PUNEETH RADHAKRISHNA RAO

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TECHNICAL PROJECT MANAGER

Agile/ Waterfall Methodologies | Project Delivery & Execution | Stakeholder Management | BI, Data Analytics & Cloud Migrations | People Manager | RISK and Quality Management | Data-Driven Decision Making | Agile Coach | Scrum Master.

PROFESSIONAL SUMMARY

Results-driven **Technical Project Manager** with **15+ years** of experience in IT, specializing in data analytics, BI solutions, and Agile project execution. Proven ability to lead cross-functional teams, manage project lifecycles, and drive business value through data-driven decision-making. Adept at stakeholder engagement, strategic planning, and risk mitigation. Expertise in Agile-Scrum and waterfall methodologies, process automation, DB, BI Tools and cloud platforms migrations.

My experience spans organizations including **IBM India Pvt Ltd, Tata Consultancy Services (TCS - 12+ years) and Niveus Solutions**, including six years of **onshore experience (USA)**.

KEY SKILLS & COMPETENCIES

Project Management: 8+ years of experience with end-to-end project lifecycle management, Agile-Scrum using JIRA, waterfall method. Proficient in JIRA, MS Project, planning, scheduling, backlog grooming, sprint planning and retrospectives; resource allocation, balancing workloads, optimizing team performance, procurement – vendor management, mentoring, and appraisals.

Stakeholder & Client Management: Strong communication with executive leadership, clients, and cross-functional teams to drive high customer satisfaction and successful project outcomes.

Risk & Change Management: Proactively identified risks, developed mitigation strategies, and managed scope changes using RAID logs, RACI matrices, SOWs, and MoSCoW prioritization. Ensured clear ownership, impact assessment, and timely resolution to keep projects on track.

Collaboration & Communication: Effective cross-functional team coordination (50+ members), client presentations, managing executive-level reporting, SteerCo meetings and delivering actionable insights.

Business Intelligence & Data Analytics: Extensive experience in data warehousing, star schema modelling, dashboard development, and ad hoc reporting.

CERTIFICATIONS:

• PMP Certification - In progress
• Tableau Desktop Specialist
• MicroStrategy 11.011 Analyst Certification
• IBM Certified Cognos 10 BI Metadata Models | Administrator Cognos 8 BI | Designer Cognos 8 BI

EDUCATION

Bachelor of Engineering in Electronics and Communication
Institution: BMS College of Engineering, Bangalore, VTU, 2008

TECHNOLOGIES & TOOLS

- **Project Management:** JIRA, Agile-Scrum Framework, MS Project , Darpan
- **BI Tools:** Tableau, IBM Cognos, MicroStrategy
- **Databases & Cloud:** SQL Server, BigQuery, Oracle, GCP
- **Programming:** SQL, Python

PROFESSIONAL EXPERIENCE

Project Manager – Application Modernization (GCP)
Client: EY/Bungee | Organization: Niveus Solutions, Udupi, India   **Aug 2023 – May 2024**

- Led a team of 50+ associates to execute complex IT modernization projects on GCP.
- Managed end-to-end project lifecycles, ensuring alignment with business objectives.
- Oversaw stakeholder communication, governance, and financial performance tracking.
- Implemented Agile practices such as sprint planning, backlog grooming, and retrospectives.
- Spearheaded cloud migration strategies and DevOps infrastructure setup.

Technical Project Manager/ Lead (BI & Data Analytics)
Client: Bank of America | Organization: TCS - NJ, USA / Bangalore, India   **Sep 2014 – Jul 2023**

- Managed delivery of large-scale data analytics projects, ensuring quality and compliance.
- Developed project roadmaps, tracked KPIs, and mitigated risks proactively.
- Led Agile-Scrum ceremonies, collaborating with global teams to drive successful outcomes.
- Designed and implemented BI solutions using data warehousing techniques and BI tools.
- Partnered with stakeholders on business/technical needs and deliver data-driven insights.

BI Tools Developer (Cognos, MicroStrategy)
Client: Bank of America | Organization: TCS - Bangalore, Mumbai, India   **Nov 2010 – Aug 2014**

- Created a variety of Cognos reports including List, Crosstab, Drill-through, and Master-Detail.
- Developed and optimized Cognos and MicroStrategy reports for business intelligence applications. Created technical documentation, LLDs, and test scripts for smooth implementation.
- Migrated Cognos reporting logic to MicroStrategy, ensuring data accuracy and consistency.
- Conducted unit testing, performance tuning, and stakeholder training sessions.

Application Support Engineer
Client: Sprint Nextel Corp | Organization: IBM India Pvt Ltd, Bangalore, India   **Jun 2008–Nov 2010**

- Provided Tier III support for BI applications, ensuring high availability and performance.
- Conducted issue resolution, code migration, and performance tuning activities.

KEY ACHIEVEMENTS

- **Business Growth & Performance:** Spearheaded referral tracking integration, scaling from 10k to 6MM within five years.
- **Process Optimization:** Led digital transformation initiatives onto GCP platform, increasing operational efficiency and reducing costs.
- **Stakeholder Engagement:** Managed executive-level reporting and governance, ensuring 98% client satisfaction. Six Years of onshore first-hand customer engagement at USA.
- **Data-Driven Decision Making:** Led end-to-end Data Warehouse & BI implementation using Waterfall, enabling tracking, trend analysis, and 30% process efficiency gains for data-driven decisions that led to a revenue gain of over $30MM USD/Year.

With expertise in project management, agile coach, data analytics, cloud solutions, and business intelligence, I am eager to drive strategic growth and operational efficiency as a **Technical Project Manager.**