

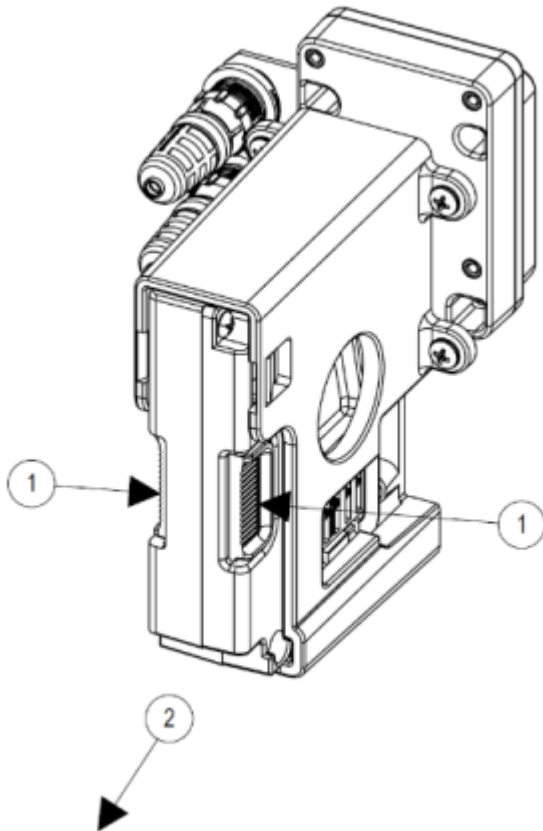
How To Clear a Coin Jam in the MS1™

This task topic discusses how to clear a coin jam in the IPS Group, Inc. **MS1™**.

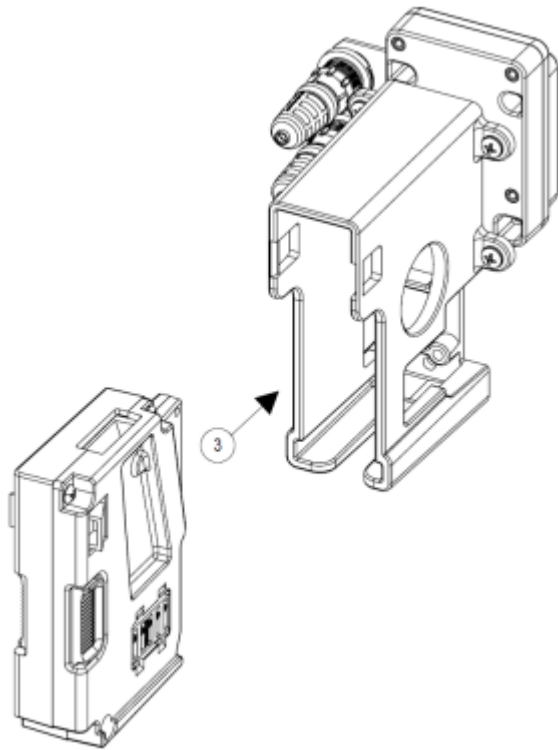
When a coin jam occurs, the **pay station** maintenance staff is notified via email, text message, or both. These jams typically occur due to insertion of foreign material or multiple coins simultaneously, both with the intention of jamming the pay station. The pay station is designed such that coin jams occur very infrequently.

To clear a coin jam:

1. Open the pay station's **cabinet** to access the **coin validator**, and take note of the validator's original position.
2. Squeeze the spring loaded retention clips together (denoted by the number 1's in the following figure), to release the coin validator.
3. Pull and remove the coin validator from the door of the pay station. The jam is visible through the clear validator cover.



4. Insert a thin object (ex, a screwdriver) to remove the jam. In rare cases, complete disassembly of the validator may be necessary to clear a coin jam by removing the screws at the corners of the validator assembly.
5. Once the jam is cleared, replace the validator by clipping it into its original position (denoted by the number 3).



The coin jam is cleared and the validator is ready to resume normal operation.