

# PPS (PERSONAL AND PROFESSIONAL SKILLS)

## TASK – 1 [GROUP-4]

**Scene :** Ved is an employee at anonymous bank and Manushi is an independent business woman. Mrs. Manushi is need of Business loan against property. Therefore she receives a call from anonymous bank to apply for a loan . Ved is the caller from bank.

### SCRIPT

**Pravar:** Supervise the attributes of IB learner profile used in the script

**Manushi :** An independent business woman

**Ved :** Employee of the trust bank

**VED :** Hello mam, I am Ved talking from bank and our bank provides different types loans. If you are interested please let know .

**Manushi :** Yes i am interested, so from which bank you are talking from ?

**Ved ;** I am talking from trust bank. So mam which type of loan do you need ?

**Manushi :** I am need of a Business loan against property.

**Ved :** okay mam, so how much loan amount do you need ?

**Manushi :** I will need 1 crore rupees loan. so at what rate of interest you will charge per year and what type of documents , I have submit in order to carry on the process of loan?

**Ved :** The rate interest will be 4.5% per year.so, mam to carry on further process of loan we would need the documents like you collateral , Aadhar card , property papers etc.

**Manushi :** okay , so i will mail to you.

**Ved :** thank you mam.

Pravar : The attributes of IB learner profile used in the scripts are :-

1) RISK TAKERS

Because manushi is taking the risk to ask loan from a anonymous bank and giving her documents, collateral, Property papers to the bank in order to get loan.

## 2) Inquirers

As manushi inquiring about the terms and condition of loan and documents required for loan .

## 3) Thinkers

manushi is thinking to take the business loan from a anonymous bank or not.

## 4) Knowledgeable

As ved is knowledgeable about his work and is using his knowledge to inform manushi about loan requirements, conditions and terms.

## 5) Communicators

because they are communicating with each other in order to do their work.