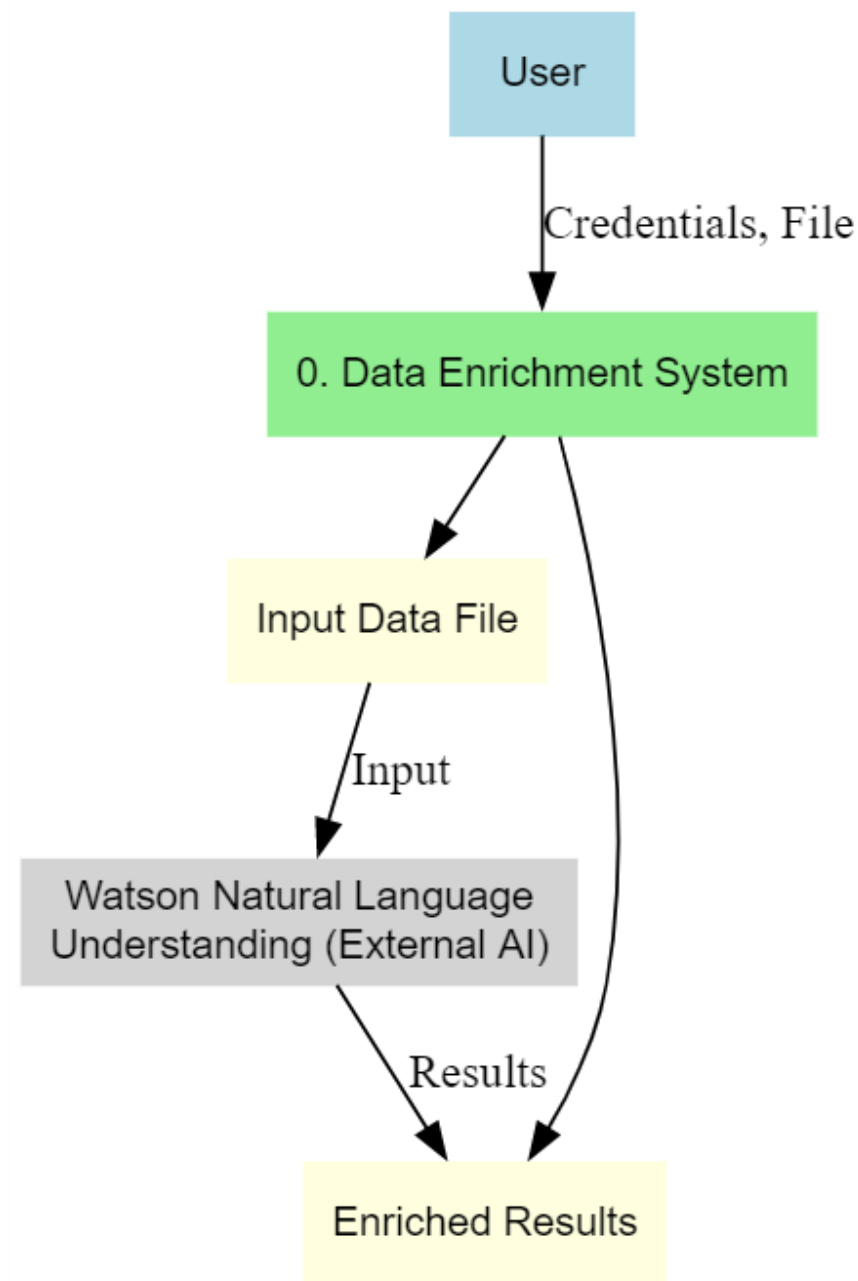## Project Design Phase-II

Data Flow Diagram & User Stories

Data Flow Diagram(Level 0):

User Stories:

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance Criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the	I can access my account / dashboard	High	Sprint-1

			application by entering my email, password, and confirming my password.			
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register using Gmail and access my account	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can access the application/dashboard after entering credentials	High	Sprint-1
	Dashboard	USN-6	As a user, I can view a personalized dashboard with my recent activity and preferences	Dashboard loads with accurate user data	High	Sprint-2

Customer (Web user)	Registration/Login	USN-7	As a web user, I can register and log in through a browser	I can log in and access dashboard from a web browser	Medium	Sprint-2
	Dashboard	USN-8	As a web user, I can view analytics and past activity on the dashboard	Charts and past records are shown correctly	High	Sprint-3
Customer Care Executive	Support Dashboard	USN-9	As a care executive, I can view a list of support tickets from customers	I can see and manage support queries in real-time	High	Sprint-2
	Profile Lookup	USN-10	As a care executive, I can view customer profile to assist with queries	Able to view name, email, and registration details	Medium	Sprint-2
Administrator	User Management	USN-11	As an admin, I can view, activate, or deactivate user accounts	I can control user access to the system	High	Sprint-1
	System Configuration	USN-12	As an admin, I can configure settings like registration methods and email templates	System applies my settings instantly	Medium	Sprint-2

	Analytics & Reports	USN-13	As an admin, I can view detailed reports of user activity and registration trends	Reports show accurate data with export option	Medium	Sprint-3