+91 7397516497

praveenmuthu4@gmail.com

www.linkedin.com/in/praveenm3112

PRAVEEN M
Support Engineer

CORE SKILL

- Hardware(PC Assemble)
- Android Application Development
- Basics of Blockchain Technology
- Basics of Computer Networking
- Basics of Python
- Basics of Visual Basic
- C, C++ and Java
- Basics of SQL, css and Javascript
- Ms-Office Tools

SPECIALITIES

- **Bright Learner**
- **Responsive Worker**
- **Effective Planner**
- **Positive Attitude**
- **Enthusiastic guy**

RELAXATION TASK

- **CryptoCurrency Learning and investing**
- **Gaining knowledge of new technologies and gadgets**
- **Playing mobile games**
- **Watching reality shows, serials, web series, and movies**

PROFILE

Creative individual with 1 year of experience as Technical Support Engineer. Ability to handle Ticket Resolving Tools and manage end user by resolving dilemma.

EXPERIENCE

Support Engineer - Flipkart Internet Pvt Ltd
Sept 2021 to Oct 2022

- Working on GENEI and ASSIST Tool for Raising and Closing of Tickets
- Tracking migration of Mac Laptops with the support of Jamf Software.
- Assigning Laptops to company people.
- Solutions for issues via mail and attending calls.
- Reaching out Laptop companies incase any physical damages in order to replace parts.
- Handling Software related issues
- Knowledge in Active Directory
- Handling tickets and maintaining the SLA.

EDUCATIONAL

2017 - 2021MIET College, Tiruchirappalli
BE, Computer Science and Engineering 7.5 CGPA
2016 - 2017SMB MNP Matric Hr Sec School
Class 12 64.25%
2014 - 2015SMB MNP Matric Hr Sec School
Class 10 87%

ADDRESS

- Permanent Resident
  5/591, Sri Ramar Colony, NGO Colony, Balakrishnapuram, Dindigul, Tamil Nadu, India .
  Pin - 624005
- Present Resident
  6/362A,7Cross, HAPPY NAGAR, PALANGANAGUDI ROAD, Tiruchirappalli, Tamil Nadu, India.
  Pin - 620025

PROFILE

- Diploma in Hardware and networking
- Mobile App Development
- Workshop on Digital Marketing
- Industrial Visit at PurplePro IT Solutions

PERSONAL DETAILS

- Date of Birth : 31 Dec 1999
- Father's Name : S Marimuthu
- Gender : Male
- Marital Status : Unmarried
- Languages : English, Tamil and Hindi

AFFIRMATION

I declare that mentioned above particulars are best of my knowledge and belief.
Yours sincerely,

PRAVEEN M