

PRATIK JOSHI

CONTACT

 9510206164

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 Ahmedabad, Gujarat

SKILLS

Front-End Skills

HTML5

CSS3

JavaScript

Responsive Website

React.js(Basic)

Back-End Skills

ASP.Net Core(Basic)

C#

EDUCATION

BCA

HNGU University

2021-2024

Web development Course and Internship

Samyak It Solution

2023-2023

LANGUAGES

Hindi

English

Gujarati

PROFILE

Front-End Developer with strong knowledge of HTML, CSS, and JavaScript. Passionate about creating clean, responsive, and user-friendly websites. Quick learner with good problem-solving skills and the ability to adapt to new technologies. Looking for an opportunity to start my career and contribute to real-world projects.

WORK EXPERIENCE

Customer Service Representative

Esmsys Pvt.Ltd

2022-2023

Solve the customer's queries via calls or chats by listening attentively, understanding their concerns, providing accurate assistance, and ensuring their satisfaction. Effective communication, patience, and product knowledge are key for success.

Software Support Engineer

Dev Erp Software Pvt Ltd

2024-2024

A software support engineer helps users resolve software issues, troubleshoots problems, and ensures smooth software operation by providing technical assistance and collaborating with development teams.

Customer Support Executive

Microvista Technologies Pvt Ltd

2024-Continue

Customer queries solved on calls & chats
Helped users understand product features
Ensured customer satisfaction through proper guidance

PROJECT

Personal Portfolio Website

- Built using HTML, CSS, JavaScript
- Responsive UI with smooth animations

Tour Landing Page Website

- Modern & clean landing page
- Responsive layout with forms & sections