



ELIXIA TECH

END TO END LOGISTICS AUTOMATION EXPERTS



ELIXIASPEED

QUOTATION

Date: 16th March 2018

Elixia Tech Solutions Ltd.
715, Neelkanth Corporate Park
Next to Vidyavihar Railway Station,
Vidyavihar West, Mumbai - 400086
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Syndicate Travels
Block L/3, Sitarm Building
Palton Road, Crawford market
Oppo. Haj house.
Contact Person - Balraj Kyatham
Mobile Number - 9820494924

ELIXIA SPEED VEHICLE TELEMATICS SOLUTION

HARDWARE

Sr. No.	Particulars	Amount
1	Elixia Speed Device Basic - (Inclusive of 1 year subscription)	Free
Total		Free

SOFTWARE SUBSCRIPTION (Per Device Cost)

Subscription Cycle: Yearly (Per device)

Sr. No.	Particulars	Amount
1	Sim Rentals, Server Usage, Alerts, Software Usage and Customer Support	4000
TOTAL		4000

GENERAL TERMS AND CONDITIONS:

1. All prices are mentioned in INR
2. All prices mentioned are per device costs
3. All hardware payments to be made in advance in full before installations begin
4. All software subscription payments to be made at the start of each subscription cycle
5. All devices come with a 1 year warranty. In case of any hardware issues, hardware will be replaced within 12 months from the date of installation with no additional charges
6. Warranty for a device will be void in case of water damage, manual/physical damage, loss/theft of device and such related cases
7. There will be no additional first-time installation charges
8. Reinstallation of device from one vehicle to another after initial installation will be chargeable based on location of vehicle
9. Repair charges as well as service charges will be applicable in case of repairs and service visits after 12 months from the date of installation in case of exceptional circumstances
10. The system will come with a provision for unlimited number of users

11. The charges include a pack of 1200 SMS per alerts year per device in the system
12. Additional SMS pack of 1000 SMS can be purchased @ Rs. 300/- per pack
13. The system will come with a provision for unlimited email notifications
14. No additional charges for mobile applications (Android and iOS)
15. Customer will allot at least one resource at installation location who will understand the basic components, wiring and functionality of the device during the installation process and once it is installed. This will ensure that as the first level of troubleshooting, the concerned representative will be able to resolve almost all the issues that occur as most of the issues involve minor rectifications/wire re-joining/restoring power supply/replacing sim card, etc.
16. The first level of troubleshooting that involves minor rectifications shall always be performed by the supervisors/maintenance personnel who have been trained during the installation process. They will be remotely assisted by Elixia's operations and support team. Once it is determined it is an actual hardware issue, Elixia's service engineer shall visit the said location. No charges will be applicable if the device is within warranty and if the hardware needs to be replaced. However, service and repair charges will be applicable if the device is not in warranty or if it is a case of manual tampering or wire cut or power supply related issues, etc.
17. Elixia representatives shall duly get installation and service reports signed by the in-charge/manager at all locations after the installations are done and training is provided.

For Elixia Tech Solutions Ltd

Akshay Shigvan
Business Development Manager