refer to a data page
Customers must see all of the available mortgage options, but only the selected option is recorded as a part of the case.	Configure a property to copy data from a data page
Flight status and information remain current each time a customer accesses their reservation.	Configure a UI control to source data from a data page

A. See Explanation section for answer.

Answer(s): A

Explanation:

Use case	Configuration
Flight status and information remain current each time a customer accesses their reservation.	Configure a property to refer to a data page
Item quantity and pricing must be captured at the time an order is placed and do not update when the case is accessed later.	Configure a property to copy data from a data page
Customers must see all of the available mortgage options, but only the selected option is recorded as a part of the case.	Configure a UI control to source data from a data page

Use case

Item quantity and pricing must be captured at the time an order is placed and do not update when the case is accessed later.

Customers must see all of the available mortgage options, but only the selected option is recorded as a part of the case.

Flight status and information remain current each time a customer accesses their reservation.

Answer Area**Use case**

Flight status and information remain current each time a customer accesses their reservation.

Item quantity and pricing must be captured at the time an order is placed and do not update when the case is accessed later.

Customers must see all of the available mortgage options, but only the selected option is recorded as a part of the case.

Configuration

Configure a property to refer to a data page

Configure a property to copy data from a data page

Configure a UI control to source data from a data page

Graphical user interface, text, application

Description automatically generated

QUESTION: 63

A disrupted transaction case records account information using a page property. Account information is recorded at the time the case is created and does not update when the case is further processed. Account information is stored in an external system and accessed by a data page.

How do you configure the account information page?

- A. Select refer to a data page on the page property
- B. Configure the page property to refer to a keyed data page
- C. Define a reference property that refers to the data page
- D. Select copy from a data page on the page property

Answer(s): D

QUESTION: 64

. When applying for a credit limit increase, customers with standard credit cards must provide information in an Employment Information process. Requests from customers with Platinum credit cards automatically skip this process.

What task do you perform to implement this requirement?

- A. In the Employment Information process add a card type true/false field to a user view.
- B. In the Employment Information process add a custom condition to start the process by testing the card type.
- C. In the Employment Information process add an Approve/Reject step to test the card type.
- D. In the Employment Information process validate card type for continued processing.

Answer(s): B

QUESTION: 65

Identify the two requirements that are satisfied by using a data transform. (Choose two.)

- A. Display the same data on multiple user views.
- B. Convert integer data to text data.
- C. Copy an existing order to a new case.

D. Validate the format of a property value.

Answer(s): B,C

QUESTION: 66

Which two options can you configure for a mobile app channel? (Choose Two)

- A. Define security behavior for a mobile app such as biometric identifiers.
- B. Manage administrative functions such as access to log files.
- C. Define the UI behavior for each view in a case type when the case is displayed on a mobile device.
- D. Design how UI elements render across different mobile devices.

Answer(s): A,C

QUESTION: 67

An application must validate postal codes for Canadian customers to match the pattern A1A 1A1, where A represents a letter, and 1 represents a number.

Which two distinct configurations ensure that a user provides a valid postal code? (Choose Two)

- A. Configure a drop-down control to select the postal code based on the specified city and province.
- B. Configure the postal code field as a text property with a required input field.
- C. Configure a validate rule to test that the entered postal code conforms to the required pattern.
- D. Configure an edit validate rule to test that the entered postal code conforms to the required pattern.

Answer(s): B,D

QUESTION: 68

An accident claim case creates a vehicle claim case for each vehicle involved in an accident. Which two configurations prevent the accident claim case from resolving before all vehicle claims are resolved? (Choose Two)

- A. Add each vehicle claim as a child case of the accident claim.
- B. Add a manual approval step to the accident claim case.
- C. Add an optional process to pause the accident case until the vehicle claims are paid.
- D. Add a wait step to the accident claim case to wait until all vehicle claims have a status of Resolved.

Answer(s): A,D

QUESTION: 69

. Users can select a check box to subscribe to a text messaging service. Selecting the check box displays a field for a user to enter a mobile phone number.

How do you configure the application to display a field for entering a mobile phone number only when the check box is selected?

- A. Use a when condition in a data transform to determine whether to show the mobile phone number field.
- B. Use a when condition in the flow to branch the flow based on case data.
- C. Use a circumstance on the check box property to create a rule variant that is effective when the check box is selected.
- D. Use a when condition in the UI form to determine whether to show the mobile phone number field.

Answer(s): D

QUESTION: 70

Customers on a hotel booking application can add additional amenities to their reservation. The application displays a view with the available amenities, descriptions and costs. To reduce scrolling, the content is organized into multiple areas. Each area is accessed using a drop down menu that lists each amenity.

How do you configure the user interface to improve access to the content and achieve the business requirement described?

- A. Configure a disable when condition on each field to allow access when the associated amenity is selected on the drop down control.
- B. Configure a repeating dynamic layout with an embedded section for each amenity and set the layout format to grouped.
- C. Configure a layout group to separate each amenity into individual panels and set the layout to a menu format.
- D. Configure a visible when condition on the drop down control to display each section when the associated amenity is selected.

Answer(s): C

QUESTION: 71

When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval from the insurance agent who verified the claim. How do you implement the requirements so each approver can work independently?

- A. Create three parallel processes with approval assignments.
- B. Route to a workbasket where all three roles have access.
- C. Create business logic to route to the different approvers.
- D. Create an approval step with cascading approval.

Answer(s): A

QUESTION: 72

Before development, your team creates a spreadsheet with work items to populate the backlog. All work items that describe business requirements are prioritized as Must have.

You also create work items to address:

A future enhancement request to group a set of existing steps into a multistep form

A drop-down list that is missing one of the required options -- This work item is in progress because the missing option prevents work from being done

How do you populate the backlog directly from the spreadsheet?

- A. Create bugs
- B. Create feedback
- C. Import stories
- D. Create stories

Answer(s): C

QUESTION: 73

DRAG DROP (Drag and Drop is not supported)

An organization requests the following behavior for a case type that allows customers to place orders for fulfillment.

The application identifies customer information, such as user ID and locale, upon login.

Cases list the last 10 orders placed by the customer, including the order status.

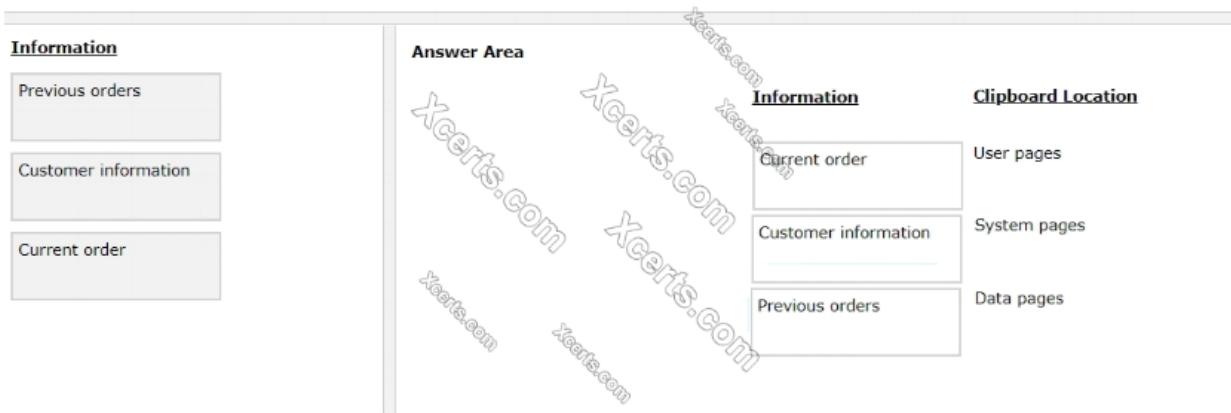
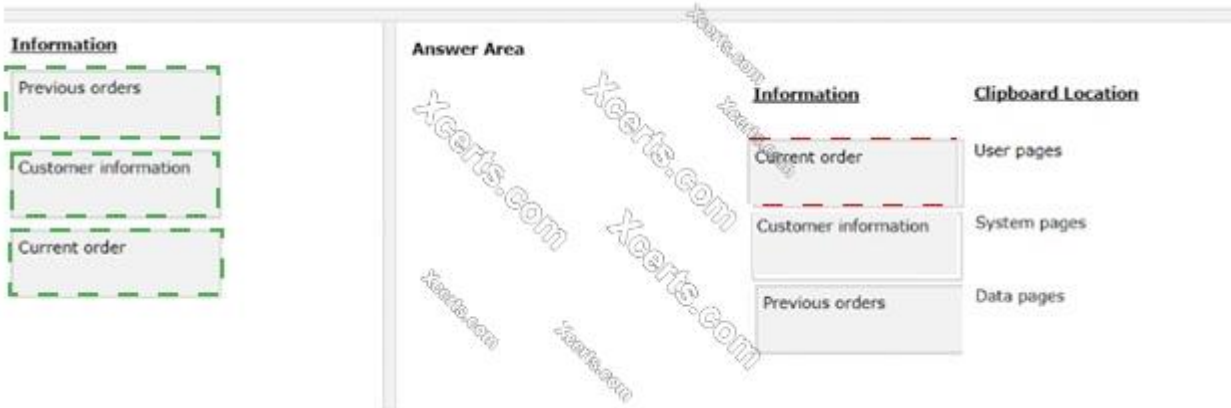
Customers can select one of the previous 10 orders as the basis for the current order.

Select each piece of Information on the left and drag it to the appropriate Clipboard Location.

A. See Explanation section for answer.

Answer(s): A

Explanation:



Graphical user interface, text, application

Description automatically generated

QUESTION: 74

In which three situations can you use a data transform? (Choose Three)

- A. To copy the first and last name properties into a single property value
- B. To execute a flow action
- C. To create the dependent property after case creation
- D. To set default values for a case
- E. To display the destination value as the location value

Answer(s): A,D,E

QUESTION: 75

In the first step in a case type, the user compares data on a form to the data on a customer account. If the data matches, the case is resolved. If the data does not match, the user advances the case to update the account. Management only wants a record of the cases that update an account.

What two configuration options do you use to implement this requirement ? (Choose Two)

- A. Add a persist case shape after the first step.
- B. Configure the starting flow to instantiate the case type as a temporary case.

- C. Apply a when condition to the first step to persist only cases requiring updates.
- D. Configure the first step to instantiate the case type as a temporary case.

Answer(s): C,D

QUESTION: 76

How do you identify if a result in a decision rule cannot be returned?

- A. Test for missing conditions
- B. Test for completeness
- C. Test the rule using a unit test
- D. Test for conflicts

Answer(s): D

QUESTION: 77

. A customer refund case type requires that an auditor receives an email notification if the refund is greater than twice the price of the item.

Which participant role do you select to configure this requirement?

- A. Customer
- B. Interested individual
- C. Owner
- D. Work queue

Answer(s): B

QUESTION: 78

To reduce scrolling on a view, you want to organize existing content so that details display when an option is selected in a drop-down menu. There is no drop-down menu currently on the view. Which two configurations achieve the business requirement? (Choose Two)

- A. Configure a layout group to separate each option into individual panels and set the layout to a menu format.
- B. Configure a disable condition (when rule) on each field to allow access when the associated option is selected on the drop-down control.
- C. Configure a repeating dynamic layout with an embedded section for each option and set the layout format to grouped.
- D. Configure a data relationship to select the option using the Drop-down list record selection.

Answer(s): A,D

QUESTION: 79

While testing a form, you need to verify the contents of a data page in memory. Which tool do you use to view the current contents of the data page?

- A. The Clipboard tool
- B. Case Designer
- C. The Data Explorer
- D. Live UI

Answer(s): A

QUESTION: 80

An organization has two lines of business: selling books for children and reselling college textbooks. The division selling books for children can use the same basic user interface (UI) as the division reselling textbooks with the exception of the payment methods. How do you apply the Situational Layer Cake™ in this scenario ?

- A. Place the UI rules in the base layer, and create a new layer for the payment rules for both lines of business.
- B. Place the UI rules and generic payment method rules in the base layer, and create a new layer for the division-specific payment rules.
- C. Place the UI rules in the base layer, and create a parallel base layer for the payments rules.
- D. Place the UI rules in the base layer, and create a new layer for the payment rule for each division.

Answer(s): C

QUESTION: 81

A moving company provides customers with a tool that recommends a moving vehicle based on the number of bedrooms in their current living space and whether they are planning to move heavy furniture like bed frames, mattresses, or couches. Based on the customer inputs, a decision table presents the customer with a recommendation.

Which two configurations do you use together to build the decision table? (Choose Two)

- A. Create a column for the recommended moving vehicle.
- B. Create rows for the recommended moving vehicle.
- C. Create two rows, one for the number of bedrooms and one for whether the customer is moving heavy furniture.
- D. Create two columns, one for the number of bedrooms and one for whether the customer is moving heavy furniture.

Answer(s): A,D

QUESTION: 82

Using the following Refund case life cycle, how do you design this case to skip the Item Return stage if the item will not be returned?

- A. Replace the Wait step in the Item Return stage with a Change Stage step.
- B. Add a condition to skip the Item Return stage when a return is not necessary.
- C. Add an Item Retention alternate stage and define a process for retention of item.
- D. Add a decision in the Item Return process to change the stage when a return is not necessary.

Answer(s): B

QUESTION: 83

You are asked to build a report listing customer order cases with an Order Total value over USD10000 sorted by Creation date (pxCreateDate). The report should display the following three fields: Case ID (pyID), Customer ID, and Order Total.

Which property or property combination should you optimize to improve performance?

- A. Order Total
- B. pxCreateDate
- C. Customer ID and Order Total
- D. pxCreateDate and Order Total

Answer(s): C

QUESTION: 84

Identify Text, Multi record data relationship, Single record data relationship

- A. .Address(1).pincode-Multi
- B. .ShippingAddress.City-Text
- C. .BillingAddress.Telephone-Single

Answer(s): C

QUESTION: 85

You are implementing a UI form collecting job applicant information. Users must provide values to certain fields before submitting the form.

Which configuration adds asterisks to indicate the mandatory fields on the form?

- A. Use a Validate rule to verify the mandatory fields have a value
- B. Configure the mandatory fields as Required in the section rule
- C. Use multiple Validate rules for each mandatory field
- D. Use an Edit Validate rule to verify if each of the mandatory properties has a value

Answer(s): B

QUESTION: 86

Which two data requirements ensure valid data? (Choose Two)

- A. The data fits the business logic.
- B. The data is organized in a data type.
- C. The data is locally sourced.
- D. The data is the correct type.

Answer(s): B,D

QUESTION: 87

Depending upon the purchase request amount, approvals cascade from the users to a loan officer, then to a director and finally to a vice president. The loan officer is the user's manager. The director is the loan officer's manager. The vice president is the director's manager. Which two approaches can you use to configure the cascading approval? (Choose two)

- A. Approval based on Authority Matrix, with a Decision Tree rule to determine the approver(s)
- B. Approval based on Authority Matrix, with a Decision Table rule to determine the approver(s)
- C. Approval based on Reporting structure, using the workbasket manager to determine the approver(s)
- D. Approval based on Reporting structure and when conditions, using each operator's reporting to manager to determine the approver(s)

Answer(s): C,D

QUESTION: 88

How do you guide users through an application form without requiring user training?

- A. Add the corresponding step to an appropriate stage.
- B. Send a notification to the assigned user.
- C. Add an instruction to the assignment.
- D. Add an optional action to the case to explain the task.

Answer(s): C

QUESTION: 89

A process routes loan requests to a specific loan officer based on the type of loan. - If the loan is a mortgage, it is routed to Adam Ross. If the loan is for an automobile, it is routed to Julia Samuels. - If the loan is an equity line, the case is routed to Don Smith. How do you configure a router to ensure that case advances to the correct loan officer?

- A. Route the case to a worklist using a skilled router.
- B. Route the case to a work queue using a When condition.
- C. Route the case to a work queue using a skilled router.
- D. Route the case to a worklist using a When condition.

Answer(s): C

QUESTION: 90

Which three statements are true about DevOps practices in Pega priority. (Choose three)

- A. Intermittent delivery is preferred to help plan predictable releases
- B. Acceptance criteria helps to focus customer-centric deployment
- C. Pega can integrate third-party DevOps tools to promote flexibility
- D. DevOps promotes larger releases in shorter development cycles
- E. Tests are run before publishing changes to ensure compatibility

Answer(s): C

QUESTION: 91

Users can access an apartment hunting application from different devices with different screen sizes.

A screen displays the photos of available properties. By default, the photos are displayed in three columns. When the screen width is less than 800 pixels, the photos should be displayed in two columns. How do you implement the screen for this requirement?

- A. Use a dynamic layout with a responsive breakpoint at 800 pixels to change from inline-grid triple to inline-grid double format.
- B. Use a column layout with a responsive breakpoint at 800 pixels to hide the left column.
- C. Circumstance the layout to display different number of columns at different screen sizes.
- D. Circumstance the section rule to display different number of columns at different screen sizes.

Answer(s): A

QUESTION: 92

Sales managers must be able to approve sales quote proposals by email and from a mobile device. How do you implement this requirement?

- A. Add an Approve/Reject step and enable email and mobile approval.
- B. Add an Approve/Reject step and a Send Email step.
- C. Add an Approve/Reject step with mobile approval enabled and a Send Email step.
- D. Add an Approve/Reject step and enable email notifications on the case type.

Answer(s): C

QUESTION: 93

Which requirement can be implemented through circumstancing?

- A. An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day.
- B. An application sets the default shipping option for orders that exceed USD100 to two- day delivery. Otherwise, the default option is five-day delivery.
- C. An application audits insurance claims that an insurance adjuster values at USD10000 or greater. Otherwise, the claim is approved.
- D. An application routes upgrade requests for US customers to one work queue, and requests for European customers to a different work queue.

Answer(s): A

QUESTION: 94

Choose two scenarios that you configure using procedural processing. (Choose Two)

- A. A prescription order page with a list of available prescriptions sent from the customer's health care provider. When the user opts to fill one or more prescriptions, the cost summary updates.
- B. A restaurant reservation page in which the user chooses a reservation and the system returns the number of available tables.
- C. A purchase order request page with a summary of items. The order total price updates after the customer changes a quantity.
- D. A flight booking page where customers can adjust the location and date of the departure and return flights. The ticket prices recalculate after the customer chooses the "recalculate price" option.

Answer(s): A,B

QUESTION: 95

An order fulfillment case type allows a customer to update user profile information during the order placement stage. The user profile consists of the following three pages:

Account ID and password Customer contact information A list of open orders with the status of each order. How do you configure the case type to allow customers to update any of the user profile pages

at any time during case processing?

- A. Add an optional process to the case workflow.
- B. Add a button for each profile page to each assignment.
- C. Add an alternate stage to the case life cycle.
- D. Add a set of optional actions to the case workflow

Answer(s): D

QUESTION: 96

You are developing a case type that processes scholarship applications. Scholarship applications advance based on the standardized test scores of the applicants. A decision shape directs the process flow. You want to test whether the process flows correctly, but you have not fully configured the user interface so that applicants can enter their standardized test scores.

How do you test that the process flows correctly based on the decision?

- A. Use the Run Rule window to create a unit test to evaluate the flow rule.
- B. Use a declare expression to set a value for the standardized test score field.
- C. Use Live UI to see how the case processes and if an error occurs.
- D. Use the Clipboard tool to set a value for the standardized test score field.

Answer(s): A

QUESTION: 97

Which two components on the Case Designer can users assign to a minimum lovable product (MLP) release for project sizing purposes? (Choose Two)

- A. An automation
- B. A mobile User Portal
- C. An approval decision
- D. An external system of record (SOR)

Answer(s): A,D

QUESTION: 98

You want your application to have consistent styling across portals. You want the backgroundcolor of all buttons in your application to be blue. You want the background color of the buttons to be easily updated in case corporate branding changes.

Which attribute do you modify to set the background color?

- A. The application skin
- B. The buttons format
- C. The controls format
- D. The background mixin

Answer(s): B

QUESTION: 99

You want to unit test a rule. To ensure that the rule executes as intended, you need to populate the clipboard with valid data.

Which two options allow you to populate the clipboard before testing the rule? (Choose Two)

- A. Configure an assertion to define the required data.
- B. Configure a validate rule to populate the needed data.
- C. Run a data transform to create the test page.
- D. Copy data from an existing clipboard page.

Answer(s): C,D

QUESTION: 100

Hospital staff members enter appointment details including relevant patient information, diagnoses, lab orders, and prescribed medication. This information is aggregated in the Patient visit summary view. The patient receives a copy of this view through email.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Add a Create PDF automation that references the Patient visit summary view.
- B. Add a Send Email step and enable the option to include attachments.
- C. Add a Send Email step and compose the message to reference the relevant properties.
- D. Enable email notifications on the case type.

Answer(s): A,B

QUESTION: 101

To qualify for an instant loan, an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP20000 in total liability. How do you enforce these restrictions when requesting an instant loan?

- A. Use a Validate rule to call two Edit validate rules: one for income and one for liability.
- B. Use two Edit Validate rules: one for income and one for liability.
- C. Use a single Validate rule with two conditions: one for income and one for liability.
- D. Use UI controls to validate the entries in the income and liability fields.

Answer(s): C

QUESTION: 102

In an insurance claim application, you have the following requirement: All claims must be resolved within 1 week. To meet this requirement you configure a service level. Where should the service level be configured?

- A. The process
- B. The stage
- C. The case type
- D. The step

Answer(s): C

QUESTION: 103

You are building a form that contains a list of courses. Users will select the courses in which they want to enroll.

Which two tasks must take place in Designer Studio? (Choose Two)

- A. Enable section editing and configure the selection check box by removing the caption.
- B. Create a field group list property and make the property a data reference.

- C. Configure the view in Run mode and change the order of the columns in the view.
- D. Edit the field group list property and set data access to copy data from a data page.

Answer(s): B,D

QUESTION: 104

A development team plans to enhance functionality of an existing application by changing several user interface rules. The team would like to pilot the enhancements to a small group of users before rolling the changes out to the entire user base. What approach maximizes reuse and maintainability?

- A. Place the updated rules into a new minor version of the ruleset and include the new ruleset version in a new application.
- B. Place the updated rules into a new ruleset and include the new ruleset in a new application.
- C. Place the updated rules into a new ruleset and include the new ruleset in a new version of the application.
- D. Place the updated rules into a new minor version of the ruleset and include the new ruleset version in a new version of the application.

Answer(s): D

QUESTION: 105

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week. On the entry form, employees see a summary of the total hours entered. After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee. To configure the form where users enter hours, select the best configuration option to calculate the total hours for the week.

- A. Use a When rule. When the value of any work, vacation, or sick time changes, the total hours change.
- B. Use declarative processing. When the value of any work, vacation, or sick time changes, the total hours change.
- C. Use procedural processing. When the value of any work, vacation, or sick time changes and the user submits the form, the total hours change.
- D. Use a data transform. When the user enters the form, the data transform determines the sum of the work, vacation, and sick time properties.

Answer(s): B

QUESTION: 106

With Pega's Situational Layer Cake approach, how do you configure a regional variation for Human Resources (HR) time off cases?

- A. Create a rule for the variation and add the rule to the common layer of the application.
- B. Create a rule for the variation and replace the existing HR time off rule in the application common layer.
- C. Create a rule for the variation and add it to a secondary common application layer.
- D. Create a rule for the variation and add the rule to the layer for the region

Answer(s): D

QUESTION: 107

A library application used by staff creates a book request case when a member wishes to borrow one or more books. As part of the case process, the application shows the staff a readonly list of outstanding past-due books to remind the member to return late books, select the Data page definition for this use case.

- A. List, Readonly, Thread
- B. Page, Editable, Node
- C. Page, Readonly, Requester
- D. List, Readonly, Requestor
- E. Page, Editable, Requester
- F. List, Readonly, Node

Answer(s): D

QUESTION: 108

A transaction dispute case type allows customers to dispute a bank card transaction for one of three reasons:

- * Stolen card
- * Duplicate charge
- * Fulfillment error

Most dispute for the stolen cards occur at two vendors. MegaMart and Maxvalu. The fraud analyst requests a report that displays stolen card dispute meeting the following thresholds:

Given the following filter conditions, which logic statement returns the correct subnet of transaction disputes?



- A. F1 AND F2 AND F3 AND F4 AND F5
- B. (F1 AND F3) OR (F3 AND F4) OR F5
- C. ((F1 AND F3) OR (F2 AND F4)) AND F5
- D. (F1 AND F3) OR (F2 AND F4) AND F5

Answer(s): C

QUESTION: 109

On a service level, the passed deadline interval is measured from

- A. the end of the deadline interval
- B. when the assignment is ready for a user
- C. when a user begins the assignment
- D. the end of the goal interval

Answer(s): D

QUESTION: 110

Which requirement is best implemented by using a Wait step in a case?

- A. You must pause a case until a user uploads a signed document.
- B. You cannot proceed in an expense report until a manager approves the request.
- C. You cannot complete a purchase case on a website unless you complete a new account subcase.
- D. You need to send an email after a user completes a form.

Answer(s): C

QUESTION: 111

A car insurance quote requires a view for potential customers to enter information to process the request.

What are two primary decisions to make before you add fields to the view? (Choose Two)

- A. Is field entry required?
- B. Are processing actions applied to the field?
- C. Does the field require a data source?
- D. How do users enter values into the field?

Answer(s): B,C

QUESTION: 112

To qualify for an instant loan, an applicant must be older than 21 and have a monthly income of atleast USD2000. How do you enforce these restrictions?

- A. Use two Edit Validate rules: one for age and one for income.
- B. Use a single Validate rule with two conditions: one for age and one for income.
- C. Configure the UI controls to only accept values greater than 21 for age and USD2000 for income.
- D. Use two Validate rules: one for age and one for income.

Answer(s): B

QUESTION: 113

A government application provides field placeholder values to help users enter the correct data. The Design Lead has asked you to increase the font size on all field placeholder value

components to help visually impaired users.

Which configuration applies the font styling requirement on the field placeholder values in the application?

- A. Update the existing Default theme text entry
- B. Run a case type that uses the component and change the font on the view
- C. Add a new theme text entry to the application theme
- D. Upload a new application theme

Answer(s): B

QUESTION: 114

In which two situations is it appropriate to use a decision table? (Choose Two)

- A. A hair care company suggests a line of products to customers based on their hair type, scalp moisture, hair moisture, and whether it is color-treated.
- B. If customers decide to add insurance, checked bags, or early boarding to their airline tickets, extra fees are added to their order total.
- C. A gym recommends a membership type based on the number and type of fitness classes the customer wants to attend every month.
- D. Order total is calculated based on the quantity and price of the items in the customer's shopping cart.

Answer(s): A,C

QUESTION: 115

An online shopping application allows customers to select the item quantity of different goods and add items to the shopping cart. In the shopping cart, the application displays the price for each item type, indicates the quantity of each item type, calculate the total item prices, and calculate the total cost for all items in the shopping cart. The application pulls the price of each item type from a data page that references an external inventory management system.

Select two unit tests useful in developing the shopping cart page. (Choose Two)

- A. Verify the data page has the correct item prices.
- B. Verify the data transform copies the correct value from the data page to the shopping cart page.
- C. Verify the price fields are displayed in the correct format.
- D. Verify the order total cost property is accurately calculated

Answer(s): A,B

QUESTION: 116

You are developing a case type to process visa applications. As part of the process, applicants need to schedule an interview with the consulate. A child Interview case is created for the interview process and assessment. Following the interview, it typically takes 48 hours for the consulate to reach a decision. For the visa case to proceed to applicant notification, the Interview case needs to be resolved.

How do you configure a case type to achieve the required behavior?

- A. Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until the Interview case reaches a status of Resolved and after 48 hours have elapsed.
- B. Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until 48 hours have elapsed.
- C. Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until the Interview case reaches a status of Resolved.
- D. Add a Create Case step that creates the Interview child case. There is no need to add a Wait step.

Answer(s): B

QUESTION: 117

Select each Application Design Requirement on the left and drag it to the appropriate Design Approach on the right

Application design requirement

1. Display only relevant fields for a given task
2. Help the user perform an expected task
3. Record the justification for an action taken on case
4. Alert the user of a pending assignment

- A. Assignment Instruction
- B. Intent Driver UI
- C. Assignment Notification
- D. Audit Note

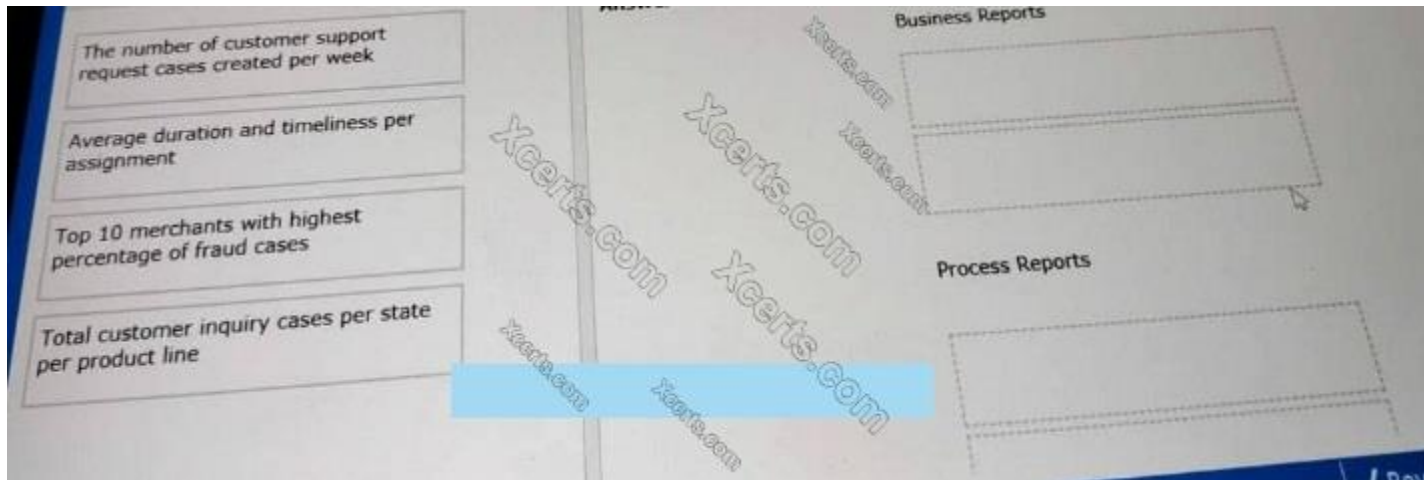
- 1-b,2-a,3-d,4-c
- 1-a,2-b,3-d,4-c
- 1-b,2-c,3-d,4-a
- 1-c,2-d,3-b,4-a

Answer(s): D

QUESTION: 118

DRAG DROP (Drag and Drop is not supported)

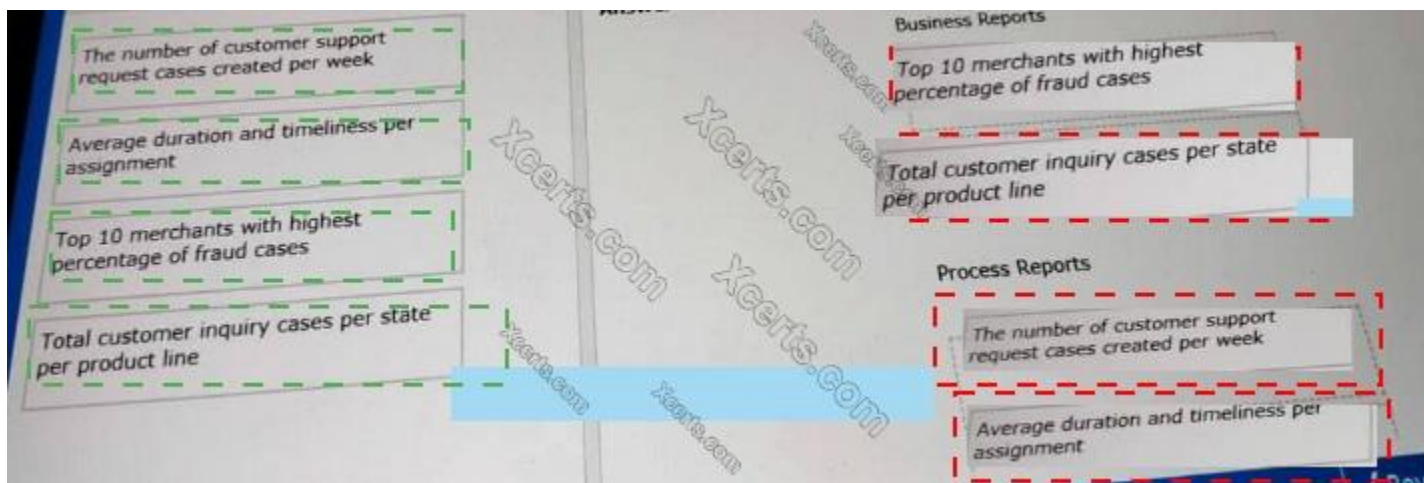
From the left drag each report into the corresponding report type on the right.



A. See Explanation section for answer.

Answer(s): A

Explanation:



Business Reports: 3,4 Process Reports: 1,2

QUESTION: 119

DRAG DROP (Drag and Drop is not supported)

Select each scenario on the left and drag it to the corresponding attack method.

Scenario	Answer Area	Attack Method
A hacker makes attempts to crack a user password by entering all possible combinations.		brute-force attack
A hacker uses a word list of common terms to crack a user password.		rainbow table attack
A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.		dictionary attack

A. See Explanation section for answer.

Answer(s): A

Explanation:

Scenario	Answer Area	Attack Method
A hacker makes attempts to crack a user password by entering all possible combinations.	A hacker makes attempts to crack a user password by entering all possible combinations.	brute-force attack
A hacker uses a word list of common terms to crack a user password.	A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.	rainbow table attack
A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.	A hacker uses a word list of common terms to crack a user password.	dictionary attack

Scenario	Answer Area	Attack Method
A hacker makes attempts to crack a user password by entering all possible combinations.	A hacker makes attempts to crack a user password by entering all possible combinations.	brute-force attack
A hacker uses a word list of common terms to crack a user password.	A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.	rainbow table attack
A hacker compares each hash against a list of hashed passwords to find a match that cracks a user password.	A hacker uses a word list of common terms to crack a user password.	dictionary attack

Graphical user interface, text, application

Description automatically generated

QUESTION: 120

During a playback session, a stake holder notices that a drop-down list is missing one of the required options .which work item do you create in agile workbench to address this issue?

- A. Bug
- B. Feedback
- C. user story
- D. status

Answer(s): A

QUESTION: 121

In a Credit Card Payment case type, you want to set the yearly fee to USD 75. How do you set the Yearly fee field?

- A. Configure field validation on the Yearly fee field.
- B. Configure the Yearly fee find to reference the minimum amount due.
- C. In the Data initialization page, set the Yearly fee field to 75.
- D. Configure the Yearly fee field as a calculated field.

Answer(s): C

QUESTION: 122

In a claims application customers can file home insurance claims. Each claims contains a list of items of loss. Depending on the situation, some claims... investigated for potential fraud in parallel to the actual claim process.

Which two case types do you create to support this scenario? (Choose two.)

- A. Items of loss
- B. Customer
- C. Claim
- D. Fraud Investigation

Answer(s): A,D

QUESTION: 123

You are defining a user view for a loan application. If the loan applicant indicates there is an existing open account, the Date account opened must be before the current date. Select the approach that meets the validation requirements.

- A. Use a pick list control to verify the Date account opened is in the past,
- B. Use a validate rule to verify the Date account opened is in the past.
- C. Use a when rule to verify the Date account opened is in the past.
- D. Use a calendar control to verify the Date account opened is in the past.

Answer(s): B

QUESTION: 124

User A should have application permissions that are identical to User B's permissions. Unlike User B, User A lacks access to the My Cases page. How do you grant access to the My Cases

page for User A?

- A. Update User A to the same role as User B
- B. Add the My Cases page to the User A profile.
- C. Update the User A account to access the same portal as User
- D. Add the My Cases page to the User A role.

Answer(s): B

QUESTION: 125

You have created a new report that contains a list of employees, hire dates, and managers. You have been asked to display each manager in a row. Beneath each manager row, you must list the manager's employees and their hire dates. How do you support this request?

- A. Group the manager column
- B. Filter the manager column
- C. Summarize the manager column
- D. Sort the manager column

Answer(s): A

QUESTION: 126

A survey is sent to a customer via email.

How do you configure a solution to ensure the email includes the case ID for the survey?

- A. Create a required field for the case ID that must be entered by a user during the case process prior to sending the survey.
- B. Call a data transform to copy the case ID from pyWorkPage to the email.
- C. Create a process using the Send Email step allowing representatives to quickly add the case ID to the email.
- D. Use the Insert Property feature of a Send Email step to add the case ID when composing the message dialog.

Answer(s): D

QUESTION: 127

A customer views a product available in multiple color options. The customer must select only one color for each product.

Which UI control allows a developer to present the user with all color choices at once, without prompting or clicking, while ensuring that the user can only select one of the color options ?

- A. Radio buttons
- B. Text input
- C. Drop-down
- D. Check box

Answer(s): A

QUESTION: 128

Which studio do you use to configure a service level agreement (SLA) with a passed deadline?

- A. Admin Studio
- B. Prediction Studio
- C. Dev Studio
- D. App Studio

Answer(s): C

QUESTION: 129

Consider the following scenario: - During the Interview process for a Job Application case, an administrative assistant selects the date and location of the interview. - Next, an email confirmation is sent to the candidate. - During the interview, the hiring manager captures notes from the discussion. - Finally, the candidate is assigned a technical exercise and the results are added to the case. Select two step names that follow the guidelines for identifying and naming the steps in the process. (Choose Two)

- A. Notify Candidate
- B. Ask Questions
- C. Schedule Interview
- D. Technical Exercise

Answer(s): A,B

QUESTION: 130

Drag the appropriate ruleset version type to the corresponding scenario.

1. Version
2. Minor Version
3. Patch Version

- A. You need to update a decision table to correct one of the expected results
- B. You need to add new options and processing behaviour to a cancellation process
- C. You need to add a case type to provide a new Micro journey to users.

Answer(s): A,B,C

QUESTION: 131

Which option follows best practices for naming a ruleset in Pega.....

- A. Pega-prod:01-04-01
- B. Grand-Corporation-Human-Resources-Department:01-01-03
- C. Credit Check:03-01-02
- D. Expense:01-02-05

Answer(s): D

QUESTION: 132

You are developing a Visa case type to process entry visa applications. As part of the process, applicants schedule an interview with the consulate. An Interview child case is created for the interview process. Following the interview, the consulate reaches a decisions within 48 hours or more. For Visa case to proceed to application notification, the Interview case needs to be

resolved.

After you create the Interview child case, how do you configure the case type to achieve the required behavior?

- A. Following the Create Case step, add a Wait step that pauses the parent case until the application schedules the interview.
- B. Following the Create Case step, add a Wait step that pauses the parent case until the Interview reaches the Resolved status.
- C. Following the Create Case step, add a services-level agreement (SLA) that escalates the parent case after 48 hours.
- D. Following the Create Case step, add an Interview step that is automatically resolved after 48 hours.

Answer(s): B

QUESTION: 133

You configure an application to allow users to download a mobile app. When users select one of the three supported platforms (Android, iOS, or Windows Mobile), the application opens a new window pointing to the appropriate app store. How do you configure this behavior?

- A. Add a button for each platform and configure an action set for each button. In each action set, specify a click event and add an action that opens the vendor's URL in a window.
- B. Add one button and configure three action sets. In each action set, specify a click event and add an action that opens the vendor's URL in a window.
- C. Add one button and configure one action set. In the action set, specify a click event with three actions to open each vendor URL in a window. Apply a when rule to each action to determine the correct URL.
- D. Add three check boxes and one button. For each check box, configure an action set with a click event to set the value of the URL. For the button, configure an action set with a click event to open the URL in a window.

Answer(s): A

QUESTION: 134

HOTSPOT (Drag & Drop is not supported)

In the Answer Area, select the appropriate correspondence configuration for each type of content.

<u>Content</u>	<u>Correspondence Configuration</u>
Add JSP tags to an email	<div>Source</div> <div>Insert Property</div> <div>Insert Rule</div>
Reproduce a part of a form in the correspondence	<div>Source</div> <div>Insert Property</div> <div>Insert Rule</div>
Reference the LastName property in the correspondence	<div>Source</div> <div>Insert Property</div> <div>Insert Rule</div>

- A. See Explanation section for answer.

Answer(s): A

Explanation:

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source	Insert Property	Insert Rule
Source	Insert Property	Insert Rule
Source	Insert Property	Insert Rule

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source	Insert Property	Insert Rule
Source	Insert Property	Insert Rule
Source	Insert Property	Insert Rule

Graphical user interface, text, application, email

Description automatically generated

QUESTION: 135

A case type for voiceover requests includes two tasks: Edit Script and Record Script. Your team has been asked to route Edit Script tasks to editors and Record Script tasks to actors. Which approach fulfills this requirement?

- A. Create two new work queues, one for editors and one for actors.
- B. Create one new work queue and split the tasks by type.
- C. Create one work group for both personas and route to the work group.
- D. Create two new work groups in Dev Studio that reference one work queue.

Answer(s): A

QUESTION: 136

A stakeholder prefers to group a set of existing actions into a multistep form. Which work item do you create in Agile workbench to address this change request?

- A. Bug
- B. Feedback
- C. Status

D. User Story

Answer(s): B

QUESTION: 137

To qualify for an instant loan, an applicant must earn a monthly income of at least GBP2000 and cannot exceed GBP20000 in credit card debt.

How do you enforce these restrictions when requesting an instant loan?

- A. Use UI controls to validate the entries in the income and credit card debt fields.
- B. Use a Validate rule to call two Edit validate rules: one for income and one for credit card debt.
- C. Use a single Validate rule with two conditions; one for income and one for credit card debt.
- D. Use two Edit Validate rules; one for income and one for credit card debt.

Answer(s): C

QUESTION: 138

During a playback session, a stakeholder notices that a drop-down list is missing one of the required options.

Which work item do you create in Agile Workbench to address this issue?

- A. User Story
- B. Bug
- C. Feedback
- D. Status

Answer(s): B

QUESTION: 139

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week. On the entry form, employees see a summary of the total hours entered. After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee. You configure the user view that displays remaining vacation and sick time. The balance calculates by subtracting the vacation time and sick time for the week from the current vacation and sick time balances.

Which configuration option is used to summarize the remaining vacation and sick time?

- A. Use a When rule. When the application references the remaining vacation and sick time, each value calculates.
- B. Use declarative processing. Whenever the vacation time or sick time entries change, the remaining vacation and sick time calculate.
- C. Use pyDefault and pySetFieldDefaults. When the process invokes the data transforms, the remaining vacation and sick time calculate.
- D. Use procedural processing with a data transform. Remaining vacation and sick time calculate after the user submits a timesheet.

Answer(s): B

QUESTION: 140

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a

travel itinerary.

Which configuration displays a check box to allow users to select travel insurance only if the itinerary includes a flight?

- A. A visible when condition applied to the check box
- B. An action set applied to the check box
- C. A declare expression configured for forward chaining
- D. A validate rule applied to the flow action

Answer(s): A

QUESTION: 141

A requirement states: When a business guest checks out of a hotel, the guest must complete a hotel review to receive a corporate discount. Select the case type relationship that satisfies the requirement.

- A. Configure hotel review as a spin-off case of the checkout request.
- B. Configure checkout request as a child case of hotel review.
- C. Configure both checkout request and hotel review as top-level cases.
- D. Configure hotel review as a child case of the checkout request.

Answer(s): D

QUESTION: 142

A user view includes a list of four urgency options selectable by radio buttons. How do you configure the selection list?

- A. Configure a field group with selectable urgency options.
- B. Configure a drop down field with selectable urgency options.
- C. Configure a picklist with radio buttons for the urgency options.
- D. Configure a Boolean field with selectable urgency options.

Answer(s): C

QUESTION: 143

Need to select one severity option which is best

- A. Picklist
- B. Radio button
- C. Checkbox

Answer(s): B

QUESTION: 144

Several Development teams work on different enhancements.

The release date for each enhancement is uncertain.

Which two options allow each team to keep its work separate? (Choose Two)

- A. Create a new ruleset version for each team.
- B. Set up a branch ruleset for each team
- C. Create a new application for each team

D. Create a production ruleset for each team.

Answer(s): A,B

QUESTION: 145

A requirement states: The tax identification number must contain 10 digits. How do you configure the field to support this requirement?

- A. Set the minimum and maximum values to "10" in a text field
- B. Use an edit validate rule that validates the tax identification number pattern.
- C. Use a decimal property type and make the field required.
- D. Configure a validate rule to test the tax identification number pattern.

Answer(s): B

QUESTION: 146

Which statement most accurately describes the use of pega mobile preview?

- A. pega mobile preview simulates the application user interface for various mobile devices
- B. pega mobile preview allows you to run a pega application on a mobile device
- C. pega mobile preview simulates user loads to test mobile app performance
- D. pega mobile preview models a typical user interaction to scenario test a mobile app

Answer(s): A

QUESTION: 147

A Declare expression evaluates a circumstanced decision tree. The decision tree evaluates a property set by a data transform.

What two steps do you perform to ensure that the decision tree is configured properly ?
(Choose 2)

- A. Test the declare expression to verify that the rule is configured correctly
- B. Configure a test page with data to satisfy the circumstancing condition
- C. Specify the value of the circumstancing property when prompted in the run rule dialog
- D. Test the data transform to verify the result is correct

Answer(s): B,C

QUESTION: 148

Users create Insurance Coverage Request Cases to authorize insurance payments. Users enter information that includes the name of the patient, the date of the procedure and the type of the procedure. After entering the information, user submits the request for a review of the patient's insurance policy. Because multiple users enter requests, duplicate request can occur. A request is considered a duplicate if the patient name, procedure type, procedure date match an existing request. You have been given two requirements:

- Ensure that users can identify duplicate requests.
- If a case is duplicate, it is not written to the database. Otherwise, write the case to the database.

Which two options configure application so that users can identify duplicate requests? (Choose two)

- A. Add a duplicate search step to the case life cycle design.
- B. Configure a duplicate search decision table and add it to a Decision shape
- C. Configure weighted conditions.
- D. Configure a validate rule to validate matching cases.

Answer(s): B,D

QUESTION: 149

On the case Designer, which two components can users tag with a Minimum Lovable Product (MLP) release for project sizing purposes? (Choose two.)

- A. A User Mobile App channel
- B. An external system of record (SOR)
- C. An automation
- D. An approval decision

Answer(s): A,D

QUESTION: 150

The following example shows the ruleset list for the logged in operator. What is stored in the Admin@MyCo ruleset ?

Admin@MyCo:

Purchasing:01-01

PurchasingInt:01-01

MyCo:01-01

MyCoInt:01-01

Supplier:01-01

Customer:01-01

Inventory:01-01

Pega-ProcessCommander:07-10

Pega-DeploymnetDefaults:07-10

Pega-LP-Mobile:07-10

- A. Preferences for the operator
- B. Rules checked out by the operator
- C. Rules delegated to the operator
- D. Rules recently opened by the operator

Answer(s): B

QUESTION: 151

In designing your application, you want to apply consistent visual styles to all parts of the application. How do you meet this requirement?

- A. Specify a skin in the application rule.
- B. Apply styles to the screen layout.
- C. Use the Live UI tool to select the skin rule.
- D. Specify a skin in the harness rule.

Answer(s): A

QUESTION: 152

A company requires that patients receive status updates during processing of medical tests. Patients are not users of the application. You create the work party for the patient as an instance of which class?

- A. Data-Party-Person
- B. Data-Party-Operator
- C. Data-Party-Org
- D. Data-Party-Com

Answer(s): A

QUESTION: 153

You need to test whether a user interface is suitable for users with visual disabilities, such as Deuteranopia (red-green confusion). How do you perform this task?

- A. Use the Accessibility Inspector.
- B. Use a screen reader extension.
- C. Enable the Live UI tool.
- D. Unit test section rules.

Answer(s): A

QUESTION: 154

Which of these options are typically configured on a dynamic layout? (Choose Two)

- A. Align columns and rows to present data in a spreadsheet
- B. Label Positioning
- C. Number of columns in each row
- D. Alignment of field values

Answer(s): B,C

QUESTION: 155

An internet provider has a quiz that gives customers a recommended internet speed based on their typical internet use. The questions differ based on the selections that the customer makes, for example, whether they are seeking a recommendation for a residence or a business. Once the customer completes the quiz, how do you determine the recommended internet

speed?

- A. Configure a decision table
- B. Configure a view with the quiz questions
- C. Configure a decision tree
- D. Configure a process with multiple decision shapes

Answer(s): A

QUESTION: 156

Which two statement are true about insights? (Choose two.)

- A. You can search for an select the fields that you want to include in an insight.
- B. You can transform data queries into sharable visualizations.
- C. You can transform sharable visualizations into data queries.
- D. You can edit application data directly in an insight.

Answer(s): B,D

QUESTION: 157

A purchase request list report includes columns for case ID and regional cost center. A manager wants to report to show the total of purchase requests for each of the regional cost centers. How do you configure the report definition?

- A. Create a filter for each cost center and count the case IDs.
- B. Summarize the case ID column by count.
- C. Summarize the regional cost centers by account.
- D. Define a function for the cost center column to total the case IDs.

Answer(s): B

QUESTION: 158

On the Case Designer, who two component can users tag with a Minimum Lovable Product (MLP) release for project sizing purposes? (Choose Two.)

- A. A user Mobile App channel
- B. An external system of record (SOR)
- C. An automation
- D. An approval decision

Answer(s): A,D

QUESTION: 159

Select the three benefits of using Direct Capture of Objectives (DCO). (Choose Three)

- A. Generate the latest code from business-friendly metaphors.
- B. Empower project participants to review development progress.
- C. Facilitate collaboration between business and IT around working models.
- D. Automate custom business processes.
- E. Enter and store business requirements in the application.

Answer(s): A,C,D

QUESTION: 160

A human resources application contains reports that are used to review hiring practices. The product manager has asked you to test the recent hire training report. How do you run a unit test on the report?

- A. Create a copy of the rule and use the run rule window
- B. Initialize the rule with test data using the run rule window
- C. Identify a data test page to unit test the rule
- D. Run the report definition using the contents of a database table

Answer(s): D

QUESTION: 161

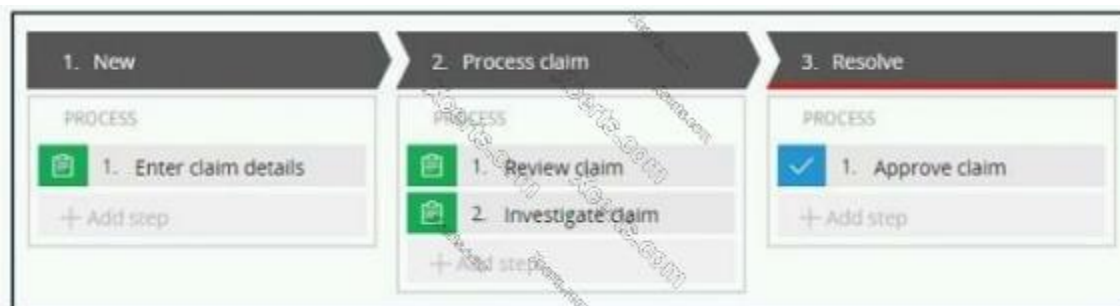
In which situation do you configure branched rulesets?

- A. One team creates a new patch for an application while another team creates a new major version of the application
- B. You need to delegate rules to process owners from the business
- C. Multiple teams need to work on the same application version
- D. A team needs to work on the next version of an application while preparing to migrate the current version.

Answer(s): C

QUESTION: 162

An insurance claim case type is defined as follows: If the Review claim step is configured to set the status to Pending-Investigation, when is the status of the case set to Pending- Investigation?



- A. When Investigate claim step completes
- B. When the Process claim stage starts
- C. When the Review claim step completes
- D. When the Review claim step starts

Answer(s): D

QUESTION: 163

When applying for a credit limit increase, customers with standard credit cards must provide information in an Employment Information process. Requests from customers with Platinum

credit cards automatically skip this process.

What task do you perform to implement this requirement?

- A. Add an Approve/Reject step to test the card type.
- B. Add a card type true/false field to a user view.
- C. Add a custom condition to start the process by testing the card type.
- D. Add a validation condition to the card type for continued processing.

Answer(s): C

QUESTION: 164

You are configuring an external data source using the Integration Designer. You have the REST, Dev, Stage, and Prod endpoint URLs, and a name for the data source. What other information do you need to configure the external data source?

- A. The name of the database where the source data is stored
- B. The data views using the external data source
- C. A plan for mapping the data and REST response fields
- D. A backup endpoint URL if the configured URL refuses to connect

Answer(s): C

QUESTION: 165

A requirement states: The date of birth submitted for first grade students must be at least five years before September 1 of the current year.

Which three validation methods, when applied in combination, satisfy the requirement? (Choose Three)

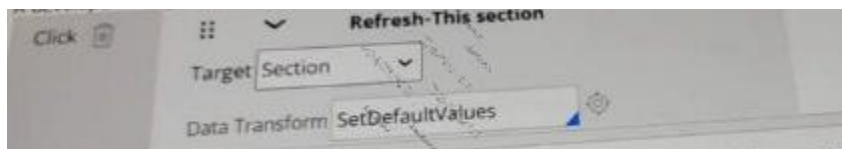
- A. When rule
- B. Calendar control
- C. Date data type
- D. Validation rule
- E. Edit validate rule

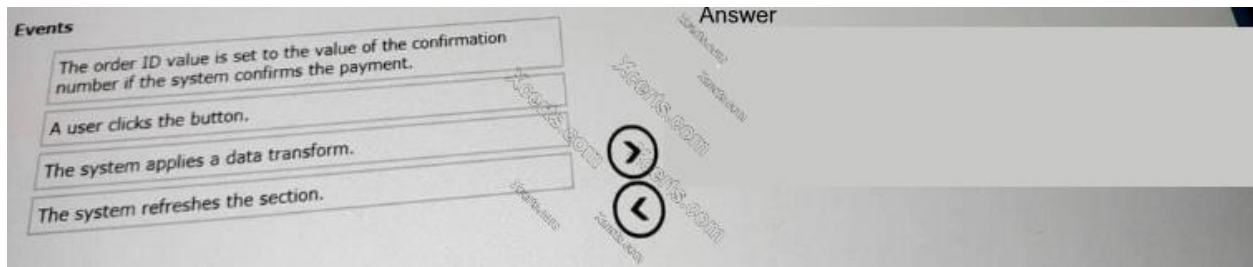
Answer(s): B,C,D

QUESTION: 166

DRAG DROP (Drag and Drop is not supported)

A developer configures a button with the action set as shown in the following image.

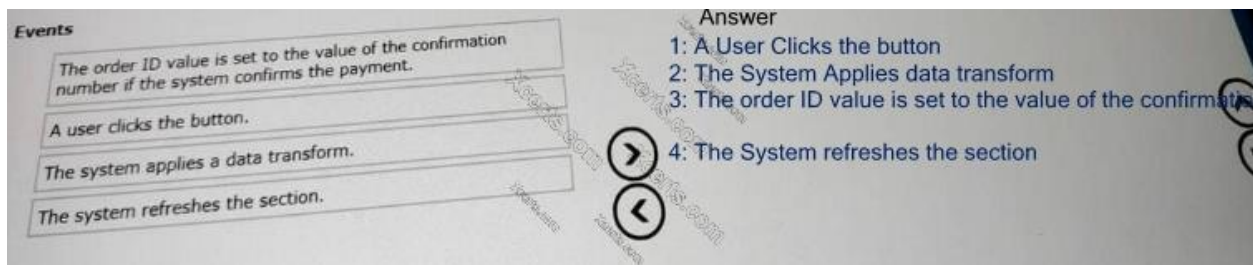
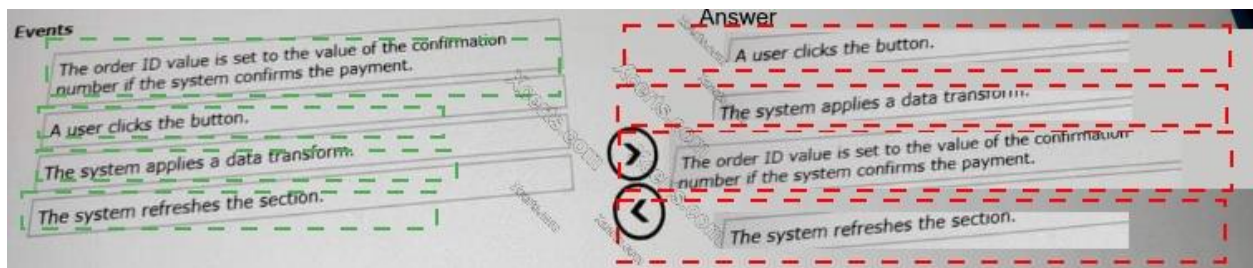




A. See Explanation section for answer.

Answer(s): A

Explanation:



Text, letter

Description automatically generated

QUESTION: 167

A door manufacturer offers a finite list of colors on all its doors. As part of the order, customers can select the color of the door. Select the data page definition configuration settings to source a color drop-down list to minimize memory usage.

Object Type » ACME-Products-Data-Color or ACME-Products-Work-Color or ACME- Products-Work-ColorFeedback

Edit Mode » Readonly Or Editable Or Savable

Scope » Thread Or Requestor Or Node

- A. Page, ACME-Products-Data-Color,ReadOnly,Node
- B. List, ACME-Products-Data-Color,ReadOnly,Thread
- C. Page, ACME-Products-Data-Color,ReadOnly,Requestor
- D. List, ACME-Products-Work-Color,ReadOnly,Node

- E. List, ACME-Products-Work-ColorFeedback,ReadOnly,Node
- F. List, ACME-Products-Data-Color,ReadOnly,Node

Answer(s): F

QUESTION: 168

A customer calls to apply for a new bank account. The customer service representative (CSR) needs to perform an assignment named Select Account Type. During the discussion, the customer can request written information regarding different account types.

Select the case lifecycle design that satisfies this requirement.

- A. A user view for requesting information to the Select Account Type assignment.
- B. Add an optional action to the stage that contains the Select Account Type assignment.
- C. Add a case-wide optional action.
- D. Add a router to the Select Account Type assignment.

Answer(s): B

QUESTION: 169

A company often receives multiple IT tickets for the same issue, such as "the office Wi-Fi is down. " You configure Search duplicate cases step to identify duplicate IT tickets. What is the basic condition for the Search duplicate cases step?

- A. Name of submitter is same
- B. Issue type is same
- C. Department is same
- D. Office location is same

Answer(s): B

QUESTION: 170

Which use case describes the function of the Estimator tool?

- A. A tester needs to know how many versions of an application they test for MPL2.
- B. A business architect needs to know when to prioritize a specific customer Microjourney for development.
- C. A product owner needs to know how many user stories to create in Agile Workbench for MLP 1.
- D. A stakeholder needs to know how much time and effort is needed to build MLP2.

Answer(s): D

QUESTION: 171

Which two use cases are supported by configuring a mobile channel in App Studio? (Choose Two)

- A. Grant access to the application for a specific user.
- B. Set the width of an application icon to 180x180 pixels.
- C. Configure a left swipe behavior to open a message.
- D. Lock the application after 20 minutes of inactivity.

Answer(s): A,D

QUESTION: 172

What are the minimum components of a user interface (UI) action set?

- A. Two actions and one event
- B. One action and one event
- C. One action, one event, and one condition
- D. One action and one condition

Answer(s): B

QUESTION: 173

A form listing nearby restaurants has four columns:
Restaurant name

Restaurant location

Thumbnail image of the seating area

Make reservation (check box)

You want to ensure that users have the information they need to make a reservation regardless of screen size. When viewed on a small screen, you do not need to display the images.

What three configuration steps do you take to support this requirement? (Choose Three)

- A. Set the importance of the image column to Secondary.
- B. Set the importance of the Make reservation column to Primary.
- C. Set the importance of the image column to Other.
- D. Set the importance of the Restaurant name and Make reservation columns to Primary.
- E. Set the importance of the Restaurant location and Make reservation columns to Secondary.
- F. Set the importance of the Restaurant name column to Primary.

Answer(s): C,E,F

QUESTION: 174

For which use case do you create a new rule in a Pega Platform™ application?

- A. A developer creates a parallel process to audit changes that a service agent makes.
- B. A developer makes changes to an email message configured in the case life cycle.
- C. A designer reuses a UI section every time the same behavior is needed in the application.
- D. A business user issues a change request for the application to set the default value of a field.

Answer(s): D

QUESTION: 175

Which business need do you address through delegation?

- A. A service representative must attach the appropriate form when emailing a customer

- B. A risk officer wants to adjust the income threshold for automobile loans.
- C. A care supervisor wants to authorize a second opinion for an insurance claim.
- D. A general manager must approve catering proposals that exceed EUR5000

Answer(s): B

QUESTION: 176

In which two situations do you configure local data storage? (Choose Two)

- A. Defining valid values for a property
- B. Caching data retrieved from an external system
- C. Storing reference data as part of the application
- D. Saving case data in an application

Answer(s): A,D

QUESTION: 177

In which two of the following situations would you simulate an integration? (Choose Two)

- A. The service has slow response times.
- B. The service is not available yet.
- C. You need to test each flow path in the case processing.
- D. The connector is configured to use global resource settings.

Answer(s): B,C

QUESTION: 178

To process an employee retirement package, the system requires approvals from the supervising manager, and the ...

How do you implement the requirements so that each approver can work independently?

- A. Create an approval step with cascading approval.
- B. Create business logic to route the assignment to the different approvers.
- C. Create three parallel processes with approval steps.
- D. Route the assignment to a work queue to which all three roles have access.

Answer(s): A

QUESTION: 179

In a purchase request case type, you have the following requirement: Purchase requests should automatically go to a manager of an employee.

To meet this requirement, you design a case with a_____.

- A. step that routes to the manager
- B. change stage step to allow the employee to route to the manager
- C. stage to route requests to the manager
- D. process that routes to the manager

Answer(s): A

QUESTION: 180

How do you propagate data to a new child case in Pega Express?

- A. Configure a data page to copy specified properties.
- B. Configure a case calculation to copy specified properties.
- C. Configure the Update Case shape to copy specified properties.
- D. Configure the Create Case shape to copy specified properties.

Answer(s): D

QUESTION: 181

You are configuring an accident claim case for an automobile insurance company with two child cases as illustrated. How do you suspend the Accident Claim case processing until the Vehicle Damage and Body Injury cases are resolved?



- A. Add a wait shape to the parent case pausing the parent case until the child cases resolve.
- B. Add a service level agreement to resolve the child cases within 90 days.
- C. Add a 30-day wait to the parent case to allow time for the child cases to resolve.
- D. Add an approval shape to each of the child cases to resolve the cases.

Answer(s): A

QUESTION: 182

Customer on a hotel booking application can add additional amenities to their reservation. The application displays a view with the available amenities and .. To reduce scrolling, you want to organize content so that amenity details display when the amenity is selected in a drop down menu.



Spa Amenities	Monday to Thursday prices	Weekend & Holiday prices
Custom Massage 60 / 95 Minutes	\$210/250	\$230/275
Aromatherapy 60 / 95 Minutes	\$210/250	\$230/275
Balancing Hot Stone 60 / 95 Minutes	\$210/250	\$230/275
Restorative Himalayan Salt Stone 60 / 95 Minutes	\$210/250	\$230/275
In-Room Massage 60 / 90 Minutes	\$250/375	\$275/415

How do you configure the user interface improve access to the content and achieve the business requirement described?

- A. Configure a layout group to separate each amenity into individual panels and set the layout to a menu format.
- B. Configure a disable when condition on each field to allow access when the associated amenity is selected on the drop-down control.
- C. Configure a repeating dynamic layout with an embedded section for each amenity and set the layout format to grouped.
- D. Configure a visible when condition on each field when the associated amenity is selected.

Answer(s): B

QUESTION: 183

A form must support accessibility.

How do you enable a user to specify a date?

- A. Configure a text box to allow date entry.
- B. Use a calendar control that displays an entire year.
- C. Use a calendar control that displays an entire month.
- D. Provide separate controls for month, day, and year.

Answer(s): D

QUESTION: 184

In a banking application, which two options must be used together to present users with a set of balance transfer options only if they elect to transfer a balance to their credit card? (Choose two)

- A. Add an action set on the layout containing the balance transfer offers to trigger a refresh
- B. Add a visible when condition on the check box for the balance transfer election
- C. Add an action set on the check box for the balance transfer election to trigger a refresh
- D. Add a visible when condition on the layout containing the balance transfer offers

Answer(s): C,D

QUESTION: 185

DRAG DROP (Drag and Drop is not supported)

A developer is attempting to reference a validate rule called ValidateCustomer from a flow action applied to a case type class called ACME-IT-Work-Ticket. The case type class directly inherits from the Work- class. The case type class does not contain a ValidateCustomer validate rule.

Place the classes in the order in which Pega searches for the ValidateCustomer validate rule, from first to last.

Class Name	Search Order
ACME-IT-Work	
ACME-IT	
ACME	
Work-	
@baseclass	

Navigation buttons: Right arrow, Left arrow, Up arrow, Down arrow.

A. See Explanation section for answer.

Answer(s): A

Explanation:

Class Name	Search Order
ACME-IT-Work	
ACME-IT	
ACME	
Work-	
@baseclass	

Navigation buttons: Right arrow, Left arrow, Up arrow, Down arrow.

Search Order sequence (indicated by red dashed box):

- @baseclass
- Work-
- ACME
- ACME-IT
- ACME-IT-Work

Explanation:

@baseclass

Work-

ACME

ACME-IT

ACME-IT-Work

QUESTION: 186

Which tool do you use to identify missing alternate text for an image?

- A. Clipboard tool
- B. Accessibility Inspector
- C. Tracer
- D. Live UI

Answer(s): B

QUESTION: 187

HOTSPOT (Drag & Drop is not supported)

In the Answer Area, select the appropriate configuration type for each use case.

<u>Use Case</u>	<u>Configuration Type</u>
Customers are asked a series of questions about their design preferences and are presented with a set of recommended products.	Neither a Decision table n... ▼ Decision tree Decision table
Research grants are screened by the Grant department, reviewed by functional experts, and approved by the Finance team.	Neither a Decision table n... ▼ Decision tree Decision table
Requests to rent company office equipment require approval from the Facilities manager or IT manager.	Neither a Decision table n... ▼ Decision tree Decision table

A. See Explanation section for answer.

Answer(s): A

Explanation:

Use Case	Configuration Type
Customers are asked a series of questions about their design preferences and are presented with a set of recommended products.	<input type="radio"/> Neither a Decision table nor a Decision tree <input type="radio"/> Decision tree <input type="radio"/> Decision table
Research grants are screened by the Grant department, reviewed by functional experts, and approved by the Finance team.	<input type="radio"/> Neither a Decision table nor a Decision tree <input type="radio"/> Decision tree <input type="radio"/> Decision table
Requests to rent company office equipment require approval from the Facilities manager or IT manager.	<input type="radio"/> Neither a Decision table nor a Decision tree <input type="radio"/> Decision tree <input type="radio"/> Decision table

Use Case	Configuration Type
Customers are asked a series of questions about their design preferences and are presented with a set of recommended products.	<input type="radio"/> Neither a Decision table nor a Decision tree <input type="radio"/> Decision tree <input type="radio"/> Decision table
Research grants are screened by the Grant department, reviewed by functional experts, and approved by the Finance team.	<input type="radio"/> Neither a Decision table nor a Decision tree <input type="radio"/> Decision tree <input type="radio"/> Decision table
Requests to rent company office equipment require approval from the Facilities manager or IT manager.	<input type="radio"/> Neither a Decision table nor a Decision tree <input type="radio"/> Decision tree <input type="radio"/> Decision table

QUESTION: 188

Apartment tenants submit maintenance requests that specify their name, address, request type, and description of the request. Tenants may submit multiple maintenance requests for different request types. The company wants to identify duplicate maintenance requests from the same address.

Which two configurations, when used together on the Search duplicate cases step, achieve this goal? (Choose Two)

- A. Configure the request type as a weighted condition.
- B. Configure the tenant name as a basic condition.
- C. Configure the apartment address as a basic condition.
- D. Configure the apartment address as a weighted condition.

Answer(s): A,B

QUESTION: 189

You are creating a case type to process job applications for a large corporation. Job applications for security positions require a physical assessment in addition to the standard criminal background check. The physical assessment can occur before or after the background check. How do you configure a case type to achieve the required behavior?

- A. Create a process for the physical assessment that is followed by a process for the background check.
- B. Create a process for the physical assessment that is parallel to the background check process.
- C. Create a process on one stage for the background check and a process on another stage for the physical assessment.
- D. Create a process for the background check and an optional process for the physical assessment.

Answer(s): B

QUESTION: 190

You are configuring routing for a customer warranty service request. All warranty service requests are routed to the warranty resolution group except for warranty service requests for beta-release product that requires review by the vice president of service. How do you configure assignment routing to review warranty service requests?

- A. Route the assignment to the vice president of service who routes assignments to the warranty resolution group as needed.
- B. Route the assignment to the warranty resolution group who sends an email notification to the vice president of service for the beta-release product.
- C. Route the assignment to the skilled group for the beta release when the request is for the beta release. Otherwise, route the assignment to the warranty resolution group.
- D. Route the assignment to the vice president of service when the request is for the beta release. Otherwise, route the assignment to the warranty resolution group.

Answer(s): D

QUESTION: 191

A data page holds product information and has the Reload if Older Than field set to 30 minutes. The data page is created at 7:43. The user then performs the following actions:
8:10 the user refreshes the product information
8:45 the user refreshes the product information
At what time is the data page reloaded?

- A. 8:13
- B. 8:10
- C. 8:40
- D. 8:45

Answer(s): D

QUESTION: 192

Based on security factors, which two options are considered strong passwords? (Choose Two)

- A. lLik3Chocolate&sawDustIcecre@m
- B. d8073&gxn*,.ki;vnhd(\$h&m
- C. bluedoor
- D. Pe6@5yst3m\$

Answer(s): A,B

QUESTION: 193

Before development, your team creates a spreadsheet with work items to populate the backlog. All work items that describe business requirements are prioritized as Must have.

You also create work items to address:

A future enhancement request to group a set of existing steps into a multistep form

A drop-down list that is missing one of the required options -- This work item is in progress because the missing option prevents work from being done

How do you populate the backlog directly from the spreadsheet?

- A. Import stories
- B. Create bugs
- C. Create stories
- D. Create feedback

Answer(s): D

QUESTION: 194

Customers can log their own product support requests using an online portal. Once logged in, the portal displays the list of products purchased by the customer. The customer can initiate one or more support requests for each product.

What is the appropriate scope for a data page that sources the list of products purchased by the customer?

- A. Thread
- B. System
- C. Requestor
- D. Node

Answer(s): C

QUESTION: 195

In an application that sells office supplies, the Payment view displays order items and collects payment information. In the Payment section rule, the order items are grouped in a dynamic layout. You find out later that the Order Summary view must also display the order items.

How do you configure the UI so that the order items display is shared between the Payment view and Order Summary view?

- A. Convert the Payment section layout that contains order items to a section, and embed this section in the Order Summary section.
- B. Build the Order Summary section with a layout inside to group the order items, similar to the Payment section.
- C. Embed the Payment section in the Order Summary section.

D. Reuse the Payment section in the Order Summary view and use a disable when condition to disable payment information on the Payment section rule.

Answer(s): A

QUESTION: 196

You want operators in two separate units to be able to perform work routed to either unit. Which configuration supports this requirement?

- A. On each operator's record, associate the operator with both units.
- B. On each operator's record, associate the operator with the same workgroup.
- C. On the work group record, associate the operators with the workgroup.
- D. On each unit record, associate both operators with each unit.

Answer(s): B

QUESTION: 197

DRAG DROP (Drag and Drop is not supported)

Select each security implementation on the left and drag it to the corresponding security policies.

Implementation	Answer Area	Security policies
Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.		Multi-factor authentication policies
A user is required to verify their identity with a one-time password sent by SMS text message.		CAPTCHA policies
Stop or slow a brute-force attack by enforcing a challenge-response test upon authentication failure.		Lockout policies

A. See Explanation section for answer.

Answer(s): A

Explanation:

Implementation	Answer Area	Security policies
Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.		Multi-factor authentication policies
A user is required to verify their identity with a one-time password sent by SMS text message.		CAPTCHA policies
Stop or slow a brute-force attack by enforcing a challenge-response test upon authentication failure.		Lockout policies
Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.		

<u>Implementation</u>	<u>Security policies</u>
A user is required to verify their identity with a one-time password sent by SMS text message.	Multi-factor authentication policies
Stop or slow a brute-force attack by enforcing a challenge-response test upon authentication failure.	CAPTCHA policies
Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.	Lockout policies

Graphical user interface, application

Description automatically generated

Reference:

<https://academy.pega.com/topic/security-policies/v1>

QUESTION: 198

From the employee training portal, an employee opens a new Enrollment case, submits course selections, and receives an email confirmation. There is an error in the email confirmation. You must identify the cause of the error by recording a set of interactions on the portal and testing expected behavior on the data collection fields.

What three steps, when applied in combination, achieve the required testing? (Choose Three)

- A. Add stage-entry validations on the Enrollment case fields.
- B. Create a test case for the employee portal.
- C. Add assertions on the UI elements to verify correct data collection.(UI Assertion)
- D. Run a new Enrollment case from the employee training portal.
- E. Add field validations on the course selection step.

Answer(s): B,C,D

QUESTION: 199

Users must provide values to certain fields before submitting a job application form. Which configuration adds asterisks to indicate the mandatory fields on the form?

- A. Use an Edit Validate rule to verify if each of the mandatory properties has a value.
- B. Configure the mandatory fields as Always Required on the form at runtime.
- C. Use a Validate rule to verify the mandatory fields have a value.
- D. Configure a Disable when condition on the mandatory fields at runtime.

Answer(s): B

QUESTION: 200

DRAG DROP (Drag and Drop is not supported)

Select each description on the left and drag it to the correct field type on the right.

Description

A collection of related values that makes up a single employee record

A collection of applicable discount codes

A collection of unique shipping addresses associated with a customer account

Answer Area

Description

Field Type

Picklist

Field group

Field group list

A. See Explanation section for answer.

Answer(s): A

Explanation:

Description

A collection of related values that makes up a single employee record

A collection of applicable discount codes

A collection of unique shipping addresses associated with a customer account

Answer Area

Description

Field Type

Picklist

Field group

Field group list

Description

A collection of related values that makes up a single employee record

A collection of applicable discount codes

A collection of unique shipping addresses associated with a customer account

Answer Area

Description

Field Type

Picklist

Field group

Field group list

Chart

Description automatically generated

QUESTION: 201

A life insurance company has satellite offices in various countries. Each satellite office has a work queue. Company policy requires that life insurance underwriting be assigned to offices based on the policy owner's residential address.

Which routing approach supports this requirement?

- A. Route the assignment to the correct work queue by using an authority matrix.
- B. Route the assignment to the correct work queue based on business logic.
- C. Route the assignment to a specific underwriter based on business logic.
- D. Route the assignment to the correct work queue by using a reporting structure.

Answer(s): B

QUESTION: 202

While testing a business process to approve an expense report, you receive an error. Which tool allows you to review the rule execution to determine the source of the error?

- A. The Tracer
- B. The Clipboard tool
- C. The Application Profiler
- D. The Dependency Analyzer

Answer(s): A

QUESTION: 203

96. An online retailer allows customers to select a courier service for deliveries. The list of available courier services is drawn from a data type sourced in the Pega database. The Fulfillment department wants to allow local warehouse managers to add courier services to mitigate increases in delivery times and remove courier services that fail to meet delivery metrics.

Which two options are required to allow local warehouse managers to update courier service records in production? (Choose two.)

- A. Create an access group for local warehouse managers.
- B. Delegate the records for the courier service data type.
- C. Define an approval process for adding and removing courier services.
- D. Enable rule checkout for the local warehouse managers

Answer(s): A,B

QUESTION: 204

A bookseller maintains a database of more than 10,000 book titles. You have been asked to configure a form that allow users to select a book by title.

How do you configure the form?

- A. Add a drop-down control and source the data from the property value used in the control.
- B. Add a drop-down control and Source the data using a data page.
- C. Add an autocomplete control and Source the data using a data page.
- D. Add an autocomplete control and source the data from the clipboard work page.

Answer(s): C

QUESTION: 205

Which two dependencies do you directly enforce with a Wait step? (Choose

- A. Pausing a case until a predetermined time expires
- B. Pausing a case until a user submits a specified value
- C. Pausing a case until another case reaches a specified status
- D. Pausing a case until a new child case is created

Answer(s): A,C

QUESTION: 206

Employees submit time-off requests that must be approved by their manager. If the requested time off is extended beyond three weeks, the manager, director, and a member of human resources (HR) must approve the request.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Create a decision table and evaluate all rows.
- B. Use a cascading approval with an authority matrix.
- C. Use a cascading approval with a reporting structure.
- D. Configure custom approvals in the reporting structure.

Answer(s): A,B

QUESTION: 207

An online sales application supports both laptop and mobile devices. You are configuring the application skin and you notice the responsive layout in the mobile device is not displaying views as stakeholders require.

Which two options allow you to resolve this situation without negatively impacting the laptop users? (Choose two.)

- A. Use the same application skin in all portals.
- B. Update the process to give mobile users a separate portal.
- C. Do not use a skin for the mobile application version.
- D. Adjust the responsive behavior in the skin for optimal viewing in the mobile portal.

Answer(s): A,C

QUESTION: 208

Which two statements are true about insights? (Choose Two)

- A. Insights transform data queries into sharable visualizations.
- B. Visibility is always shared for insight charts.
- C. You can edit application data directly in an insight.

D. You can use only preconfigured fields in an insight.

Answer(s): A,B

QUESTION: 209

You have been asked to create a pie chart that shows the number of cases each manager has created. A list report contains columns for manager name, case ID, and office. How do you configure the list report in order to create the pie chart?

- A. Group the case ID column.
- B. Group the manager name column.
- C. Summarize the manager name column.
- D. Summarize the case ID column

Answer(s): C

QUESTION: 210

While running a process, you notice that a read-only field on a form contains a value. Which tool allows you to determine if a declare expression was used to calculate the value?

- A. Declarative network
- B. Clipboard tool
- C. The Tracer
- D. Live UI

Answer(s): D

QUESTION: 211

Which requirement demonstrates the need configure correspondance?

- A. Phone a customer for additional information about the case
- B. Case worker receives a mobile push notification to approve an insurance claim
- C. Assign a new insurance claim to a case worker to process
- D. Email the case worker when the insurance claim is routed to their worklist

Answer(s): D

QUESTION: 212

A business architect has developed a new process for a case type. To verify that the UI elements collect the expected results, you want to test the process and the fields.

Which two configurations, when used together, allow you to record a set of interactions and save the test results to verify process functionality? (Choose Two)

- A. Add explicit assertions on the UI elements
- B. Add validations on the UI elements
- C. Create a unit test for the case type
- D. Create a scenario test for the case type

Answer(s): A,D

QUESTION: 213

A flow action calls a pre-processing data transform to initiate values. There are several flow actions available for the assignment. You want to make sure that the values are only initiated once for each flow action.

How do you implement a solution?

- A. Do nothing. The pre-processing data transform is only called once for each assignment.
- B. Make sure that the flow action does not have the highest likelihood since it will always be invoked.
- C. Configure the data transform as post-processing instead of pre-processing.
- D. Add logic to the pre-processing data transform to test if values were already initiated.

Answer(s): A

QUESTION: 214

An on-demand transportation application has a Conversation preference data type. When customers use the application to request a ride, they can specify their conversation preference: whether they would like to talk to their driver or if they would prefer silence.

Company stakeholders are interested in analyzing the conversation preference data.

How is the Conversation preference data type sourced?

- A. Local system of record
- B. No system of record
- C. External system of record

Answer(s): A

QUESTION: 215

When a user selects a item in a list, the application displays data about that item. Data is copied to a page property using the Copy from a data page options.

After the data has been copied to the property, when is the data copied to the property again?

- A. Never
- B. The next time the case is opened
- C. The next time the property is accessed
- D. When the item is changed

Answer(s): D

QUESTION: 216

A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and World Status. You must sort the cases so the case with the most recent create date appears at the top of the list and descends in order.

How do you design the report definition to support this requirement?

- A. Select Lowest to Highest sort type for Create Date.
- B. Add a filter condition where Create Date is greater than the current date.
- C. Select Highest to Lowest sort type for Create Date.
- D. Make the Create Date the first column in the report.

Answer(s): C

QUESTION: 217

In an application for configuring hardware equipment for new employees, the manager chooses a laptop model from a drop-down list. The list of available laptop models is maintained in an external system and may change over time.

Which of the following do you use as the data source for this drop-down list ?

- A. A data page
- B. A local list
- C. A data table
- D. A data transform

Answer(s): A

QUESTION: 218

An application allows consultants to enter hours worked on a project on a weekly basis. Consultant hours need approval by the manager and the project supervisor. The approvals can occur in any order

Which approval configuration meets this requirement?

- A. Configure a parallel process for each of the required approvals
- B. Add the manager approval to an alternate stage in the case life cycle
- C. Add an optional action for each approval in the appropriate stage
- D. Configure a single cascading approval based on an authority matrix

Answer(s): A

QUESTION: 219

Given a table which shows total working hours, sick, vacation. Identify how we calculate the respective values

- A. Total working hours
- B. calculate field, data transform
- C. Sick hours
- D. Leave hours

Answer(s): A

QUESTION: 220

Which piece of application content do you localize by using a Field Value rule?

- A. Labels and drop-down values on a section rule
- B. Logos or other images on a harness rule
- C. User instructions in a paragraph rule
- D. User-editable text in a correspondence rule

Answer(s): A

QUESTION: 221

A requirement states When a customer applies for a credit card, a credit check must be completed in order for the credit card to be approved.

Select the case type relationship that satisfies the requirement.

- A. Make both loan request and credit check top cases.
- B. Make credit check a spin-off case of credit card request.
- C. Make credit check a child case of credit card request.
- D. Make credit card request a child case of credit check.

Answer(s): D

QUESTION: 222

Which two configurations do you use to validate the minimum age of a new potential customer in the Collect Account Information assignment step? (Choose Two)

- A. Create and Edit Validate rule to check the customer age.
- B. Reference the Edit Validate rule on the Collect Account Information flow action.
- C. Reference the Validate rule on the Collect Account Information flow action.
- D. Reference the Validate rule on the Collect Account Information assignment.
- E. Reference the Edit validate rule on the Collect Account Information assignment.
- F. Create a Validate rule to check the customer age.

Answer(s): C,F

QUESTION: 223

A reservation process allows customers to reserve a flight, hotel room, and rental car as part of a travel itinerary.

Which configuration displays a Select flight insurance check box only when the itinerary includes a flight?

- A. A disable condition (when rule) that is applied to the section with the flight insurance information.
- B. A required condition (when rule) that is applied to the Select flight insurance check box.
- C. A visibility condition (when rule) that is applied to the Select flight insurance check box.
- D. A disable condition (when rule) that is applied to the Select flight insurance check box.

Answer(s): C

QUESTION: 224

A travel authorization requires approvals from the requestor's manager, division VP, and possibly an accountant based on the total amount.

Which configuration satisfies this use case?

- A. Cascading approval using when rules to identify the assigned user
- B. Cascading approval using the reporting manager
- C. Cascading approval using an authority matrix
- D. Cascading approval using the workgroup manager

Answer(s): C

QUESTION: 225

You are configuring an application to process travel reservations. The reservation case creates childcases for each booking component: flight, hotel stay, and vehicle rental. How do you update the total cost of the reservation as users update each child case?

- A. Define a case calculation to update the reservation total with the total of each child case.
- B. Configure the Create Case shape to propagate the total cost from each child case to there servation. Create a declare expression to update the reservation total when the cost of each component changes.
- C. Add the Update Case shape to the Reservation case type to capture changes to each component cost.

Answer(s): B

QUESTION: 226

DRAG DROP (Drag and Drop is not supported)

Select each description on the left and drag it to the correct property mode on the right.

<u>Description</u>	<u>Description</u>	<u>Property Mode</u>
A numerically ordered list of customer accounts where the accounts relate to one another.		Single Value
An unordered list of the customer home, business and mailing addresses where each address contains the street, city, state, and postal code.		Page Group
The date of purchase on an expense report.		Page List

A. See Explanation section for answer.

Answer(s): A

Explanation:

<u>Description</u>	<u>Description</u>	<u>Property Mode</u>
A numerically ordered list of customer accounts where the accounts relate to one another.	The date of purchase on an expense report.	Single Value
An unordered list of the customer home, business and mailing addresses where each address contains the street, city, state, and postal code.	An unordered list of the customer home, business and mailing addresses where each address contains the street, city, state, and postal code.	Page Group
The date of purchase on an expense report.	A numerically ordered list of customer accounts where the accounts relate to one another.	Page List

<u>Description</u>	<u>Description</u>	<u>Property Mode</u>
A numerically ordered list of customer accounts where the accounts relate to one another.	The date of purchase on an expense report.	Single Value
An unordered list of the customer home, business and mailing addresses where each address contains the street, city, state, and postal code.	An unordered list of the customer home, business and mailing addresses where each address contains the street, city, state, and postal code.	Page Group
The date of purchase on an expense report.	A numerically ordered list of customer accounts where the accounts relate to one another.	Page List

Graphical user interface, text, application, email

Description automatically generated

QUESTION: 227

An order form provides four options from which customers select one option. According to best practice, which of the following two UI control types can be used to minimize clutter on the order form? (Choose Two)

- A. Dropdown
- B. Checkbox
- C. Radio buttons
- D. Autocomplete

Answer(s): A,D

QUESTION: 228

. You are implementing a data entry screen to include an asset ID field to track company equipment. All asset IDs are eight characters in length. The first three characters are letters followed by a five-digit number.

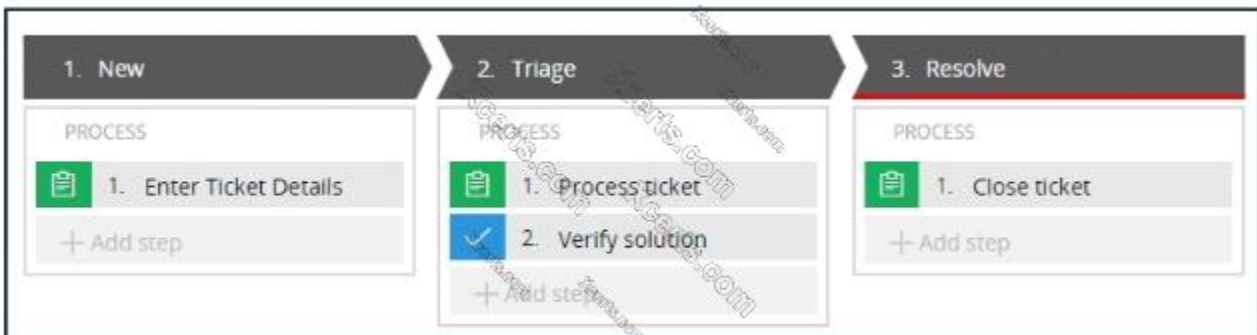
Which validation approach restricts entries for the asset ID field to the required format?

- A. Validate rule
- B. Min/Max characters
- C. Text data type
- D. Edit Validate rule

Answer(s): D

QUESTION: 229

A help desk ticket case type is defined as follows:



If the Process ticket step is configured to set the status to Pending-Triage, when is the status of the case set to Pending-Triage?

- A. When the Triage stage starts
- B. When the Process ticket step completes
- C. When the Enter Ticket Details step completes
- D. When the Process ticket step starts

Answer(s): D

QUESTION: 230

DRAG DROP (Drag and Drop is not supported)

Select each task on the left and drag it to the corresponding Application Development Studio on the right, where the task can be completed.

<u>Task</u>	<u>Task</u>	<u>Application Development Studio</u>
Review real-time UI designs with stakeholders.		App Studio
Monitor the cloud-based production system at run-time.		Dev Studio
Configure application security, versioning, and source control.		Admin Studio
Globally configure the setting for an Artificial Intelligence model.		Prediction Studio

A. See Explanation section for answer.

Answer(s): A

Explanation:

<u>Task</u>	<u>Task</u>	<u>Application Development Studio</u>
Review real-time UI designs with stakeholders.	Review real-time UI designs with stakeholders.	App Studio
Monitor the cloud-based production system at run-time.	Configure application security, versioning, and source control.	Dev Studio
Configure application security, versioning, and source control.	Monitor the cloud-based production system at run-time.	Admin Studio
Globally configure the setting for an Artificial Intelligence model.	Globally configure the setting for an Artificial Intelligence model.	Prediction Studio

<u>Task</u>	<u>Task</u>	<u>Application Development Studio</u>
Review real-time UI designs with stakeholders.	Review real-time UI designs with stakeholders.	App Studio
Monitor the cloud-based production system at run-time.	Configure application security, versioning, and source control.	Dev Studio
Configure application security, versioning, and source control.	Monitor the cloud-based production system at run-time.	Admin Studio
Globally configure the setting for an Artificial Intelligence model.	Globally configure the setting for an Artificial Intelligence model.	Prediction Studio

Graphical user interface, text, application

Description automatically generated

QUESTION: 231

A requirement states: A customer can update an address at any point during case processing by performing the following steps.

1. The customer submits the new address.
 2. The application verifies that the address matches postal service requirements.
 3. The customer then approves the corrected address. How do you configure this requirement?
- A. Add a case-wide optional action to the workflow for the address submission.
 B. Add a case-wide optional process to the case workflow to perform the address change.
 C. Add an alternate stage to the case life cycle to change the address.
 D. Add a button to each assignment to present the customer with a form to submit a new address.

Answer(s): B

QUESTION: 232

How do you indicate the progress of a case toward resolution?

- A. Apply service levels to the assignment steps.
 B. Design intent-driven user interfaces.
 C. Update the case status on the appropriate steps.
 D. Configure a case notes field to capture progress information.

Answer(s): C

QUESTION: 233

An application contains two case types, AutoClaim and PropertyClaim. The inheritance path for the application contains three copies of the pyDefault data transform that set property values for two properties, Work Item Urgency and Prefix. If the Call data transforms in superclass option is enabled for each data transform, what are the values of Work Item Urgency and Prefix when a user creates a PropertyClaim case?

<u>Class</u>	<u>Work Item Urgency</u>	<u>Prefix</u>
InsCorp-ClaimAdm-Work-AutoClaim	20	"A-"
InsCorp-ClaimAdm-Work	[no value]	"C-"
Work-	10	[no value]

- A. Work Item Urgency = 10, Prefix = [no value]
 B. Work Item Urgency = 0, Prefix = "C-"
 C. Work Item Urgency = 10, Prefix = "C-"
 D. Work Item Urgency = 20, Prefix = "A-"

Answer(s): C

QUESTION: 234

Your online shopping application serves international customers. You need to define a Data

Page that holds currency exchange rates. All users accessing the application need to use the information.

The Scope of this Data Page should be set to _____.

- A. Application
- B. Node
- C. Thread
- D. Requestor

Answer(s): B

QUESTION: 235

How do you route an assignment so that any available member of the department can perform the task?

- A. Route the assignment to a work list.
- B. Route the assignment to the admin user
- C. Route the assignment separately to all members.
- D. Route the assignment to a work queue.

Answer(s): D

QUESTION: 236

You need to localize correspondence into a language that is unavailable in the Pega language pack.

Which option satisfies the requirement?

- A. Leverage translation services SOAP calls and enable records for translation.
- B. Configure a field value record that contains the correspondence text.
- C. Create the Translation rule manually and include the rule in the application ruleset.
- D. Run the Localization wizard and add translations to Translation.html.

Answer(s): D

QUESTION: 237

HOTSPOT (Drag & Drop is not supported)

In the Answer Area, select the Data Transform configuration that defaults the Quantity property value on a Purchase Request case to 1.

Answer Area

Action	Target	Relation	Source
Set Update Page Apply Data Transform	.Quantity 1	With values from Equal to	.Quantity 1

- A. See Explanation section for answer.

Answer(s): A

Explanation:**Answer Area**

Action	Target	Relation	Source
Set Update Page Apply Data Transform	.Quantity	With values from Equal to	.Quantity

Action	Target	Relation	Source
Set	.Quantity	Equal to	1

Graphical user interface, text, application

Description automatically generated

QUESTION: 238

Which two statements are true about minimum lovable product (MLP) sizing when using the Estimator tool? (Choose two.)

- A. MPL complexities set to "high" are reserved for MLP 2 and later.
- B. MLP sizing leads to precision in the sprint cycle and resource planning.
- C. Creation of case steps is factored into MLP sizing.
- D. Initial estimations are high-level and can be refined during sizing.

Answer(s): B,D

QUESTION: 239

In processing a parent case P-I, two child cases C-1 and C-2 are created. Which of the following statements is correct about the processing of P-I, C-1, and C-2?

- A. P-I must be resolved before either C-1 or C-2 can be resolved.
- B. Either C-1 or C-2 must be resolved before P-I can be resolved.
- C. C-1 must be resolved before C-2 can be resolved.
- D. Both C-1 and C-2 must be resolved before P-I can be resolved.

Answer(s): D

QUESTION: 240

A retail store wants an application to process a new customer loyalty account. The customer enters their contact information; including name, email, phone number, and address. This information is displayed in a data relationship. What type of data relationship do you create?

- A. A Data reference field
- B. An Embedded data field

- C. A Case reference field
- D. A Query field

Answer(s): B

QUESTION: 241

Consider the following scenario:

A customer files a fraud complaint. The complaint is investigated by a customer service agent.

- * The customer service agent may request additional information from the customer.
- * The merchant is notified and given 15 days to dispute the fraud claim.
- * If the fraud claim is approved, an affidavit is sent to the customer and a refund is posted to their account. How do you name the step where the agent investigates the claim for fraud?

- A. Investigate Claim
- B. Claim Investigation
- C. Fraud Claim
- D. Investigate Fraud

Answer(s): D

QUESTION: 242

You are designing a medical claim case type and have the following requirement: Medical claims must be resolved within 5 days. To meet this requirement you need to set the _____ in the service level to 5 days.

- A. passed deadline
- B. urgency
- C. deadline
- D. goal

Answer(s): C

QUESTION: 243

The business process for an automobile insurance claim consists of the following phases: -

Submission: The customer contacts a customer service representative (CSR) to file the claim. -

Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs. - Repair: A third party performs the repairs on each vehicle, communicating with the adjuster and customer as necessary. - Verification:

After each vehicle repair, the adjuster closes the claim.

According to Pega best practices, which phase can you implement as a child case?

- A. Verification
- B. Submission
- C. Review
- D. Repair

Answer(s): D

QUESTION: 244

In an Online retail application, the Order Receipt view displays a list of the product ordering, including the product image, unit cost, and quantity. The total cost of the order is displayed at the bottom of the view.

Which two configuration on the Receipt view must be together to display the required information as described? (Choose two.)

- A. Add a repeating dynamic layout with embedded dynamic layouts.
- B. Add the total cost inside the repeating dynamic layout.
- C. Add a dynamic with an embedded repeating dynamic layout.
- D. Add the total outside the repeating dynamic layout.

Answer(s): C,D

QUESTION: 245

As part of the case design, after someone completes a purchase, the application should send a confirmation email. How do you design the case life cycle to send the email?

- A. As part of the stage configuration
- B. As an alternate stage
- C. As part of the case configuration
- D. As a separate process step

Answer(s): A

QUESTION: 246

A developer discovers that a calculated property value is returning an unexpected result. Which two features of the Trace tool allow you to diagnose the problem without affecting application performed? (Choose Two.)

- A. Breakpoints
- B. The Event monitor
- C. The Watch function
- D. The Clipboard tool

Answer(s): B,C

QUESTION: 247

In which three situations can you use a data transform? (Choose Three)

- A. To set the destination location as the arrival location
- B. To create a new property after case creation
- C. To set the default arrival date to five days in the future
- D. To copy the first and last name properties into a single property value
- E. To perform an action that allows the user to update a reservation

Answer(s): C,D,E

QUESTION: 248

ABC BankCorp operates two subsidiaries, GloboBank and LocalBank, with different brandings. ABC BankCorp wants to create a mobile app experience for both users and customer service

representatives (CSRs) for its Transaction Dispute application.

Of the following requirements, which two options affect the number of mobile app channels that you need to configure? (Choose Two)

- A. Mobile apps must support both phones and tablets.
- B. Customers can create only dispute cases, while CSRs can also create fraud report cases.
- C. Mobile app color palette is customized for each subsidiary.
- D. The app customizes currency units and date/time format according to the user's locale.

Answer(s): A,C

QUESTION: 249

Which requirement is fulfilled by configuration a field value?

- A. Service agents are able to enter feedback in multiple languages.
- B. A global hotel chain application can display current amenities in 23 languages.
- C. Customers can add an unlimited number of items to an online shopping card.
- D. A government official can enter comments that require location.

Answer(s): B,D

QUESTION: 250

Which source do you select for a data page that contains the details of single record for a data type?

- A. Report definition
- B. Data transform
- C. Connector
- D. Lookup

Answer(s): D

QUESTION: 251

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- A. A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
- B. An accountant wants to list the largest order for the last month, for each customer account.
- C. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

Answer(s): A,C

QUESTION: 252

Customers check their membership status with a company loyalty program by entering their full name and member ID number. Once the membership status is returned, the customer either abandons the case or makes changes to their membership. If the member chooses to make changes, a case ID is assigned to the request.

Which two configurations, when applied in combination, achieve this behavior? (Choose Two)

- A. Configure the stage to resolve the case.
- B. Configure the case type to create temporary cases.
- C. Add a decision step to the process.
- D. Add a Persist case step to the case life cycle.

Answer(s): C,D

QUESTION: 253

Which two statements are true about styling controls in App Studio? (Choose two)

- A. Developers can configure a Date Time control to display as a text input field, drop-down list, or calendar control.
- B. Developers can configure a text input control to change the background when users click the control.
- C. Developers can configure a button control to hide when users click the control.
- D. Developers create a new style format to apply styling to an out-of-the-box button control.

Answer(s): A,B