

Pratik Shinde

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Portfolio: https://pratik130.github.io/pratik-shinde_portfolio

Summary

Detail-orientated **Data Analyst and Technical Support Engineer** with hands-on in **SQL, DBMS**, Excel, Power BI, and **Python**. Good in **troubleshooting**, data analysis, reporting, and using **ITSM** tools like(**ServiceNow**), Well-versed in **Windows Server management**. Strong analytical, and problem-solving skills with a quick learning ability to adapt to new challenges. **Ready to contribute for insights and technical support** and decision-making.

Skills

Technical Skills

- **SQL**, DBMS, Microsoft SQL Server, **Python**, MATLAB, Numpy, Pandas, EDA, Data Visualisation, Power BI, MS Excel, ETL, ITSM, **ServiceNow(Ticketing Systems)**, System Performance Monitoring, **Troubleshooting**, TCP/IP, **HTTP**, **DNS**, Networking Architecture, Clustering Concepts, **Windows Server**, **Application Servers**, **Log Analysis**.

Soft Skills

- Agreeable interaction, Relational acumen, Analytical Thinking and ability, Business Acumen Adaptability, Attention to Detail, Continuous Learning, Multitasking,

Education

B.E. Information Technology, (SPPU Pune University) P.E.S Modern College of Engineering, Shivajinagar Pune. - **Jun 2024**
Higher Secondary Certificate (Maharashtra state Board HSC), Science, Mahaveer College Of Science Ahilya Nagar.
Maharashtra State Board (Maharashtra state Board SSC) Rambhau Parulekar Vidyaniketan Talegaon Dabhade Pune.

Experience

Data Analyst | Intern – Remote

Oct 2024- Present

KULTUREHIRE TECHNOLOGY PVT. LTD

- Developed **interactive dashboards and real-time reports** using **SQL, Power BI, and Python**, enabling stakeholders to make data-driven decisions.
- Performed **exploratory data analysis (EDA)** using Python (Pandas, NumPy, Matplotlib), uncovering actionable insights and trends to drive business improvements.
- Optimised data processing and visualization techniques to enhance performance, ensuring faster and more efficient decision-making.

Projects

Smart ID for Student Academics- (SSA)

- Utilized AI-ML, Java, and Python to develop a Smart ID system aimed at reducing class bunking
- Designed the system to enhance student academic performance by providing real-time attendance updates to parents, fostering increased parental involvement in their child's education..

Cricket Score Prediction (CSP) - ML

- Created a machine learning model to predict cricket scores based on match conditions.
- Used factors like run rate, wickets, and team performance to improve accuracy and Applied data science techniques to analyze past match data and make future predictions.

Smart Sensor

- Explored how AI and IoT-based sensors improve automation, healthcare, and environmental monitoring.
- a real-time monitoring system designed to optimize agricultural processes. It integrates data from various sensors to provide actionable insights for farmers.

Certification

Power BI, (PWC)

Python Programming.

Data Analytics And Visualisation., (Accenture)

Master in Data Science And Data Analytics and Data Analysis.

Declaration

- I hereby declare that all the statements made in my resume are true and complete to the best of my knowledge and belief

Pratik Deepak Shinde