



Date:2025-08-26

Hi Praveen Jayaprakash,

Subject: Your request for negotiated closure and dues payable pertaining to your Co-branded Credit Card ("SIB One") 418212XXXXXXXXXX6533 issued by The South Indian Bank Ltd

Following your request to our Repayment Manager, we understand that you are seeking a waiver of the interest charges applied to your OneCard.

After considering your request, we are pleased to offer a one-time exception. Kindly pay the amount of Rs. 8,600 from the Total Amount Due of Rs. 20,436.09 within 24 hours for the current billing cycle. Please pay this amount in 1 installment(s) via your OneCard app. The payment schedule is as follows:

Payment Schedule:

EMI Date	Tenure	EMI Amount
2025-08-26	1	8600.00

Please pay your 1st EMI by 2025-08-26. If the 1st EMI is not paid by this date, this offer will be revoked.

Upon receipt of the payment confirmation, we will waive the remaining charges on your account, and your account will be closed permanently.

In case of any queries, please call us on 9988871111 or reach out to us on help@getonecard.app.

Thank you for your prompt attention to this matter.

To address any concerns or any issues regarding recovery, the customer may contact (Name of the bank grievance/nodal officer) at the provided contact

information:

1. Bank Nodal Name: Mr Shine Kappen
2. Bank Nodal Email: customercare@sib.co.in
3. Bank Nodal Phone: 1800-425-1809 / 1800-102-9408
4. Bank Registered Address: South Indian Bank Ltd. Head Office, T.B Road, Mission Quarters, Thrissur 680 001, Kerala, India. Telephone Nos : +91-487-2420020, 2420058, 2420113, 2436666

Best Regards,
SIB One Credit Card

South Indian Bank Ltd. Head
Office, T.B Road, Mission
Quarters, Thrissur 680 001,
Kerala, India. Telephone Nos :
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2420113, 2436666

