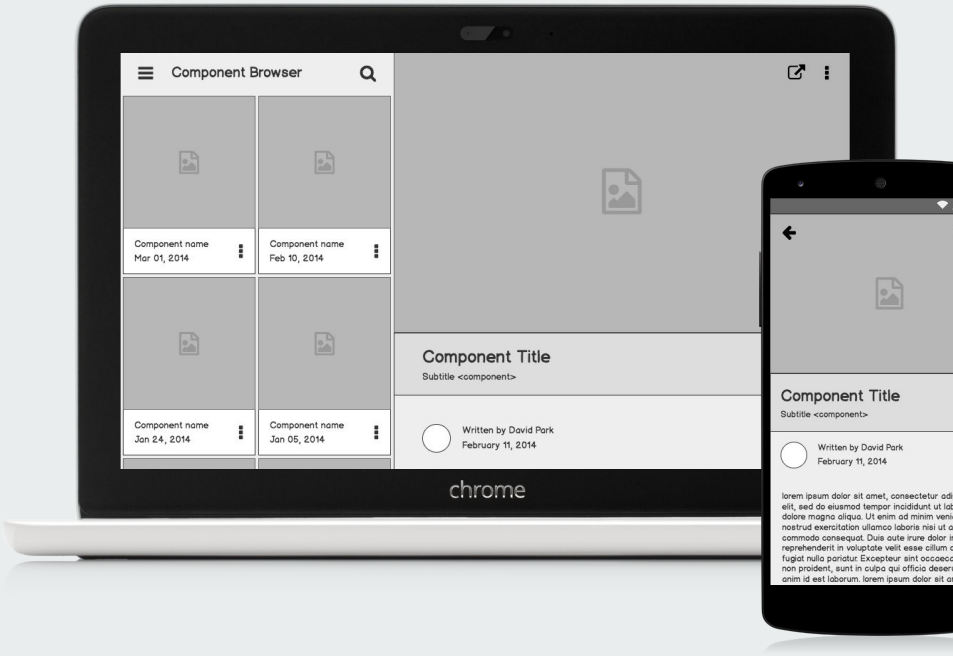
Build With Us Revelation 2k24

LEGALCARE

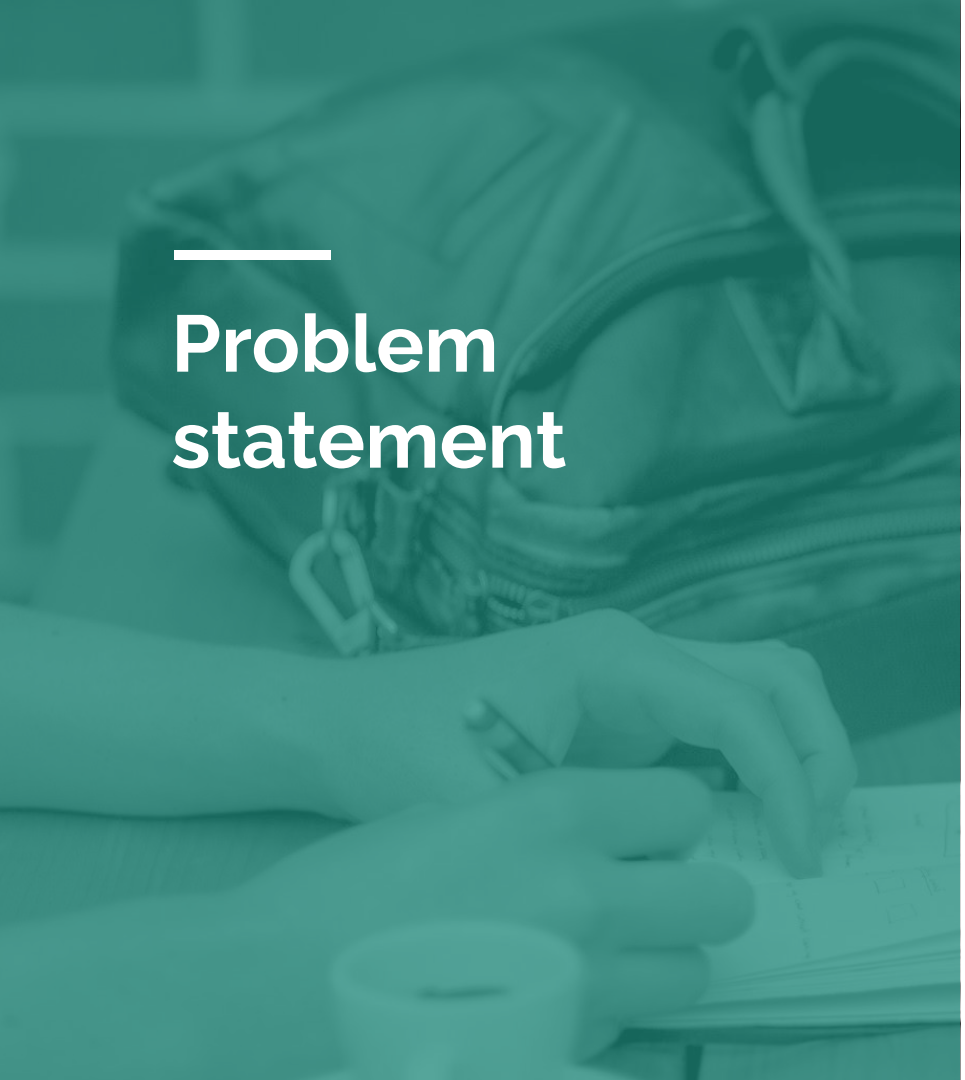


Developed by:

1. Pratik Girade
2. Suman Kayal
3. Dipmay Biswas

The Problem

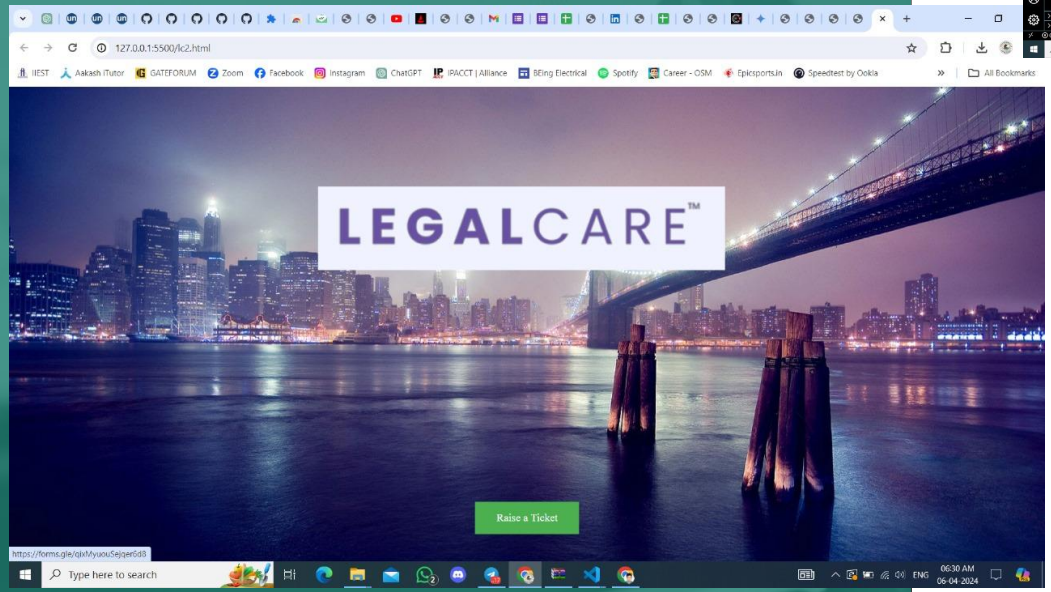
Designing a Corporate Query Ticketing System



Problem statement

Designing a Corporate Query Ticketing System.

Task is to develop an efficient query ticketing system that streamlines the process of handling legal queries within the corporate environment. Employees should be able to submit their queries through the application, and administrators should have the capability to assign these queries to the relevant legal team members for resolution.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LEGALCARE™
Raise a Ticket
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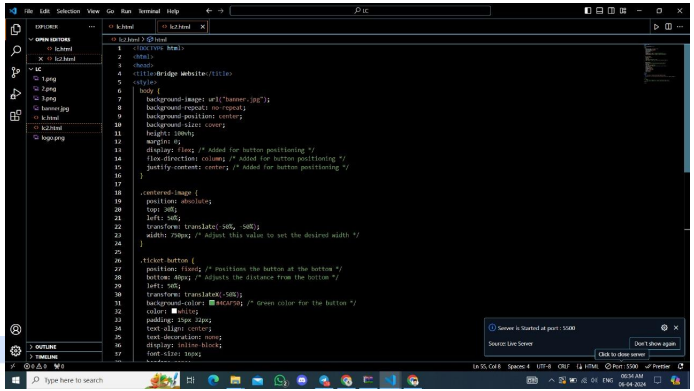
06:30 AM
06-04-2024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banner.jpg
logo.png
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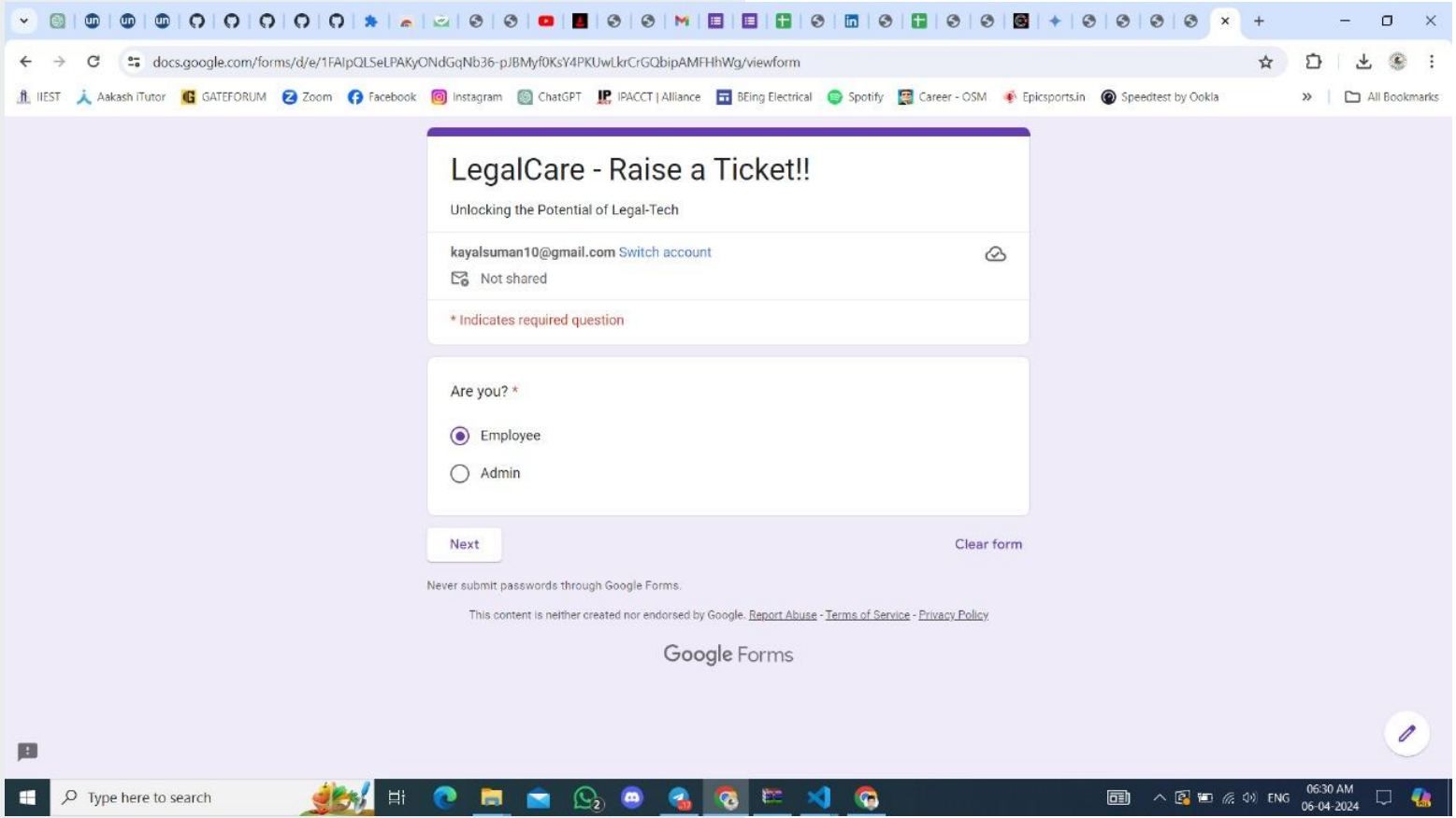
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IIEST
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GATEFORUM
Zoom
Facebook
Instagram
ChatGPT
IPACCT | Alliance
BEing Electrical
Spotify
Career - OSM
Epicsports.in
Speedtest by Ookla
All Bookmarks
LegalCare - Raise a Ticket!!
Unlocking the Potential of Legal-Tech
kayalsuman10@gmail.com Switch account
Not shared
* Indicates required question
Are you? *
Employee
Admin
Next
Clear form
Never submit passwords through Google Forms.
This content is neither created nor endorsed by Google. Report Abuse - Terms of Service - Privacy Policy
Google Forms
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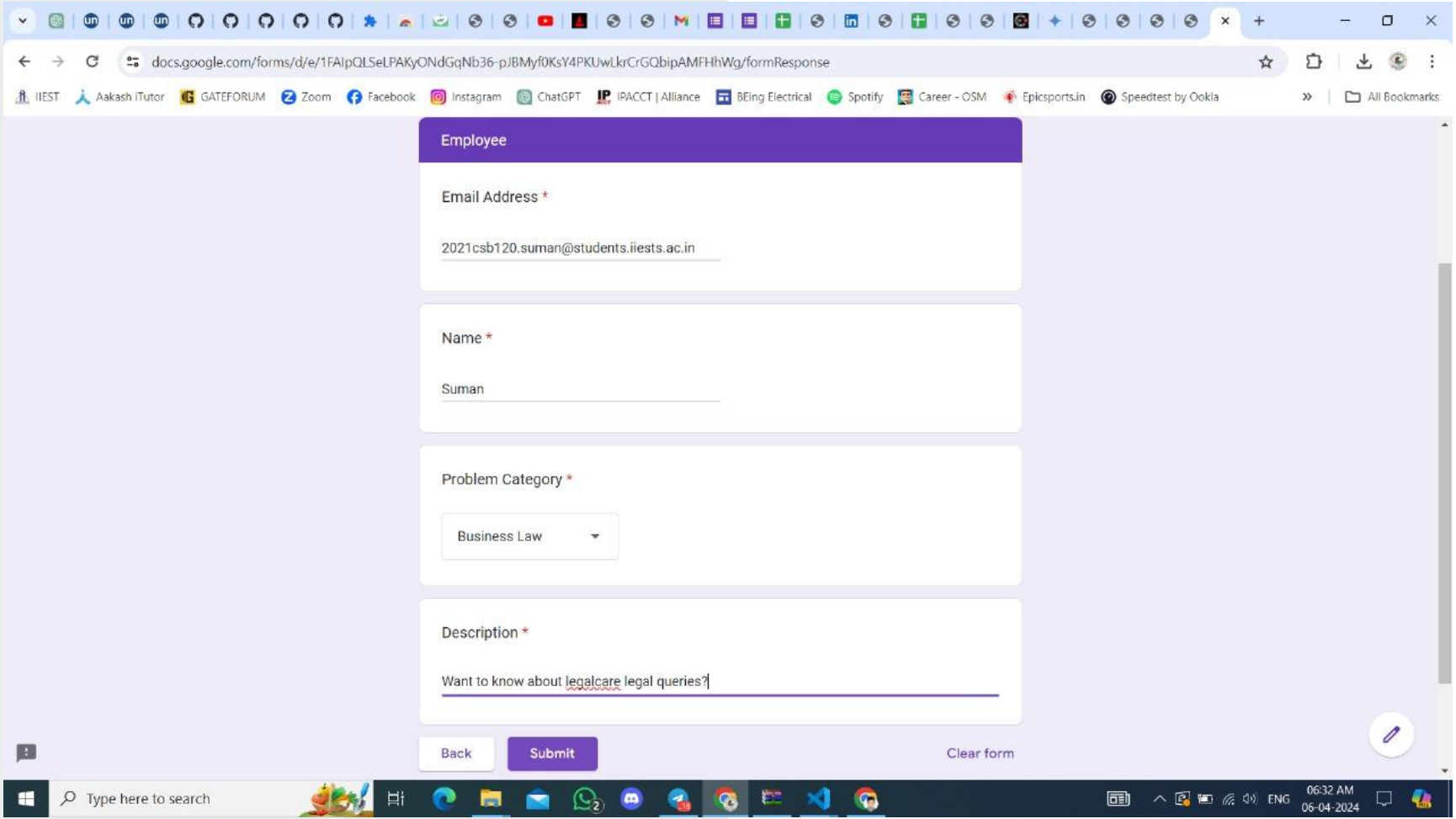
06-04-2024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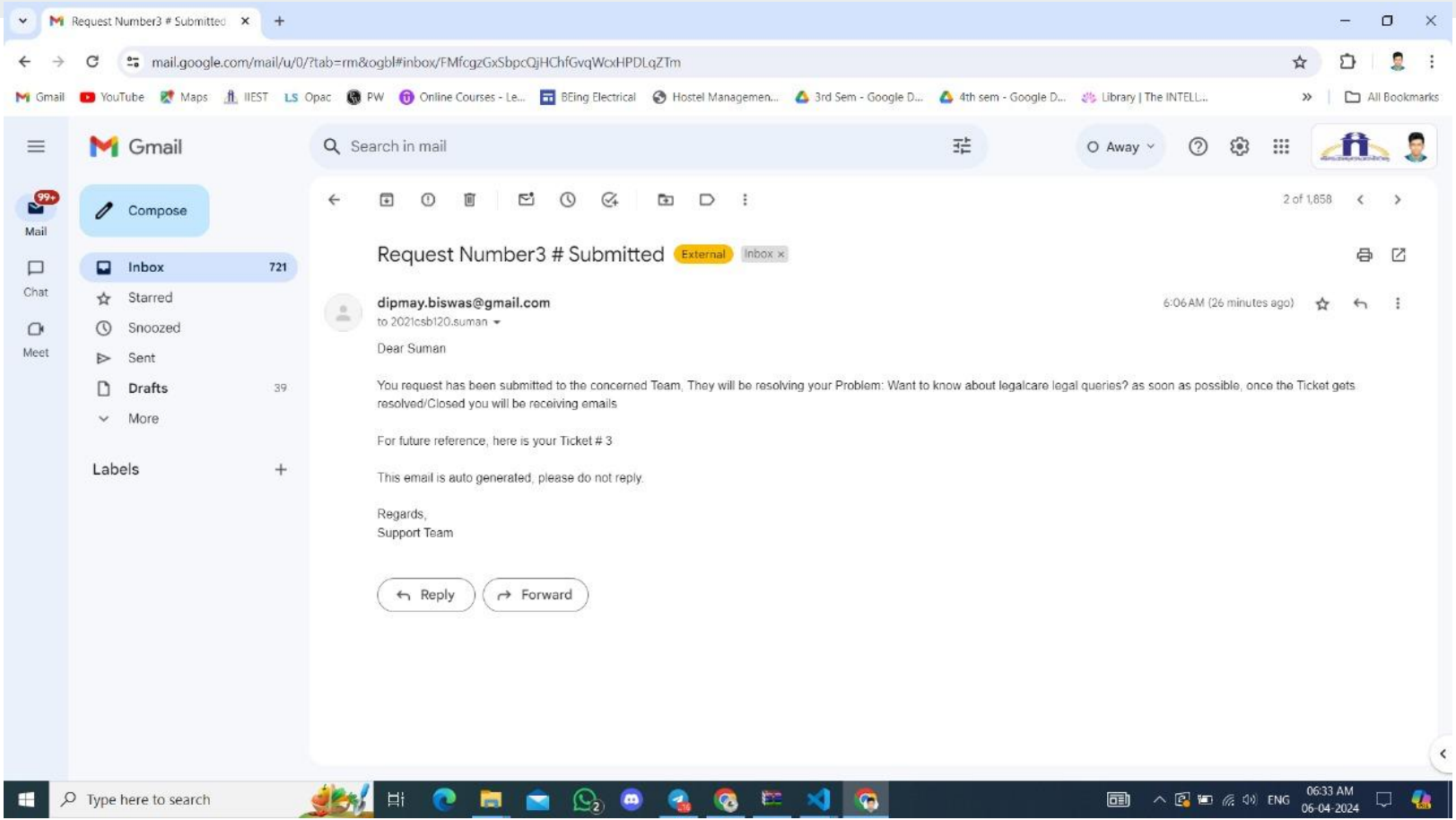
GATEFORUM
Zoom
Facebook
Instagram
ChatGPT
IPACCT | Alliance
BEing Electrical
Spotify
Career - OSM
Epicsports.in
Speedtest by Ookla
All Bookmarks
Employee
Email Address *
2021csb120.suman@students.iiests.ac.in
Name *
Suman
Problem Category *
Business Law
Description *
Want to know about legalcare legal queries?
Back
Submit
Clear form
Type here to search
ENG
06:32 AM
06-04-2024


Request Number3 # Submitted
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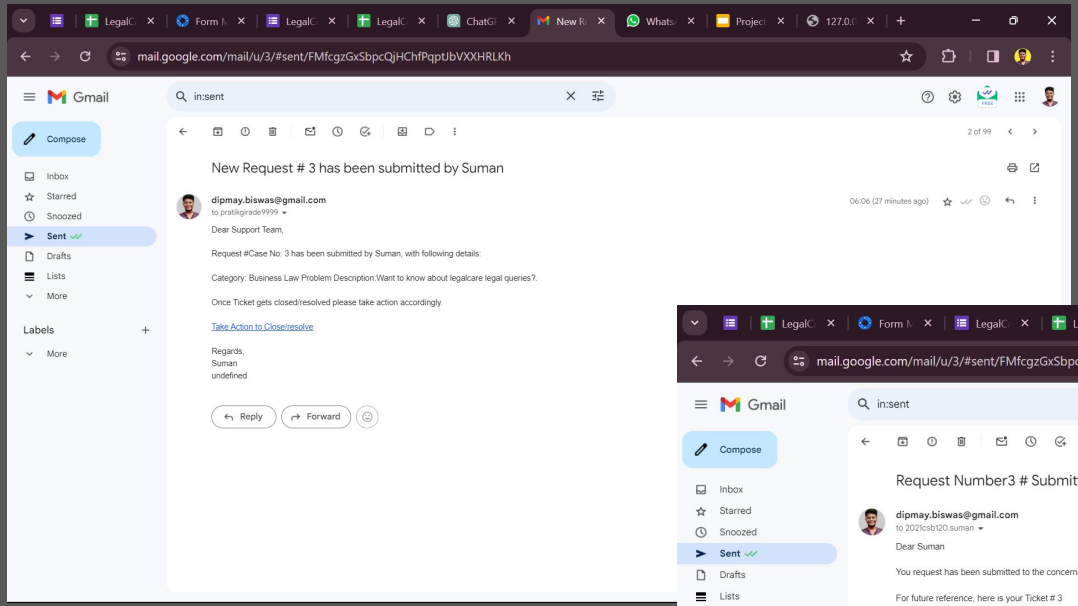
Gmail
YouTube
Maps
IIEST
Opac
PW
Online Courses - Le...
BEing Electrical
Hostel Managemen...
3rd Sem - Google D...
4th sem - Google D...
Library | The INTELL...
All Bookmarks
Search in mail
Away
Compose
Inbox 721
Starred
Snoozed
Sent
Drafts 39
More
Labels
Mail
Chat
Meet
2 of 1,858
Request Number3 # Submitted
External
Inbox ×
dipmay.biswas@gmail.com
to 2021csb120.suman
6:06 AM (26 minutes ago)
Dear Suman
You request has been submitted to the concerned Team, They will be resolving your Problem: Want to know about legalcare legal queries? as soon as possible, once the Ticket gets resolved/Closed you will be receiving emails
For future reference, here is your Ticket # 3
This email is auto generated, please do not reply.
Regards,
Support Team
Reply
Forward
Type here to search
ENG
06:33 AM
06-04-2024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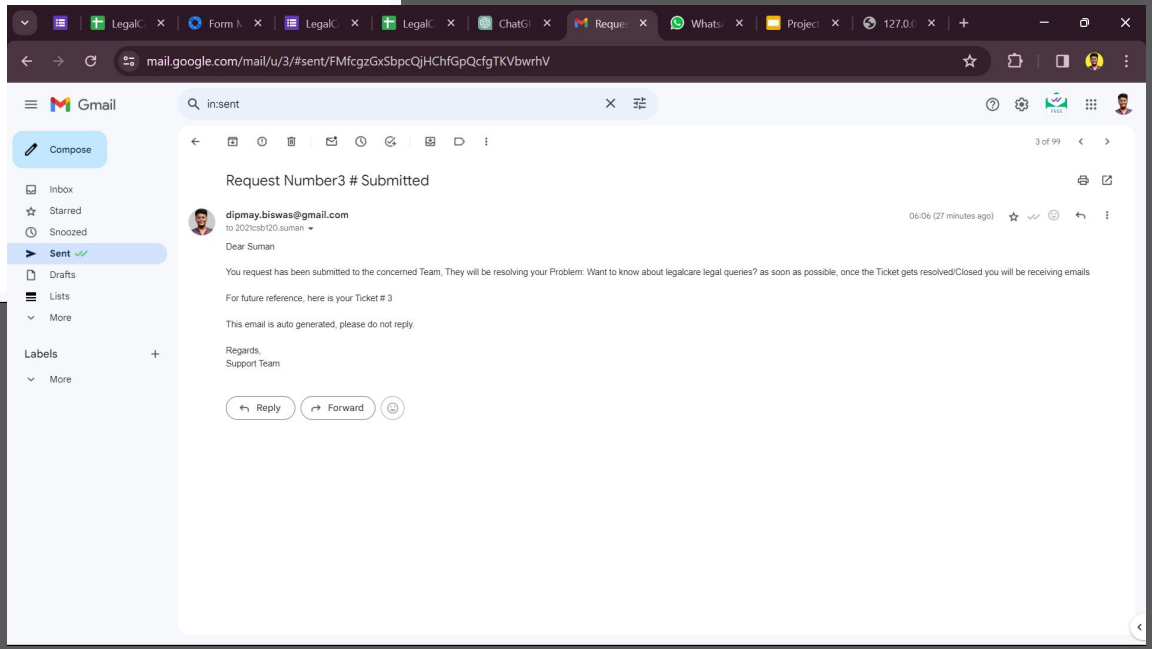
Gmail
in:sent
Compose
Inbox
Starred
Snoozed
Sent
Drafts
Lists
More
Labels
More
2 of 99
New Request # 3 has been submitted by Suman
dipmay.biswas@gmail.com
to pratikgirade9999
06:06 (27 minutes ago)
Dear Support Team,
Request #Case No: 3 has been submitted by Suman, with following details:
Category: Business Law Problem Description:Want to know about legalcare legal queries?.
Once Ticket gets closed/resolved please take action accordingly.
Take Action to Close/resolve
Regards,
Suman
undefined
Reply
Forward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Gmail
in:sent
Compose
Inbox
Starred
Snoozed
Sent
Drafts
Lists
More
Labels
More
3 of 99
Request Number3 # Submitted
dipmay.biswas@gmail.com
to 2021csb120.suman
06:06 (27 minutes ago)
Dear Suman
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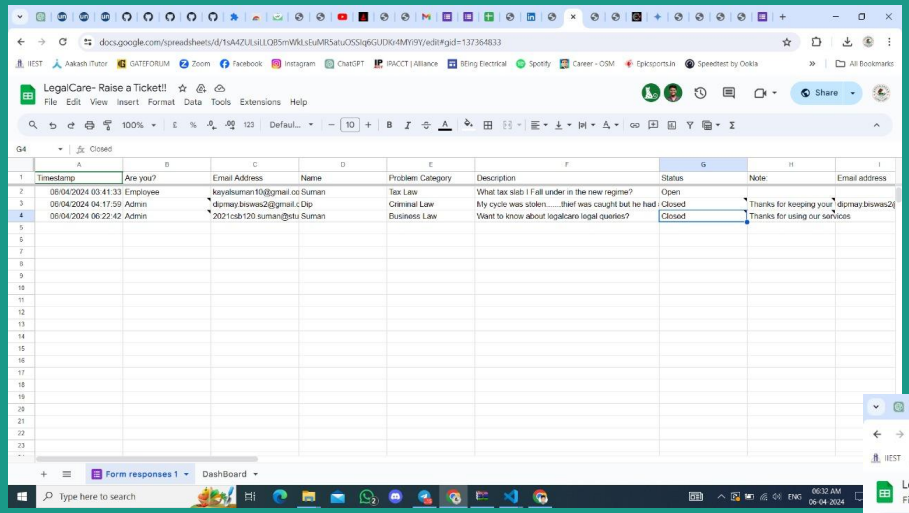
Regards,
Support Team
Reply
Forward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LegalCare- Raise a Ticket!!
File Edit View Insert Format Data Tools Extensions Help
Share
G4
Closed
Timestamp
Are you?
Email Address
Name
Problem Category
Description
Status
Note
Email address
08/04/2024 03:41:33
Employee
kayalsuman10@gmail.co
Suman
Tax Law
What tax slab I Fall under in the new regime?
Open
08/04/2024 04:17:59
Admin
dipmay.biswas2@gmail.c
Dip
Criminal Law
My cycle was stolen.....thief was caught but he had
Closed
Thanks for keeping your
dipmay.biswas2(
08/04/2024 06:22:42
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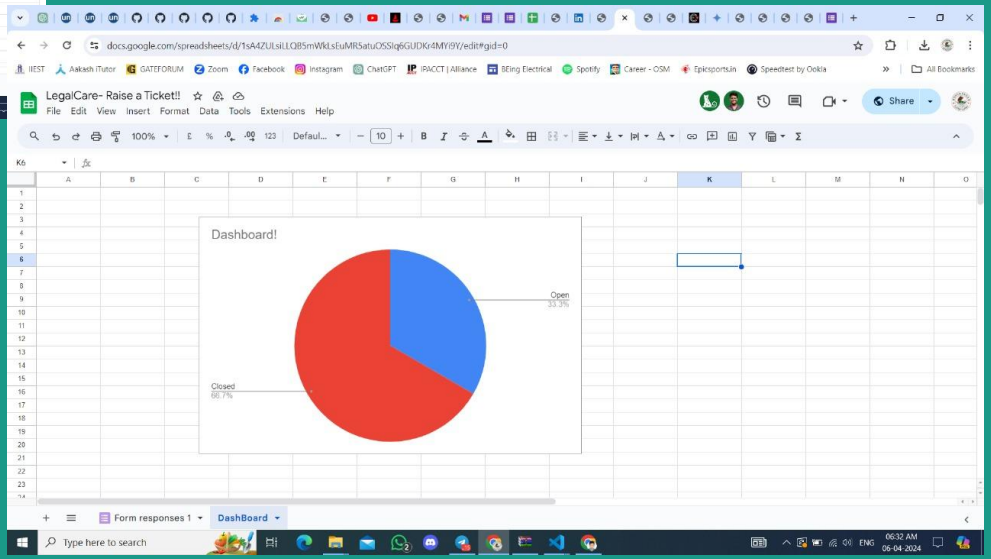
2021csb120.suman@stu
Suman
Business Law
Want to know about legalcare legal queries?
Closed
Thanks for using our services
Form responses 1
DashBoard
Type here to search
06:32 AM
06-04-2024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LegalCare- Raise a Ticket!!
File Edit View Insert Format Data Tools Extensions Help
Share
K6
Dashboard!
Open
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Form responses 1
DashBoard
Type here to search
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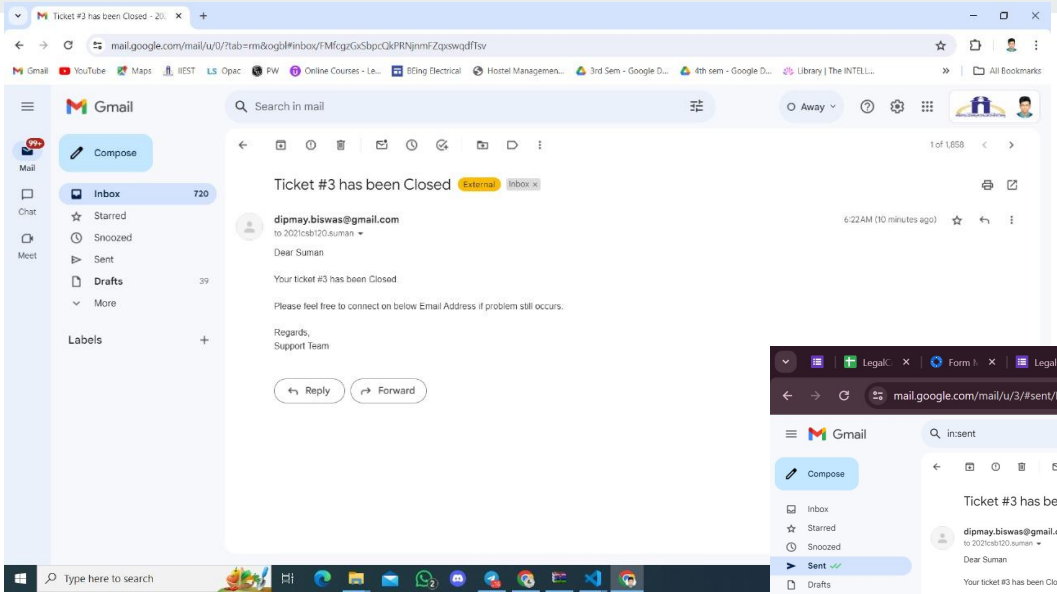
Ticket #3 has been Closed - 20
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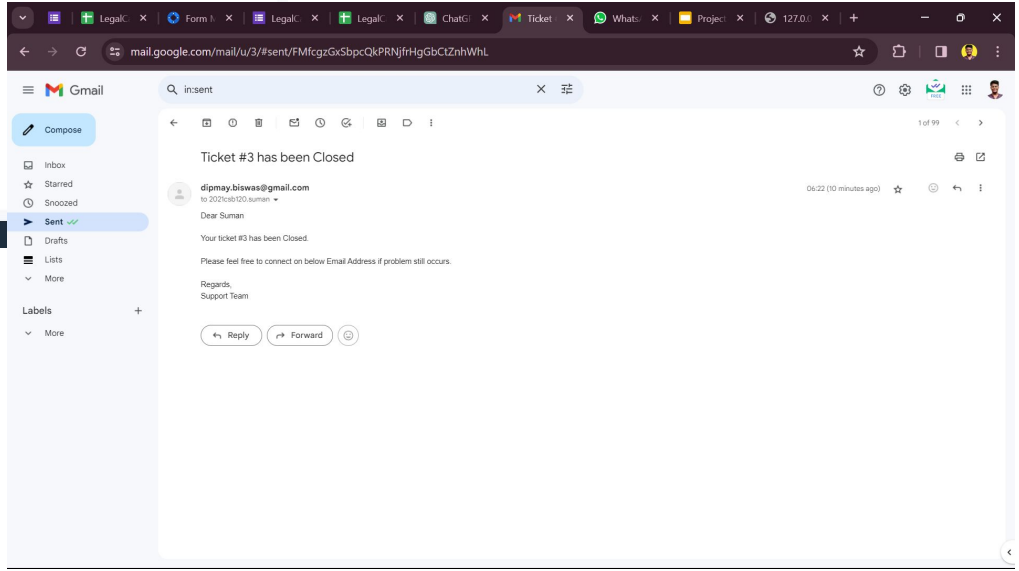
Search in mail
Away
Compose
Inbox 720
Starred
Snoozed
Sent
Drafts 39
More
Labels
Ticket #3 has been Closed
External
Inbox ×
dipmay.biswas@gmail.com
to 2021csb120.suman
6:22 AM (10 minutes ago)
Dear Suman
Your ticket #3 has been Closed.
Please feel free to connect on below Email Address if problem still occurs.
Regards,
Support Team
Reply
Forward
Type here to search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Gmail
in:sent
Compose
Inbox
Starred
Snoozed
Sent
Drafts
Lists
More
Labels
More
Ticket #3 has been Closed
dipmay.biswas@gmail.com
to 2021csb120.suman
06:22 (10 minutes ago)
Dear Suman
Your ticket #3 has been Closed.
Please feel free to connect on below Email Address if problem still occurs.
Regards,
Support Team
Reply
Forward

Thank You!!

Suman

Pratik

Dipmay