Praveen Hegde

Software Associate

Contact Details

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Complex problem-solver with analytical driven mindset. Dedicated to achieving demanding development objectives according to tight schedules while producing impeccable code. Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level software associate position. Ready to help team achieve company goals.

Software Associate @ Capgemini Technology Services

Bangalore, India Nov-2022 - Current
Working as Service desk analyst role getting hands on experience on Microsoft Tools and applications, Service now documenting tool, process of company Infrastructure, communicating with onshore clients. Understanding problems and ability to resolve the problems.

- Designed and developed analytical data structures.
- Contributed ideas and suggestions in team meetings and delivered updates on deadlines, designs, and enhancements.
- Analysed work to generate logic for new systems, procedures and tests.

High School Diploma @ MGM Pre-University College Udupi

Udupi Jun 2017 - Apr 2019
Jun 2017 - Apr 2019
Aced with 81% in 2nd PUC by opting PCMCs (Physics, Chemistry, Mathematics and Computer science) Learned basics of Science and computers. Learned programming skills to solve real problems.

Bachelor of Computer Applications @ Jss SMI Ug And Pg Studies Dharwad Computer Science

Dharwad Jun 2019 - Sep 2022
Jun 2019 - Sep 2022
Completed BCA with and aggregate of 85% learning important concepts of programming and software architecture. Got an exposure to concepts like Operating systems, Software development life cycle and problem solving skills using programming.

Technical Profile

- Software Infrastructure
- Internal Communications
- Business Process
- Technical Support
- Technical Documentation
- ServiceNow
- ITIL
- Troubleshooting
- Linux
- Customer Service

Languages

English

Hindi

Kannada

Marathi

Licenses & Certifications

Microsoft outlook 2016: beginner and intermediate training - Microsoft

Google IT support certificate - Google

Linux Fundamentals - Coursera Issued May 2023 - Expires May 2033 N7T9KSK89C6C

Jenkins : Automating your delivery pipeline - Coursera Issued Jun 2023 - Expires Jun 2027