

DIMENSION FINANCIAL SOLUTIONS PRIVATE LIMITED

12.1 - Mandate Acceptance Criteria

Dimension Financial Solutions Private Limited ('Our Company') is presently engaged in placement of debt securities like bonds, debentures to PF Trusts & Superannuation Trusts of Public Sector Undertakings and Corporates, Education Institutions, Finance companies, Individual Investors, etc. We have track record of regularly dealing with such clients and we get regular orders and queries from them for their requirements of debt securities.

We source the debt securities from the market i.e. from other intermediaries, finance companies, primary dealers and PF Trusts, etc. The Government Securities sourced from RBI directly and from Primary dealers.

For undertaking merchant banking activities, we have framed a criteria for accepting the mandates for various activities like IPO, Rights Issue, Open Offer and Advisory Services. Our policy is to ensure that we maintain compliance with statutory regulations and ensure ethical operations. This comprehensive framework is designed to safeguard against potential, legal, financial and reputational risks.

- Initially as a first step our officials will collect information about potential clients who are in need of merchant banking services from various sources like financial newspapers, digital media reports and as well as from consultants, Chartered Accountants, who are auditors of various companies and also Company Secretaries.
- Upon knowing the brief details of the potential clients, our officials shall analyse the information which is publicly available on various websites about them.
- Once, our officials are of the view that we can take up assignments from such potential clients, they will reach out to such clients for meeting with their officials for understanding about the business & financials of their Company and their requirements, along with brief details of its promoters and its existing conduct of account with bankers.
- Our Company shall assess whether the prospective client aligns with the nature and scope
 of services offered, particularly focusing on public issues of equity, rights issues, open offers,
 buyback, public debt issuance, private placement of debt or equity and advisory services.
 Only after the initial verification of such clients, our team will take up for further steps.
- Thereafter our officials shall commence with due diligence to establish the authenticity and suitability of the prospective client. This involves collecting detailed Know Your Customer (KYC) information, verification of financial records, and relevant documentation. The KYC process for individuals shall include identity verification, address proof, and a review of their

For Dimension Financial Solutions Pvt. Ltd.

Director

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financial and professional background. For corporate, this process shall encompass the verification of incorporation documents, audited financial statements, operational structure, and the intended nature of the proposed engagement.

- A Mandate Acceptance Committee shall be constituted by our Company to oversee and manage the client selection process. This committee consisting of one director and a senior official will have the responsibility to review all necessary documentation and reports submitted by the dealing official before making any recommendations. The final decision on client acceptance shall rest with this committee, who will take the decision after thorough deliberation. This ensures that every decision is informed, transparent, and aligned with organizational policies. Our verification process shall include, but not be limited to, a detailed review of the promoters' and company's backgrounds, focusing on their market reputation, track record, and ethical standing in the industry. This will also involve the evaluation of the client's industry and market conditions to ensure that the prospective engagement aligns with growth opportunities and organizational objectives.
- Our officials shall conduct a physical inspection of the registered and corporate offices &
 manufacturing facilities, if any, of the potential client. We will ensure that the client's official
 website is depicting their declared operations and details. An in-depth analysis of the client's
 financial position will be carried out by our team, ensuring financial stability and alignment
 with service objectives.
- Our officials shall review of pending litigations involving the clients, its promoters and directors, CIBIL Scores, defaults, if any, of statutory laws, including SEBI regulations and Companies Act, 2013.
- Our team shall also review the capital formation history, delay/ defaults, if any, in payment
 of statutory dues and as well as see that client has not been referred to NCLT by its bankers/
 lenders. In order to properly maintain ethical standards, we shall review of potential conflict
 of interests, if any with the prospective client.
- After completing the verification and assessment, a detailed discussion shall be held between
 Our senior management and the client's management team. This discussion will focus on
 the acceptance of mandate for any merchant banking services. Thereafter, the Mandate
 Acceptance Committee shall take a decision about accepting the mandate.

For Dimension Financial Solutions Pvt 1td

Director