

## **Curriculum vitae**

**NAME: PRAVEEN KUSHWAHA**

**Address: 545ka/RN012 Raza Nagar, New Para Colony**

**Rajaji Puram, Lucknow, UP- 226017**

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### **Career Objective: -**

Collaborative Network Engineer specializes in exploiting internal and external relationships to synergistically tackle complex issues. Elicits aid from vendors, colleagues, and other external sources to improve ticket responses. Combines personal expertise with diverse professional relationships to support maximum support quality.

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### **Work Experience: -**

**Worked at U.P. Industrial Consultants Limited. (UPICON) -from 2 Mar 2021 to 2 April 2024**

Role: - working as IT administrative/ Network Engineer .

Responsibilities:

- Managing and investigating faults in the network & Building Network infrastructures.
- Installation of Windows Server, Ubuntu & Mac OS and diagnostic tools to identify sources of certain customer issues.
- Delivered exceptionally high level of professionalism and support to each customer, upholding the company's commitment to service.
- Troubleshooting of backup and recovery software, server data, basic support, bug fixes and configuration issues and procedures to keep networks fully operational during peak periods.
- Knowledge handling ASA & Checkpoint firewall.
- Installation, configuration & troubleshooting of Servers, Firewalls, switches, load balancers, VPN, QoS.
- Setup for online meetings & interviews on different platforms like Zoom, MS Teams Etc.
- Installation and Configuration of IPPBX & EPPBX.

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### **Technical skills: -**

- Good knowledge of operating systems: Windows Server, Windows, and mac.
- Building, Managing, and investigating faults in the network Infrastructures.
- Proficient troubleshooting of the computer software, hardware, and their management.
- Designing and implementing new network solutions, improving the efficiency of current networks, Upgrading network equipment and data servers.
- Linking with service desk engineers and project managers.
- Maintaining IT security systems and administering firewalls and Solving network problems & maximize network performance.

- Knowledge of Backup, restore and recovery procedures of Network and Firewall.
- Knowledge of networking, LAN & WAN troubleshooting, TCP/IP, Routing, modem etc.
- Detailed knowledge of network protocols and services such as TCP/IP, DNS, proxy and DHCP.
- Well-known networking knowledge of protocols, devices, commands, topologies, techniques, and best practices and Ability of handling network vulnerabilities.

Application Software: MS office, Zoom, Virtual Box etc.

Operating Systems: Windows, Windows server, Mac.

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**Qualifications/Educations/Academics:-**

- **Master of Computer Application From Shri Ramswaroop Memorial University.**
- **Bachelors in art from Chhatrapati Shahu Ji Maharaj University, Kanpur.**
- **Intermediate from City convent school in 2016.**
- **High School from City Convent School in 2014.**

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**Personal Details: -**

Father's Name:	Mr. Vindhyachal Kushwaha
Date of Birth:	24/08/1998
Language Known:	Hindi, English
Permanent Add.:	Raza Nagar, New Para Colony, Rajaji Puram Lucknow, Uttar-Pradesh, India, Pin: -226017

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**Declaration: -**

I hereby declare that all the information given above is true, complete, and correct to the best of my knowledge.

Date:

Place:

**(Praveen Kushwaha)**