How To Force an SSPM to Update

This task topic discusses how to force the IPS Group, Inc. SSPM to update.

The SSPM receives firmware updates and configuration updates through the DMS. At initial installation, the SSPM is configured to call-into the DMS for updates at a specific events and / or time interval. To test an SSPM's communications, or to initiate an immediate updated, it can be forced to call-in at any time (before the next specified call-in interval).

To force an SSPM to update:

1. On the SSPM, quickly insert and remove a Diagnostics card from the card reader to enter *Diagnostics* mode.
2. Press **+ Time** (more time) / **— Time** (less time) to scroll to *Comms Test*.
3. Press √ **OK** to *Start* the communications test.
   The SSPM LCD shows *GSM Start*.

   The test may require a few minutes to complete as the SSPM attempts to connect to the DMS for firmware, configuration, and time stamp updates.

   Note: Do not press any buttons on the keypad until the communications test is complete, as this may interrupt the test session. Press **X Cancel** at any time to cancel the communications test, and return to the *Diagnostics* menu.

4. Once the communication test is complete, and the LCD shows *GSM Close*, press **X Cancel** repeatedly until the meter returns to normal operating mode.