

# Praveen Shinde

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## SKILLS

### PROGRAMMING

#### Languages:

- Advance: Java, Javascript
- Intermediate : Python

#### Tools

- Git • Windows
- Figma (UI Design)

#### Technologies

- HTML • CSS
- Selenium
- SQL

#### Framework

- React Js • Next Js
- Flask
- Spring Boot

#### Cloud

- Azure • GCP

## EXPERIENCE

### TCS | SYSTEM ENGINEER

July 2021 - Present | Mumbai, India

- Developed a learning portal from the ground up using cutting-edge technologies, specifically ReactJS for the frontend and Spring Boot (Java) for the backend.
- Improved employee productivity by 2% during the first month of usage, and by 10% in the next three months.
- Created a Grafana dashboard utilizing GCP log metrics to analyze traffic patterns, resulting in a reduction in revenue impact through informed decision-making.
- Developed scripts to process stalled orders, significantly decreasing customer dissatisfaction and minimizing revenue loss
- Diagnosed and resolved 90% of technical issues for end-users, ensuring less than 1 hour of downtime and disruptions to operations, by communicating with users to understand their issues, and by troubleshooting various technical issues, including hardware, software, and network issues.
- Achieved an average of 99.99% uptime of the server environment through systematic management and documentation of incidents through a ticketing system.

## EDUCATION

### SASTRA UNIVERSITY

MSc IN COMPUTER APPLICATION

Feb 2024 | Chennai, India

CGPA: 8.3 / 10.0

### MUMBAI UNIVERSITY

BS IN COMPUTER APPLICATION

May 2021 | Ithaca, NY

CGPA: 8.8 / 10.0

## COURSEWORK

Data Structure And Algorithm

Cloud - Azure, GCP

DevOps - Docker, Kubernetes

Generative AI

Cloud Computing

Microservices

Cscomputer Networks

Machine Learning

## LINKS

Github:// [PraveenShinde3](#)

LinkedIn:// [shindepraveen](#)

## PROJECT

### CERTIFICATE HUB | WEB DEVELOPMENT

Next Js | MySql

**Problem :** Professionals in the tech industry struggle to identify the most relevant and valuable certifications due to an overwhelming array of options. This can result in wasted time, effort, and financial resources on certifications that do not align with their career goals or the industry's needs.

**Solution:** Certification Hub provides a comprehensive and curated directory of selected technical certifications. By categorizing certifications based on technology, company, price, and other relevant criteria, Certification Hub simplifies the process of finding and comparing certifications. This platform offers professionals a streamlined and efficient way to discover the most pertinent certifications for their career paths, ensuring they invest in the right credentials to enhance their skills and marketability.

## CERTIFICATIONS

Apr 2023    GCP - Associate Cloud Engineer

Aug 2022    Microsoft - Azure Fundamentals

## AWARDS

21<sup>th</sup> Feb 2024    Project Start Award

09<sup>th</sup> Jan 2024    Star of the Month Award

11<sup>th</sup> Mar 2022    Innovation Pride Award