

STATE BANK OF INDIA

Central Recruitment and Promotion Department, Corporate Centre, Atlanta Building, 3rd Floor, Nariman Point, Mumbai - 400 021.



CALL LETTER FOR THE ONLINE MAIN EXAMINATION FOR RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT AND SALES)

ROLL NO. /USER ID: 2621039945
PASSWORD: 75438855
NAME AND ADDRESS
PRADEEP
E 67 SECTOR 4
D.I.Z. AREA
RAJA BAZAR
NEW DELHI
DELHI

REGISTRATION NO.: 1840137866
VENUE CODE: 12141
VENUE OF EXAMINATION
ION DIGITAL ZONE IDZ 2 MUNDKA
MUNDKA DELHI ROHTAK ROAD OPP
METRO PILLER NO 498 RAJINDER
SINGH LAKRA MARG NEAR MUNDKA
METRO STATION NEW DELHI 110041

DATE OF EXAMINATION: 31/10/20 Saturday * REPORTING TIME:01:00 PM

Madam / Sir.

110001

RECRUITMENT OF JUNIOR ASSOCIATES (CUSTOMER SUPPORT AND SALES) IN STATE BANK OF INDIA (ADVERTISMENT NO. CRPD/CR/2019-20/20)

AFFIX YOUR RECENT PASSPORT SIZE PHOTOGRAPH (4.5CM X 3.5 CM) WHICH SHOULD MATCH WITH THE ONE UPLOADED IN THE ONLINE APPLICATION.



Photograph affixed should match the uploaded photograph. In case of discrepancy, the uploaded photo only will be considered for identification purpose.

With reference to your application for the above post and based on your performance in Online Preliminary Examination held during February and March, 2020, we are pleased to inform that you have been shortlisted for Online Main Examination. Please appear for the examination at your own expense on the date, time and venue mentioned above, subject to the terms and conditions given below. Please bring this call letter with your photograph affixed thereon, a photocopy of photo identity proof stapled with it and same (currently valid) photo ID in original - THIS IS ESSENTIAL. This call-letter alongwith photocopy of photo identity proof duly stapled together are to be submitted at the end of the exam by putting it in the designated drop box. Currently valid photo identity proof may be PAN Card/Passport/Permanent Driving Licence/Voter's Card with photograph/Bank Passbook with photograph/Photo Identity proof issued by a Gazetted Officer on official letterhead /Photo Identity proof issued by a People's Representative on official letterhead/Valid recent Identity Card issued by a recognised College/University/Aadhar/E-aadhar Card with a photograph/Employee ID in original/Bar Council Identity card with photograph. You must report at the examination venue 15 minutes before the reporting time. *Taking into account the Social Distancing norms, email and sms will be forwarded to you a day prior to the examination specifying the exact time of reporting to avoid over-crowding at the venue. However, we are providing you the common reporting time in the call letter. If you do not get any intimation prior to the exam, you should follow the Reporting Time printed in the call letter. Late comers will not be allowed to take the test. Candidate will not be permitted to leave the examination hall till the time for the test is over and/or permission to leave the hall is given by the test administrator.

Handwriting Sample (to be copied from screen as instructed)

Left Thumb Impression (in the presence of the invigilator at the time of examination)
(You must bring your own ink stamp pad for this purpose)

Candidate's Signature (To be signed in the presence of the invigilator at the time of examination) Invigilator's Signature (Candidate's signature and left thumb impression obtained in my presence and photograph verified by me)

Yours faithfully,

Asst. Gen. Manager

Your photograph affixed on the call letter should match the one uploaded in the online application form, failing which you will not be allowed to appear for the examination. Registration at the exam venue will be done through photo capture. Photo captured will be matched with the photo uploaded by you in the application (As printed in the call letter). You must NOT change your appearance from the photo uploaded by you. Your signature should tally with the signature uploaded. In case of discrepancy, you will not be allowed to appear for the examination.

The examination will be conducted online. You must enter your User ID and Password, which are printed on this call letter, to enter the online exam site. Your name and other details will appear on the screen after login. Please verify and ensure correctness of these details. Disclosure of User ID & Password to 3rd party shall be at the risk & responsibility of the candidate. Please read the instructions given in the next page and also the information handout (acquaint yourself booklet) available in our website https://www.sbi.co.in/careers or https://bank.sbi/careers carefully.

Please print and read the attached instructions from the next page carefully.

TWO PAGES INSTRUCTIONS + ONE PAGE DECLARATION

INSTRUCTIONS

- Your admission to the examination is strictly provisional. You must bring the call letter alongwith (currently valid) photo identity proof (such as PAN Card/Passport/Permanent Driving License/Voter's Card with photograph/Bank passbook with photograph/Photo Identity proof with photograph issued by a Gazetted Officer (on official letterhead)/Photo Identity proof issued by a People's Representative along with a photograph (on official letterhead)/Identity Card issued by a recognised College/University/Aadhar/E-Aadhar Card with a photograph /Bar Council ID Card with photograph/Employee ID) in original as well as a photocopy. Please note that your name as appearing on the call letter (provided by you during the process of registration) should exactly match the name as appearing on the photo identity proof. If there is any mismatch between the name indicated in the Call Letter and Photo Identity Proof you will not be allowed to appear for the exam. The photocopy of photo identity proof along with the call letter, are to be submitted at the end of the examination by putting it in the designated drop box. In case of candidates who have changed their name will be allowed only if they produce original Gazette notification/their original marriage certificate/affidavit in original.
- There will be negative marks for wrong answers in the objective tests. 1/4th of mark assigned for question will be deducted for each wrong answer. If a question is left blank, i.e. no answer is given by the candidate, there will be no negative marks for that question.

 The candidates must reach the venue of examination by the time specified in the email and SMS forwarded to you a day prior to
- the examination. In case you do not get any intimation prior to the exam, you should follow the reporting time printed on the call letter. Late comers will not be allowed to take the test. Candidates will not be permitted to leave the examination hall till the time for the test is over and the test administrator has given permission to leave. The test will begin after completion of the formalities like checking of attendance, obtaining signature on the call letter and photo capture etc. The Bank will not be responsible for any delay or disruption in transport.

- You should also bring stationery such as pencils, eraser, ball point pen and stamp pad with you to the examination hall.

 Photograph and IRIS will be captured at the examination venue. The photo captured will be matched with the photo uploaded by the candidate in the application. You must NOT change your appearance from the photo uploaded by you.

 (IRIS scan is introduced in lieu of Biometric thumb impression due to covid-19 situation to avoid circulation of infection with multiple thumb impressions). Decision of the IRIS data verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates. Refusal to participate in the process of IRIS scanning / verification on any occasion may lead to cancellation of candidature. With regards to the same, please note the following:
 - (a) 'LEFT EYÉ (IRIS)' will be captured for all the candidates.
 - (b) Candidates should remove Contact Lenses and Spectacles while capturing IRIS. Candidates are advised to avoid wearing contact lenses and prefer spectacles.
 - (c) There is no touch involved in IRIS scanning. Half feet distance between scanner and eye will be maintained.
 - (Any failure to observe these points will result in non-admittance for the examination)
- Please note that if you adopt any unfair means or malpractice or commit any misconduct while appearing for the examination, your candidature is liable to be summarily cancelled; moreover you may be liable to penal action. The Bank would be analyzing the responses of a candidate with other appeared candidates to detect patterns of similarity. On the basis of such an analysis, if it is found that the responses have been shared and scores obtained are not genuine/valid, the Bank reserves the right to cancel his/her candidature.
- Following items are not allowed inside the examination centre:-
 - Any stationary item like textual material (printed or written), bits of papers, Geometry/Pencil Box, Plastic Pouch, Calculator, Scale, Writing Pad, Pen Drives, Log Table, Electronic Pen/Scanner, Any communication device like Bluetooth, Earphones, Microphone, Pager, Health Band etc. Other items like Goggles, Handbags, Hair-pin, Hair-band, Belt, Cap, Any watch/Wrist Watch, Camera, Any metallic item, Any eatable item opened or packed, water bottle (only transparent water bottle is allowed), Any other item which could be used for unfair means for hiding communication devices like camera, blue tooth devices etc.
 - After AarogyaSetu status display at the entry gate, candidates will be required to switch off their mobile phones, and deposit it at the designated location, to be collected while exiting.
 You are advised to avoid wearing ornaments like Ring, Earrings, Nose-pin, Chain/Necklace, Pendants, Badge, brooch etc.
 The candidates are advised to follow the following dress code:
- - light clothes which cannot be used for hiding any instruments or communication devices.
 - half sleeves but not having big buttons or any badge, brooches etc. which could be used to hide the communication device, blue tooth, camera, etc.
 - slippers, sandals and not shoes.
 - However, candidates coming in customary/ religious dresses should report at the centre at least 20 minute prior to reporting time for proper checking.

 If you are found resorting to any unfair means including giving/receiving help to/from any candidate during the test you will be
- disqualified. (You should be vigilant to ensure that no other candidate is able to copy from your answers).
- You should strictly comply with the directions given to you by the test administrator/invigilator. If any candidate is found disregarding these directions he/she will be liable to be debarred from the test.
- 11. Anyone found to be disclosing, publishing, reproducing, transmitting, storing or facilitating transmission and storage of test contents in Any form or any information therein in whole or part thereof or by any means verbal or written, electronic or mechanical or taking away the papers supplied in the examination hall or found to be in unauthorized possession of test content is likely to be prosecuted.

 An Acquaint Yourself booklet giving information about the type of test you will be taking is available on the Bank's website. Please download the booklet and study it carefully.

 You will have to affix your signature and left thumb impression, in the space provided in the call letter, in the presence of the Invigilator. (Candidates must bring their own blue/black stamp pad for affixing thumb impression).

- Please note that a candidate is allowed to appear only once for the examination. <u>Multiple appearances will result in cancellation of candidature.</u> In case more than one call letter has been generated, you are advised to appear for only against the last successful registration on the date and at the time mentioned on the respective call letter. All other call letters are to be
- Guidelines and Declaration Form for PWD candidates using the services of a Scribe can be downloaded from Bank's website.
- 16. Please read instructions related to Social Distancing mode of Exam given on next page.

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SOCIAL DISTANCING MODE CONDUCT OF EXAM RELATED INSTRUCTIONS

- Candidate is required to report at the exam venue strictly as per the time slot mentioned in the Call Letter AND/OR informed via SMS/Mail on their registered mobile number/mail prior to exam date. It is expected that candidate strictly adhere to this time slot - as entry into the exam venue will be provided based upon the individual's time slot ONLY. Candidates should report atleast 15 minutes before the Reporting time indicated on the call Letter.
- Mapping of 'Candidate Roll Number and the Lab Number' will NOT be displayed outside the exam venue, but the same will be intimated to the candidates individually at the time of entry of the candidate to the exam venue.

Items permitted into the venue for Candidates

Candidates will be permitted to carry only certain items with them into the venue.

a. Mask (WEARING A MASK is COMPULSORY)

- Gloves
- Personal transparent water bottle (Candidates should bring their own water bottle)

Personal hand sanitizer (50 ml)

A simple pen, pencils, erasers and ink stamp pad.

- Exam related documents (Call Letter and Photocopy of the ID card stapled with it, ID Card in Original.)
- Call Letter should be brought with the Photocopy of the Photo ID stapled with it. Original ID (same as Photocopy) is also to be brought for verification. The name on the ID and on the Call Letter should be exactly the same.

In case of Scribe Candidates - Scribe form duly filled and signed with Photograph affixed.

No other Items are permitted inside the venue.

Candidate should not share any of their personal belonging/material with anyone Candidate should maintain safe social distance with one another.

- Candidate should stand in the row as per the instructions provided at venue.

 If candidate is availing services of a scribe, then scribe also should bring their own Gloves, N95 Mask, sanitizer (50ml) and
- transparent water bottle. Wearing a mask is compulsory. Both candidate and Scribe will require to be wearing N95 Mask. A Candidate must have AarogyaSetu App installed on his mobile phone. The AarogyaSetu status must show candidate's risk factor. A candidate will have to display this status to the Security Guard at the entry into the exam venue. In case a candidate does not have a smart phone, he/she will have to bring in a signed declaration to this effect (declaration is provided along with this Call Letter) and show the same to the Security Guard at the entry into the exam venue. Candidates with Moderate or High Risk Status on AarogyaSetu App will not be allowed entry. In case any of the responses in declaration suggest COVID 19 infection/symptoms, the candidate will not be permitted inside the exam venue. (If candidate is availing services of a Scribe, then Scribe should also follow the same instructions.)

After AarogyaSetu status display at the entry gate, candidates will be required to switch off their mobile phones, and deposit it at the designated location, to be collected while exiting.

All candidates (and Scribe, if applicable) will be checked with Thermo guns at the entry point for temperature. In case, any person is observed to be having above normal temperature (> 99.14° F) or displaying any symptoms of the virus, they will not be allowed entry into the venue.

In candidate registration:

Candidate registration will be done through photo capture. Photo captured will be matched with the photo uploaded by you in the application. You must NOT change your appearance from the photo uploaded by you.

Photograph will be taken while candidate is standing.

- Seat number will be given to the candidate.
- 12 Rough sheet, call letter and ID proof management
 - Rough sheet(s) kept at each candidate desk will be used by candidate.
 - . Candidate must follow the instructions related to dropping the call letter with the ID proof copy in the boxes provided at the exit of lab/venue while leaving or at the designated place. Those candidates who avail the services of Scribe should submit Scribe form also along with the Call Letter and ID proof copy
 - . Candidate must drop the rough sheets, call letter, ID proof copy in the boxes provided at the exit of lab/venue while leaving or at the designated place indicated by Exam officials.
- 13 Post Examination Controls
 - . On completion of examination, the candidates will be permitted to move out in an orderly manner one candidate at a time. Please wait for instructions from invigilator and do not get up from your seat until advised.

Printed On: 20-10-2020 23:23:23

We are concerned abo the venue, you are req or ✗ (No, I do not hav	Self-Declaration ut your health, safety & hygiene. In the interest of your well-being and that of everyone at uested to declare if you have any of the below listed symptoms by using a √ (Yes, I have) e).
Cough	
Fever	
Sore Throat / Runny	y Nose
Breathing Problem	
Body Ache	
I have NOT been in quarantine	close contact with a person suffering from Covid 19 and am NOT under mandatory
I may be subject to leg and causing health haz	al provision/ action as applicable for hiding any facts on Covid 19 infections related to me zard to others.
I am aware SBI has to distancing and sanitize	taken measures as per advisories of Government of India related to norms of social ation at the Examination Center.
I'm asked to fill this Se	lf-Declaration, since I do not have "Aarogya Setu" App on my mobile phone.
I'm certifying that I've 19 virus.	NOT tested Positive for the Corona virus or identified as a potential carrier of the COVID-
Candidate Name	: <u></u> _
Candidate Roll No	:
Date of Exam	:
Exam Center Name	:
Signature of Candidate	
(In case candidate is u is to be filled by the Sc	using Scribe Services and Scribe does not have Aarogya Setu App, Self-Declaration Form cribe also) Printed On: 20-10-2020 23:23:23
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