

PRATIK KUMAR

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WEBSITES, PORTFOLIOS, PROFILES

- <https://github.com/Pratik-verma-74>
- <https://drive.google.com/drive/folders/1a1PPA3VQET8jK1bGThoPP7g8qXieV9Ht>

SUMMARY

Dynamic and results-driven professional with experience at tp college madhepura, excelling in Python programming and customer service. Successfully enhanced productivity and sales revenue through effective change management and strong client relations. Adept at resolving issues promptly while leveraging digital marketing strategies to foster emotional connections with clients.

SKILLS

- Python programming
- Technical support
- Customer service
- Change management
- Digital marketing
- Client relations
- Communication skills
- Computer skills
- Research reporting
- AI using in projects

EXPERIENCE

07/2023 - Current **Student, tp college madhepura, Madhepura, IN**

- Provided technical support for end-users related to applications developed in Python language environment.
- Used knowledge of marketing and communications to create emotional bonds with consumers and clients.
- Resolved customer complaints in a timely manner.
- Increased productivity and sales revenue through change methodology.

EDUCATION AND TRAINING

2023 **Intermediate Certificate**
Swami Vivekanand Inter College, Madhepura

09/2023 **Bachelor of Computer Applications**
T.P College Madhepura, Madhepura

04/2021 **High School Diploma**
Madhuram High School, Gwalpara

LANGUAGES

Hindi: First Language
English:

B1

Intermediate (B1)

CERTIFICATIONS

- Front-End Development – Expertise in HTML, CSS
- Python Programming – Basic to Advanced concepts