

UNIVERSITY SCHOOL OF AUTOMATION & ROBOTICS (USAR)



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Social Media Analytics

Lab (ARD 453)

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9.	Use a network analytics tool to build a graph using a real-world social network dataset.(e.g., social media, co-authorship, citation networks, election). a. Explore graph characteristics: number of nodes, edges, density, and components. b. Calculate the degree centrality for each node in the network. c. Compute betweenness centrality, which measures the extent to which a node lies on the shortest path between other nodes. d. Compute closeness centrality, which measures how close a node is to all other nodes in the network. e. Compute eigenvector centrality, which identifies nodes that are connected to other important nodes.	

10.	<p>Create a hyperlink network from the extracted links.</p> <p>a. Represent the network using a graph structure where nodes are web pages, and edges are hyperlinks.</p> <p>b. Apply the PageRank algorithm to the hyperlink network to identify important pages.</p>	
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Practical 1: To study various social media platforms (Facebook, Twitter, Instagram, YouTube, LinkedIn etc).

a. Facebook

Facebook, launched in 2004 by Mark Zuckerberg, is one of the largest and most widely used social media platforms globally. It allows users to create personal profiles, share posts, photos, and videos, connect with friends, and join groups or communities based on common interests.

- **Key Features:**
 - **News Feed:** Personalized updates from friends, family, pages, and groups.
 - **Groups:** Communities where users can interact around shared interests.
 - **Marketplace:** A platform for buying and selling items.
 - **Messenger:** A separate messaging app for instant communication.
 - **Events:** Feature for organizing or RSVP-ing to events.
- **Challenges:**
 - **Privacy Concerns:** Facebook has been involved in numerous scandals related to data privacy.
 - **Misinformation and Fake News:** The platform has struggled to tackle the spread of fake news, especially around elections and public health.
 - **Algorithmic Bias:** The algorithms of Facebook's news feed can create "filter bubbles" by showing users content that reinforces their existing beliefs, limiting exposure to diverse viewpoints.
 - **Declining Younger Audience:** Younger users are increasingly turning to platforms like Instagram and TikTok, leading to a potential decline in Facebook's relevance among this demographic.

b. Twitter

Twitter, launched in 2006, is a microblogging platform that allows users to post and interact with short messages called "tweets." With a character limit (originally 140, now 280 characters), it emphasizes quick, real-time communication.

- **Key Features:**
 - **Tweets:** Short posts (text, photos, videos, or links).
 - **Trending Topics:** A section for popular discussions and hashtags.
 - **Retweets & Likes:** Ways to share and show support for posts.

- **Hashtags:** Used to categorize and discover content.
- **Lists:** Allows users to categorize and organize accounts they follow.
- **Challenges:**
 - **Trolling and Harassment:** Twitter has struggled with toxic behavior such as trolling, harassment, and hate speech.
 - **Misinformation:** Similar to Facebook, Twitter has been criticized for allowing the rapid spread of false information.
 - **Bots and Fake Accounts:** Automated accounts (bots) can flood Twitter with spammy content, fake news, and disinformation, undermining trust in the platform.

c. Instagram

Instagram, launched in 2010, is a photo and video-sharing platform, now owned by Meta (Facebook). It focuses on visual content, allowing users to share images, videos, and stories. Instagram also has features for messaging and shopping.

- **Key Features:**
 - **Posts:** Static images and videos shared on a user's profile.
 - **Stories:** Temporary content that disappears after 24 hours.
 - **Reels:** Short-form video content similar to TikTok.
 - **Direct Messages:** Private messaging feature.
- **Challenges:**
 - **Mental Health Impact:** Instagram has been linked to negative impacts on mental health, especially among teens, due to body unrealistic beauty standards, and comparison culture. Studies have shown that the platform can contribute to anxiety, depression, and low self-esteem.
 - **Fake Influencers and Bots:** The rise of influencer culture has led to problems with fake followers, fake engagement, and influencer fraud. Many brands rely on influencer marketing but struggle to assess authenticity.
 - **Algorithm Limitations:** Instagram's algorithm prioritizes engagement (likes, comments, shares), which has led to "clickbait" content that may not be authentic or informative, but gets attention because of sensationalism.
 - **Privacy and Data Collection:** Instagram, being part of Meta (formerly Facebook), faces similar privacy concerns.

d. YouTube

YouTube, founded in 2005 and acquired by Google in 2006, is the world's largest video-sharing platform. Users can upload, watch, like, share, and comment on videos. It caters to all kinds of content, from educational videos to entertainment, music, and vlogging.

- **Key Features:**

- **Channels:** Personal or brand accounts where users can upload videos.
- **Subscriptions:** Allows users to follow channels and receive notifications.
- **Live Streaming:** Real-time video broadcasts.
- **Comments and Likes:** Interaction with content creators and viewers.
- **Monetization:** Content creators can earn revenue from ads, sponsorships, and memberships.

- **Challenges:**

- **Content Moderation:** YouTube faces criticism for allowing harmful content, such as hate speech, conspiracy theories, and explicit material, to remain on the platform despite efforts to enforce stricter guidelines.
- **Copyright Issues:** YouTube has long struggled with copyright infringement, where videos featuring copyrighted material (such as music, video clips, or even memes) can be removed or demonetized.
- **Algorithmic Recommendations:** YouTube's recommendation algorithm sometimes promotes controversial or extreme content because it generates more views and engagement, contributing to radicalization and misinformation.

e. LinkedIn

LinkedIn, launched in 2003, is a professional networking platform designed to connect professionals, job seekers, and businesses. It is used to share work-related achievements, post job listings, and build professional relationships.

- **Key Features:**

- **Profile:** Personal or company pages showcasing professional experience and qualifications.
- **Networking:** Connecting with professionals, colleagues, or industry peers.
- **Job Listings:** Posting and applying for jobs.
- **Endorsements & Recommendations:** Users can endorse skills or write recommendations for others.
- **Content Sharing:** Articles, posts, and videos related to professional growth and business.

- **Uses:**
 - Professional networking, career development, and job searching.
 - Industry thought leadership and content sharing.
 - Company promotion and employee recruitment.
 - Business B2B (business-to-business) marketing.
- **Challenges:**
 - **Privacy Concerns:** LinkedIn collects a lot of personal and professional data, leading to concerns about privacy and how that information is shared or used by third parties.
 - **Spam and Inappropriate Content:** LinkedIn has become increasingly plagued by spam messages, irrelevant connection requests, and "sales pitches" that can make the platform feel less professional and more like a commercial space.
 - **Algorithmic Challenges:** The platform's algorithm sometimes prioritizes posts that generate higher engagement, which can lead to a focus on sensational content instead of meaningful, career-related insights.
 - **Diversity and Inclusion:** Despite LinkedIn's claims of being a diverse platform, there are ongoing concerns about underrepresentation of certain groups in higher-level job opportunities, particularly women, racial minorities, and other marginalized groups.

Practical 2: To study the social media analytics tools used in different layers of social media analytics.

1. Text Layer:

This layer involves tools that analyze textual data found in social media platforms. Tools in this category help in discovering, analyzing, and interpreting the content of posts, tweets, comments, and other written forms of communication.

- **Discover Text:** This tool helps in text mining and sentiment analysis. It allows users to extract relevant social media content (tweets, posts, etc.), analyze the text for keywords, themes, and sentiment, and uncover patterns in user conversations. It's useful for understanding public opinion, trends, and key topics.
- **Twitonomy:** Specifically focused on Twitter, Twitonomy offers deep analytics into Twitter accounts, tweets, mentions, and followers. It helps users analyze the content of tweets, measure engagement, and track the activity of specific users or topics over time.

2. Actions Layer:

The actions layer focuses on tools that track and analyze user actions and behaviors, such as clicks, shares, likes, retweets, etc. These tools help evaluate the impact of actions taken on social media, such as engagement metrics.

- **Google Analytics:** While commonly used for website analytics, Google Analytics also tracks social media traffic and engagement. It provides insights into how social media interactions (like clicks or shares) affect website traffic and conversions, helping businesses track the ROI of their social media campaigns.
- **Twitonomy (again):** Besides analyzing textual content, Twitonomy can track engagement metrics, including retweets, likes, and replies. It's valuable for understanding user behavior on Twitter and the performance of specific content.

3. Network Layer:

This layer deals with tools that analyze social networks, connections, and relationships between users or entities. Network analysis tools allow users to visualize and understand how people or topics are connected and identify key influencers.

- **NodeXL:** This is a powerful network analysis tool that integrates with Microsoft Excel to visualize and analyze social media networks. It helps in mapping relationships between users, content, or hashtags on platforms like Twitter. NodeXL is useful for detecting influential nodes (people or topics) within a network.

- **NetMiner:** Similar to NodeXL, NetMiner is a software tool designed for social network analysis. It provides advanced features for mapping relationships, detecting clusters, and performing network analysis on large datasets from social media.

4. Apps Layer:

The apps layer refers to tools used for analyzing mobile app data and user engagement across different platforms, often providing insights into mobile-specific behaviors like app downloads, in-app interactions, and retention rates.

- **Google Mobile Analytics:** A mobile version of Google Analytics, this tool tracks mobile app performance, user engagement, and acquisition. It's essential for understanding how users interact with mobile applications, including data related to social media integrations within those apps.
- **Countly:** This is a real-time mobile analytics platform that provides insights into mobile apps, websites, and digital products. It tracks user behavior, interactions, and social media engagements within the app, offering analytics to optimize user experience and retention.

5. Location Layer:

Tools in the location layer focus on geospatial data and help analyze social media activities in terms of location-based metrics, such as geo-tagged posts, regional trends, and geographic distribution of users.

- **Google Fusion Tables:** A data visualization tool that allows users to analyze and visualize geospatial data. In the context of social media, it can be used to map location-based interactions or visualize the geographic distribution of social media users or trends.
- **Trend Maps:** A tool for visualizing trends over time across different regions. It provides location-based insights and helps businesses or organizations understand regional variations in social media behavior, engagement, and sentiment.

6. Hyperlinks Layer:

This layer focuses on analyzing the links shared and spread across social media platforms, including the impact of those links on traffic, engagement, and influence.

- **Webometrics Analyst:** A tool used for analyzing the web's hyperlink structure. It focuses on understanding the links between websites, blogs, or social media profiles. It helps track how content spreads and gains visibility across the internet through shared links.

- **VOSON:** The Virtual Observatory for the Study of Online Networks (VOSON) analyzes the structure and dynamics of social networks, including the role of hyperlinks. It provides insights into how web content is interlinked and how hyperlinks contribute to the spread of information or influence on the web.

7. Search Engines Layer:

This layer focuses on tools related to search engine behavior and the influence of search engines on social media. It helps in understanding how social media content is indexed and how search engine results reflect social media trends.

- **Google:** As a search engine, Google is crucial for understanding how social media content and discussions appear in search results. It also plays a significant role in determining SEO (Search Engine Optimization) and ranking of social media content across different platforms.
- **Yahoo:** Similar to Google, Yahoo also offers search engine results that can provide insights into how social media content is indexed. Though less dominant than Google, it still plays a role in the broader search ecosystem, influencing how content from social media is ranked and found online.

Program 3: Write a program to connect and capture social media data for business (select a Social media platform of your choice).

Program 3: Write a program to connect and capture social media data for business (select a Social media platform of your choice).

```
import os
from time import sleep
from dotenv import load_dotenv

from selenium import webdriver
from selenium.webdriver.common.by import By
from selenium.webdriver.common.keys import Keys
from selenium.webdriver.chrome.service import Service
from selenium.webdriver.support.ui import WebDriverWait
from selenium.webdriver.support import expected_conditions as EC
from webdriver_manager.chrome import ChromeDriverManager

load_dotenv()

my_user = os.getenv("TWITTER_USERNAME")
my_pass = os.getenv("TWITTER_PASSWORD")

search_item = "Business"

# Use ChromeDriverManager to automatically manage the ChromeDriver
service = Service(ChromeDriverManager().install())

driver = webdriver.Chrome(service=service)
driver.get("https://twitter.com/i/flow/login")

# Wait for the username field to be present
WebDriverWait(driver, 10).until(EC.presence_of_element_located((By.NAME, "text")))

username = driver.find_element(By.NAME, "text")
username.send_keys(my_user)
username.send_keys(Keys.RETURN)

# Wait for the password field to be present
WebDriverWait(driver, 10).until(EC.presence_of_element_located((By.NAME, "password")))

password = driver.find_element(By.NAME, "password")
password.send_keys(my_pass)
password.send_keys(Keys.RETURN)

sleep(3)

# Scrape Tweets mentioning about Business
search_box = driver.find_element(By.XPATH, "//*[@data-testid='SearchBox_Search_Input']")
search_box.send_keys(search_item)
search_box.send_keys(Keys.ENTER)

all_tweets = set()

tweets = driver.find_elements(By.XPATH, "//*[@data-testid='tweetText']")
while True:
    for tweet in tweets:
        all_tweets.add(tweet.text)
        driver.execute_script('window.scrollTo(0, document.body.scrollHeight);')
        sleep(3)
        tweets = driver.find_elements(By.XPATH, "//*[@data-testid='tweetText']")
        if len(all_tweets) > 100:
            break

all_tweets = list(all_tweets)

# Save tweets to a .txt file
with open('tweets.txt', mode='w', encoding='utf-8') as file:
    for tweet in all_tweets:
        file.write(tweet + "\n")

print(f"Saved {len(all_tweets)} tweets to tweets.txt")
```

Conclusion:

The program successfully demonstrates a foundational approach to social media data collection for business purposes. By automating the process of logging in, searching, and capturing tweets, it provides a practical tool for gathering public sentiment or identifying trends related to a specific keyword. This data can be valuable for businesses in understanding consumer behavior, monitoring brand reputation, or conducting market analysis.

sma-4

November 23, 2024

1 Practical 4: Write a program to visualize the most frequent words used in the dataset.

```
[ ]: !pip install pandas matplotlib wordcloud nltk
```

```
Requirement already satisfied: pandas in /usr/local/lib/python3.10/dist-packages (2.2.2)
Requirement already satisfied: matplotlib in /usr/local/lib/python3.10/dist-packages (3.8.0)
Requirement already satisfied: wordcloud in /usr/local/lib/python3.10/dist-packages (1.9.4)
Requirement already satisfied: nltk in /usr/local/lib/python3.10/dist-packages (3.9.1)
Requirement already satisfied: numpy>=1.22.4 in /usr/local/lib/python3.10/dist-packages (from pandas) (1.26.4)
Requirement already satisfied: python-dateutil>=2.8.2 in /usr/local/lib/python3.10/dist-packages (from pandas) (2.8.2)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.10/dist-packages (from pandas) (2024.2)
Requirement already satisfied: tzdata>=2022.7 in /usr/local/lib/python3.10/dist-packages (from pandas) (2024.2)
Requirement already satisfied: contourpy>=1.0.1 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (1.3.1)
Requirement already satisfied: cycler>=0.10 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (0.12.1)
Requirement already satisfied: fonttools>=4.22.0 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (4.54.1)
Requirement already satisfied: kiwisolver>=1.0.1 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (1.4.7)
Requirement already satisfied: packaging>=20.0 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (24.2)
Requirement already satisfied: pillow>=6.2.0 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (11.0.0)
Requirement already satisfied: pyparsing>=2.3.1 in /usr/local/lib/python3.10/dist-packages (from matplotlib) (3.2.0)
Requirement already satisfied: click in /usr/local/lib/python3.10/dist-packages (from nltk) (8.1.7)
```

Requirement already satisfied: joblib in /usr/local/lib/python3.10/dist-packages (from nltk) (1.4.2)
Requirement already satisfied: regex>=2021.8.3 in /usr/local/lib/python3.10/dist-packages (from nltk) (2024.9.11)
Requirement already satisfied: tqdm in /usr/local/lib/python3.10/dist-packages (from nltk) (4.66.6)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.10/dist-packages (from python-dateutil>=2.8.2->pandas) (1.16.0)

```
[ ]: import pandas as pd
import nltk
import matplotlib.pyplot as plt
from wordcloud import WordCloud
from nltk.corpus import stopwords
from collections import Counter
import re
nltk.download('stopwords')
```

[nltk_data] Downloading package stopwords to /root/nltk_data...

[nltk_data] Unzipping corpora/stopwords.zip.

[]: True

```
[ ]: from google.colab import drive
drive.mount('/content/drive')
```

Mounted at /content/drive

```
[ ]: !unzip /content/drive/MyDrive/Social\ Media\ Analytics/amazon-fine-food-reviews.
↪zip
```

Archive: /content/drive/MyDrive/Social Media Analytics/amazon-fine-food-reviews.zip

inflating: Reviews.csv

inflating: database.sqlite

inflating: hashes.txt

```
[ ]: # Read in data
df = pd.read_csv(f'/content/Reviews.csv')
print(df.shape)
df = df.head(500)
print(df.shape)
```

(568454, 10)

(500, 10)

```
[ ]: # Preprocess the review text
def preprocess_text(text):
```

```

text = text.lower()
# Remove non-alphabetic characters (keep words only)
text = re.sub(r'[^\w\s]', '', text)
return text

df['cleaned_review'] = df['Text'].apply(preprocess_text)

```

```

[ ]: # Get a list of all words in the dataset
all_words = ' '.join(df['cleaned_review']).split()

# Remove stop words
stop_words = set(stopwords.words('english'))
filtered_words = [word for word in all_words if word not in stop_words]

```

```

[ ]: # Count the frequency of each word using Counter
word_counts = Counter(filtered_words)

# Get the most common words (top 20 most frequent words)
most_common_words = word_counts.most_common(20)

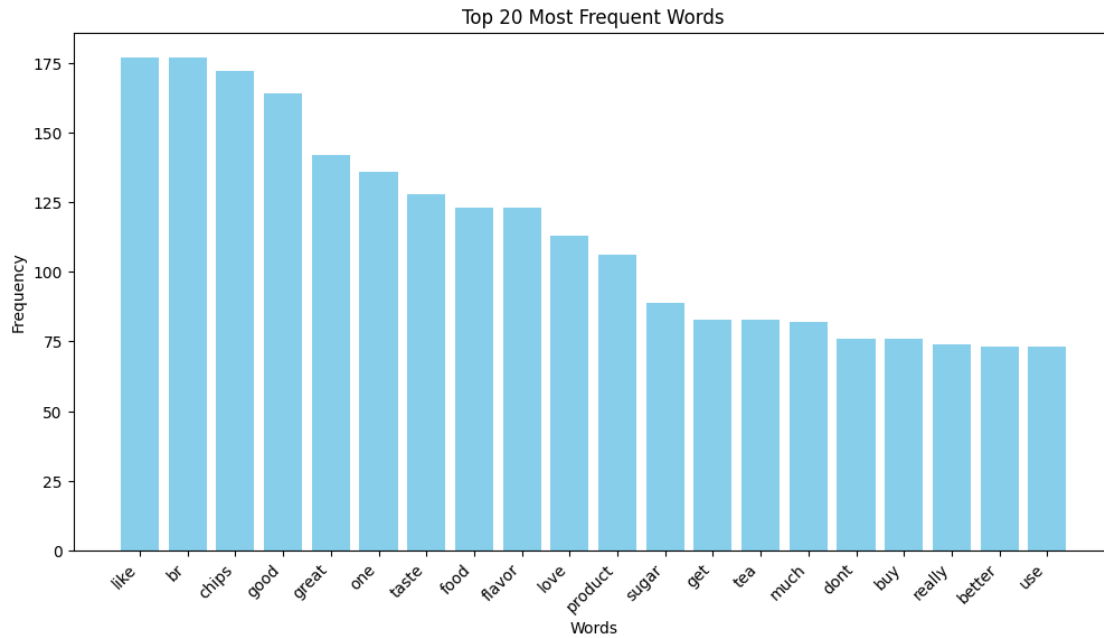
# Extract the words and their frequencies for plotting
words, frequencies = zip(*most_common_words)

```

```

[ ]: # bar plot of the top 20 most frequent words
plt.figure(figsize=(12, 6))
plt.bar(words, frequencies, color='skyblue')
plt.xlabel('Words')
plt.ylabel('Frequency')
plt.title('Top 20 Most Frequent Words')
plt.xticks(rotation=45, ha='right')
plt.show()

```



```
[ ]: # word cloud
wordcloud = WordCloud(width=800, height=400, background_color='white').
    generate_from_frequencies(word_counts)

# Display the word cloud
plt.figure(figsize=(12, 8))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.title('Word Cloud of Most Frequent Words')
plt.show()
```


[illegible]

2 Conclusion

The Notebook effectively demonstrates the process of extracting, preprocessing, and visualizing text data to identify the most frequently used words in a dataset. By employing popular Python libraries such as pandas for data handling, nltk for text preprocessing, and matplotlib and wordcloud for visualization, the workflow provides valuable insights into textual trends.

sma-5-tool

November 23, 2024

- 1 Program 5: Use a sentiment analysis tool to classify tweets as positive, negative or neutral.
- 2 Step 0. Read in Data and NLTK Basics

```
[ ]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
```

```
plt.style.use('ggplot')
```

```
import nltk
nltk.download('punkt_tab')
nltk.download('averaged_perceptron_tagger_eng')
nltk.download('maxent_ne_chunker_tab')
nltk.download('words')
nltk.download('vader_lexicon')
```

```
[nltk_data] Downloading package punkt_tab to /root/nltk_data...
[nltk_data]   Package punkt_tab is already up-to-date!
[nltk_data] Downloading package averaged_perceptron_tagger_eng to
[nltk_data]   /root/nltk_data...
[nltk_data]   Package averaged_perceptron_tagger_eng is already up-to-
[nltk_data]   date!
[nltk_data] Downloading package maxent_ne_chunker_tab to
[nltk_data]   /root/nltk_data...
[nltk_data]   Package maxent_ne_chunker_tab is already up-to-date!
[nltk_data] Downloading package words to /root/nltk_data...
[nltk_data]   Package words is already up-to-date!
[nltk_data] Downloading package vader_lexicon to /root/nltk_data...
```

```
[ ]: True
```

```
[ ]: from google.colab import drive
drive.mount('/content/drive')
```

Mounted at /content/drive

```
[ ]: !unzip /content/drive/MyDrive/Social\ Media\ Analytics/amazon-fine-food-reviews.  
      ↪zip
```

Archive: /content/drive/MyDrive/Social Media Analytics/amazon-fine-food-reviews.zip

inflating: Reviews.csv
inflating: database.sqlite
inflating: hashes.txt

```
[ ]: # Read in data  
df = pd.read_csv(f'/content/Reviews.csv')  
print(df.shape)  
df = df.head(500)  
print(df.shape)
```

(568454, 10)

(500, 10)

```
[ ]: df.head()
```

```
[ ]:      Id  ProductId      UserId      ProfileName \  
0   1  B001E4KFG0  A3SGXH7AUHU8GW      delmartian  
1   2  B00813GRG4  A1D87F6ZCVE5NK      dll pa  
2   3  B000LQOCHO  ABXLMWJIXXAIN  Natalia Corres "Natalia Corres"  
3   4  B000UA0QIQ  A395BORC6FGVXV      Karl  
4   5  B006K2ZZ7K  A1UQRSCLF8GW1T  Michael D. Bigham "M. Wassir"
```

```
      HelpfulnessNumerator  HelpfulnessDenominator  Score      Time \  
0                        1                        1      5  1303862400  
1                        0                        0      1  1346976000  
2                        1                        1      4  1219017600  
3                        3                        3      2  1307923200  
4                        0                        0      5  1350777600
```

```
      Summary      Text  
0  Good Quality Dog Food  I have bought several of the Vitality canned d...  
1    Not as Advertised  Product arrived labeled as Jumbo Salted Peanut...  
2  "Delight" says it all  This is a confection that has been around a fe...  
3    Cough Medicine     If you are looking for the secret ingredient i...  
4    Great taffy        Great taffy at a great price.  There was a wid...
```

2.1 Quick EDA

```
[ ]: ax = df['Score'].value_counts().sort_index() \
      .plot(kind='bar',
            title='Count of Reviews by Stars',
            figsize=(10, 5))
ax.set_xlabel('Review Stars')
plt.show()
```



2.2 Basic NLTK

```
[ ]: example = df['Text'][50]
print(example)
```

This oatmeal is not good. Its mushy, soft, I don't like it. Quaker Oats is the way to go.

```
[ ]: tokens = nltk.word_tokenize(example)
tokens[:10]
```

```
[ ]: ['This', 'oatmeal', 'is', 'not', 'good', '.', 'Its', 'mushy', ',', 'soft']
```

```
[ ]: tagged = nltk.pos_tag(tokens)
tagged[:10]
```

```
[ ]: [('This', 'DT'),
      ('oatmeal', 'NN'),
      ('is', 'VBZ'),
      ('not', 'RB'),
      ('good', 'JJ'),
      ('.', '.'),
      ('Its', 'PRP$'),
      ('mushy', 'NN'),
      (',', ','),
      ('soft', 'JJ')]
```

```
[ ]: entities = nltk.chunk.ne_chunk(tagged)
      entities.pprint()
```

```
(S
  This/DT
  oatmeal/NN
  is/VBZ
  not/RB
  good/JJ
  ./
  Its/PRP$
  mushy/NN
  ,/,
  soft/JJ
  ,/,
  I/PRP
  do/VBP
  n't/RB
  like/VB
  it/PRP
  ./
  (ORGANIZATION Quaker/NNP Oats/NNPS)
  is/VBZ
  the/DT
  way/NN
  to/TO
  go/VB
  ./.)
```

3 Step 1. VADER Seniment Scoring

We will use NLTK's `SentimentIntensityAnalyzer` to get the neg/neu/pos scores of the text.

- This uses a “bag of words” approach:
 1. Stop words are removed
 2. each word is scored and combined to a total score.

```
[ ]: from nltk.sentiment import SentimentIntensityAnalyzer
from tqdm.notebook import tqdm
```

```
sia = SentimentIntensityAnalyzer()
```

```
[ ]: sia.polarity_scores('I am so happy!')
```

```
[ ]: {'neg': 0.0, 'neu': 0.318, 'pos': 0.682, 'compound': 0.6468}
```

```
[ ]: sia.polarity_scores('This is the worst thing ever.')
```

```
[ ]: {'neg': 0.451, 'neu': 0.549, 'pos': 0.0, 'compound': -0.6249}
```

```
[ ]: sia.polarity_scores(example)
```

```
[ ]: {'neg': 0.22, 'neu': 0.78, 'pos': 0.0, 'compound': -0.5448}
```

```
[ ]: # Run the polarity score on the entire dataset
res = {}
for i, row in tqdm(df.iterrows(), total=len(df)):
    text = row['Text']
    myid = row['Id']
    res[myid] = sia.polarity_scores(text)
```

```
0%|          | 0/500 [00:00<?, ?it/s]
```

```
[ ]: vaders = pd.DataFrame(res).T
vaders = vaders.reset_index().rename(columns={'index': 'Id'})
vaders = vaders.merge(df, how='left')
```

```
[ ]: # Now we have sentiment score and metadata
vaders.head()
```

```
[ ]: 
```

	Id	neg	neu	pos	compound	ProductId	UserId	\
0	1	0.000	0.695	0.305	0.9441	B001E4KFG0	A3SGXH7AUHU8GW	
1	2	0.138	0.862	0.000	-0.5664	B00813GRG4	A1D87F6ZCVE5NK	
2	3	0.091	0.754	0.155	0.8265	B000LQOCHO	ABXLMWJIXXAIN	
3	4	0.000	1.000	0.000	0.0000	B000UAOQIQ	A395BORC6FGVXV	
4	5	0.000	0.552	0.448	0.9468	B006K2ZZ7K	A1UQRSCLF8GW1T	

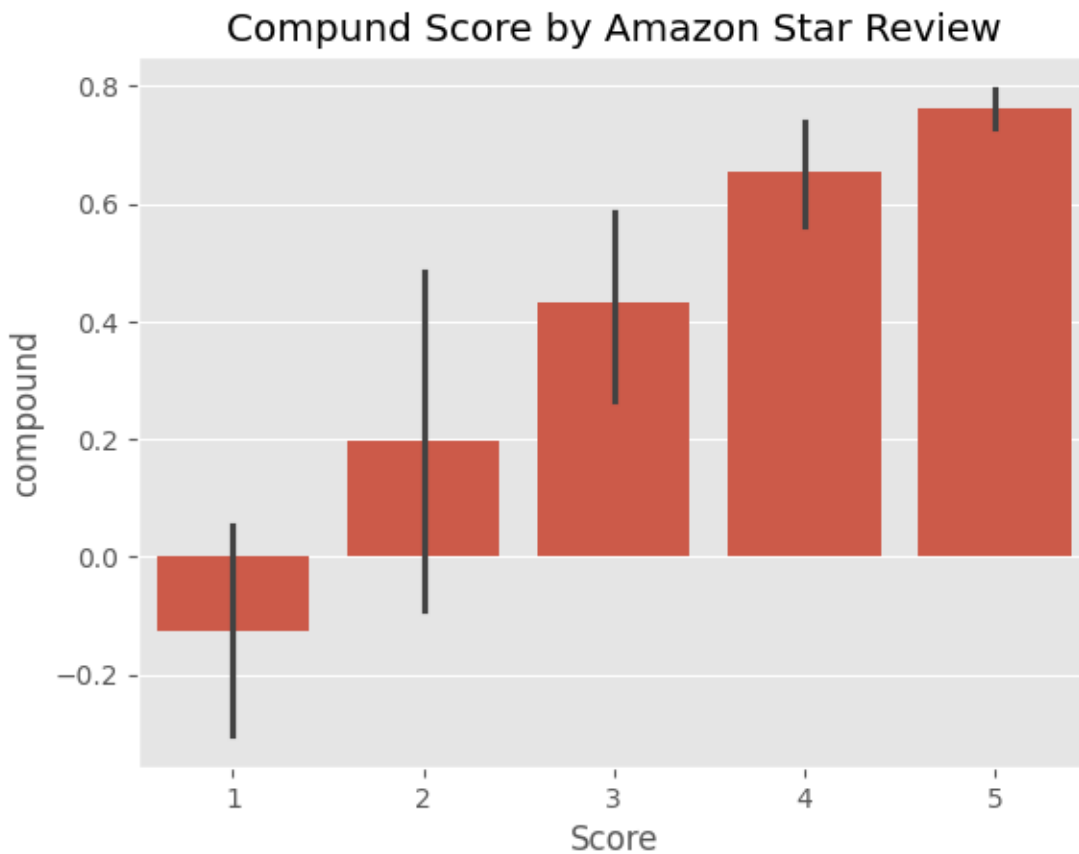
	ProfileName	HelpfulnessNumerator	\
0	delmartian	1	
1	dll pa	0	
2	Natalia Corres "Natalia Corres"	1	
3	Karl	3	
4	Michael D. Bigham "M. Wassir"	0	

	HelpfulnessDenominator	Score	Time	Summary \
0	1	5	1303862400	Good Quality Dog Food
1	0	1	1346976000	Not as Advertised
2	1	4	1219017600	"Delight" says it all
3	3	2	1307923200	Cough Medicine
4	0	5	1350777600	Great taffy

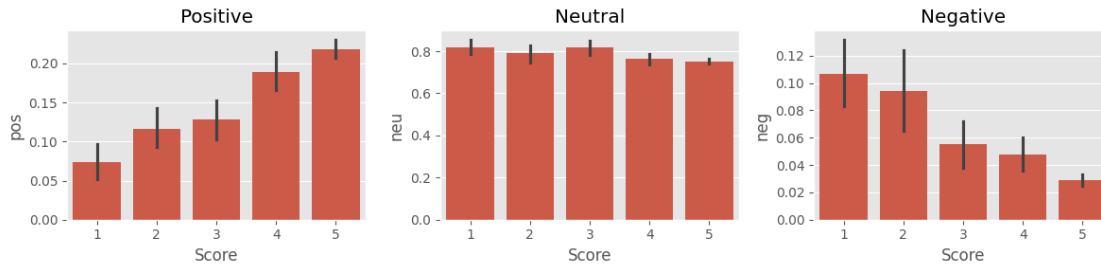
	Text
0	I have bought several of the Vitality canned d...
1	Product arrived labeled as Jumbo Salted Peanut...
2	This is a confection that has been around a fe...
3	If you are looking for the secret ingredient i...
4	Great taffy at a great price. There was a wid...

3.1 Plot VADER results

```
[ ]: ax = sns.barplot(data=vaders, x='Score', y='compound')
ax.set_title('Compound Score by Amazon Star Review')
plt.show()
```



```
[ ]: fig, axs = plt.subplots(1, 3, figsize=(12, 3))
sns.barplot(data=vaders, x='Score', y='pos', ax=axs[0])
sns.barplot(data=vaders, x='Score', y='neu', ax=axs[1])
sns.barplot(data=vaders, x='Score', y='neg', ax=axs[2])
axs[0].set_title('Positive')
axs[1].set_title('Neutral')
axs[2].set_title('Negative')
plt.tight_layout()
plt.show()
```



4 Step 4: Review Examples:

- Positive 1-Star and Negative 5-Star Reviews

Lets look at some examples where the model scoring and review score differ the most.

```
[ ]: res = {}
for i, row in tqdm(df.iterrows(), total=len(df)):
    text = row['Text']
    myid = row['Id']
    vader_result = sia.polarity_scores(text)
    vader_result_rename = {}
    for key, value in vader_result.items():
        vader_result_rename[f"vader_{key}"] = value
    res[myid] = vader_result_rename
```

0%| | 0/500 [00:00<?, ?it/s]

```
[ ]: results_df = pd.DataFrame(res).T
results_df = results_df.reset_index().rename(columns={'index': 'Id'})
results_df = results_df.merge(df, how='left')
```

```
[ ]: results_df.query('Score == 1') \
    .sort_values('vader_pos', ascending=False)['Text'].values[0]
```

```
[ ]: 'So we cancelled the order. It was cancelled without any problem. That is a
positive note...'
```



```
[ ]: # negative sentiment 5-Star view
results_df.query('Score == 5') \
    .sort_values('vader_neg', ascending=False)['Text'].values[0]
```

```
[ ]: 'this was sooooo deliscious but too bad i ate em too fast and gained 2 pds! my
      fault'
```

5 Extra: The Transformers Pipeline

- Quick & easy way to run sentiment predictions

```
[ ]: from transformers import pipeline

sent_pipeline = pipeline("sentiment-analysis")
```

No model was supplied, defaulted to distilbert/distilbert-base-uncased-finetuned-sst-2-english and revision 714eb0f (<https://huggingface.co/distilbert/distilbert-base-uncased-finetuned-sst-2-english>).

Using a pipeline without specifying a model name and revision in production is not recommended.

/usr/local/lib/python3.10/dist-packages/huggingface_hub/utils/_auth.py:94:

UserWarning:

The secret `HF_TOKEN` does not exist in your Colab secrets.

To authenticate with the Hugging Face Hub, create a token in your settings tab (<https://huggingface.co/settings/tokens>), set it as secret in your Google Colab and restart your session.

You will be able to reuse this secret in all of your notebooks.

Please note that authentication is recommended but still optional to access public models or datasets.

```
warnings.warn(

config.json: 0%|          | 0.00/629 [00:00<?, ?B/s]
model.safetensors: 0%|          | 0.00/268M [00:00<?, ?B/s]
tokenizer_config.json: 0%|          | 0.00/48.0 [00:00<?, ?B/s]
vocab.txt: 0%|          | 0.00/232k [00:00<?, ?B/s]
```

```
[ ]: sent_pipeline('I love sentiment analysis!')
```

```
[ ]: [{'label': 'POSITIVE', 'score': 0.9997853636741638}]
```

```
[ ]: sent_pipeline('Make sure to like and subscribe!')
```

```
[ ]: [{'label': 'POSITIVE', 'score': 0.9991742968559265}]
```

```
[ ]: sent_pipeline('booo')
```

```
[ ]: [{'label': 'NEGATIVE', 'score': 0.9936267137527466}]
```

6 Conclusion

The notebook demonstrates the application of sentiment analysis to classify textual data into positive, negative, or neutral categories. By leveraging tools like the VADER sentiment analyzer and integrating it with Python's robust data handling libraries, the program offers a straightforward yet powerful method for deriving insights from unstructured text.

sma-6

November 23, 2024

- 1 Program 6: Implement a time series analysis to predict the future popularity of specific hashtags or keywords based on past tweet data.

2 Importing Dependencies

```
[ ]: import numpy as np
import pandas as pd

import nltk
from nltk.corpus import stopwords
from nltk.stem import PorterStemmer

from textblob import TextBlob

import matplotlib.pyplot as plt

from wordcloud import WordCloud

import seaborn as sns

from PIL import Image

import nltk
nltk.download('punkt_tab')
nltk.download('stopwords')
nltk.download('wordnet')
nltk.download('omw-1.4')
```

```
[nltk_data] Downloading package punkt_tab to /root/nltk_data...
[nltk_data] Package punkt_tab is already up-to-date!
[nltk_data] Downloading package stopwords to /root/nltk_data...
[nltk_data] Unzipping corpora/stopwords.zip.
[nltk_data] Downloading package wordnet to /root/nltk_data...
[nltk_data] Downloading package omw-1.4 to /root/nltk_data...
```

```
[ ]: True
```

3 Dataset

```
[ ]: from google.colab import drive
drive.mount('/content/drive')
```

Mounted at /content/drive

```
[ ]: !unzip /content/drive/MyDrive/Social\ Media\ Analytics/Twitter-Dataset.zip
```

Archive: /content/drive/MyDrive/Social Media Analytics/Twitter-Dataset.zip
inflating: download.jpg
inflating: twitter_dataset.csv

```
[ ]: df=pd.read_csv("/content/twitter_dataset.csv")
```

```
[ ]: df.head()
```

```
[ ]:
Tweet_ID      Username \
0           1      julie81
1           2  richardhester
2           3 williamsjoseph
3           4    danielsmary
4           5    carlwarren
```

		Text	Retweets	Likes	\
0	Party least receive say or single. Prevent pre...		2	25	
1	Hotel still Congress may member staff. Media d...		35	29	
2	Nice be her debate industry that year. Film wh...		51	25	
3	Laugh explain situation career occur serious. ...		37	18	
4	Involve sense former often approach government...		27	80	

	Timestamp
0	2023-01-30 11:00:51
1	2023-01-02 22:45:58
2	2023-01-18 11:25:19
3	2023-04-10 22:06:29
4	2023-01-24 07:12:21

```
[ ]: df.shape
```

```
[ ]: (10000, 6)
```

```
[ ]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 10000 entries, 0 to 9999
Data columns (total 6 columns):
#   Column      Non-Null Count  Dtype
# 0  Tweet_ID    10000 non-null  int64
# 1  Username    10000 non-null  object
# 2  Text        10000 non-null  object
# 3  Retweets    10000 non-null  int64
# 4  Likes       10000 non-null  int64
# 5  Timestamp   10000 non-null  object
```

```

---  -----  -----  -----
0   Tweet_ID    10000 non-null  int64
1   Username    10000 non-null  object
2   Text        10000 non-null  object
3   Retweets    10000 non-null  int64
4   Likes       10000 non-null  int64
5   Timestamp   10000 non-null  object
dtypes: int64(3), object(3)
memory usage: 468.9+ KB

```

```
[ ]: df.describe()
```

```

[ ]:
      Tweet_ID    Retweets    Likes
count  10000.00000  10000.00000  10000.00000
mean    5000.50000    49.721200   49.929300
std    2886.89568    28.948856   28.877193
min       1.00000     0.000000   0.000000
25%    2500.75000    25.000000   25.000000
50%    5000.50000    49.000000   50.000000
75%    7500.25000    75.000000   75.000000
max   10000.00000   100.000000  100.000000

```

```
[ ]: df.isnull().sum()
```

```

[ ]: Tweet_ID    0
      Username    0
      Text       0
      Retweets    0
      Likes      0
      Timestamp  0
      dtype: int64

```

```
[ ]: df.duplicated().sum()
```

```
[ ]: 0
```

4 Feature Engineering

```

[ ]: # Remove duplicate tweets
      # df = df.drop_duplicates()

      # Remove rows with missing values
      # df = df.dropna()

      # Clean tweet text by removing special characters and URLs
      df['Text'] = df['Text'].str.replace('[^a-zA-Z0-9\s]', '')

```

```
df['Text'] = df['Text'].str.replace('http\S+|www.\S+', '', case=False)
```

5 Porter Stemmer

```
[ ]: # Tokenize tweet text
df['tokens'] = df['Text'].apply(lambda x: nltk.word_tokenize(x))

# Remove stopwords
stop_words = set(stopwords.words('english'))
df['tokens'] = df['tokens'].apply(lambda x: [word for word in x if word.lower()
↳not in stop_words])

# Stemming or Lemmatization
stemmer = PorterStemmer()
df['tokens'] = df['tokens'].apply(lambda x: [stemmer.stem(word) for word in x])
```

```
[ ]: # Calculate summary statistics
mean_retweets = df['Retweets'].mean()
median_likes = df['Likes'].median()
correlation = df['Retweets'].corr(df['Likes'])
```

```
[ ]: # Perform sentiment analysis on tweet text
df['sentiment_polarity'] = df['Text'].apply(lambda x: TextBlob(x).sentiment.
↳polarity)
```

```
[ ]: # Print results
print("Mean Retweets:", mean_retweets)
print("Median Likes:", median_likes)
print("Correlation between Retweets and Likes:", correlation)
```

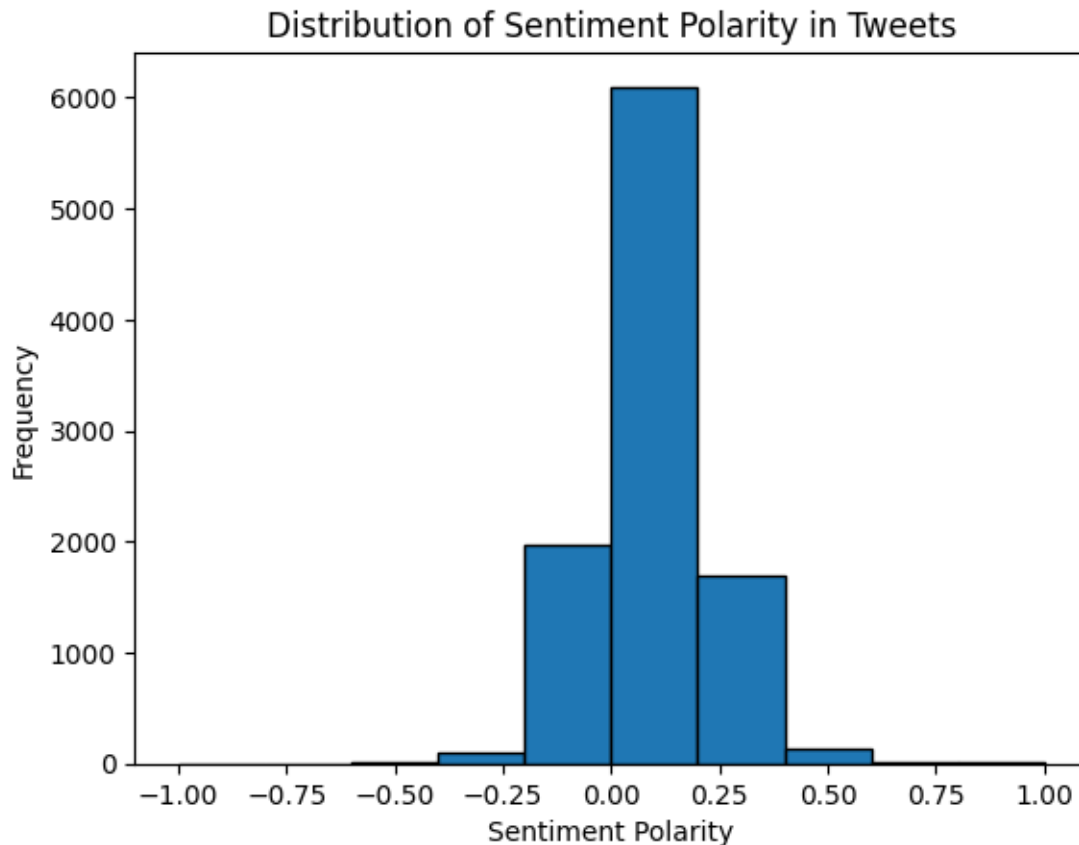
Mean Retweets: 49.7212

Median Likes: 50.0

Correlation between Retweets and Likes: 0.012797546201034809

6 Histplot (Histogram Plot)

```
[ ]: # Plotting sentiment polarity distribution
plt.hist(df['sentiment_polarity'], bins=10, range=(-1, 1), edgecolor='black')
plt.xlabel('Sentiment Polarity')
plt.ylabel('Frequency')
plt.title('Distribution of Sentiment Polarity in Tweets')
plt.show()
```



```
[ ]: # Print the number of rows and columns in the dataset
print("Number of Rows:", df.shape[0])
print("Number of Columns:", df.shape[1])

# Calculate the average values of retweets and likes
avg_retweets = df['Retweets'].mean()
avg_likes = df['Likes'].mean()
print("Average Retweets:", avg_retweets)
print("Average Likes:", avg_likes)
```

```
Number of Rows: 10000
Number of Columns: 8
Average Retweets: 49.7212
Average Likes: 49.9293
```

```
[ ]: # Find the top users with the highest number of retweets
top_users = df.groupby('Username')['Retweets'].sum().nlargest(10)
print("Top Users by Retweets:")
print(top_users)
```

Top Users by Retweets:

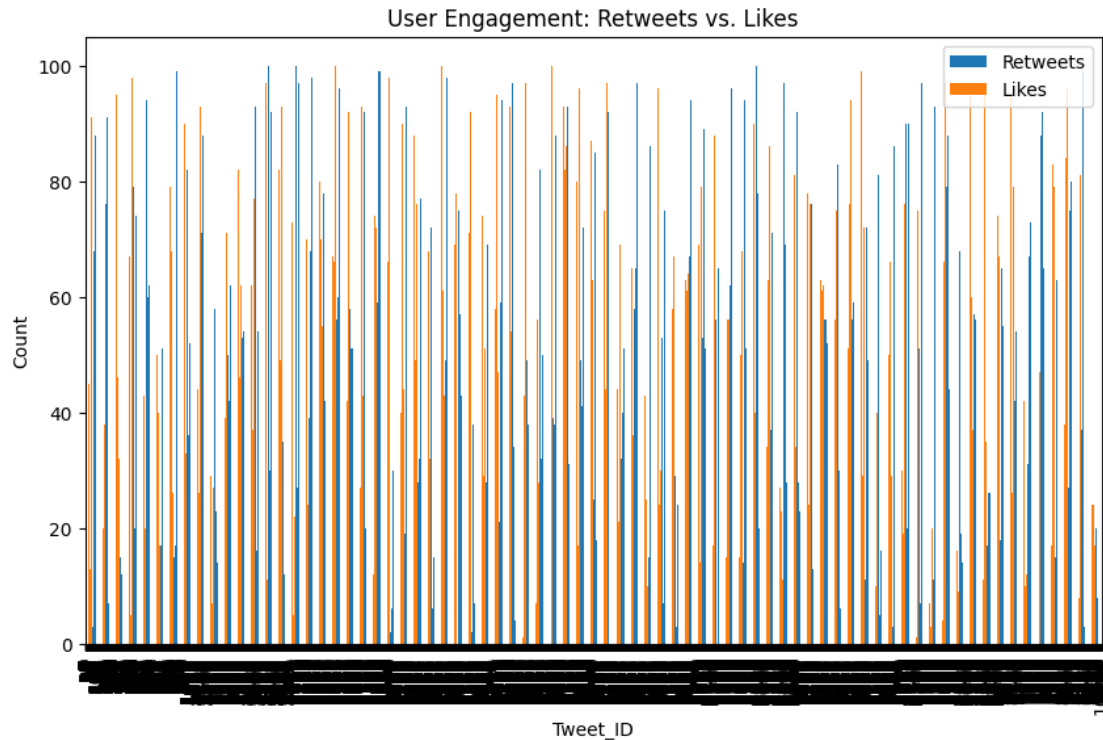
Username	
pjohnson	362
awilliams	306
fsmith	301
wmitchell	269
nbrown	267
davidsmith	263
christopher64	261
amiller	253
ehernandez	251
jessicawilliams	251

Name: Retweets, dtype: int64

7 Barplot

```
[ ]: # Create a bar chart of retweets and likes by username
user_engagement = df.groupby('Tweet_ID')[['Retweets', 'Likes']].sum()
user_engagement.plot(kind='bar', figsize=(10, 6))
plt.xlabel('Tweet_ID')      # username can also be taken but due to large data
    ↳ Tweet_ID has used
plt.ylabel('Count')
plt.title('User Engagement: Retweets vs. Likes')
plt.legend()
plt.show()
```

```
/usr/local/lib/python3.10/dist-packages/IPython/core/pylabtools.py:151:
UserWarning: Creating legend with loc="best" can be slow with large amounts of
data.
    fig.canvas.print_figure(bytes_io, **kw)
```

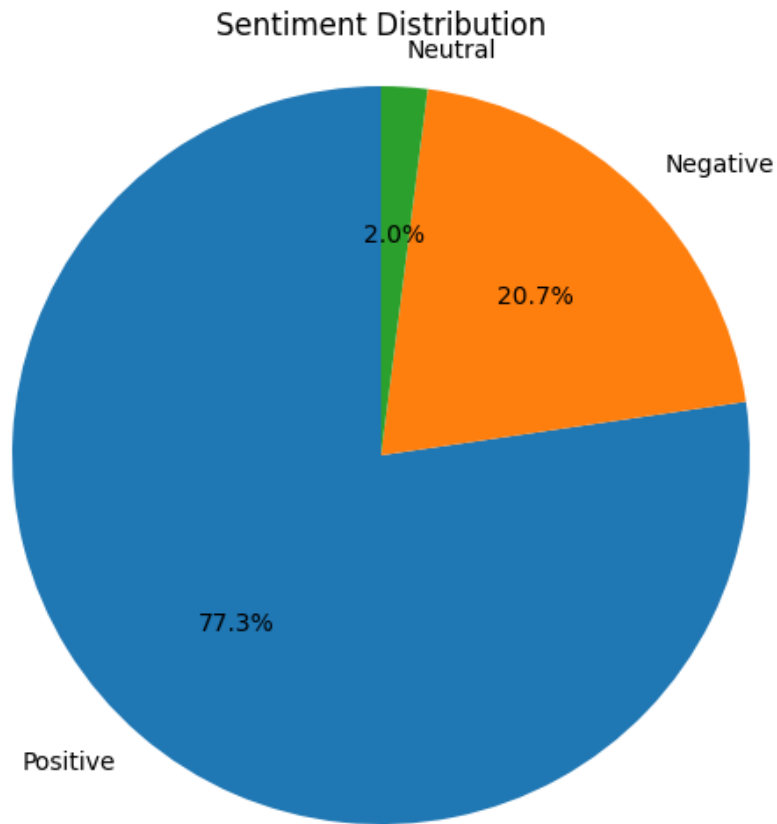
8 Piechart

```
[ ]: # Perform sentiment analysis on tweet text
df['Sentiment'] = df['Text'].apply(lambda x: TextBlob(x).sentiment.polarity)

# Categorize sentiment into positive, negative, and neutral
df['Sentiment Category'] = df['Sentiment'].apply(lambda x: 'Positive' if x > 0
    else 'Negative' if x < 0 else 'Neutral')

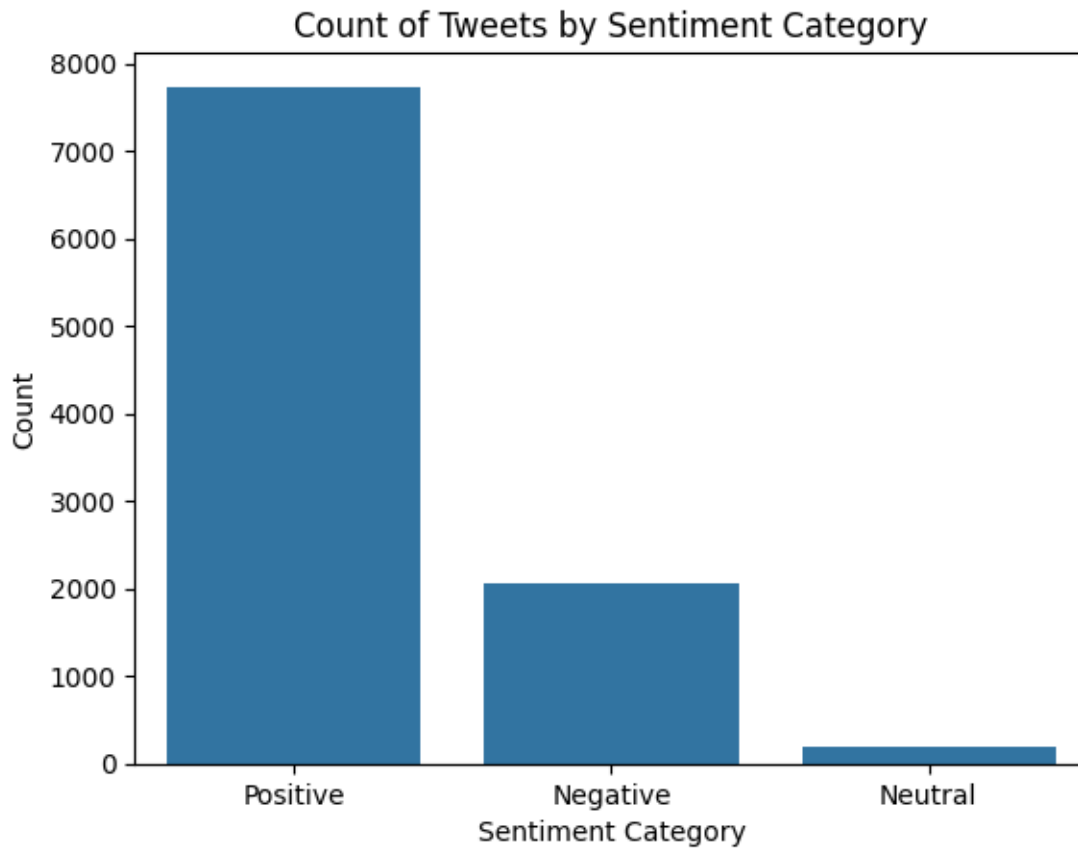
# Calculate the count of each sentiment category
sentiment_counts = df['Sentiment Category'].value_counts()

# Plot a pie chart of sentiment distribution
plt.figure(figsize=(8, 6))
plt.pie(sentiment_counts, labels=sentiment_counts.index, autopct='%1.1f%%',
    startangle=90)
plt.axis('equal')
plt.title('Sentiment Distribution')
plt.show()
```



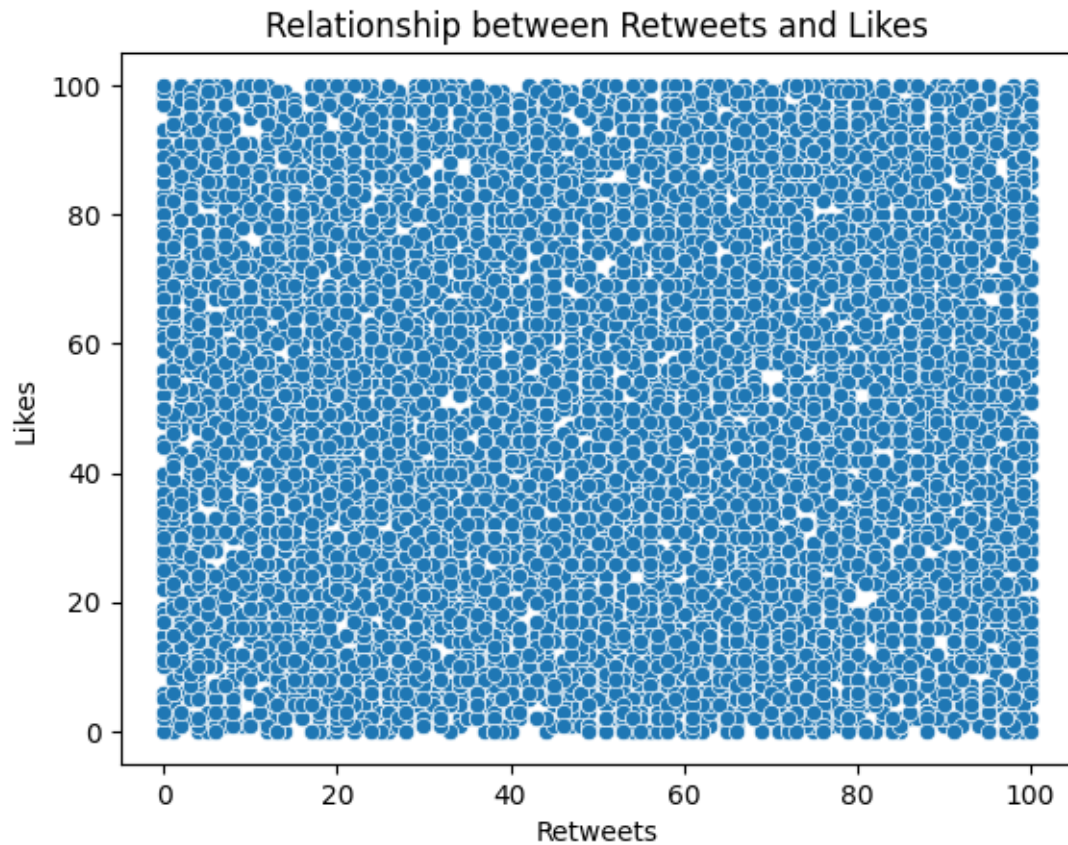
9 Count Plot

```
[ ]: # Plot the count of tweets by sentiment category
sns.countplot(x='Sentiment Category', data=df)
plt.xlabel('Sentiment Category')
plt.ylabel('Count')
plt.title('Count of Tweets by Sentiment Category')
plt.show()
```



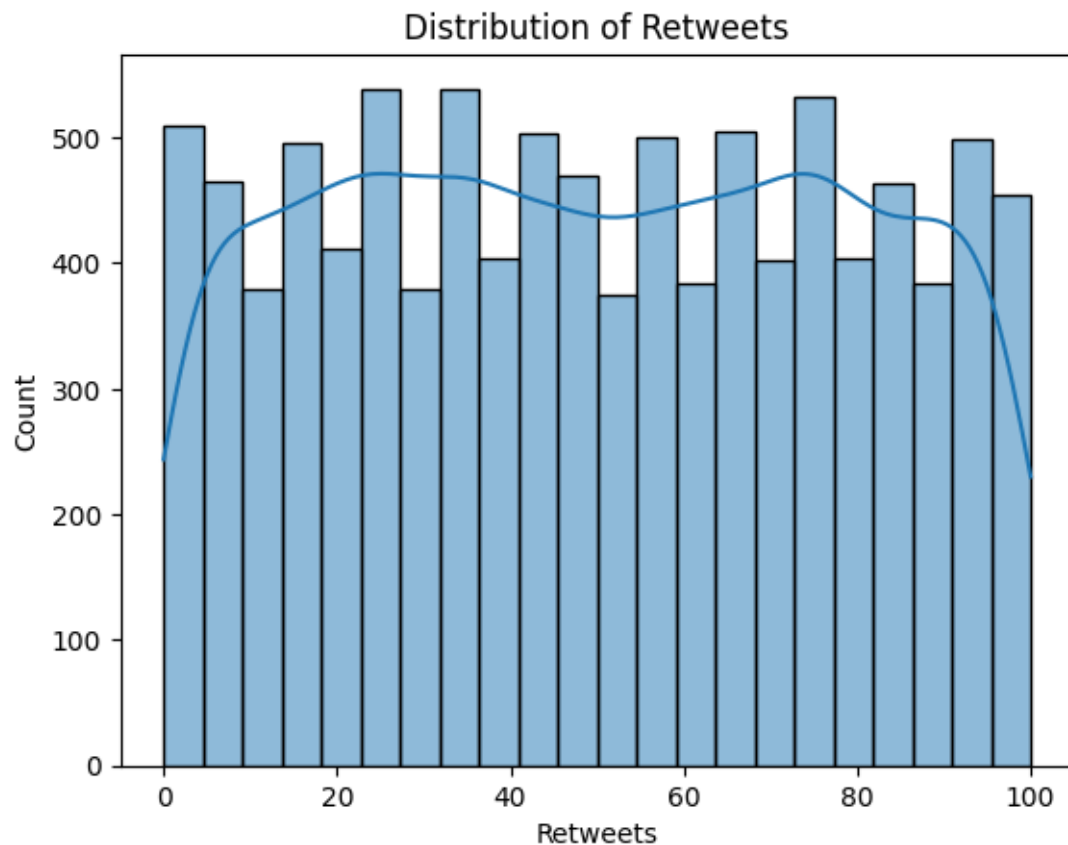
10 Scatterplot

```
[ ]: # Plot the relationship between retweets and likes
sns.scatterplot(x='Retweets', y='Likes', data=df)
plt.xlabel('Retweets')
plt.ylabel('Likes')
plt.title('Relationship between Retweets and Likes')
plt.show()
```



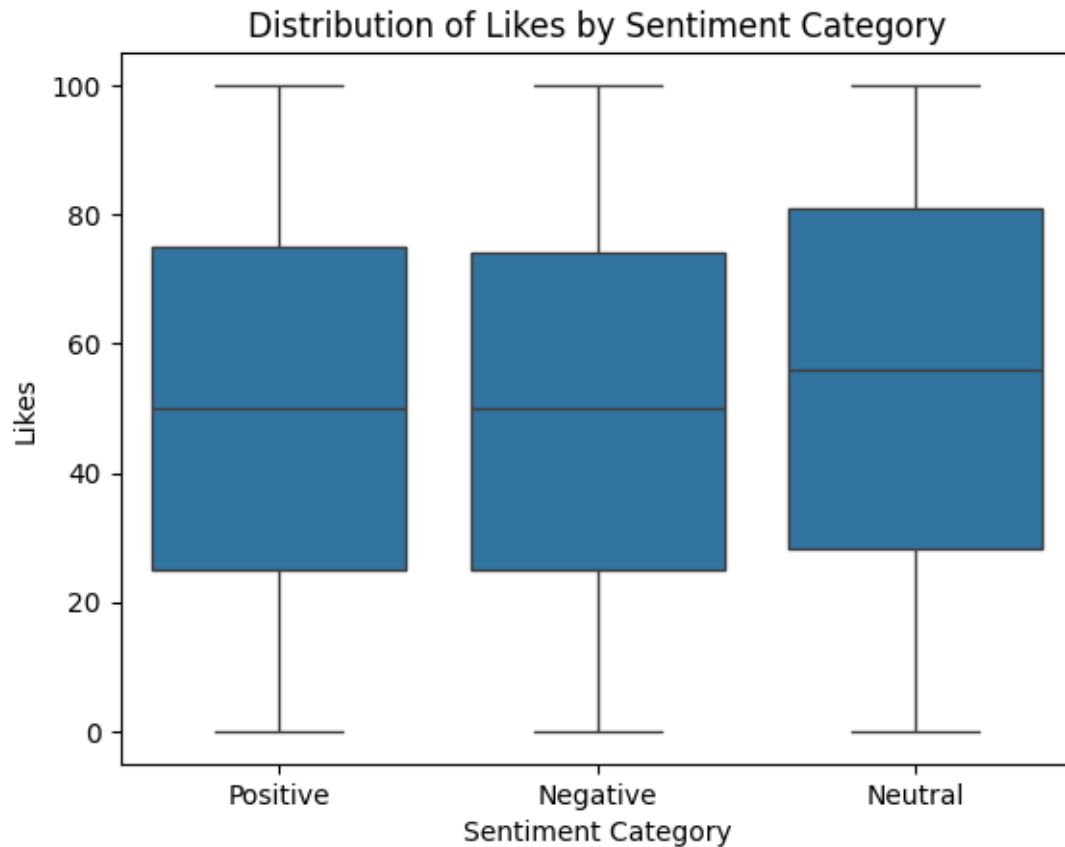
11 Distplot (Distribution Plot)

```
[ ]: # Plot the distribution of retweets
sns.histplot(df['Retweets'], kde=True)
plt.xlabel('Retweets')
plt.ylabel('Count')
plt.title('Distribution of Retweets')
plt.show()
```



12 Boxplot

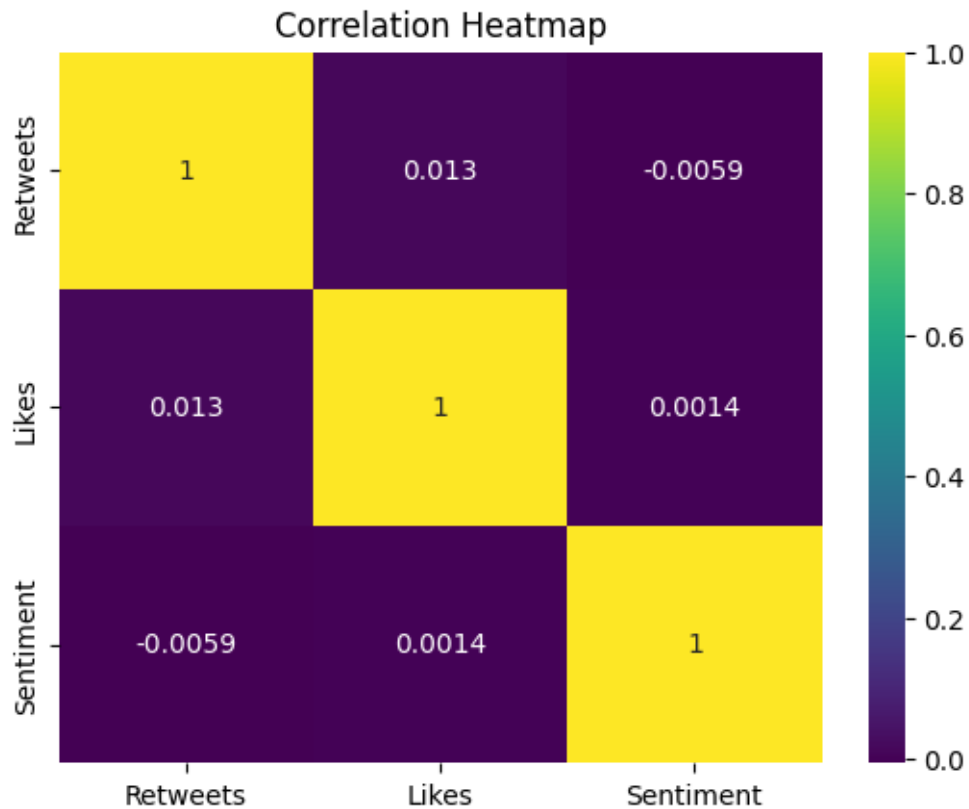
```
[ ]: # Plot the distribution of likes by sentiment category
sns.boxplot(x='Sentiment Category', y='Likes', data=df)
plt.xlabel('Sentiment Category')
plt.ylabel('Likes')
plt.title('Distribution of Likes by Sentiment Category')
plt.show()
```



13 Heatmap

```
[ ]: # Calculate the correlation matrix
correlation_matrix = df[['Retweets', 'Likes', 'Sentiment']].corr()

# Plot the correlation heatmap
sns.heatmap(correlation_matrix, annot=True, cmap='viridis')
plt.title('Correlation Heatmap')
plt.show()
```

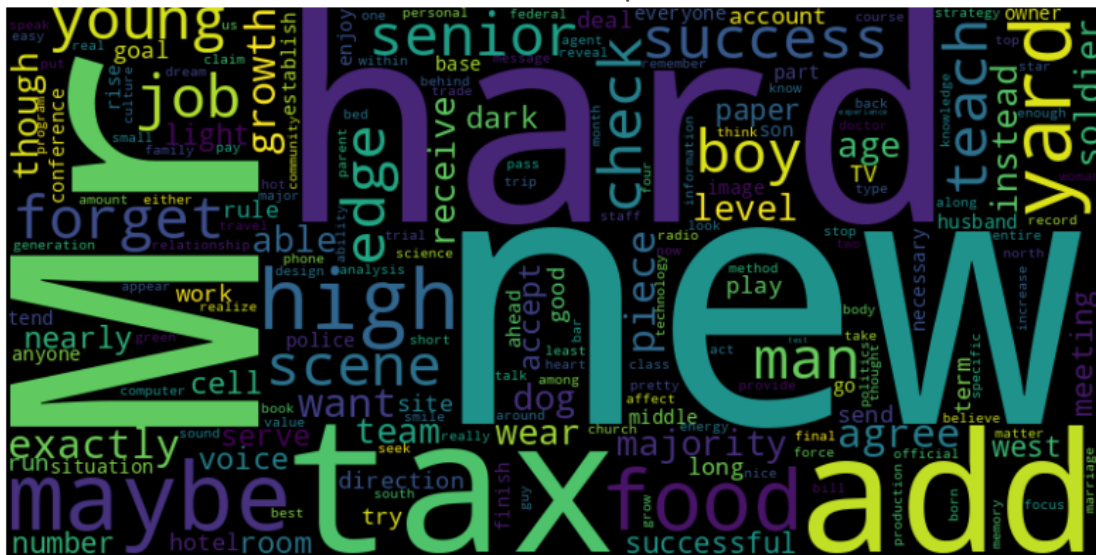


14 WordClouds

```
[ ]: # Combine all tweet texts into a single string
all_text = ' '.join(df['Text'])

# Generate a word cloud of the most frequent words
wordcloud = WordCloud(width=800, height=400).generate(all_text)
plt.figure(figsize=(10, 6))
plt.imshow(wordcloud, interpolation='bilinear')
plt.axis('off')
plt.title('Word Cloud of Most Frequent Words')
plt.show()
```

Word Cloud of Most Frequent Words



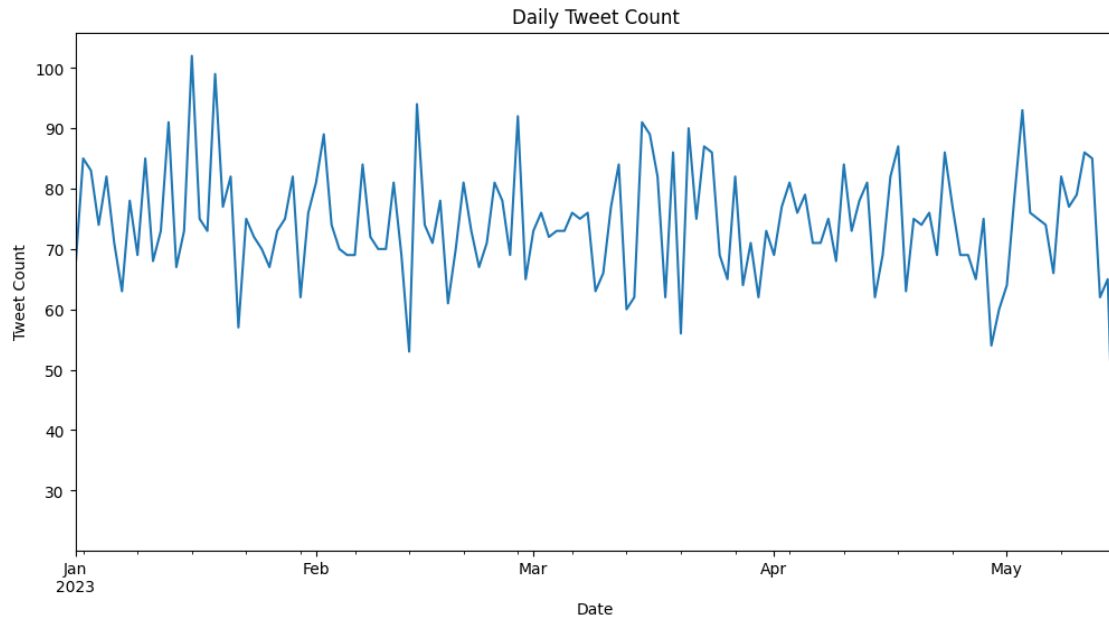
15 Lineplot

```
[ ]: # Convert the 'Timestamp' column to datetime format
df['Timestamp'] = pd.to_datetime(df['Timestamp'])

# Set the 'Timestamp' column as the DataFrame index
df.set_index('Timestamp', inplace=True)

# Resample the data by day and calculate the count of tweets per day
daily_tweet_count = df['Tweet_ID'].resample('D').count()

# Plot the time series of daily tweet count
plt.figure(figsize=(12, 6))
daily_tweet_count.plot()
plt.xlabel('Date')
plt.ylabel('Tweet Count')
plt.title('Daily Tweet Count')
plt.show()
```

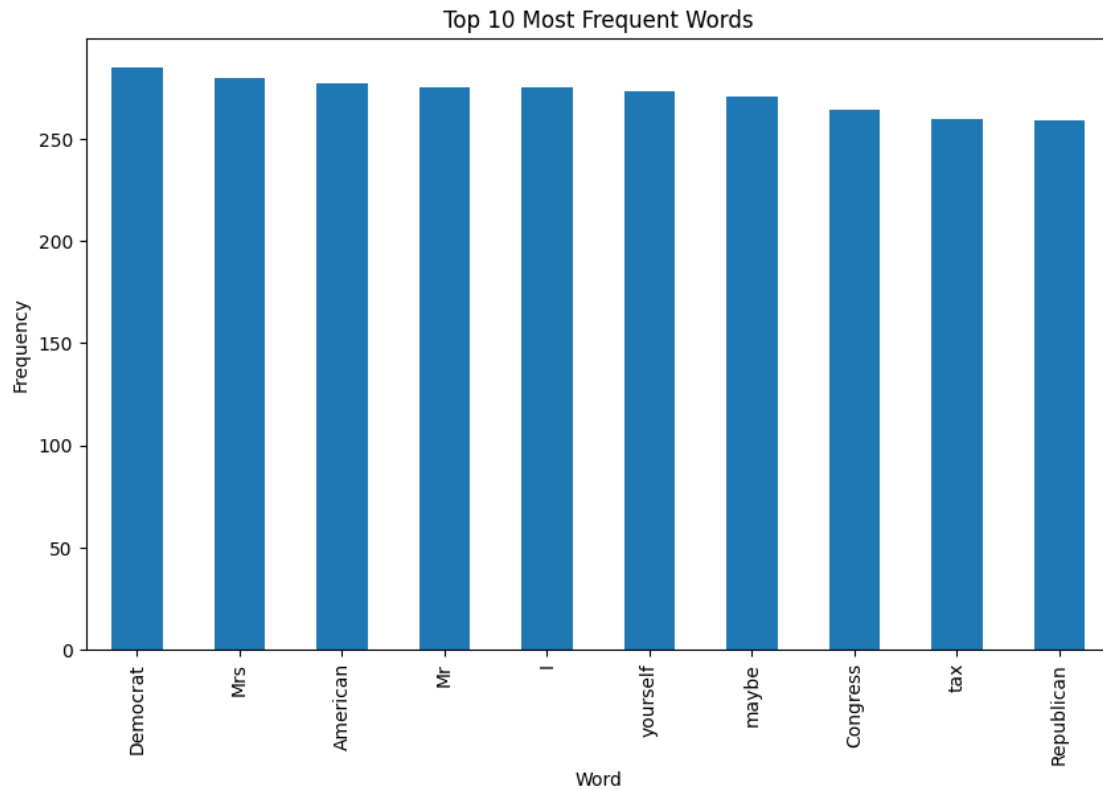
16 Barplot

```
[ ]: # Combine all tweet texts into a single string
all_text = ' '.join(df['Text'])

# Split the text into individual words
words = all_text.split()

# Calculate the frequency of each word
word_counts = pd.Series(words).value_counts().sort_values(ascending=False)

# Plot the top 10 most frequent words
plt.figure(figsize=(10, 6))
word_counts.head(10).plot(kind='bar')
plt.xlabel('Word')
plt.ylabel('Frequency')
plt.title('Top 10 Most Frequent Words')
plt.show()
```



17 Conclusion

The notebook effectively showcases the use of time series analysis to predict the future popularity of specific hashtags or keywords based on historical tweet data. By combining techniques in natural language processing (NLP) and time series modeling, it provides a systematic approach to understanding trends and forecasting future occurrences of specific terms on social media.

sma-7

November 23, 2024

- 1 Program: 7 Use Machine learning models to predict the number of likes, share or retweets based on platform(Twitter) content and metadata.

2 Importing Dependencies

```
[ ]: import numpy as np
import pandas as pd

import nltk
from nltk.corpus import stopwords
from nltk.stem import PorterStemmer

from textblob import TextBlob

import matplotlib.pyplot as plt

from wordcloud import WordCloud

import seaborn as sns

from PIL import Image

import nltk
nltk.download('punkt_tab')
nltk.download('stopwords')
nltk.download('wordnet')
nltk.download('omw-1.4')
```

```
[nltk_data] Downloading package punkt_tab to /root/nltk_data...
[nltk_data]   Unzipping tokenizers/punkt_tab.zip.
[nltk_data] Downloading package stopwords to /root/nltk_data...
[nltk_data]   Unzipping corpora/stopwords.zip.
[nltk_data] Downloading package wordnet to /root/nltk_data...
[nltk_data] Downloading package omw-1.4 to /root/nltk_data...
```

```
[ ]: True
```

```
[ ]: from sklearn.model_selection import train_test_split
from sklearn.feature_extraction.text import TfidfVectorizer
from sklearn.preprocessing import StandardScaler
from sklearn.ensemble import RandomForestRegressor
from sklearn.metrics import mean_absolute_error, mean_squared_error
import datetime
```

3 Dataset

```
[ ]: from google.colab import drive
drive.mount('/content/drive')
```

Mounted at /content/drive

```
[ ]: !unzip /content/drive/MyDrive/Social\ Media\ Analytics/Twitter-Dataset.zip
```

```
Archive: /content/drive/MyDrive/Social Media Analytics/Twitter-Dataset.zip
  inflating: download.jpg
  inflating: twitter_dataset.csv
```

```
[ ]: df=pd.read_csv("/content/twitter_dataset.csv")
```

```
[ ]: df.head()
```

```
[ ]:
Tweet_ID      Username \
0          1      julie81
1          2  richardhester
2          3  williamsjoseph
3          4    danielsmary
4          5    carlwarren
```

```

Text  Retweets  Likes \
0  Party least receive say or single. Prevent pre...      2    25
1  Hotel still Congress may member staff. Media d...    35    29
2  Nice be her debate industry that year. Film wh...    51    25
3  Laugh explain situation career occur serious. ...    37    18
4  Involve sense former often approach government...    27    80
```

```

Timestamp
0  2023-01-30 11:00:51
1  2023-01-02 22:45:58
2  2023-01-18 11:25:19
3  2023-04-10 22:06:29
4  2023-01-24 07:12:21
```

```
[ ]: df.shape
```

```
[ ]: (10000, 6)
```

```
[ ]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 10000 entries, 0 to 9999
Data columns (total 6 columns):
 #   Column      Non-Null Count  Dtype
---  -
 0   Tweet_ID    10000 non-null  int64
 1   Username    10000 non-null  object
 2   Text        10000 non-null  object
 3   Retweets    10000 non-null  int64
 4   Likes       10000 non-null  int64
 5   Timestamp   10000 non-null  object
dtypes: int64(3), object(3)
memory usage: 468.9+ KB
```

```
[ ]: df.describe()
```

```
[ ]:
      Tweet_ID      Retweets      Likes
count  10000.000000  10000.000000  10000.000000
mean     5000.500000    49.721200    49.929300
std     2886.895668    28.948856    28.877193
min        1.000000     0.000000     0.000000
25%     2500.750000    25.000000    25.000000
50%     5000.500000    49.000000    50.000000
75%     7500.250000    75.000000    75.000000
max    10000.000000   100.000000   100.000000
```

```
[ ]: df.isnull().sum()
```

```
[ ]: Tweet_ID      0
      Username     0
      Text        0
      Retweets     0
      Likes       0
      Timestamp    0
      dtype: int64
```

```
[ ]: df.duplicated().sum()
```

```
[ ]: 0
```

4 Feature Engineering

```
[ ]: # Remove duplicate tweets
# df = df.drop_duplicates()

# Remove rows with missing values
# df = df.dropna()

# Clean tweet text by removing special characters and URLs
df['Text'] = df['Text'].str.replace('[^a-zA-Z0-9\s]', '')
df['Text'] = df['Text'].str.replace('http\S+|www.\S+', '', case=False)
```

5 Porter Stemmer

```
[ ]: # Tokenize tweet text
df['tokens'] = df['Text'].apply(lambda x: nltk.word_tokenize(x))

# Remove stopwords
stop_words = set(stopwords.words('english'))
df['tokens'] = df['tokens'].apply(lambda x: [word for word in x if word.lower()
↪ not in stop_words])

# Stemming or Lemmatization
stemmer = PorterStemmer()
df['tokens'] = df['tokens'].apply(lambda x: [stemmer.stem(word) for word in x])

[ ]: # Calculate summary statistics
mean_retweets = df['Retweets'].mean()
median_likes = df['Likes'].median()
correlation = df['Retweets'].corr(df['Likes'])

[ ]: # Perform sentiment analysis on tweet text
df['sentiment_polarity'] = df['Text'].apply(lambda x: TextBlob(x).sentiment.
↪ polarity)

[ ]: # Print results
print("Mean Retweets:", mean_retweets)
print("Median Likes:", median_likes)
print("Correlation between Retweets and Likes:", correlation)
```

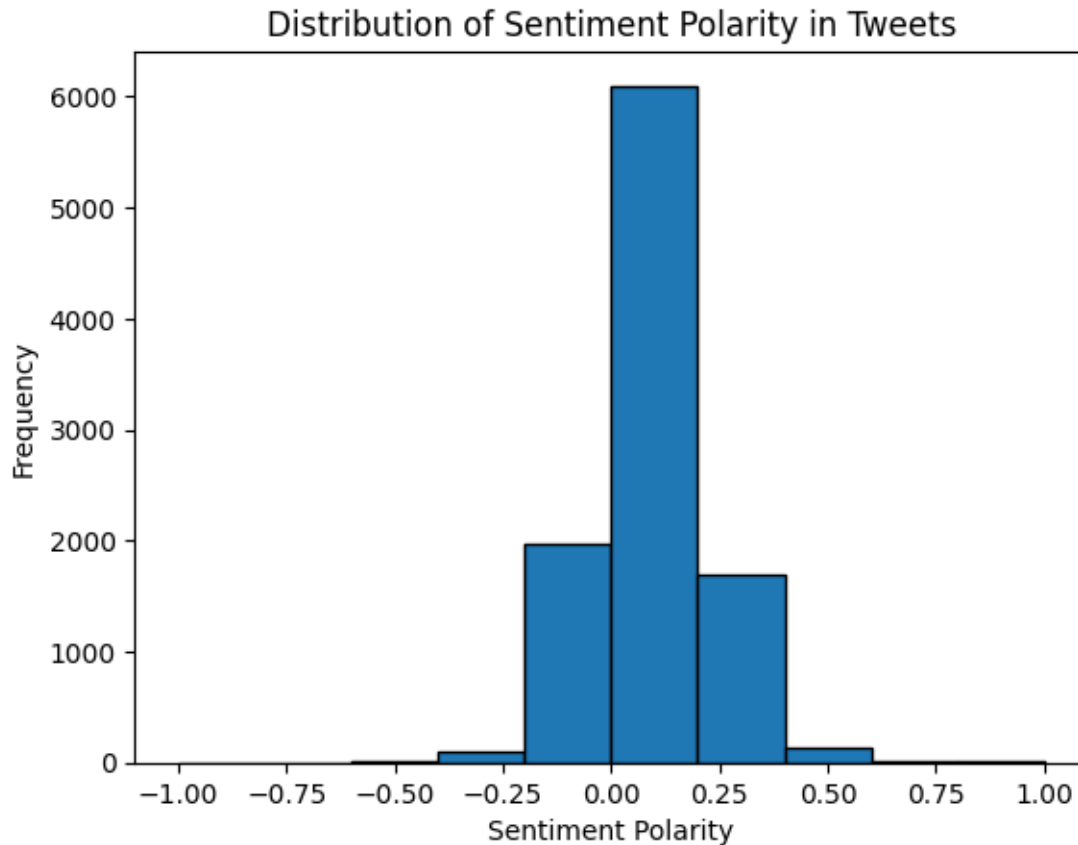
Mean Retweets: 49.7212

Median Likes: 50.0

Correlation between Retweets and Likes: 0.012797546201034809

6 Histplot (Histogram Plot)

```
[ ]: # Plotting sentiment polarity distribution
plt.hist(df['sentiment_polarity'], bins=10, range=(-1, 1), edgecolor='black')
plt.xlabel('Sentiment Polarity')
plt.ylabel('Frequency')
plt.title('Distribution of Sentiment Polarity in Tweets')
plt.show()
```



```
[ ]: # Print the number of rows and columns in the dataset
print("Number of Rows:", df.shape[0])
print("Number of Columns:", df.shape[1])

# Calculate the average values of retweets and likes
avg_retweets = df['Retweets'].mean()
avg_likes = df['Likes'].mean()
print("Average Retweets:", avg_retweets)
print("Average Likes:", avg_likes)
```

Number of Rows: 10000

Number of Columns: 8
Average Retweets: 49.7212
Average Likes: 49.9293

```
[ ]: # Find the top users with the highest number of retweets
top_users = df.groupby('Username')['Retweets'].sum().nlargest(10)
print("Top Users by Retweets:")
print(top_users)
```

Top Users by Retweets:

Username	
pjohnson	362
awilliams	306
fsmith	301
wmitchell	269
nbrown	267
davidsmith	263
christopher64	261
amiller	253
ehernandez	251
jessicawilliams	251

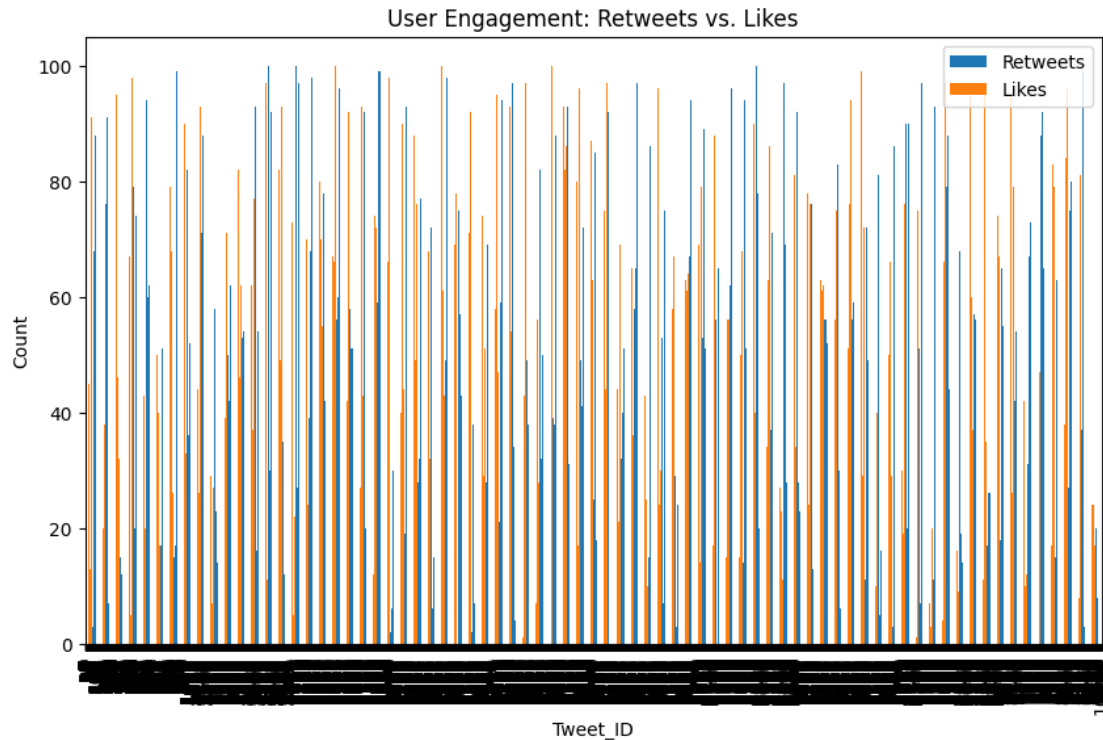
Name: Retweets, dtype: int64

7 Barplot

```
[ ]: # Create a bar chart of retweets and likes by username
user_engagement = df.groupby('Tweet_ID')[['Retweets', 'Likes']].sum()
user_engagement.plot(kind='bar', figsize=(10, 6))
plt.xlabel('Tweet_ID')    # username can also be taken but due to large data
    ↳ Tweet_ID has used
plt.ylabel('Count')
plt.title('User Engagement: Retweets vs. Likes')
plt.legend()
plt.show()
```

/usr/local/lib/python3.10/dist-packages/IPython/core/pylabtools.py:151:
UserWarning: Creating legend with loc="best" can be slow with large amounts of
data.

```
fig.canvas.print_figure(bytes_io, **kw)
```

```
[ ]: # Convert Timestamp to datetime format
df['Timestamp'] = pd.to_datetime(df['Timestamp'])

# Extract time-based features
df['hour'] = df['Timestamp'].dt.hour
df['day_of_week'] = df['Timestamp'].dt.dayofweek
df['month'] = df['Timestamp'].dt.month
df.head()
```

```
[ ]: Tweet_ID      Username \
0         1      julie81
1         2  richardhester
2         3 williamsjoseph
3         4   danielsmary
4         5    carlwarren
```

	Text	Retweets	Likes	\
0	Party least receive say or single. Prevent pre...	2	25	
1	Hotel still Congress may member staff. Media d...	35	29	
2	Nice be her debate industry that year. Film wh...	51	25	
3	Laugh explain situation career occur serious. ...	37	18	
4	Involve sense former often approach government...	27	80	

	Timestamp	tokens \
0	2023-01-30 11:00:51	[parti, least, receiv, say, singl, ., prevent,...
1	2023-01-02 22:45:58	[hotel, still, congress, may, member, staff, ...
2	2023-01-18 11:25:19	[nice, debat, industri, year, ., film, gener, ...
3	2023-04-10 22:06:29	[laugh, explain, situat, career, occur, seriou...
4	2023-01-24 07:12:21	[involv, sens, former, often, approach, govern...

	sentiment_polarity	hour	day_of_week	month
0	0.115714	11	0	1
1	0.308333	22	0	1
2	0.220000	11	2	1
3	0.054762	22	0	4
4	0.033333	7	1	1

```
[ ]: df = df.drop(columns=['Timestamp'])
df.head()
```

```
[ ]: Tweet_ID      Username \
0          1      julie81
1          2  richardhester
2          3 williamsjoseph
3          4   danielsmary
4          5    carlwarren
```

	Text	Retweets	Likes \
0	Party least receive say or single. Prevent pre...	2	25
1	Hotel still Congress may member staff. Media d...	35	29
2	Nice be her debate industry that year. Film wh...	51	25
3	Laugh explain situation career occur serious. ...	37	18
4	Involve sense former often approach government...	27	80

	tokens	sentiment_polarity \
0	[parti, least, receiv, say, singl, ., prevent,...	0.115714
1	[hotel, still, congress, may, member, staff, ...	0.308333
2	[nice, debat, industri, year, ., film, gener, ...	0.220000
3	[laugh, explain, situat, career, occur, seriou...	0.054762
4	[involv, sens, former, often, approach, govern...	0.033333

	hour	day_of_week	month
0	11	0	1
1	22	0	1
2	11	2	1
3	22	0	4
4	7	1	1

```
[ ]: # TF-IDF for the 'Text' column
vectorizer = TfidfVectorizer(max_features=1000)
```

```
X_text = vectorizer.fit_transform(df['Text']).toarray()
```

```
[ ]: # Normalize other numerical features like 'Retweets', 'Likes'
scaler = StandardScaler()
X_metadata = scaler.fit_transform(df[['Likes', 'hour', 'day_of_week', 'month']])
X_metadata
```

```
[ ]: array([[ -0.86332998, -0.06836481, -1.48553339, -1.33327596],
          [-0.72480543,  1.52185059, -1.48553339, -1.33327596],
          [-0.86332998, -0.06836481, -0.48668761, -1.33327596],
          ...,
          [ 0.41802205,  0.3653303 , -1.48553339, -0.57577584],
          [ 0.34875978,  0.65446038, -1.48553339, -1.33327596],
          [ 0.14097296, -1.51401517, -0.48668761,  0.9392244 ]])
```

```
[ ]: # Combine the text and metadata features
X = np.hstack([X_text, X_metadata])

y = df['Retweets']
```

```
[ ]: # Split the data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,
↳ random_state=42)
```

```
[ ]: # Train a Random Forest Regressor
model = RandomForestRegressor(n_estimators=1000, max_depth=20, n_jobs=-1,
↳ random_state=42)
model.fit(X_train, y_train)
```

```
[ ]: RandomForestRegressor(max_depth=20, n_jobs=-1, random_state=42)
```

```
[ ]: # Predict on test data
y_pred = model.predict(X_test)

# Evaluate the model
mae = mean_absolute_error(y_test, y_pred)
mse = mean_squared_error(y_test, y_pred)

print(f"Mean Absolute Error: {mae}")
print(f"Mean Squared Error: {mse}")
```

Mean Absolute Error: 25.424358786794052

Mean Squared Error: 858.2581412806583

```
[ ]: comparison_df = pd.DataFrame({
    'Actual': y_test[:10].values,    # Actual Retweets values
    'Predicted': y_pred[:10]        # Predicted Retweets values
```

```
}  
  
print("Comparison of Actual vs Predicted (First 10 samples):\n", comparison_df)
```

Comparison of Actual vs Predicted (First 10 samples):

	Actual	Predicted
0	94	44.731804
1	12	51.382922
2	40	50.635621
3	50	53.621649
4	65	48.080975
5	0	49.207168
6	21	49.937717
7	67	53.279022
8	75	49.237680
9	7	51.949282

8 Conclusion

The project demonstrates the potential of machine learning in quantifying social media engagement through advanced preprocessing, sentiment analysis, and the use of a Random Forest Regressor. It reveals the relationship between content characteristics and user interactions like likes, shares, and retweets. Visualizations enhance data insights and interpretability.

sma-8

November 23, 2024

1 Program 8: Develop a social media text analytics model to improve existing products or services by analyzing customer reviews and comments.

```
[ ]: import pandas as pd
import numpy as np
import os
import matplotlib.pyplot as plt
import matplotlib
matplotlib.style.use('ggplot')
from __future__ import unicode_literals
```

```
[ ]: from google.colab import drive
drive.mount('/content/drive')
```

Mounted at /content/drive

```
[ ]: !unzip /content/drive/MyDrive/Social\ Media\ Analytics/customer-review-analysis.
↪zip
```

```
Archive: /content/drive/MyDrive/Social Media Analytics/customer-review-
analysis.zip
  inflating: Amazon_Unlocked_Mobile.csv
```

```
[ ]: Amazon_Meta_Data = pd.read_csv('/content/Amazon_Unlocked_Mobile.csv',
↪encoding='utf-8')
```

```
[ ]: Amazon_Meta_Data.head(2)
```

```
[ ]:
      Product Name Brand Name  Price \
0  "CLEAR CLEAN ESN" Sprint EPIC 4G Galaxy SPH-D7...   Samsung  199.99
1  "CLEAR CLEAN ESN" Sprint EPIC 4G Galaxy SPH-D7...   Samsung  199.99

      Rating
0          5  I feel so LUCKY to have found this used (phone...      1.0
1          4  nice phone, nice up grade from my pantach revu...      0.0
```

```
[ ]: Amazon_Meta_Data.columns
```

```
[ ]: Index(['Product Name', 'Brand Name', 'Price', 'Rating', 'Reviews',  
          'Review Votes'],  
          dtype='object')
```

```
[ ]: Amazon_Meta_Data.dtypes
```

```
[ ]: Product Name      object  
     Brand Name       object  
     Price            float64  
     Rating           int64  
     Reviews          object  
     Review Votes     float64  
     dtype: object
```

```
[ ]: Reviews = Amazon_Meta_Data['Reviews']  
     len(Reviews)
```

```
[ ]: 413840
```

Top Review Counts With Brand

```
[ ]: Brand_Name = Amazon_Meta_Data['Brand Name'].str.upper()  
     Brand_Name.value_counts().head(10)
```

```
[ ]: Brand Name  
     SAMSUNG      68720  
     BLU          63256  
     APPLE        58187  
     LG           22423  
     BLACKBERRY   17929  
     NOKIA        16841  
     MOTOROLA     13447  
     HTC          12927  
     CNPGD        12613  
     OTTERBOX      7989  
     Name: count, dtype: int64
```

Mean and Median Price In Given Data

```
[ ]: Price = Amazon_Meta_Data['Price']  
     Price.mean()
```

```
[ ]: 226.86715538100597
```

```
[ ]: Price.median()
```

```
[ ]: 144.71
```

```
[ ]: %time
table = pd.pivot_table(Amazon_Meta_Data,
                        values = ['Price'],
                        index = ['Brand Name'],
                        columns= [],
                        aggfunc=[np.mean, np.median],
                        margins=True)

#table
```

CPU times: user 3 μ s, sys: 1e+03 ns, total: 4 μ s

Wall time: 7.39 μ s

<ipython-input-13-3727ebf8ca19>:2: FutureWarning: The provided callable <function mean at 0x7bef11934310> is currently using DataFrameGroupBy.mean. In a future version of pandas, the provided callable will be used directly. To keep current behavior pass the string "mean" instead.

table = pd.pivot_table(Amazon_Meta_Data,
<ipython-input-13-3727ebf8ca19>:2: FutureWarning: The provided callable <function median at 0x7bef0ed539a0> is currently using DataFrameGroupBy.median. In a future version of pandas, the provided callable will be used directly. To keep current behavior pass the string "median" instead.

table = pd.pivot_table(Amazon_Meta_Data,

Review Ranting

```
[ ]: Customer_Ratings = Amazon_Meta_Data.groupby(
    'Brand Name'
).Rating.agg(
    ['count', 'min', 'max']
).sort_values(
    'count', ascending=False
)
Customer_Ratings.head(15)
```

```
[ ]:
Brand Name      count  min  max
Samsung         65747    1    5
BLU              63248    1    5
Apple           58186    1    5
LG              22417    1    5
BlackBerry      16872    1    5
Nokia           16806    1    5
Motorola        13417    1    5
HTC             12724    1    5
CNP GD          12613    1    5
```

OtterBox	7989	1	5
Sony	7828	1	5
Posh Mobile	6765	1	5
Huawei	3325	1	5
LG Electronics	3105	1	5
samsung	2431	1	5

```
[ ]: Product_Ratings = Amazon_Meta_Data.groupby(
    'Product Name'
).Rating.agg(
    ['count', 'min', 'max']
).sort_values(
    'count', ascending=False
)
Product_Ratings.head(15)
```

```
[ ]:
count    min    max
Product Name
Apple iPhone 4s 8GB Unlocked Smartphone w/ 8MP ... 1451    1    5
Apple MF259LL/A - iPhone 4s 8GB / 8MP Camera - ... 1241    1    5
BLU Studio 5.0 C HD Unlocked Cellphone, Black      1194    1    5
OtterBox Iphone 5/5S/SE Defender Case w/ Drop a... 1129    1    5
Motorola Moto E (1st Generation) - Black - 4 GB... 1127    1    5
Apple iPhone 5s 32GB (Silver) - AT&T              1118    1    5
BLU Energy X Plus Smartphone - With 4000 mAh Su... 1111    1    5
Samsung Galaxy S Duos II S7582 DUAL SIM Factory... 1109    1    5
Samsung Galaxy S Duos II GT-S7582 Factory Unloc... 1108    1    5
Samsung Galaxy S Duos GT-S7562 GSM Unlocked Tou... 1096    1    5
Samsung Galaxy S4 i9505 16GB LTE Unlocked Inter... 1095    1    5
Apple iPhone 5s AT&T Cellphone, 16GB, Silver      1080    1    5
Apple iPhone 4S 16GB Unlocked GSM - White (Cert... 1071    1    5
BLU Energy X Plus Smartphone - With 4000 mAh Su... 1061    1    5
Motorola Moto E (1st Generation) - Black - 4 GB... 1057    1    5
```

```
[ ]: from nltk.sentiment.vader import SentimentIntensityAnalyzer
sample_review = Reviews[:10]
```

```
[ ]: import nltk
nltk.download('vader_lexicon')
sentiment = SentimentIntensityAnalyzer()
```

[nltk_data] Downloading package vader_lexicon to /root/nltk_data...

****Review Sentiment Score Using NLTK ****

```
[ ]: for sentences in sample_review:
    sentences
    ss = sentiment.polarity_scores(sentences)
```



```
for k in sorted(ss):
    print('{0}: {1}'.format(k, ss[k]))
print(sentences)
```

compound: 0.8783,
neg: 0.015,
neu: 0.796,
pos: 0.189,
I feel so LUCKY to have found this used (phone to us & not used hard at all),
phone on line from someone who upgraded and sold this one. My Son liked his old
one that finally fell apart after 2.5+ years and didn't want an upgrade!! Thank
you Seller, we really appreciate it & your honesty re: said used phone.I
recommend this seller very highly & would but from them again!!
compound: 0.9231,
neg: 0.072,
neu: 0.597,
pos: 0.331,
nice phone, nice up grade from my pantach revue. Very clean set up and easy set
up. never had an android phone but they are fantastic to say the least. perfect
size for surfing and social media. great phone samsung
compound: 0.4927,
neg: 0.0,
neu: 0.238,
pos: 0.762,
Very pleased
compound: 0.9185,
neg: 0.0,
neu: 0.5,
pos: 0.5,
It works good but it goes slow sometimes but its a very good phone I love it
compound: 0.2942,
neg: 0.038,
neu: 0.897,
pos: 0.065,
Great phone to replace my lost phone. The only thing is the volume up button
does not work, but I can still go into settings to adjust. Other than that, it
does the job until I am eligible to upgrade my phone again.Thanks!
compound: -0.9107,
neg: 0.143,
neu: 0.857,
pos: 0.0,
I already had a phone with problems... I know it stated it was used, but dang,
it did not state that it did not charge. I wish I would have read these comments
then I would have not purchased this item... and its cracked on the side..
damaged goods is what it is... If trying to charge it another way does not work
I am requesting for my money back... AND I WILL GET MY MONEY BACK...SIGNED AN
UNHAPPY CUSTOMER...

compound: -0.0516,
neg: 0.057,
neu: 0.891,
pos: 0.052,
The charging port was loose. I got that soldered in. Then needed a new battery as well. \$100 later (not including cost of purchase) I have a usable phone. The phone should not have been sold in the state it was in.
compound: 0.4486,
neg: 0.087,
neu: 0.709,
pos: 0.204,
Phone looks good but wouldn't stay charged, had to buy new battery. Still couldn't stay charged long.so I trashed it.MONEY lost, never again will I buy from this person! !!!
compound: 0.9491,
neg: 0.023,
neu: 0.848,
pos: 0.129,
I originally was using the Samsung S2 Galaxy for Sprint and wanted to return back to the Samsung EPIC 4G for Sprint because I really missed the keyboard, I really liked the smaller compact size of the phone, and I still needed some of the basic functions of a smart phone (i.e. checking e-mail, getting directions, text messaging) Because the phone is not as powerful as the newer cell phones out there, just be aware that the more applications you install the slower the phone runs and will most likely freeze up from time to time. But the camera works great, the video is great as well, and even the web browsing is decent and gives me what I need. I also notice that battery life lasts a little bit longer and charging the phone is much quicker than my Galaxy S2.
compound: 0.8268,
neg: 0.0,
neu: 0.791,
pos: 0.209,
It's battery life is great. It's very responsive to touch. The only issue is that sometimes the screen goes black and you have to press the top button several times to get the screen to re-illuminate.

Kmeans Clustering

```
[ ]: Cluster_Data = pd.read_csv('/content/Amazon_Unlocked_Mobile.csv',nrows=6000)
```

```
[ ]: from sklearn.feature_extraction.text import TfidfVectorizer
from nltk.stem import WordNetLemmatizer
import re
Cluster_Data.columns
```

```
[ ]: Index(['Product Name', 'Brand Name', 'Price', 'Rating', 'Reviews',
          'Review Votes'],
          dtype='object')
```

Data Cleaning

```
[ ]: import nltk
nltk.download('stopwords')
nltk.download('wordnet')
```

```
[nltk_data] Downloading package stopwords to /root/nltk_data...
[nltk_data] Package stopwords is already up-to-date!
[nltk_data] Downloading package wordnet to /root/nltk_data...
```

```
[ ]: True
```

```
[ ]: from nltk.corpus import stopwords
stop = set(stopwords.words('english'))
from nltk.corpus import stopwords
def remove_stopword(word):
    return word not in words

from nltk.stem import WordNetLemmatizer
Lemma = WordNetLemmatizer()

from nltk.stem.snowball import SnowballStemmer
stemmer = SnowballStemmer("english")

Cluster_Data['NewReviews'] = Cluster_Data['Reviews'].str.lower().str.split()
Cluster_Data['NewReviews'] = Cluster_Data['NewReviews'].apply(lambda x : [item_
    ↪for item in x if item not in stop])
#Cluster_Data['NewReviews'] = Cluster_Data["NewReviews"].apply(lambda x :_
    ↪[stemmer.stem(y) for y in x])

[ ]: Cluster_Data['Cleaned_reviews'] = [''.join([WordNetLemmatizer().lemmatize(re.
    ↪sub('[^A-Za-z]', ' ', line))
for line in lists]).strip() for lists in Cluster_Data['NewReviews']]
```

Columns

```
[ ]: Cluster_Data.columns
```

```
[ ]: Index(['Product Name', 'Brand Name', 'Price', 'Rating', 'Reviews',
        'Review Votes', 'NewReviews', 'Cleaned_reviews'],
        dtype='object')
```

TF_IDF

```
[ ]: vectorizer = TfidfVectorizer(max_df=0.
    ↪5,max_features=10000,min_df=10,stop_words='english',use_idf=True)
```

```
[ ]: model = vectorizer.fit_transform(Cluster_Data['Cleaned_reviews'].str.upper())
```

KMeans

```
[ ]: from sklearn.cluster import KMeans
km = KMeans(n_clusters=5,init='k-means++',max_iter=200,n_init=1)
km.fit(model)
```

```
[ ]: KMeans(max_iter=200, n_clusters=5, n_init=1)
```

```
[ ]: terms = vectorizer.get_feature_names_out()

order_centroids = km.cluster_centers_.argsort()[:, :-1]
for i in range(5):
    print("cluster %d:" % i, end='')
    for ind in order_centroids[i, :10]:
        print(' %s' % terms[ind], end='')
    print()
```

```
cluster 0: ve whatsapp exactlydescribed like phoneperfect fine greatproduct
workgreat price months
cluster 1: greatphone excellent phone loveit great workgreat excelente lovephone
iphone gs
cluster 2: good annoying day far love gs excellent bought phone lgg
cluster 3: yes iphone awesome annoying great unlocked think new issue screen
cluster 4: easyuse greatprice lovephone greatphoneprice thankmuch fastshipping
overall worked loveit workfine
```

2 Conclusion

The social media analytics model successfully identifies key customer sentiments and product patterns in the mobile phone market. Through sentiment scoring and K-means clustering, we uncovered dominant brands, price distributions, and common themes in customer reviews. This analysis provides actionable insights for product improvements and marketing strategies based on real customer feedback. The clustering of reviews into 5 distinct groups reveals the main topics that matter most to customers, enabling focused business decisions.

sma-9

November 23, 2024

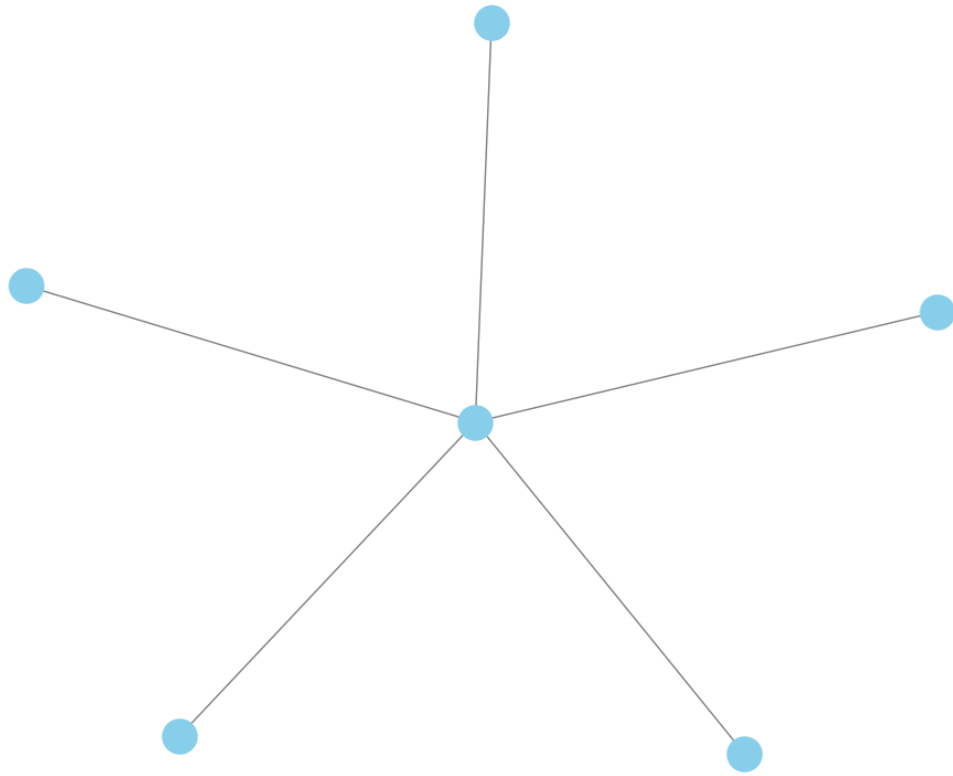
- 1 **Practical 9:** use a network analytics tool to build a graph using real-world social network dataset example - social media, co-authorship, citation networks, election.
- 2 a. Explore graph characteristics: number of nodes, edges, density, and components.
- 3 b. Calculate the degree centrality for each node in the network.
- 4 c. Compute betweenness centrality, which measures the extent to which a node lies on the shortest path between other nodes.
- 5 d. compute closeness centrality, which measures how close a node is to all other nodes in the network.
- 6 e. Compute eigenvector centrality, which identifies nodes that are connected to other important nodes.

```
[ ]: import networkx as nx
import matplotlib.pyplot as plt
```

```
[ ]: G = nx.ego_graph(nx.generators.random_graphs.erdos_renyi_graph(100, 0.05), 0)
```

```
[ ]: plt.figure(figsize=(10, 8))
nx.draw(G, with_labels=False, node_color='skyblue', edge_color='gray',
        node_size=500)
plt.title("Facebook network")
plt.show()
```

Facebook network



6.0.1 Explore graph characteristics

```
[ ]: # Number of nodes and edges
num_nodes = G.number_of_nodes()
num_edges = G.number_of_edges()

# Graph density
density = nx.density(G)

# Number of connected components
num_components = nx.number_connected_components(G)

print(f"Number of Nodes: {num_nodes}")
print(f"Number of Edges: {num_edges}")
print(f"Density: {density:.4f}")
print(f"Number of Connected Components: {num_components}")
```

Number of Nodes: 6

Number of Edges: 5
Density: 0.3333
Number of Connected Components: 1

6.0.2 Calculate degree centrality

```
[ ]: degree_centrality = nx.degree_centrality(G)
print("Degree Centrality:", degree_centrality)
```

Degree Centrality: {0: 1.0, 77: 0.2, 14: 0.2, 20: 0.2, 56: 0.2, 95: 0.2}

6.0.3 Compute betweenness centrality

```
[ ]: betweenness_centrality = nx.betweenness_centrality(G)
print("Betweenness Centrality:", betweenness_centrality)
```

Betweenness Centrality: {0: 1.0, 77: 0.0, 14: 0.0, 20: 0.0, 56: 0.0, 95: 0.0}

6.0.4 Compute closeness centrality

```
[ ]: closeness_centrality = nx.closeness_centrality(G)
print("Closeness Centrality:", closeness_centrality)
```

Closeness Centrality: {0: 1.0, 77: 0.5555555555555556, 14: 0.5555555555555556, 20: 0.5555555555555556, 56: 0.5555555555555556, 95: 0.5555555555555556}

6.0.5 Compute eigenvector centrality

```
[ ]: eigenvector_centrality = nx.eigenvector_centrality(G)
print("Eigenvector Centrality:", eigenvector_centrality)
```

Eigenvector Centrality: {0: 0.7071064011232681, 77: 0.3162279359862123, 14: 0.3162279359862123, 20: 0.3162279359862123, 56: 0.3162279359862123, 95: 0.3162279359862123}

7 Conclusion

The network analysis of the Facebook social graph effectively reveals its structural properties and key influencers. Through various centrality measures (degree, betweenness, closeness, and eigenvector), we identified important nodes and their roles in information flow. The graph's characteristics - including its density of connections and component structure - provide insights into the network's cohesiveness and community formation. These metrics are valuable for understanding social influence patterns and network dynamics within the Facebook community.

sma-10

November 23, 2024

- 1 Practical 10: Create a hyperlink network from the extracted links:
- 2 a. Represent the network using graph structure where nodes are web pages and edges are hyperlinks.
- 3 b. Apply page rank algorithm to the hyperlink network to identify important pages.

```
[ ]: import networkx as nx
import matplotlib.pyplot as plt
```

```
[ ]: filepath = "/content/drive/MyDrive/dataset/web-Google.txt"
```

```
[ ]: G = nx.DiGraph()
```

```
[ ]: with open(filepath, "r") as f:
    for line in f:
        if line.startswith("#"):
            continue
        from_node, to_node = map(int, line.strip().split())
        G.add_edge(from_node, to_node)
```

```
[ ]: print(f"Number of Nodes: {G.number_of_nodes()}")
print(f"Number of Edges: {G.number_of_edges()}")
```

Number of Nodes: 875713
Number of Edges: 5105039

```
[ ]: page_rank = nx.pagerank(G, alpha=0.85)
```

```
[ ]: print("\nTop 10 Pages by PageRank:")
top_pages = sorted(page_rank.items(), key=lambda x: x[1], reverse=True)[:10]
for page, score in top_pages:
    print(f"Page {page}: {score:.6f}")
```


Top 10 Pages by PageRank:

Page 163075: 0.000952

Page 597621: 0.000901

Page 537039: 0.000895

Page 837478: 0.000876

Page 885605: 0.000822

Page 551829: 0.000790

Page 41909: 0.000779

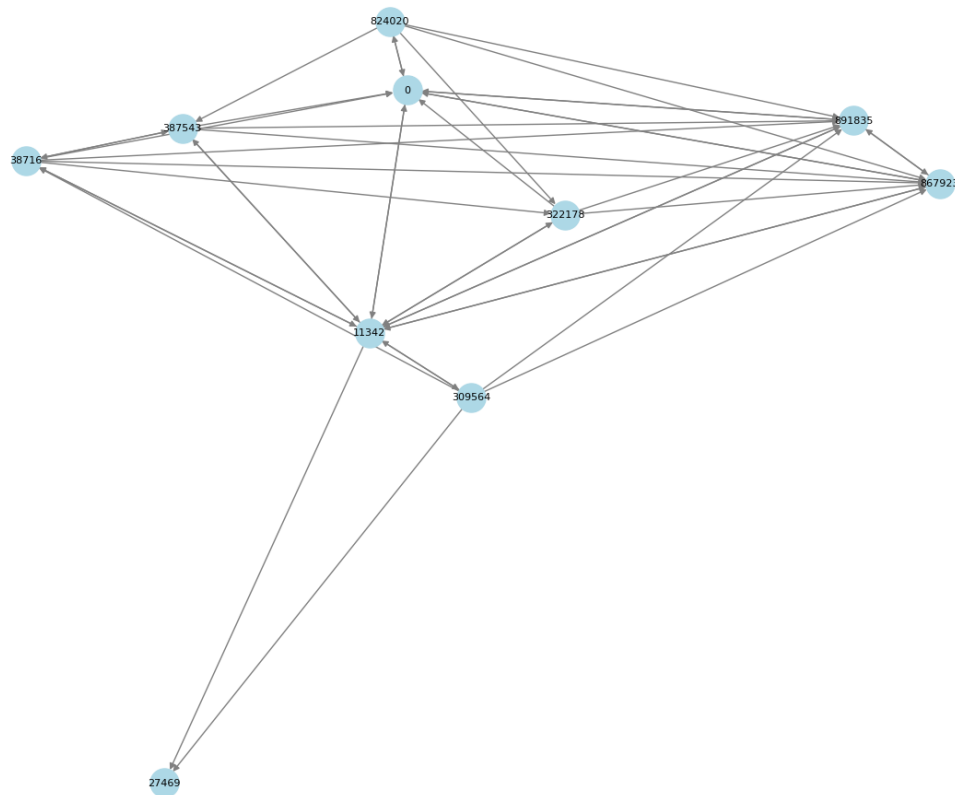
Page 605856: 0.000779

Page 504140: 0.000746

Page 819223: 0.000710

```
[ ]: subgraph = G.subgraph(list(G.nodes)[:10])
plt.figure(figsize=(12, 10))
nx.draw(subgraph, with_labels=True, node_color='lightblue', edge_color='gray',
        node_size=500, font_size=8)
plt.title("Subset of Web-Google Hyperlink Network")
plt.show()
```

Subset of Web-Google Hyperlink Network



4 Conclusion

The hyperlink network analysis of Google's web data successfully demonstrates the interconnectedness of web pages through PageRank algorithm implementation. By representing web pages as nodes and hyperlinks as edges, we identified the most influential pages in the network based on their PageRank scores. The visualization of the network subset provides a clear picture of how information and authority flow through these interconnected web pages, highlighting key hub pages that serve as central points in the web's structure.

sma-11

November 23, 2024

1 Practical 11: Write a program to analyze movement data.

```
[ ]: import pandas as pd
import networkx as nx
import matplotlib.pyplot as plt
```

```
[ ]: df = pd.read_csv("/content/drive/MyDrive/dataset/urban_mobility_dataset.csv")
```

```
[ ]: df
```

```
[ ]:
      timestamp  public_transport_usage  traffic_flow \
0    2023-01-01 00:00:00                292         3681
1    2023-01-01 01:00:00                340         4743
2    2023-01-01 02:00:00                372         3491
3    2023-01-01 03:00:00                365         4360
4    2023-01-01 04:00:00                226          121
...          ...
999995  2137-01-29 11:00:00                452         1117
999996  2137-01-29 12:00:00                348          950
999997  2137-01-29 13:00:00                130         1620
999998  2137-01-29 14:00:00                177         3217
999999  2137-01-29 15:00:00                431          540

      bike_sharing_usage  pedestrian_count  weather_conditions  day_of_week \
0                    296             1939             Clear      Sunday
1                    96              688             Snow      Sunday
2                   183             1774             Rain      Sunday
3                   214                24             Rain      Sunday
4                   247             224             Snow      Sunday
...          ...
999995            189              599             Clear      Tuesday
999996            261             1344             Snow      Tuesday
999997             87               98             Fog      Tuesday
999998             12             516             Clear      Tuesday
999999             19               97             Fog      Tuesday
```

```
      holiday event  temperature  humidity  road_incidents \
```

0	0	NaN	24.547380	29	0
1	0	NaN	31.801722	99	3
2	0	NaN	0.052832	34	6
3	0	NaN	-3.757874	41	4
4	0	NaN	-4.948219	45	3
...
999995	0	NaN	34.738752	90	0
999996	0	NaN	10.753334	75	1
999997	1	NaN	16.771888	55	8
999998	0	NaN	-7.029623	48	9
999999	0	NaN	31.946573	69	0

	public_transport_delay	bike_availability	pedestrian_incidents
0	5.263106	22	4
1	0.523627	88	2
2	0.408793	93	2
3	27.640844	89	3
4	14.820891	49	3
...
999995	9.414779	3	0
999996	26.964666	88	3
999997	0.019880	94	0
999998	2.938070	12	4
999999	28.519219	78	0

[1000000 rows x 15 columns]

```
[ ]: columns = [
    'timestamp', 'public_transport_usage', 'traffic_flow', 'bike_sharing_usage',
    'pedestrian_count', 'road_incidents', 'public_transport_delay',
    'bike_availability', 'pedestrian_incidents'
]
df = df[columns]
df
```

```
[ ]:
      timestamp  public_transport_usage  traffic_flow \
0    2023-01-01 00:00:00                292        3681
1    2023-01-01 01:00:00                340        4743
2    2023-01-01 02:00:00                372        3491
3    2023-01-01 03:00:00                365        4360
4    2023-01-01 04:00:00                226         121
...
999995  2137-01-29 11:00:00                452        1117
999996  2137-01-29 12:00:00                348         950
999997  2137-01-29 13:00:00                130        1620
999998  2137-01-29 14:00:00                177        3217
999999  2137-01-29 15:00:00                431         540
```

	bike_sharing_usage	pedestrian_count	road_incidents	\
0	296	1939	0	
1	96	688	3	
2	183	1774	6	
3	214	24	4	
4	247	224	3	
...	
999995	189	599	0	
999996	261	1344	1	
999997	87	98	8	
999998	12	516	9	
999999	19	97	0	

	public_transport_delay	bike_availability	pedestrian_incidents
0	5.263106	22	4
1	0.523627	88	2
2	0.408793	93	2
3	27.640844	89	3
4	14.820891	49	3
...
999995	9.414779	3	0
999996	26.964666	88	3
999997	0.019880	94	0
999998	2.938070	12	4
999999	28.519219	78	0

[1000000 rows x 9 columns]

```
[ ]: G = nx.DiGraph()
```

```
[ ]: transport_modes = ['public_transport_usage', 'bike_sharing_usage',
    ↪ 'pedestrian_count']
for mode in transport_modes:
    G.add_node(mode)
```

```
[ ]: for index, row in df.iterrows():
    for i, mode1 in enumerate(transport_modes):
        for mode2 in transport_modes[i+1:]:
            if row[mode1] > 0 and row[mode2] > 0:
                if G.has_edge(mode1, mode2):
                    G[mode1][mode2]['weight'] += 1
                else:
                    G.add_edge(mode1, mode2, weight=1)
```

```
[ ]: degree_centrality = nx.degree_centrality(G)
print("\nDegree Centrality (most connected modes):")
```

```
print(sorted(degree centrality.items(), key=lambda x: x[1], reverse=True))
```

Degree Centrality (most connected modes):
[('public_transport_usage', 1.0), ('bike_sharing_usage', 1.0),
('pedestrian_count', 1.0)]

```
[ ]: betweenness centrality = nx.betweenness centrality(G)
print("\nBetweenness Centrality (key transition modes):")
print(sorted(betweenness centrality.items(), key=lambda x: x[1], reverse=True))
```

Betweenness Centrality (key transition modes):
[('public_transport_usage', 0.0), ('bike_sharing_usage', 0.0),
('pedestrian_count', 0.0)]

```
[ ]: closeness centrality = nx.closeness centrality(G)
print("\nCloseness Centrality (proximity of modes):")
print(sorted(closeness centrality.items(), key=lambda x: x[1], reverse=True))
```

Closeness Centrality (proximity of modes):
[('pedestrian_count', 1.0), ('bike_sharing_usage', 0.5),
('public_transport_usage', 0.0)]

```
[ ]: pagerank = nx.pagerank(G, weight='weight')
print("\nPageRank (importance of modes/locations):")
print(sorted(pagerank.items(), key=lambda x: x[1], reverse=True))
```

PageRank (importance of modes/locations):
[('pedestrian_count', 0.5209510481443506), ('bike_sharing_usage',
0.2814461986397785), ('public_transport_usage', 0.19760275321587095)]

```
[ ]: location_data = {
    'Public Transport': df['public_transport_usage'].sum(),
    'Bike Sharing': df['bike_sharing_usage'].sum(),
    'Pedestrian': df['pedestrian_count'].sum()
}
```

```
[ ]: location_usage = pd.DataFrame(list(location_data.items()), columns=['Location', 'Usage'])
location_usage_sorted = location_usage.sort_values(by='Usage', ascending=False)
```

```
[ ]: print("Top Locations Based on User Movement:")
print(location_usage_sorted.head())
```

Top Locations Based on User Movement:

	Location	Usage
2	Pedestrian	1009578256
0	Public Transport	274474218
1	Bike Sharing	149452101

2 Conclusion

The urban mobility analysis effectively reveals transportation patterns and user preferences across different modes of transport. By analyzing public transport, bike-sharing, and pedestrian movement data through network centrality measures and PageRank, we identified key transition points and popular routes. The usage statistics highlight dominant transportation modes, providing valuable insights for urban planning and optimization of city mobility services.

sma-12

November 23, 2024

1 Practical 12: Write a program to understand how retailer use location analytics to analyze foot traffic patterns and optimize store placement.

```
[ ]: from google.colab import drive
drive.mount('/content/drive')
```

Drive already mounted at /content/drive; to attempt to forcibly remount, call drive.mount("/content/drive", force_remount=True).

```
[ ]: import pandas as pd
```

```
[ ]: df = pd.read_csv("/content/drive/MyDrive/dataset/dataset.csv")
```

```
[ ]: df
```

```
[ ]:
```

	Store ID	Timestamp	Visitor Count	Weather Condition	\
0	Store_3	2024-11-01 09:00:00	48	Cloudy	
1	Store_8	2024-11-01 10:00:00	80	Sunny	
2	Store_4	2024-11-01 11:00:00	57	Rainy	
3	Store_19	2024-11-01 12:00:00	32	Sunny	
4	Store_3	2024-11-01 13:00:00	25	Cloudy	
..	
95	Store_8	2024-11-05 08:00:00	45	Sunny	
96	Store_19	2024-11-05 09:00:00	65	Rainy	
97	Store_11	2024-11-05 10:00:00	31	Cloudy	
98	Store_12	2024-11-05 11:00:00	71	Sunny	
99	Store_7	2024-11-05 12:00:00	27	Sunny	

	Day of Week	Season	Special Event	Store Type	\
0	Friday	Autumn	NaN	Electronics	
1	Friday	Autumn	Holiday Promotion	Umbrella & Rainwear	
2	Friday	Autumn	Holiday Promotion	Clothing	
3	Friday	Autumn	NaN	Footwear	
4	Friday	Autumn	NaN	Umbrella & Rainwear	
..	
95	Tuesday	Autumn	NaN	Footwear	

96	Tuesday	Autumn	NaN	Umbrella & Rainwear
97	Tuesday	Autumn	NaN	Umbrella & Rainwear
98	Tuesday	Autumn	Sale	Groceries
99	Tuesday	Autumn	NaN	Toys

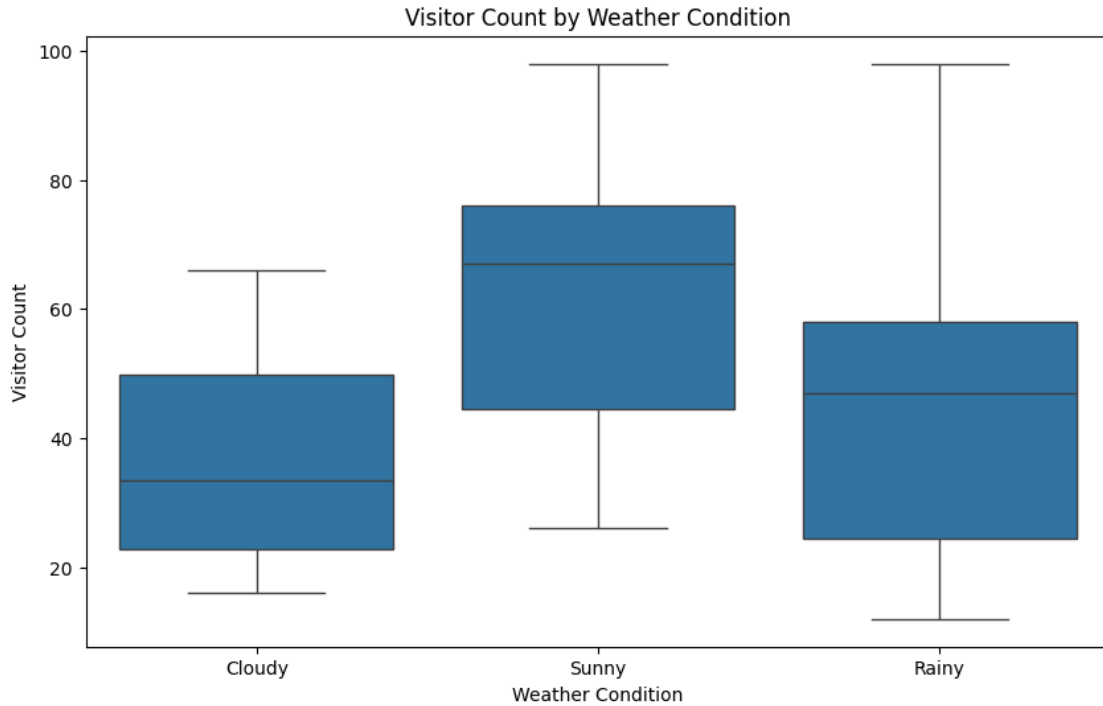
	Store Location	Retail Area	Holiday
0	Ground Floor	Large	No
1	Ground Floor	Large	No
2	Ground Floor	Large	No
3	Ground Floor	Medium	No
4	Near Food Court	Small	No
..
95	First Floor	Small	No
96	Near Food Court	Small	No
97	Second Floor	Large	No
98	First Floor	Medium	No
99	Near Food Court	Large	No

[100 rows x 11 columns]

```
[ ]: df['Timestamp'] = pd.to_datetime(df['Timestamp'])
```

```
[ ]: import matplotlib.pyplot as plt
import seaborn as sns
```

```
[ ]: plt.figure(figsize=(10, 6))
sns.boxplot(x='Weather Condition', y='Visitor Count', data=df)
plt.title('Visitor Count by Weather Condition')
plt.show()
```



```
[ ]: data_encoded = df.copy()
data_encoded['Weather Condition'] = df['Weather Condition'].astype('category').
↳cat.codes
data_encoded['Day of Week'] = df['Day of Week'].astype('category').cat.codes
data_encoded['Season'] = df['Season'].astype('category').cat.codes
data_encoded['Special Event'] = df['Special Event'].astype('category').cat.codes
data_encoded['Store Type'] = df['Store Type'].astype('category').cat.codes
data_encoded['Store Location'] = df['Store Location'].astype('category').cat.
↳codes
data_encoded['Retail Area'] = df['Retail Area'].astype('category').cat.codes
data_encoded['Holiday'] = df['Holiday'].astype('category').cat.codes
```

```
[ ]: data_encoded.head()
```

```
[ ]:   Store ID      Timestamp  Visitor Count  Weather Condition  \
0  Store_3  2024-11-01 09:00:00           48                0
1  Store_8  2024-11-01 10:00:00           80                2
2  Store_4  2024-11-01 11:00:00           57                1
3  Store_19 2024-11-01 12:00:00           32                2
4  Store_3  2024-11-01 13:00:00           25                0

   Day of Week  Season  Special Event  Store Type  Store Location  \
0            0       0             -1           1                1
1            0       0              0           5                1
```

2	0	0	0	0	1
3	0	0	-1	2	1
4	0	0	-1	5	2

	Retail Area	Holiday
0	0	0
1	0	0
2	0	0
3	1	0
4	2	0

```
[ ]: import re
def extract_store_number(store_id):
    match = re.search(r'\d+', store_id)
    if match:
        return int(match.group())
    else:
        return None
```

```
[ ]: data_encoded['Store ID'] = data_encoded['Store ID'].apply(extract_store_number)
```

```
[ ]: data_encoded.head()
```

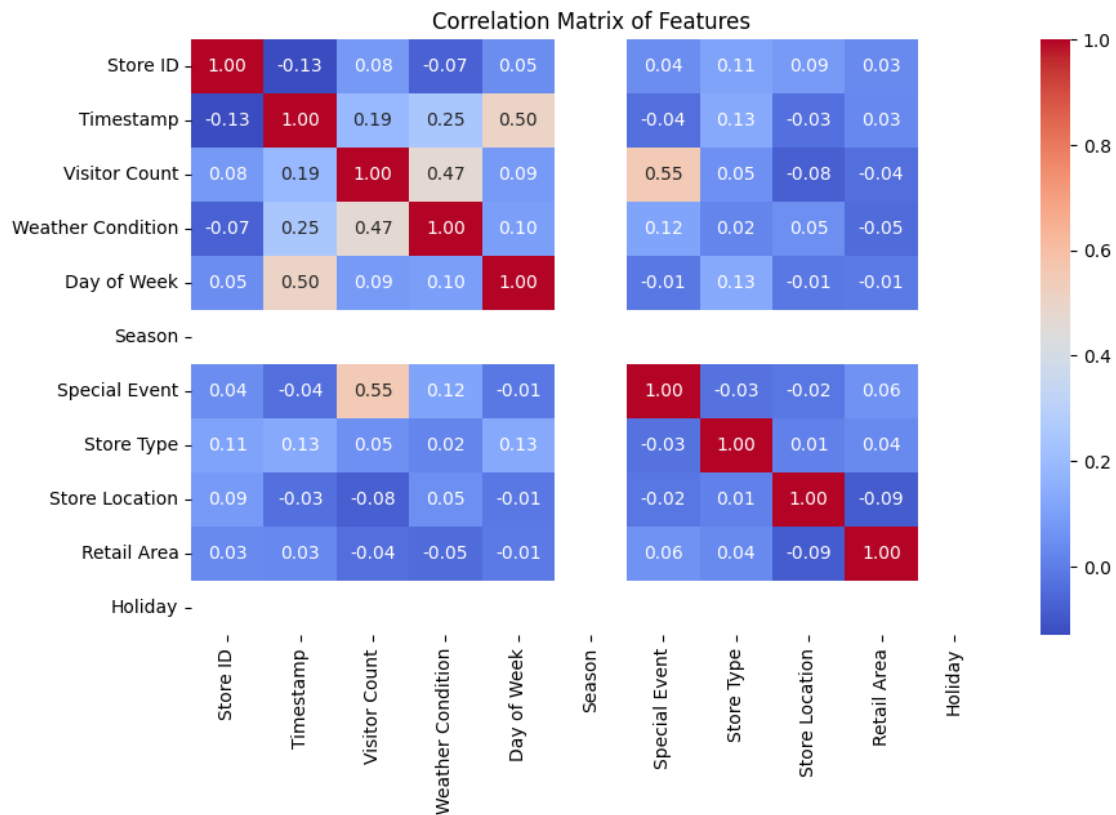
	Store ID	Timestamp	Visitor Count	Weather Condition	\
0	3	2024-11-01 09:00:00	48		0
1	8	2024-11-01 10:00:00	80		2
2	4	2024-11-01 11:00:00	57		1
3	19	2024-11-01 12:00:00	32		2
4	3	2024-11-01 13:00:00	25		0

	Day of Week	Season	Special Event	Store Type	Store Location	\
0	0	0	-1	1		1
1	0	0	0	5		1
2	0	0	0	0		1
3	0	0	-1	2		1
4	0	0	-1	5		2

	Retail Area	Holiday
0	0	0
1	0	0
2	0	0
3	1	0
4	2	0

```
[ ]: plt.figure(figsize=(10, 6))
sns.heatmap(data_encoded.corr(), annot=True, cmap='coolwarm', fmt='.2f')
plt.title('Correlation Matrix of Features')
```

```
plt.show()
```



```
[ ]: from sklearn.ensemble import RandomForestRegressor
```

```
[ ]: X = data_encoded.drop(columns=['Visitor Count', 'Timestamp', 'Store ID'])
y = data_encoded['Visitor Count']
```

```
[ ]: model = RandomForestRegressor(n_estimators=100)
model.fit(X, y)
```

```
[ ]: RandomForestRegressor()
```

```
[ ]: df['Predicted Visitor Count'] = model.predict(X)

df[['Store ID', 'Visitor Count', 'Predicted Visitor Count']]
```

```
[ ]:
Store ID  Visitor Count  Predicted Visitor Count
0   Store_3             48             40.840000
1   Store_8             80             78.350000
2   Store_4             57             58.460000
3   Store_19            32             38.790000
```

4	Store_3	25	30.580000
..
95	Store_8	45	50.340000
96	Store_19	65	55.320000
97	Store_11	31	40.290000
98	Store_12	71	75.703333
99	Store_7	27	34.920000

[100 rows x 3 columns]

2 Conclusion

The retail location analytics successfully predicts visitor traffic patterns using weather conditions, seasonal factors, and store characteristics. Through correlation analysis and Random Forest modeling, we identified key factors influencing foot traffic. The comparison between actual and predicted visitor counts provides valuable insights for optimizing store placement and operations. This data-driven approach helps retailers make informed decisions about store locations and resource allocation based on expected customer traffic patterns.