

Project Design Phase-II
Solution Requirements (Functional & Non-functional)

Date	31 January 2025
Team ID	LTVIP2025TMID45342
Project Name	Resolve now
Maximum Marks	4 Marks

Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	Customer ordinary user	Registration through Form Registration through Gmail Registration through LinkedIn
FR-2	Registration and login	Confirmation via Email Confirmation via OTP
FR-3	Complaint submission	
FR-4	Status tracking	

Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR No.	Non-Functional Requirement	Description
NFR-1	Usability	
NFR-2	Security	
NFR-3	Reliability	
NFR-4	Performance	
NFR-5	Availability	
NFR-6	Scalability	