

ARUN PRASAD N R

Technical Project Management & Project Delivery

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PROFILE

With over 16 years in the software industry, specializing in mobile and web applications, I bring 8+ years of experience as a Technical Project Manager, proficient in Agile and Scrum methodologies. I have a proven track record of designing and delivering successful products used by Fortune 300 companies and millions of end users. My expertise is in transforming ideas into market-ready products by building agile, cross-functional teams, cultivating a culture of design-driven development, and ensuring a strong focus on user experience and attention to detail.

EXPERIENCE

UST (Client – Dell Technologies)

| March 2022 – Dec 2024

PROJECT MANAGER II

- Managed 4 project teams in an Agile (Scrum) environment, successfully applying SDLC methodologies and leveraging strong leadership skills.
- Led cross-functional teams from end-to-end, driving collaboration, resolving conflicts, and ensuring successful delivery of each release.
- Developed project plans and controlled project scope using Agile practices, guiding projects from conceptualization through implementation, deployment, and maintenance.
- Collaborated with business users, technical teams, DBAs, and testing teams in kickoff meetings, joint application design, and planning sessions to validate requirements.
- Led AI-related proof-of-concept (POC) projects from initiation to completion, employing Agile/Scrum methodologies for internal use cases.
- Served as Scrum Master, facilitating sprint planning, daily stand-ups, sprint reviews, retrospectives, and ensuring timely sprint deliverables.
- Communicated project plans and provided progress updates to stakeholders at all levels, generating reports on project progress & performance in JIRA and Confluence.
- Managed the full Android/Web app lifecycle, from research and planning to deployment and post-launch support, addressing challenges in all development phases.
- Resolved team conflicts, identified improvement areas, and tested applications before final review to ensure issue resolution.
- Incorporated offline storage, performance tuning and threading into apps for seamless use & analyzed applications to identify and document weaknesses and errors.
- Provided dedicated post-launch support and timely issue resolution to clients.

Hoffensoft (Client – Paytronix Systems)

| April 2016 – March 2022

PROJECT MANAGER

- Managed more than 8+ projects with collaboration of onshore/offshore (US and India) team members (60+) including Developers, QA, UI/UX and Build generation team.
- Conduct and direct projects as a Scrum Master for complex audience focused mobile & web based (Android, iOS, React, Node.js) solutions from original concept to final implementation.
- Direct use of iterative development techniques (Agile SCRUM / KANBAN) to facilitate development of usage-based loyalty / Online Ordering application Developed project plans and managed project scope using across multi-platforms.
- Develop work and resource plans, schedules and project estimates while managing clients' expectations.
- Develops, maintains, and manages detailed project plans, action item registers, and major milestone timelines (both sprint and release level) for all assigned projects.
- Maintained key client relationships through project implementation, scope planning, deliverables, testing and provided support through implementation.
- Developed long-term business strategy by using customer feedback to identify necessary process improvements.

PRIMARY SKILLS

- Technical Project Management
- Agile Methodology
- Scrum / Kanban
- Mobile & Web Applications
- Tools** – JIRA, Confluence, Smartsheet, GitHub, Bitbucket, Wiki, GitBook, Telemetry, Firebase Crashlytics, MS Excel, Google Analytics / Crashlytics

TECH SKILLS

- Native Android & iOS** - Java, Kotlin, Swift, Objective-C
- Cross Platform** - Flutter, React Native, IONIC
- Frontend** - Angular.js, React.js, C#.net
- Backend** - Node.js, Java Spring boot, ASP.net
- Database** - SQL, SQLite, MySQL, MS SQL Server

CERTIFICATES & COURSES

- [Certified ScrumMaster® \(CSM®\)](#) Scrum Alliance
- Agile Project Management Professional Certificate [Atlassian](#)
- Scrum Advanced [LinkedIn](#)

WORK PROJECTS

• [PROJECTS](#)

DOMAIN

- Healthcare
- Loyalty Rewards (Restaurant & C-Store)
- Online Ordering (Restaurant & C-Store)
- Fashion & HRMS

Hoffensoft (Client – Paytronix Systems)

| April 2015 – March 2016

PROJECT LEAD

- Planned, executed, and controlled assigned projects, ensuring work performed complied with contractual requirements.
- Collaborated with product managers, business users, technical teams and testing teams, to analyze, gather, and validate requirements such as kickoff meetings, joint application designing and planning sessions.
- Gathered requirements, defined scopes, allocated resources and established schedules meeting or exceeding project demands.
- Closely collaborated with project members to identify and quickly address problems.

Hoffensoft (Client – Paytronix Systems)

| July 2014 – March 2015

SENIOR SOLUTION ARCHITECT

- Designed and implemented Mobile application in Loyalty background and deployed to play store & app store.
- Creates architectural designs and business cases to document business challenges, solution approaches, benefits, costs, and risks.
- Led development team of 8 engineers.
- Full knowledge of iOS, Android Technologies including deep configuration, Mobile Device Management solutions and related integrations
- Performs code reviews of work products developed by other team members.

Efectra Software

| Oct 2010 – July 2014

SOFTWARE ENGINEER

- Developed and maintained entire web application from scratch using C# and SQL technologies.
- Owned significant modules in product and delivered end to end functionality.
- Strong in C# as development language, .NET framework concepts and implementation and OOPs concepts
- Have worked with 3rd-party web controls and Fashion domain projects.
- Strong in SQL Server (includes working with DML, DDL, Stored procedures)

Integrated Wireless Solutions

| Oct 2008 – Sep 2010

SOFTWARE PROGRAMMER

- Work with the team to develop, maintain and enhance the ERP platform for all in house products.
- Participate in product envisioning discussions and provide inputs from development perspective for shaping up overall product strategy.
- Created function specifications coded comments and other technical documentation.

EDUCATION

- Master of Computer Applications
[Bharathiar University](#) - 2013
- B.Sc., Computer Science
[Sourashtra College](#) - 2008

ACCOMPLISHMENTS

- Successfully streamlined **Agile process** and increased team **productivity**.
- Earned prestigious award **HOFFEN STAR** for Project Management and Client Management by **3 years (2015 - 2017)** consecutively.
- Increased business revenue, projects, resources by **30-40%** every year
- Successfully delivered more than **20+ projects** to customers and reached millions of end consumers.
- Build a strong mobile team with **60+ engineers in 5 years** period.