Ideation Phase
Define the Problem Statements

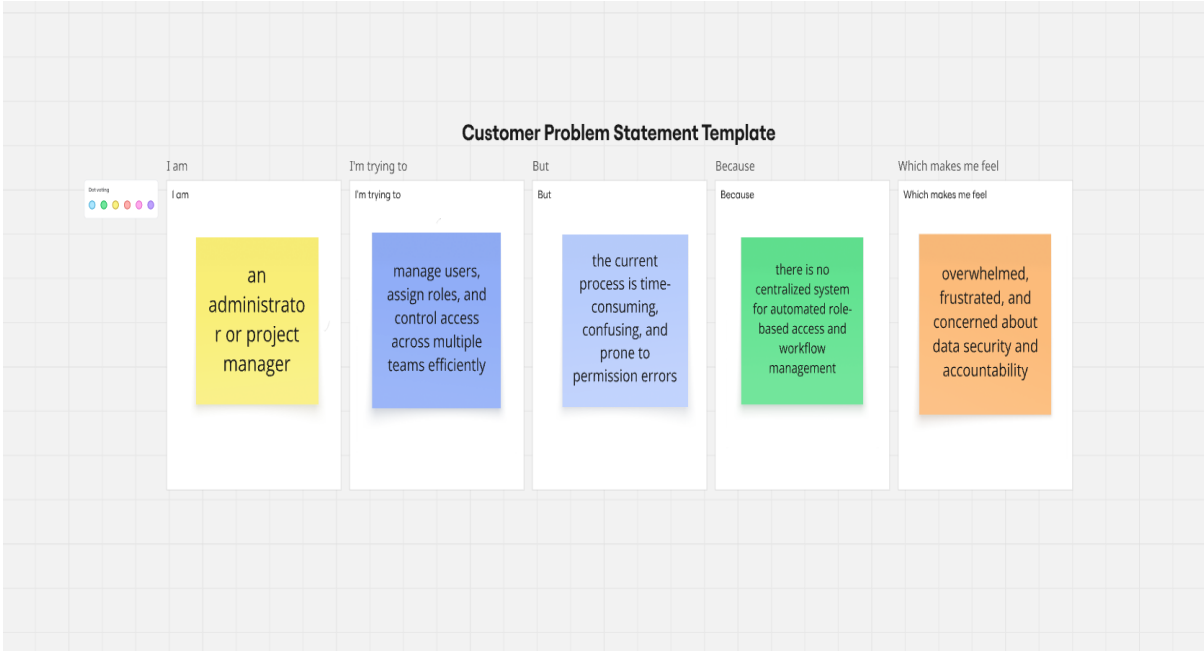| Date	31 January 2025
Team ID	NM2025TMID05567
Project Name	OPTIMIZING USERS, GROUPS, AND ROLE MANAGEMENT WITH ACCESS CONTROL AND WORKFLOWS
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Reference: https://miro.com/templates/customer-problem-statement/

Customer Problem Statement Template

I am	I'm trying to	But	Because	Which makes me feel
an administrator or project manager	manage users, assign roles, and control access across multiple teams efficiently	the current process is time-consuming, confusing, and prone to permission errors	there is no centralized system for automated role-based access and workflow management	overwhelmed, frustrated, and concerned about data security and accountability

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A system administrator	Manage and assign user roles efficiently across multiple departments	It is time-consuming to update and track user roles manually	The existing system lacks automation, clear visibility, and real-time updates	Frustrated and inefficient
PS-2	A team leader	Ensure the right users have appropriate access levels for their tasks	It's difficult to monitor and verify user permissions regularly	The current role management process is complex and prone to human error	Concerned and stressed