

Praveen Muthuthanthirige

Technical Services Specialist

A self-motivated and inquisitive financial professional with over 6 years experience coupled with the unique blend of proven technical orchestration skills.



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SKILLS

HTML

CSS

Python

JavaScript

Joomla

Shopify CMS

Bash

Server Administration

Task Automation

Trading Platforms

Trading

Financial Markets

Investments

INTERESTS

Blockchain

Disruptive Technologies

Artificial Intelligence

Reading

Music

WORK EXPERIENCE

Operations Officer

BM Maths Tutoring

2013 – Present

Melbourne, Australia

Small high school mathematics tutoring studio catering to local students with the aim of bolstering exam results.

Achievements/Tasks

- Effectively managed the backend operations of enterprise, including handling customer accounts, IT/technical and meeting accounting obligations.
- Developed highly cost-effective marketing strategies through multiple avenues (SEO, Social Media, Traditional) to increase lead generation leading to over a 200% organic increase in revenues over the lifetime of the business.

Technical Services Specialist

The Intentional Trader

2016 – 2018

Atlanta, USA

Achievements/Tasks

- Responsible for maintenance of webpages built through Joomla and Shopify located at TheIntentionalTrader.com and MarketReplayData.com.
- Responsible for sustaining the reliability of all technical trading solutions provided by the TheIntentionalTrader and its subsidiaries with an uptime target of 99%.
- Solving critical website infrastructure issues from database errors, complete site outages, webhost transfers and investigating email relay issues within 24 hours.
- Managed the entire Technical Support desk consisting of responding to over 440 tickets per month with an exceptional 94% customer satisfaction rate.
- Adept at unravelling technical jargon and providing detailed overviews to best improving technical performance revealing a 16% YoY increase in total cost efficiencies.

Trading Mentor

The Intentional Trader

2014 – 2016

Atlanta, USA

Proprietary Trading firm offering infrastructure to efficiently trade U.S. Futures Markets serving over 300 traders.

Achievements/Tasks

- Provided highly intensive intimate 1-on-1 coaching sessions to clientele with the aim of improving their trading knowledge in the U.S. Derivatives markets.
- Coached clients in identifying and capturing potential opportunities with the firm's tailored trading High Frequency Trading detection tools.
- Received multiple testimonials from existing clients describing their significantly improved outcomes in disseminating various trading and investment opportunities in U.S. Derivatives and equity markets.

EDUCATION

Bachelor of Business (Finance)

Monash University

2009 – 2012

Courses

- International Student Mentor ensuring smooth onboarding for students
- Awarded Highest Honours on simulating Money Market Operations
- Monash PAL Ambassador for Prospective students