

Prathap Ganjikunta

DevOps Engineer - CGI

Bengaluru

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Summary

Dedicated DevOps professional with 2+ years of hands-on experience in optimizing CI/CD workflows and enhancing system performance using tools such as Jenkins, Docker, and Kubernetes. Adept at troubleshooting and resolving complex issues, collaborating with cross-functional teams, and ensuring high availability and reliability of applications. Committed to leveraging best practices and continuous improvement to support agile development and deliver robust, scalable solutions.

Work Experience

CGI

Bengaluru

Apr 2022–Till

Client DevOps Engineer – Project: Government Cloud Solutions

- Delivered advanced technical support for client environments, resolving complex application issues through screen-sharing and remote diagnostics to ensure high client satisfaction.
- Managed and optimized both client and internal environments, including intricate application setups and deployments to maintain system performance and reliability.
- Developed and executed detailed deployment plans, ensuring alignment with project schedules and requirements for successful software releases.
- Monitored and analyzed application performance and system health, proactively addressing potential issues to enhance system stability and prevent end-user impact.
- Provided mentorship and guidance to junior team members, facilitating their development and contributing to the overall growth and effectiveness of the team.

DevOps Engineer – Project: Advantage ERP

- Spearheaded daily build processes to ensure accurate and timely generation of software builds, maintaining high standards of quality and consistency.
- Proactively identified and resolved internal project issues by collaborating with development teams to troubleshoot and implement effective solutions.
- Created and maintained comprehensive documentation of installation procedures, configuration settings, and troubleshooting processes to support knowledge sharing and consistency.
- Coordinated with cross-functional teams to integrate and deploy software updates, ensuring alignment with project requirements and minimizing disruption.
- Engaged in root cause analysis of recurring issues, recommending and implementing improvements to prevent future occurrences and enhance system reliability.

Achievements

- CGI, Received an Applause award for my performance and hard work.
- Honored with the Above and Beyond Award at CGI for consistently demonstrating exceptional performance, dedication, and significant contributions to the successful execution of key projects and team objectives.

Certifications

- I have obtained a certification in DevOps tools and practices from FLM, showcasing my comprehensive understanding of industry-standard methodologies and tools.

Skills

- CI/CD Tools: Jenkins
- Containerization and Orchestration: Docker, Kubernetes, Rancher
- Configuration Management: Ansible
- Version Control Systems: Git (GitHub, GitLab)
- Operating Systems: Linux, Windows Server
- Database Management: SQL (MySQL, Oracle)
- Collaboration and Agile Tools: Jira, Confluence