

mazars

Visit: <https://mazars.multitvsolution.com/#/>

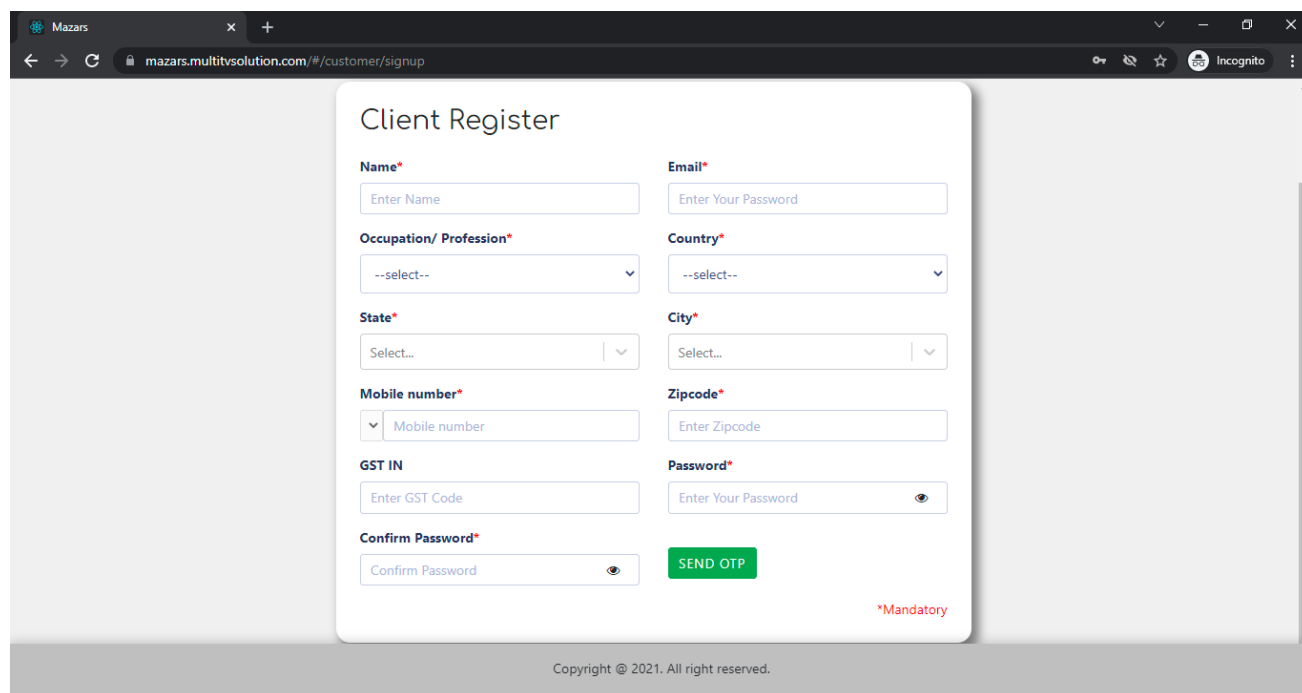
(To post a query, visit Mazar's portal by clicking above link.)

For New Client: Click on **Sign Up**

(Click on sign up icon, mentioned below “For new client” to register.)

Provide your basic information to complete the registration.

(On clicking sign up for registration, following screen will open to enter basic information.)



Client Register

Name*

Email*

Occupation/ Profession*

Country*

State*

City*

Mobile number*

Zipcode*

GST IN

Password*

Confirm Password*

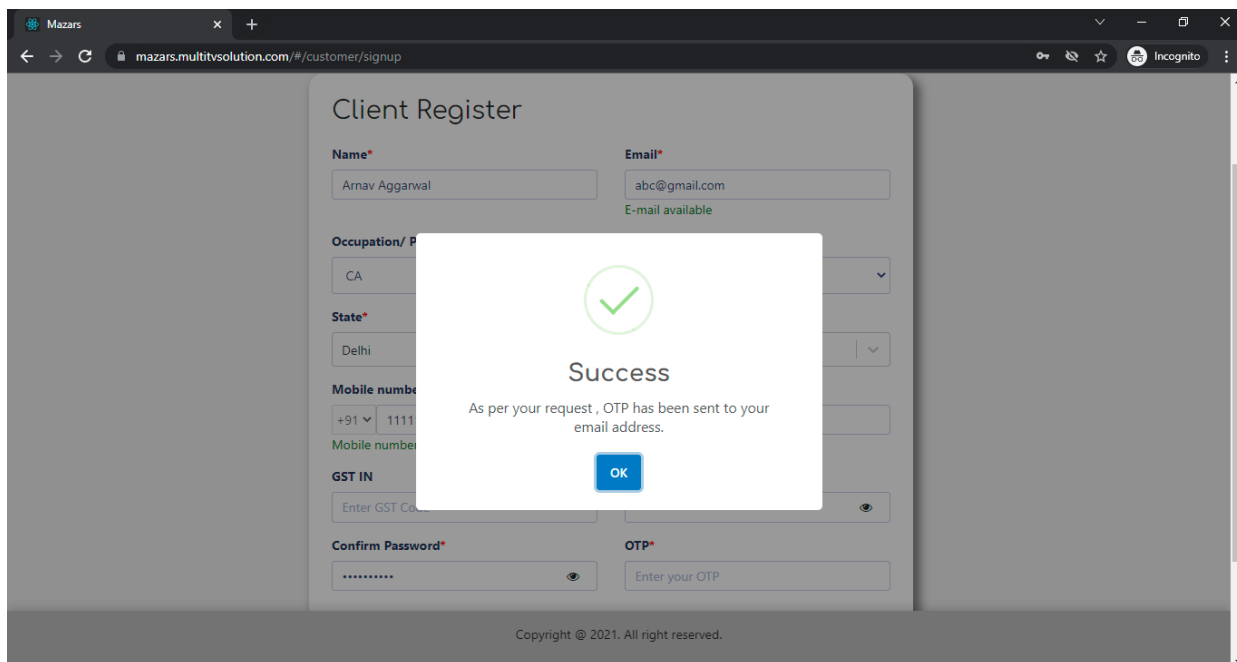
SEND OTP

*Mandatory

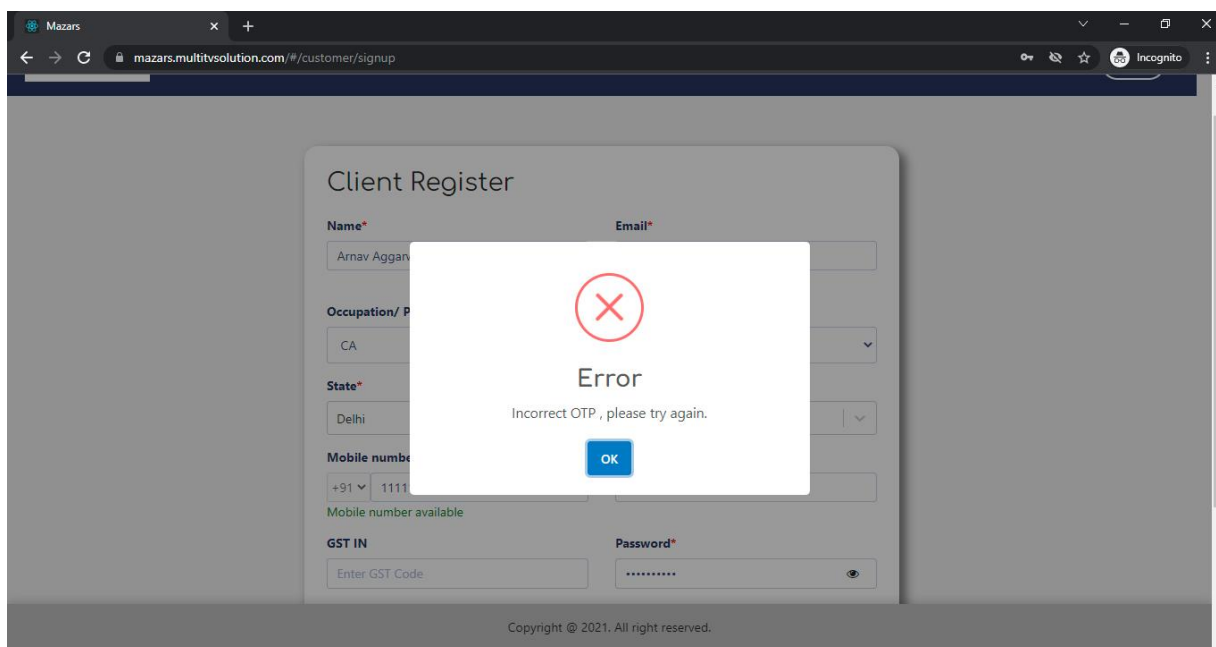
Copyright © 2021. All right reserved.

Name*	<ul style="list-style-type: none"> Enter full name or any chosen name For registration of business/entity, enter the legal name of the business/entity
Email Address*	<ul style="list-style-type: none"> Enter personal email address or the email address of any representative or authorized signatory of the business/entity
Occupation/Profession*	<ul style="list-style-type: none"> From drop down list, select your occupation/profession In case of business/entity, select the occupation/ profession of the representative or authorized signatory, who is registering for query
Country/State/City*	<ul style="list-style-type: none"> From drop down list, select the Country/State/City. City or State may also be entered/typed.
Mobile Number*	<ul style="list-style-type: none"> Enter the valid numeric mobile number
Zip Code*	<ul style="list-style-type: none"> Enter the valid Zip Code or Pin Code
GST IN	<ul style="list-style-type: none"> Enter the valid 15-digit, PAN based Alpha Numeric GST IN number of the business/entity, if applicable
Password*	<ul style="list-style-type: none"> Choose a password that should be minimum of eight characters, including at least one upper case, lower case, special character and number.
<ul style="list-style-type: none"> ✓ After filling the above information, click on the Send OTP icon. ✓ An OTP will be sent to the above provided email address, valid for 180 seconds. ✓ On entering the OTP, click on Submit icon to complete the registration. 	

After clicking on **Send OTP** Success message will appear. Click ok and enter the OTP to register & click on **Submit**



If the OTP entered is incorrect then Error message window will appear showing “Incorrect OTP, please try again”



For Existing Client: Login with your registered Email id & Password.

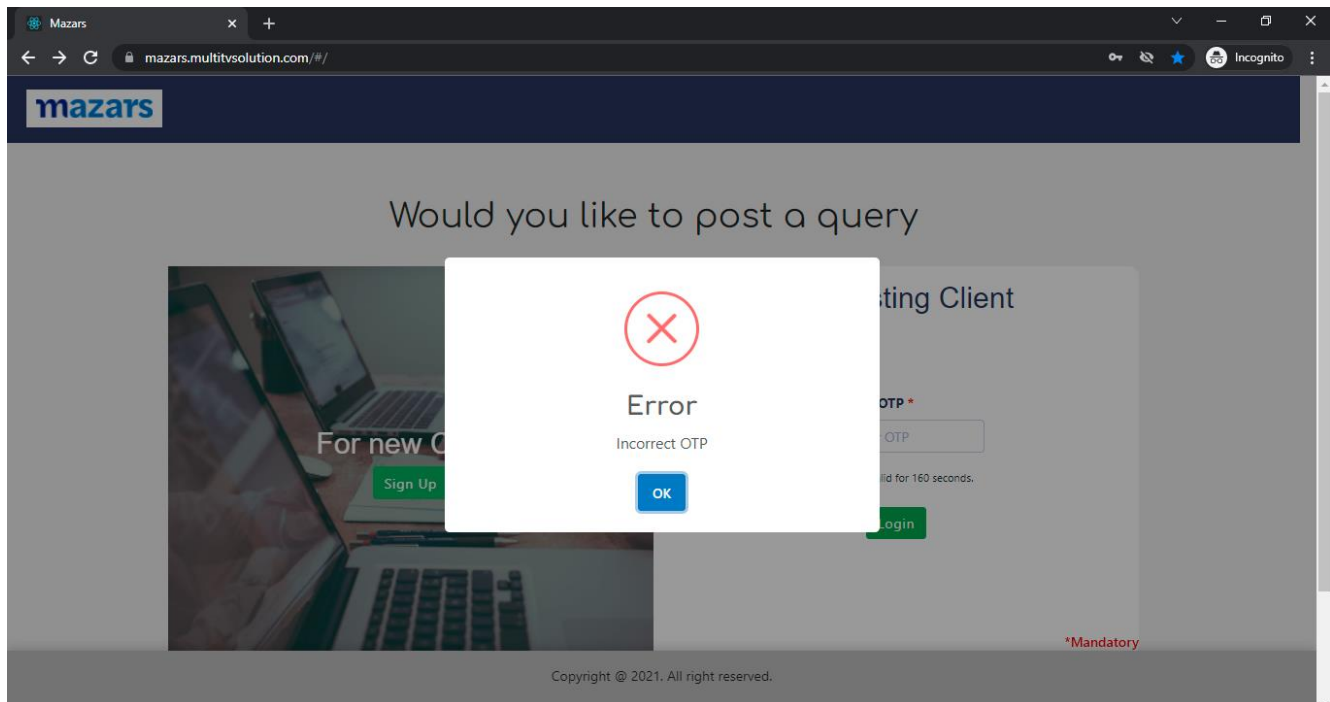
- ✓ Enter your registered email id and password, under “For existing client” and click on **Send OTP**
- ✓ The OTP will be sent to your registered email id, valid for 180 Seconds
- ✓ Enter the OTP so received and click on **Login**
- ✓ Upon login, ‘Login successfully’ message will be displayed.
- ✓ In case incorrect OTP has been entered, error message window of “Incorrect OTP” will appear.

The screenshot shows the Mazars website interface. At the top, there's a dark blue header with the 'mazars' logo. Below the header, a large banner area contains the text 'Would you like to post a query' and a background image of hands working on a laptop. Overlaid on this is a white box titled 'For existing Client'. Inside this box, there are two input fields: 'Email *' with a placeholder 'Enter Email' and 'Password *' with a placeholder 'Enter Password'. A green 'Send OTP' button is positioned below the password field. To the left of the password field, there's a link for 'Forgot Password'. A red asterisk note '*Mandatory' is at the bottom right of the form. The footer of the page states 'Copyright @ 2021. All right reserved.'

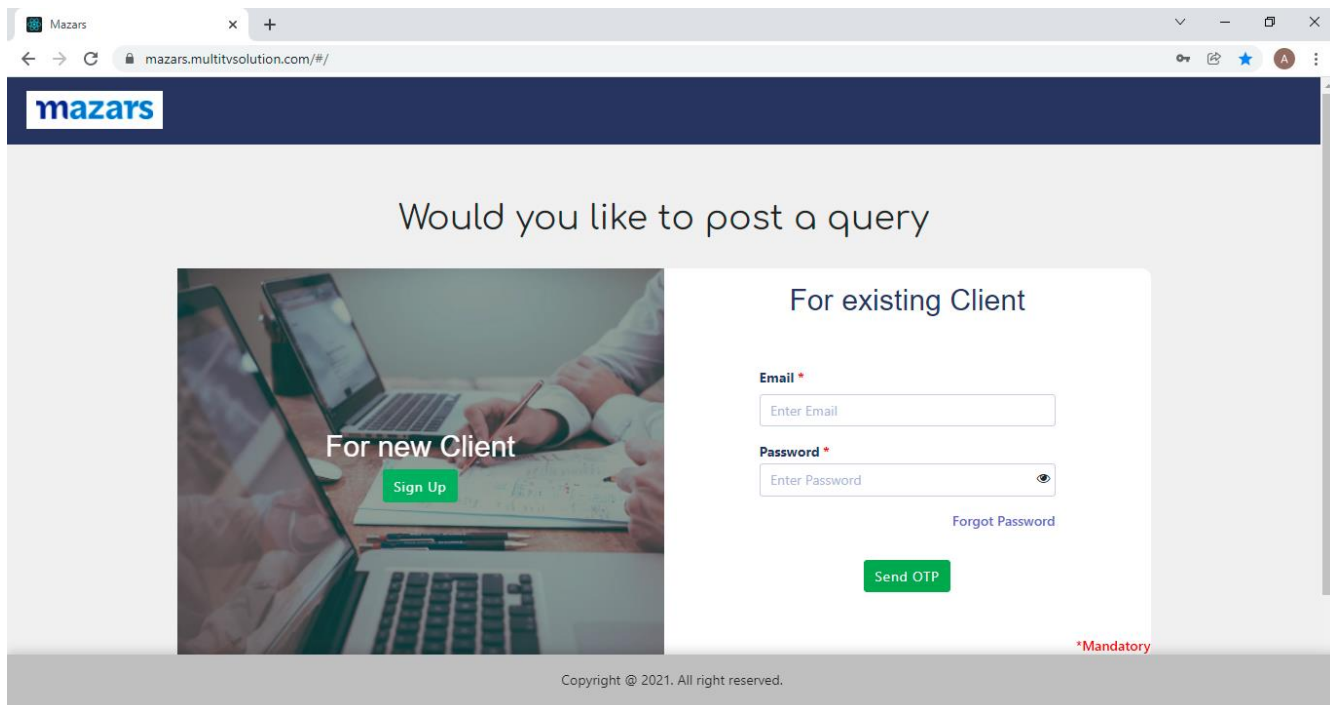
After clicking on **Send OTP** Success message will appear. Click ok and enter the OTP received on your email id & click on **Login**

This screenshot shows the same Mazars login page as before, but with a success message modal displayed in the center. The modal has a green checkmark icon and the title 'Success'. The message inside reads: 'As per your request, OTP has been sent to your registered email address.' Below the message is a blue 'OK' button. The background login form is dimmed. The footer remains the same: 'Copyright @ 2021. All right reserved.'

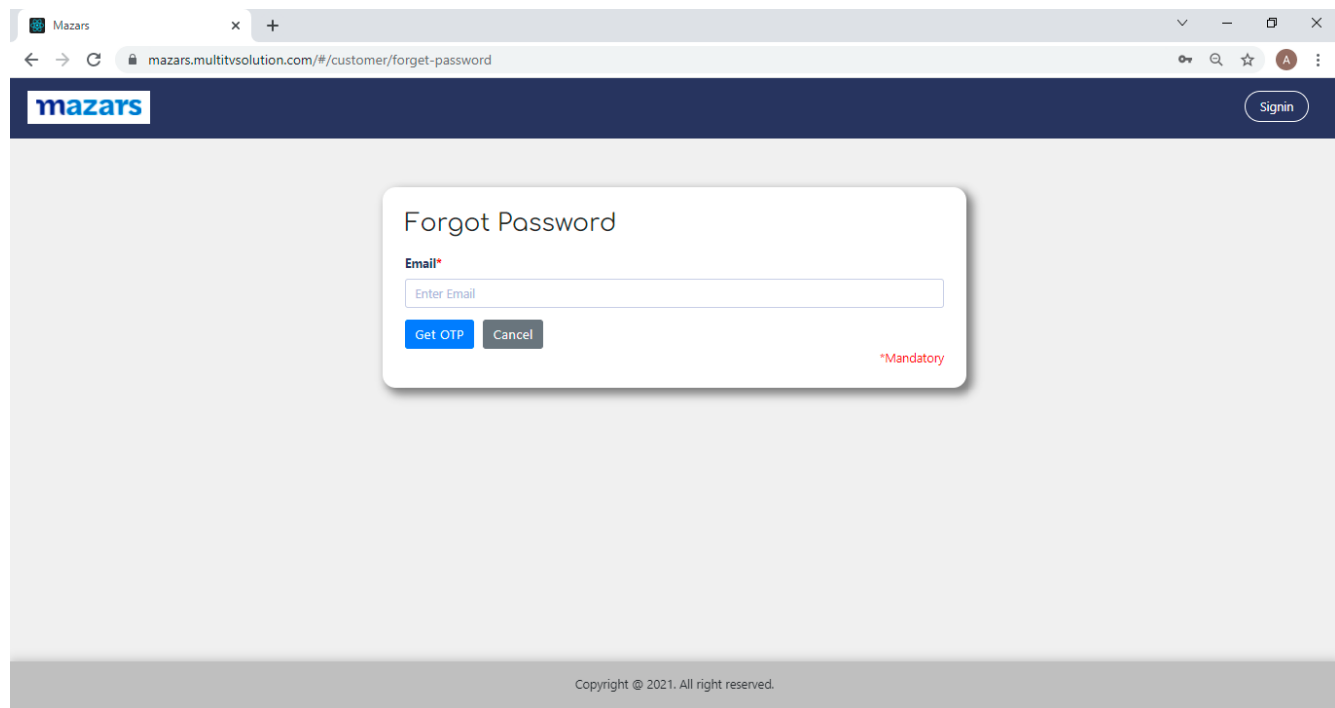
If the OTP entered is incorrect then Error message window will appear showing “Incorrect OTP”



Forgot Password: If the client forgets the Password, then click on “Forgot Password” under “For existing client”



Forgot Password: Enter your email id and click on [Get OTP](#)



Forgot Password

Email*

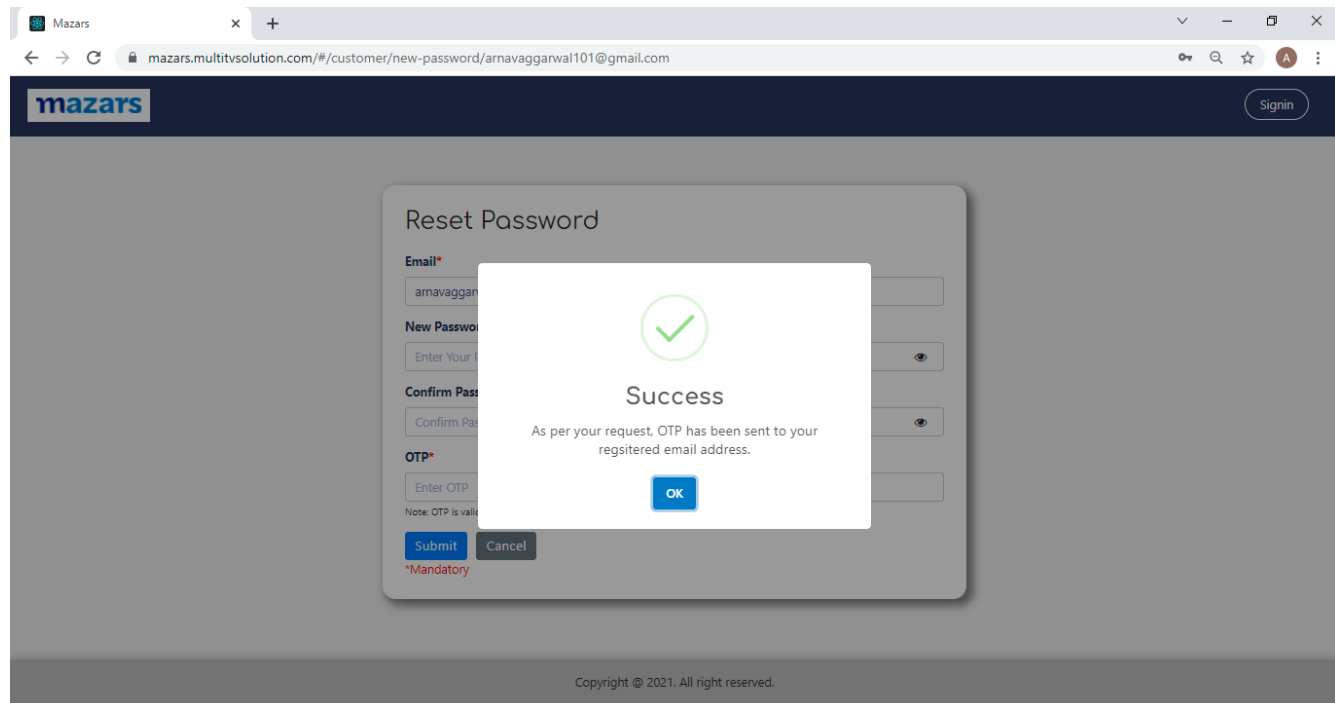
Enter Email

Get OTP Cancel

*Mandatory

Copyright © 2021. All right reserved.

Forgot Password: After clicking on [Get OTP](#) , success message window will appear & then click on OK.



Reset Password

Email*

arnavaggarwal101@gmail.com

New Password

Enter Your Password

Confirm Password

Confirm Password

OTP*

Enter OTP

Note: OTP is valid for 5 minutes.

Submit Cancel

*Mandatory

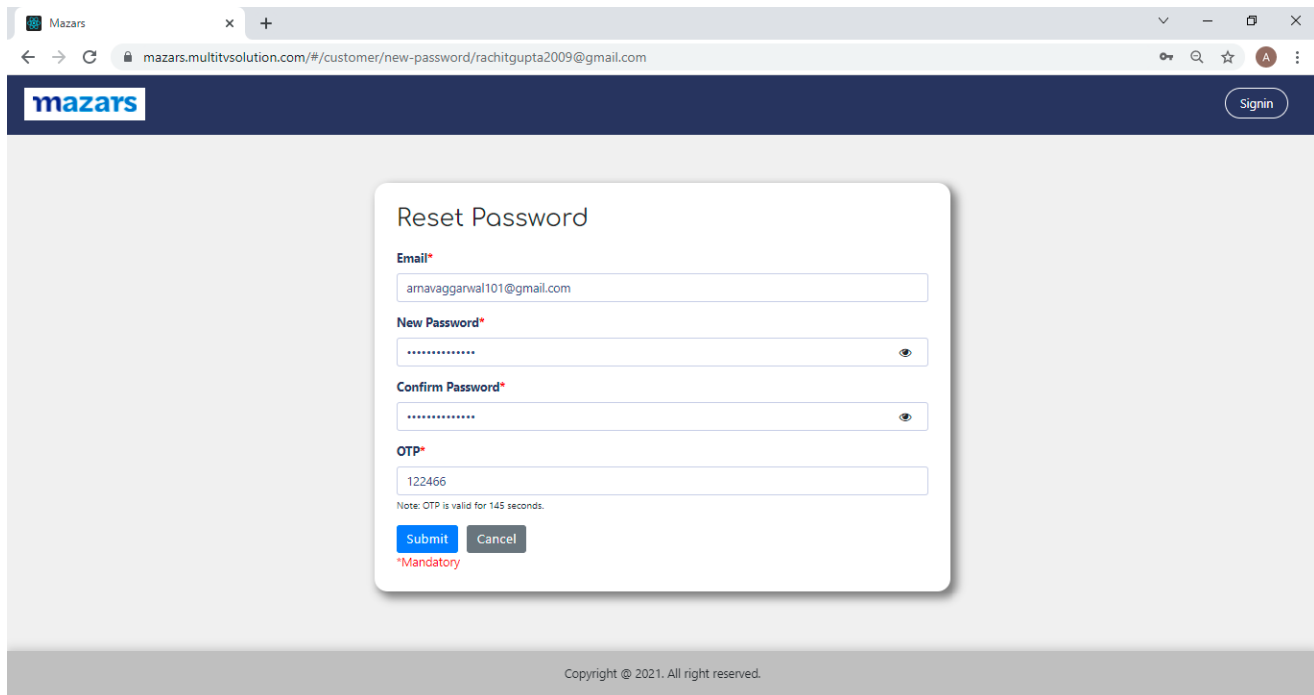
Success

As per your request, OTP has been sent to your registered email address.

OK

Copyright © 2021. All right reserved.

Forgot Password: Enter new password that should be minimum of eight characters, including at least one upper case, lower case, special character and number along with the OTP received on the email id & click on Submit.



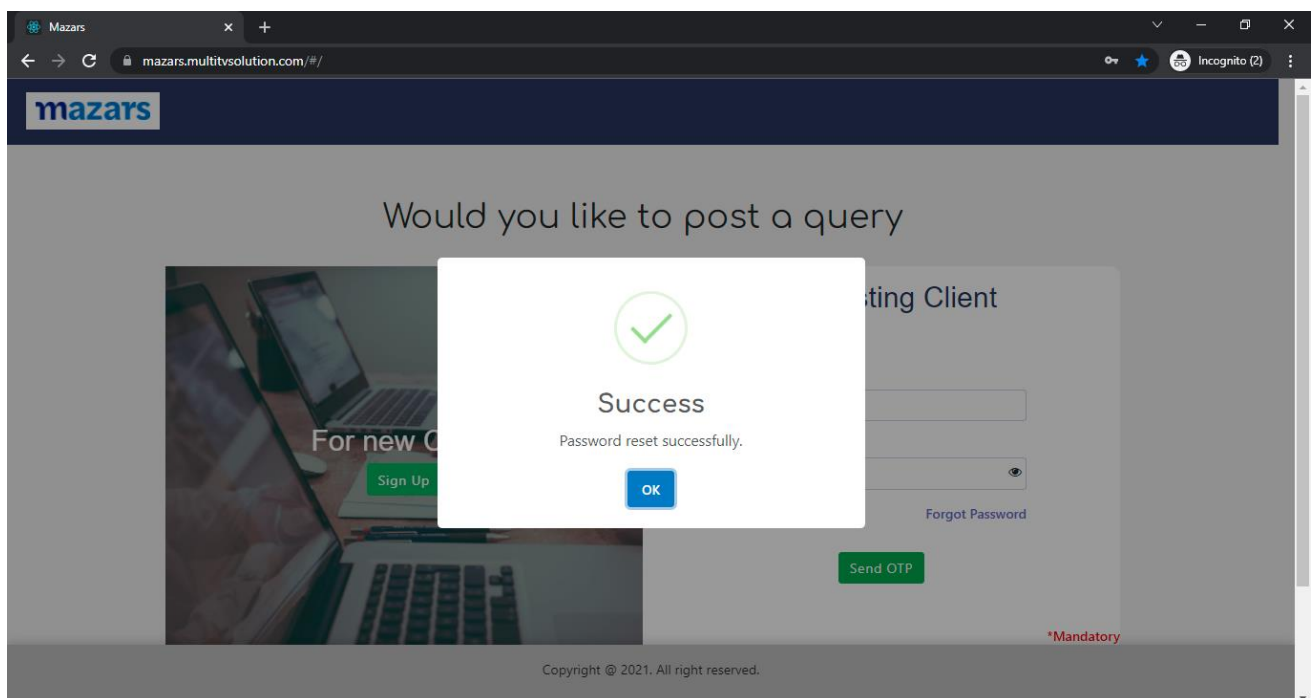
The screenshot shows a web browser window with the URL `mazars.multitvsolution.com/#/customer/new-password/rachitgupta2009@gmail.com`. The page features the Mazars logo in the top left and a 'Signin' button in the top right. The main content is a 'Reset Password' form with the following fields:

- Email***: `arnavaggarwal101@gmail.com`
- New Password***: A password field with a strength indicator (dots) and an eye icon to toggle visibility.
- Confirm Password***: A password field with a strength indicator (dots) and an eye icon to toggle visibility.
- OTP***: `122466`

Below the OTP field, a note states: "Note: OTP is valid for 145 seconds." At the bottom of the form are two buttons: "Submit" (in blue) and "Cancel" (in grey). A red asterisk with the text "*Mandatory" is located at the bottom left of the form.

Copyright © 2021. All right reserved.

Password Forgot: After clicking on **Submit** Success message window will appear, showing password reset successfully. Now login with the new password.



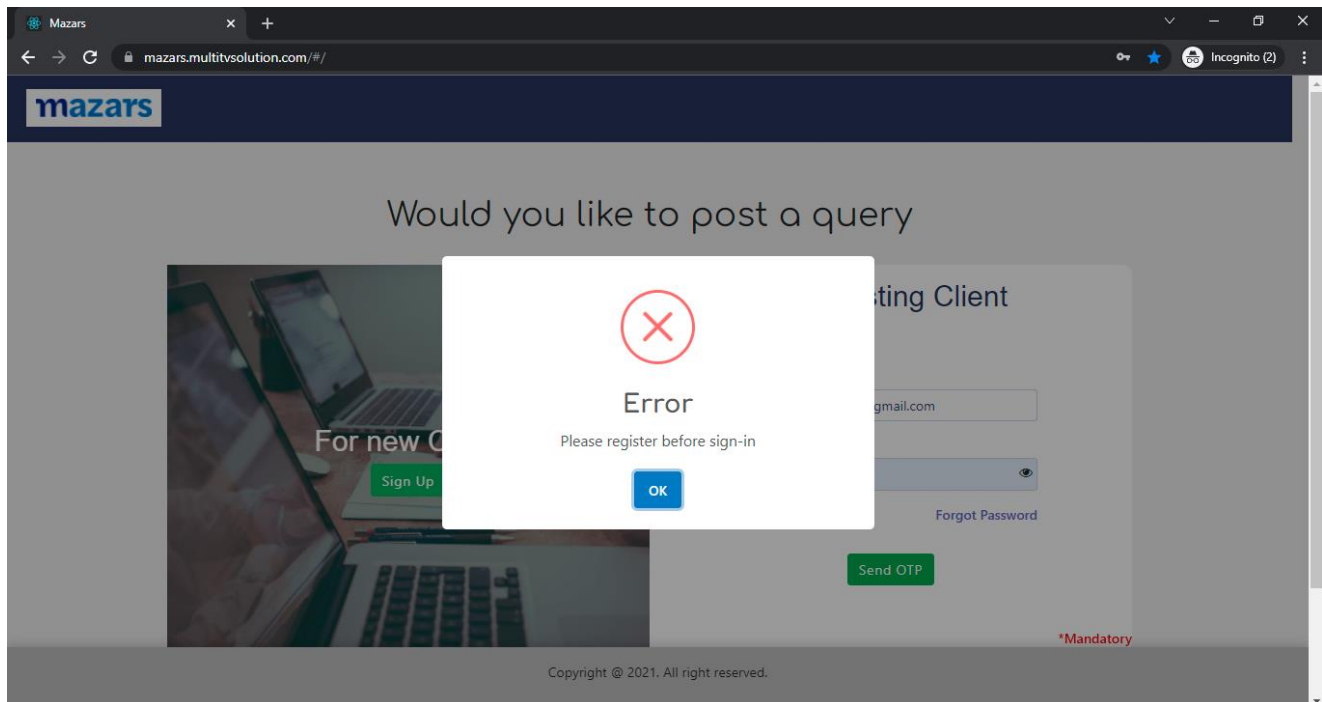
The screenshot shows the Mazars website with a success message overlay. The background is a blurred image of a laptop and a smartphone. The success message is displayed in a white box with a green checkmark icon and the text:

Success
Password reset successfully.

Below the message is an "OK" button. In the background, the website's navigation bar includes the Mazars logo and a "Sign Up" button. The main heading reads "Would you like to post a query". Below this, there is a "Forgot Password" section with a "Send OTP" button. A red asterisk with the text "*Mandatory" is visible at the bottom right of the page.

Copyright © 2021. All right reserved.

Incorrect Email Id: At the login page, if the email id entered is incorrect then Error message window will appear showing “Please register before sign-in”. Click Ok & login with the correct credentials.



Incorrect password: At the login page, if the password entered is incorrect then Error message window will appear showing “Invalid email or password”. Click Ok & login with the correct credentials.

