Customer Wireframes

🖥️ 1️⃣ Signup / Login Screen

- Logo & tagline
- Email & password fields (optionally, OTP login)
- Forgot password link
- Sign-up button
- Login button
- Social login options (optional)

💼 2️⃣ Dashboard / Home Screen

- Welcome message ("Hello, [Name]!")
- Search bar to search consultants or domains
- Quick filters:
    - Domain (dropdown or icon grid)
    - Experience range
    - Fee range
    - Rating
- Featured consultants (cards with photo, domain, rating, fee)

💬 3️⃣ Consultant Profile Detail Page

- Consultant profile photo
- Name, experience, certifications
- Fee per session
- Available slots or availability status
- Short bio/expertise description
- Ratings & reviews summary

- "Send Query" button
- Option to upload supporting documents

📨 4️⃣ Query Submission Screen

- Textarea for query description
- Upload document option (with preview & remove)
- Preferred communication mode: chat, audio, video (toggle or radio buttons)
- "Submit & Proceed to Payment" button

💳 5️⃣ Payment Screen

- Order summary (consultant name, service, fee)
- Payment methods: UPI, cards, net banking
- "Pay Now" button
- Payment success or failure messages

📞 6️⃣ Live Session Screen

- Chat window with file share option
- If audio/video: video pane (split screen or full view)
- Timer (session duration)
- "End Session" button

✅ 7️⃣ Post-session Feedback Screen

- Star rating component
- Textarea for comments
- "Submit Feedback" button

- Option to book a follow-up session

📁 8️⃣ My Sessions / History Page

- List of past sessions
- Status (completed, scheduled, canceled)
- View details button
- Download shared documents

🔵 Consultant Wireframes

🖥️ 1️⃣ Signup & Verification Screen

- Fields: Name, email, contact, years of experience, employment type, certifications upload
- "Submit for Verification" button
- Status badge: Pending / Verified / Rejected

🏠 2️⃣ Dashboard / Home Screen

- Welcome card
- Current availability toggle (Online/Offline)
- "View Incoming Queries" button
- Scheduled sessions list
- Earnings summary

💬 3️⃣ Query Inbox Screen

- List of queries
- Customer name & brief

- Time of request
- "Pick Query" button
- "Reject" button

📅 4️⃣ Accepted Query Detail Screen

- Customer query description
- Attached documents
- Session start button (only after payment confirmed)
- Schedule follow-up (if needed)

📞 5️⃣ Live Session Screen

- Similar to customer screen: chat or video pane
- File upload & send
- Session notes (private for consultant)
- Timer
- "End Session" button

💰 6️⃣ Earnings & Transactions Page

- Total earnings
- Paid & pending payouts
- Download invoice/report button

🗂️ 7️⃣ My Profile Page

- Personal details
- Edit profile button
- Upload new certifications

- Availability schedule management

🔴 Admin Wireframes

🖥️ 1️⃣ Login Screen

- Admin login (email, password)

📊 2️⃣ Admin Dashboard Home

- Total customers
- Total consultants
- Total sessions
- Pending consultant approvals
- Recent payment disputes
- Quick links to manage domains & sub-admins

✅ 3️⃣ Consultant Verification Screen

- List of pending consultant applications
- View documents button
- Approve / Reject buttons
- Comment field (optional rejection reason)

👥 4️⃣ Manage Users Screen

- Customer list
- Consultant list
- Actions: Suspend / Delete / View profile

🗂️ 5️⃣ Session Monitoring Screen

- Live sessions list
- View session log button
- End/Intervene session button

💵 6️⃣ Payments & Disputes Screen

- Transaction history
- Refund requests
- Approve / Reject refund
- View detailed transaction

🗂️ 7️⃣ Domain & Categories Management

- Add / Edit / Delete domain categories
- Assign consultants to domains

🧑‍💼 8️⃣ Sub-admin Management Screen

- Add new sub-admin
- Assign domains or permissions
- Edit / Remove sub-admin

🟠 Sub-admin Wireframes

🖥️ 1️⃣ Login Screen

- Sub-admin login

📊 2️⃣ Sub-admin Dashboard Home

- Pending consultant verifications (assigned)
- Active sessions (assigned domains)
- Flags / reported content

✅ 3️⃣ Consultant Verification Screen

- Similar to admin but with "Recommend Approval" instead of final approval
- Comment box

📢 4️⃣ Content Moderation Screen

- Flagged sessions/messages
- Action: Warn user / Escalate to admin

📊 5️⃣ Domain-specific Analytics

- Number of sessions in their domain
- Consultant performance
- Customer feedback summaries