VINAY H S PROJECT MANAGER/PMO

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PROFILE SUMMARY

Experienced Project Manager with a dynamic approach and a strong focus on customer satisfaction. Adept at executing projects using Agile methodologies, ensuring successful outcomes. Proven expertise in Oracle Fusion Financials and Microsoft Dynamics 365 F&O, with a deep understanding of financial systems, process optimization, and compliance. Skilled in optimizing system architecture and effectively leading cross-functional teams to achieve strategic goals. Recognized for strong analytical skills, problem-solving capabilities, and the ability to drive digital transformation initiatives in finance and ERP landscapes.

Experience in Web and Mobile App Development, Health Care, E-commerce, Procurement & Supply chain management, Travel and Insurance domain - covering all phases of the software development life cycle.

CAREER SUMMARY

OVERALL EXPERIENCE	TOTAL IT EXPERIENCE	PROJECT MANAGER/ SCRUM MASTER/ PMO/ TECHNO-OPERATIONAL MANAGER
11.8 YRS	7+ YRS	5.4 YRS

PROFESSIONAL EXPERIENCE

• Project & Agile Leadership

- o Extensive experience in Project Management, Scrum Mastery, PMO, and Agile (Scrum, Kanban, Waterfall, SDLC) for seamless project execution.
- o Led large-scale Microsoft Dynamics 365 implementations & Oracle fusion ensuring successful deployment, configuration, and integration.

• People & Stakeholder Management

- o Managed multiple global teams across geographies, mentoring engineers, Scrum Masters, and managers.
- o Successfully led teams of up to 180 members, driving performance, motivation, and high-impact results.

• Governance, Risk & Optimization

- o Expertise in stakeholder engagement, governance models, risk mitigation, and issue resolution to maintain project efficiency.
- o Strong focus on budget control, resource planning, and performance tracking, ensuring maximum profitability.

• Agile Transformation & Execution

- o Hands-on experience in Agile methodologies, Sprint Planning, Stand-ups, Retrospectives, and Release Management.
- o Proficient in JIRA, MS Project, Gantt Charts, and other tools for seamless tracking and reporting.

• Technology & Cloud Expertise

o Strong knowledge of Oracle Fusion Financials, Dynamics 365 F&O, AWS, Microsoft Azure, iOS & Android apps, supporting cloud-driven digital transformations.

Key Achievements & Business Improvement

• Process Automation & Efficiency

- o Automated workflows, reducing manual effort by 40% and enhancing operational efficiency.
- o Redesigned reporting structures, integrating automation to cut errors and save 10+ hours per week.

• Operational & Cost Optimization

- o Led the end-to-end implementation of Oracle Fusion Financials, ensuring a seamless transition from legacy ERP systems
- o More focused on maintaining General Ledger, Payables & receivables, Financial Planning & Analysis modules.
- o Implemented role-based security controls, reducing financial data access risks and improving governance.
- o Led an inventory system transformation, reducing stock discrepancies by 30%.
- o Streamlined vendor management, cutting procurement time by 25% and strengthening supplier relationships.
- o Reduced operational costs by 20% through strategic cost-saving initiatives, maintaining service excellence.

• Banking & Digital Transformation

- o Modernized core banking systems, improving transaction processing speed and reducing downtime by 30%.
- o Optimized KYC & AML compliance, cutting on-boarding time from 10 days to just 3 days.
- o Enhanced digital payment workflows, boosting transaction success rates by 20%.

- o Strengthened cybersecurity frameworks, ensuring compliance with PCI-DSS, GDPR, and ISO 27001.
- o Developed a Business Continuity & Disaster Recovery (BCDR) strategy, reducing downtime risks for critical banking applications.

Data-Driven Performance & Knowledge Sharing

- o Implemented KPI tracking, improving visibility and enabling faster decision-making.
- o Orchestrated a knowledge-sharing framework, reducing on-boarding time by 50% and increasing team efficiency

EXPERIENCE SUMMARY

Sl No	Employer	Payroll Entity	Position Held	Location	Duration
1	Freelancer		Consultant-Functional & Operational	Bangalore	Dec 2024-Till Date
1	Wipro	Wipro	Project Manager/ Program Manager/	Bangalore	May 2023-Dec 2024
			Operations Manager		
2	Govt of	Siddhivinayak Services	Project Manager/Techno-Operational	Bangalore	Jul 2019-Apr 2021
	Karnataka	Rooman Technologies	Manager/ PMO		Apr 2021-Dec 2021
		Corporate Infotech			Dec 2021-Dec2022
		IDC Technologies			Jan 2023-May2023
3	Elmeasure	Elmeasure	Senior Engineer-Sales & Projects	Bangalore	Apr 2018-Jul 2019
4	Sarvashree	Sarvashree	Service Engineer	Bangalore	Aug 2012- Aug 2015
		MECO	Senior Calibration Engineer	Bangalore	Mar 2016-Mar 2018

PROJECTS

Project 1 : MEDICAID MANAGEMENT INFORMATION SYSTEM

Company: Wipro

Client: US HEALTHCARE Duration: May 2023 – Dec 2024.

Role: Project Manager/ Scrum Master/ Product Owner

Responsibilities:

- Develop and manage a detailed project plan with clear objectives, timelines, milestones, and deliverables, ensuring alignment with federal and state Medicaid requirements.
- Collaborate with IT teams, vendors, and government agencies to integrate MMIS smoothly while ensuring adherence to HIPAA, CMS, and other healthcare regulations.
- Develop a Salesforce implementation roadmap with clear milestones.
- Ensure alignment with business processes, CRM strategy, and Salesforce best practices.
- Proactively manage budgets, mitigate risks like data breaches or system down-times, and allocate resources effectively for project success.
- Oversee the design, testing (UAT & QA), certification, and implementation of the MMIS, ensuring a seamless transition from legacy systems.
- Track KPIs, generate executive and regulatory reports, and conduct post-implementation reviews to optimize system effectiveness.

Project 2: MEDICARE PRESCRIPTION PAYMENT PLAN

Company: Wipro

Client: US HEALTHCARE

Duration: May 2023 – Dec 2024.

Role: Project Manager/ Scrum Master/ Program Manager

Responsibilities:

- Oversee Salesforce development using Agile methodologies
- Develop a roadmap aligned with CMS regulations, ensuring Medicare Part D compliance across claims processing, pharmacy integration, and payment reconciliation.
- Act as the key liaison with CMS, PBMs, insurers, and healthcare providers, ensuring adherence to Medicare Part D, HIPAA, and fraud prevention measures.
- Manage program budgets, claims reimbursement, and cost-saving initiatives while ensuring SLAs, contract deliverables, and data security protocols are met.
- Oversee claims processing systems, real-time eligibility verification, EHR interoperability, and risk mitigation in pharmacy integration and payment errors.

• Monitor KPIs like processing speed, payment accuracy, and member satisfaction while preparing reports for executive leadership and CMS audits.

Project 3: KARNATAKA PUBLIC PROCUREMENT PORTAL

Company: Govt of Karnataka Client: Govt of Karnataka Duration: Dec 2021 – Dec 2022.

Role: Project Manager/ Techno Operational Manager

Responsibilities:

- Define the portal's scope, objectives, and road map while ensuring seamless collaboration with IT teams, vendors, and government officials for timely execution.
- Oversee a scalable, secure portal integrating e-tendering, vendor management, and payment systems while ensuring compliance with IT security protocols, data privacy laws, and government standards.
- Ensure adherence to Karnataka Transparency in Public Procurement (KTPP) Act, Government e-Marketplace (GeM) guidelines, and national/state cybersecurity policies.
- Escalate critical issues to Salesforce architects, IT leadership, or executives when needed
- Streamline procurement workflows, enhance user experience, implement automation, and mitigate risks related to cybersecurity, fraud, and system failures with disaster recovery mechanisms.
- Coordinate with procurement officers, vendors, and system providers while conducting training programs and developing SOPs for smooth adoption.

Project 4: KHAJANE 2

DECENTRALISED FINANCE & ACCOUNTING SYSTEM

Company: Govt of karnataka Client: Govt of Karnataka Duration: Dec 2021 – Dec 2022

Role: Project Manager/ Program Manager

Responsibilities:

- Develop a comprehensive project roadmap for Khajane 2, ensuring alignment with government financial policies, treasury regulations, and RBI guidelines.
- Oversee integration with various departments, banks, payment gateways, PFMS, and GST portal while coordinating with the Karnataka State Treasury, Finance Department, NIC, and other key stakeholders.
- Liaise with IT consultants, Salesforce developers, system integrators, and vendors for smooth execution, scalability, and performance optimization of K2.
- Implement robust cybersecurity measures, IT security norms, and audit processes to ensure transparency, data protection, and regulatory compliance.
- Conduct regular progress reviews, stakeholder meetings, and generate reports on financial transactions, system performance, and compliance, along with ensuring disaster recovery mechanisms.

Project 5: SHIVAMOGGA SMART CITY

Company: Govt of karnataka Client: Govt of Karnataka Duration: Apr 2021-Dec 2021

Role: Project Manager/ Project Delivery Manager

Responsibilities:

- Develop a project roadmap aligned with Smart Cities Mission, defining objectives, milestones, and cross-sector initiatives like transport, waste management, and e-governance.
- Coordinate with government bodies (central, state, municipal), Smart City authorities, and private partners to secure approvals, funding (grants, PPP, bonds), and ensure citizen participation.
- Oversee the implementation of smart roads, traffic management, LED lighting, water systems, IoT-based monitoring, cloud infrastructure, and cybersecurity measures.
- Manage Command & Control Centers for real-time city monitoring, deploy e-Governance solutions, smart surveillance (CCTV), GIS mapping, and enhance IT security, scalability, and interoperability.
- Track progress using KPIs (traffic, pollution, digital adoption), implement disaster management strategies, and ensure efficient utilization of resources for urban sustainability.

Project 6 : BLOCKCHAIN & CORE LOAN MANAGEMENT SOLUTION SMART CONTRACT MANAGEMENT

Client: Craft Silicon

Duration: Jan 2023-May2023 **Role:** Project Manager

Responsibilities:

- Define project scope, objectives, and deliverables aligned with business goals, backed by a detailed roadmap with timelines, milestones, and resource allocation.
- Implement agile methodologies for seamless development while managing budgets and resources for blockchain infrastructure and cloud deployment.
- Coordinate with IT teams, business analysts, and financial experts while maintaining transparent communication with senior management, regulatory bodies, and end-users.
- Identify and mitigate risks related to data breaches, fraud, and regulatory non-compliance while ensuring robust data privacy and security measures.
- Work closely with developers to enhance LMS scalability, security, and efficiency, overseeing critical testing phases like UAT, performance, and security testing.
- Plan a smooth go-live strategy, track system performance using key KPIs, and generate reports for senior management on LMS efficiency and compliance.
- Regularly assess system functionalities, conduct stakeholder reviews, and refine processes based on user feedback and market trends.

Project 7: SMART ENERGY MONITORING & FORECAST MODULE

COMPLETE INDUSTRIAL AUTOMATION SOLUTION

Client: JSW, BMRCL, BIAL, RAYMONDS, AMARAVATHI TEXTILE, SUPERTECH, ACC CEMENT

Duration: Jul 2019-Apr 2021 **Role:** Project Management Lead

Responsibilities:

- Define scope, objectives, and deliverables, aligning with business and regulatory needs. Develop a roadmap with timelines, resource allocation, and milestones.
- Oversee IoT sensor and smart meter integration, ensuring compatibility with cloud platforms, forecasting models, and analytics. Enable real-time data visualization for grid operators and policymakers.
- Manage collaboration with IoT, AI, and cloud teams for smooth deployment. Handle vendor contracts and relationships with device manufacturers and software providers.
- Ensure adherence to energy regulations, data privacy laws (GDPR, CCPA), and cybersecurity standards. Identify and mitigate risks such as data breaches, outages, and sensor failures.
- Conduct regular meetings, provide progress updates, and generate reports on energy trends, peak load forecasting, and sustainability impact.
- Develop training programs, documentation, webinars, and support services to ensure smooth adoption by energy operators, facility managers, and policymakers.
- Define KPIs like energy efficiency, system uptime, and cost savings while tracking performance through analytics and forecasting.

Project 8 : FUEL MONITORING & SMART ENERGY MONITORING SYSTEM

Client: SHELL, ONGC
Duration: Apr 2018-Jul 2019
Role: Project Management Lead

Responsibilities:

- Develop a comprehensive roadmap covering system design, deployment, and monitoring, while defining project scope, objectives, and timelines for both hardware and software integration.
- Coordinate between IT teams, field engineers, vendors, and key stakeholders, including fuel station operators, fleet managers, energy consultants, and government authorities, to ensure smooth execution.
- Work with IoT vendors and cloud providers to integrate real-time monitoring systems, ensuring seamless connectivity between sensors, GPS tracking, fuel dispensers, and cloud databases via optimized data protocols.
- Design a unified dashboard that aggregates fuel data from multiple locations, incorporating real-time analytics, predictive maintenance, and automated alerts for theft or anomalies.
- Enforce vendor compliance with SLAs and cybersecurity policies while developing a contingency plan with backup storage, redundant networks, and alternative monitoring solutions.

• Facilitate user adoption by training operators, IT teams, and monitoring staff while providing user manuals, FAQs, and help-desk support for a seamless transition.

Project 9 : INTEGRATION OF CRM WITH ERP **Client:** CLIENT INFO CANNOT BE DISCLOSED

Duration: Jul 2019-Apr 2021

Role: Project Manager/ PMO/ Project Lead

Responsibilities:

- Define project scope, objectives, and deliverables while ensuring alignment with business goals and digital transformation strategies.
- Develop a detailed CRM-ERP integration plan covering data mapping, API development, testing phases, and seamless functionality across departments.
- Engage business leaders, IT teams, external vendors (Salesforce, SAP, Microsoft Dynamics, etc.), and third-party providers for smooth integration.
- Establish governance policies, ensure API/ middleware/ ETL based integration, and collaborate with IT teams for custom development, testing, and deployment.
- Identify potential risks, implement real-time monitoring, disaster recovery, and rollback strategies to ensure system stability.
- Conduct training sessions, create user manuals, manage resistance, and ensure seamless transition and adoption of the new system.

EDUCATION

DAYANAND SAGAR UNIVERSITY[Master of Business Administration]

VISVESVARAYA TECHNOLOGICAL UNIVERSITY Bachelor of Engineering, Electronics & Commtn Engg Bangalore, India 2019-2021

Bangalore, India 2012-2016

ADDITIONAL INFORMATION

- **Program Management:** PMP, SDLC (Software Development Life Cycle), Resource Planning, Jira, MS Project, Agile, Scrum, Waterfall, Compliance [HIPAA, Healthcare 4.0], SaFe,
- **Technical Skills:** ASP.NET, Embedded C, Python, R, Microsoft SQL Server, Dynamics 365 F&O, Power BI, Amazon Web Services (AWS), DevOps, Blockchain, Ariba/e-Procurement platform, Microservices, Salesforce
- Operational Skills: Lean Six sigma, SOP, RFP, Vendor & supplier management, Budgeting & cost control, Resource allocation & capacity planning, Disaster recovery & business continuity planning
- Certifications: Project Management Professional, Six Sigma-Green Belt, AZ-400 DevOps, Power BI, Microsoft Dynamics 365 F&O

DECLARATION

I, Vinay H S, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Date: 02-04-2025
Place: Bangalore