

PRAVEEN SHINDE

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EDUCATION

Bachelor of Science in Information Technology
University Of Mumbai | 8.8 CGPA

June 2021

EXPERIENCE

Software Developer | TCS (Tata Consultancy Service)
Mumbai, India

July 2021- Present

Key Responsibilities

- Learning Portal Development (Frontend and Backend) : Developed a learning portal from the ground up using cutting-edge technologies, specifically ReactJS for the frontend and Spring Boot (Java) for the backend. The platform served as a crucial tool for internal employees and played a pivotal role in monitoring the initial learning progress of newly onboarded employees. Improved employee productivity by 2% during the first month of usage, and by 10% in the next three months.
- Transitioned the employee database, with 2,500 entries, from Excel spreadsheets to a centralized online portal, increasing accessibility by 200% while reducing risk of data loss by 100%.
- Designed user-friendly frontend for a incident resolution script, simplifying the script's usage by 50% and introducing monitoring capabilities to track usage frequency. This streamlined resolution processes and improved overall efficiency by 20%
- Diagnosed and resolved 90% of technical issues for end-users, ensuring less than 1 hour of downtime and disruptions to operations, by communicating with users to understand their issues, and by troubleshooting various technical issues, including hardware, software, and network issues.
- Achieved an average of 99.99% uptime of the server environment through systematic management and documentation of incidents through a ticketing system.

Key Achievements:

- Secured 1st Place in a prestigious internal Hackathon hosted by TCS.

TECHNOLOGY

Front-End Development: HTML5, CSS3, JavaScript (ES6+), React Js

Back-End Development: Spring boot, Node.js, Express.js

Database Management: SQL (MySQL, PostgreSQL)

Version Control: Git, GitHub

CERTIFICATES

GCP Associate Cloud Engineer | Google | 2023

Microsoft Certified: Azure Fundamentals | Microsoft | 2022