# Prathik Marneni

## **Professional Summary**

Senior DevOps Engineer with 5+ years of experience architecting scalable cloud infrastructure for high-traffic applications. Expert in Kubernetes orchestration, Infrastructure as Code, and zero-downtime deployment strategies. Delivered measurable business impact through 85% faster deployment cycles, Significant cost optimization, and 99.9% system reliability. Proven ability to scale distributed systems handling millions of requests while maintaining security and compliance standards.

### **Technical Skills**

Cloud Platforms: AWS, Azure, GCP (basic exposure)

Infrastructure as Code: Terraform, CloudFormation, ARM Templates, Ansible, Pulumi

Containers & Orchestration: Kubernetes, Docker, Helm, Istio, Container Registries, Auto-scaling

CI/CD & GitOps: Jenkins, GitHub Actions, Azure DevOps, GitLab CI, ArgoCD, Flux

Monitoring & Observability: Datadog, Splunk, Prometheus, Grafana, ELK Stack, New Relic, CloudWatch

Security & Compliance: AWS Config, Azure Security Center, IAM, HashiCorp Vault, Policy as Code

Programming & Scripting: Python, Go, PowerShell, Bash, Linux CLI, YAML, JSON, SQL

Databases: MySQL, PostgreSQL, SQL Server, MongoDB, Redis, DynamoDB

Service Mesh & Networking: Istio, Envoy, AWS VPC, Azure VNET, Load Balancers

Operating Systems: Linux, Windows Server

AI/ML Operations: MLflow, DVC, GPU Infrastructure, Model Deployment, Machine Learning Pipelines,

Container-based ML Services

## Professional Experience

#### Global Payments

Atlanta, GA

Senior DevOps Engineer

Jan 2022 - Present

- Architected and optimized CI/CD pipelines using for 15+ microservices processing high volume financial transactions, reducing deployment time from 2 hours to 20 minutes while maintaining zero-downtime deployments
- Designed and managed multi-region **AWS infrastructure** using **Terraform**, supporting 99.9% uptime SLA for mission-critical payment processing systems
- Built and scaled **Kubernetes clusters** on **EKS** with advanced auto-scaling policies, handling 10M+ API requests daily with sub-100ms latency
- Implemented comprehensive security framework using AWS Config and custom policies, achieving SOC 2 Type II certification and maintaining PCI DSS compliance
- Engineered centralized secrets management solution using **HashiCorp Vault** and **AWS Secrets Manager** with automated rotation, eliminating security vulnerabilities across 50+ applications
- Developed advanced monitoring and alerting systems using **Datadog** and **Prometheus**, reducing mean time to resolution by 60% and preventing 12+ production incidents through proactive detection
- Led cloud cost optimization initiative through intelligent resource scheduling and rightsizing, achieving **significant** cost reduction while improving performance by 25%
- Designed **disaster recovery** architecture with automated failover capabilities, ensuring RPO of 15 minutes and RTO of 30 minutes across multiple availability zones
- Built ML infrastructure on GPU-optimized instances with auto-scaling, supporting real-time fraud detection models processing 100K+ transactions per second
- Integrated MLOps pipelines using MLflow and Kubeflow, enabling automated model deployment and A/B testing for machine learning teams

- $\bullet$  Established security-first CI/CD practices with automated vulnerability scanning, code quality gates, and compliance checks, reducing security issues by 90%
- Containerized microservices using **Docker** and deployed to **EKS** clusters with Helm, improving portability and deployment reliability
- Mentored junior engineers and collaborated with cross-functional teams using **Agile methodologies**, driving infrastructure automation initiatives that improved developer productivity by 40%

### TEKWORKS DIGITAL PVT LTD

DevOps Engineer

Hyderabad, India Jul 2019 – Jul 2021

- Architected and managed **Azure cloud infrastructure** for 20+ enterprise applications serving 100K+ users, utilizing **Infrastructure as Code** principles with **Terraform** and **ARM templates**
- Designed robust **Azure DevOps pipelines** for Java and .NET applications with automated testing suites, **blue-green deployments**, and feature flag management
- Led complex database migration projects from on-premises **SQL Server** to **Azure SQL Database**, achieving 99.9% data integrity and minimal downtime through careful planning and execution
- Implemented and optimized **AKS clusters** with advanced networking using **Istio service mesh**, supporting microservices architecture with enhanced security and observability
- Developed enterprise identity management solutions integrating **Active Directory** and **Office 365**, serving 5000+ users across multiple tenants
- Implemented security hardening using CIS benchmarks and automated compliance monitoring, achieving 95% security score improvement across all environments
- Created comprehensive automation framework using **PowerShell** and **Python**, reducing manual infrastructure tasks by 80% and improving deployment consistency
- Built reusable **Terraform modules** and implemented **VM Scale Sets** with predictive auto-scaling, ensuring high availability and optimal resource utilization
- Established comprehensive monitoring stack using **Azure Monitor** and **Application Insights**, providing real-time visibility into application performance and user experience
- Developed technical documentation and architectural decision records, facilitating knowledge transfer and ensuring compliance with enterprise standards

#### Education

Auburn University

Master's Degree in Computer Science

**GITAM University** 

Bachelor's Degree in Electronics & Communication Engineering

Montgomery, AL 2022

Visakhapatnam, India

2020

#### Certifications

- Microsoft Certified: Azure DevOps Engineer Expert
- Microsoft Certified: Azure Administrator Associate
- AWS Certified Solutions Architect Associate