Z CostContact

Z_Revenue Response 0

0

```
#Importing required libraries
import numpy as np
import pandas as pd
import warnings
warnings.filterwarnings("ignore")
import seaborn as sns
import matplotlib.pyplot as plt
from scipy.stats import pointbiserialr
import requests
import pandas as pd
import io
wrl = \ 'https://github.com/Praveenraj0803/0IBSIP/blob/main/Customer%20Segmentation%20Analysis/ifood\_df%20(1).csv' to the control of the co
response = requests.get(url)
data = pd.read_csv(io.StringIO(response.text))
data.head()
 ∓
                        Income Kidhome Teenhome Recency MntWines MntFruits MntMeatProducts MntFishProducts MntSweetProducts MntGoldProds ... marit
               0 58138.0
                                                             0
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                                                                                                                                                                                                                                                                                                                                              15
                                                             1
             5 rows × 39 columns
data.columns
 Index(['Income', 'Kidhome', 'Teenhome', 'Recency', 'MntWines', 'MntFruits', 'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts', 'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',
                                'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',
                               'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1',
'AcceptedCmp2', 'Complain', 'Z_CostContact', 'Z_Revenue', 'Response',
'Age', 'Customer_Days', 'marital_Divorced', 'marital_Married',
                               'marital_Single', 'marital_Together', 'marital_Widow',
'education_2n Cycle', 'education_Basic', 'education_Graduation',
'education_Master', 'education_PhD', 'MntTotal', 'MntRegularProds',
                                'AcceptedCmpOverall'],
                             dtype='object')
data.isna().sum()
           Income
                                                                            0
             Kidhome
                                                                            0
             Teenhome
                                                                            0
             Recency
                                                                            0
             MntWines
                                                                            0
             MntFruits
                                                                            a
             MntMeatProducts
                                                                            0
             MntFishProducts
             MntSweetProducts
                                                                            0
             MntGoldProds
                                                                            0
             NumDealsPurchases
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             NumWebPurchases
             NumCatalogPurchases
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             NumStorePurchases
             NumWebVisitsMonth
                                                                            0
             AcceptedCmp3
                                                                            0
             AcceptedCmp4
                                                                            0
             AcceptedCmp5
                                                                            0
             AcceptedCmp1
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             AcceptedCmp2
                                                                            0
             Complain
                                                                            0
```

```
Customer_Days marital_Divorced
                              0
                              0
marital_Married
marital_Single
marital_Together
                              0
                              0
marital_Widow
education_2n Cycle
education_Basic
                              0
                              0
education_Graduation
education_Master
education_PhD
                              0
MntTotal
                              0
MntRegularProds
                              0
AcceptedCmpOverall
                              0
dtype: int64
```

data.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2205 entries, 0 to 2204
Data columns (total 39 columns):

Data	columns (total 39 col	umns)	:	
#	Column		Null Count	Dtype
0	Income	2205	non-null	float64
1	Kidhome	2205	non-null	int64
2	Teenhome	2205		int64
3	Recency	2205		int64
4	MntWines	2205		int64
5	MntFruits	2205		int64
6	MntMeatProducts	2205		int64
7	MntFishProducts	2205	non-null	int64
8	MntSweetProducts	2205		int64
9	MntGoldProds	2205		int64
10	NumDealsPurchases	2205	non-null	int64
11	NumWebPurchases	2205	non-null	int64
12	NumCatalogPurchases	2205	non-null	int64
13	NumStorePurchases	2205	non-null	int64
14	NumWebVisitsMonth	2205	non-null	int64
15	AcceptedCmp3	2205	non-null	int64
16	AcceptedCmp4	2205	non-null	int64
17	AcceptedCmp5	2205	non-null	int64
18	AcceptedCmp1	2205	non-null	int64
19	AcceptedCmp2	2205	non-null	int64
20	Complain	2205	non-null	int64
21	<pre>Z_CostContact</pre>	2205	non-null	int64
22	Z_Revenue	2205	non-null	int64
23	Response	2205	non-null	int64
24	Age	2205	non-null	int64
25	Customer_Days	2205	non-null	int64
26	marital_Divorced	2205	non-null	int64
27	marital_Married	2205	non-null	int64
28	marital_Single	2205	non-null	int64
29	marital_Together	2205	non-null	int64
30	marital_Widow	2205	non-null	int64
31	education_2n Cycle	2205	non-null	int64
32	education_Basic	2205	non-null	int64
33	education_Graduation	2205	non-null	int64
34	education_Master	2205	non-null	int64
35	education_PhD	2205	non-null	int64
36	MntTotal	2205	non-null	int64
37	MntRegularProds	2205	non-null	int64
38	AcceptedCmpOverall	2205	non-null	int64
dtyp		38)		
	ry usage: 672.0 KB	-		
	, ,			

data.nunique()

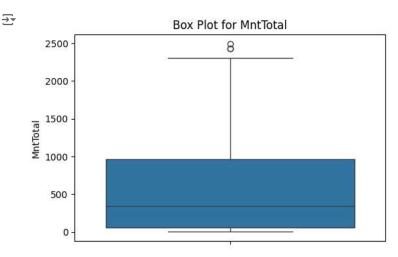
\rightarrow	Income	1963
	Kidhome	3
	Teenhome	3
	Recency	100
	MntWines	775
	MntFruits	158
	MntMeatProducts	55 1
	MntFishProducts	182
	MntSweetProducts	176
	MntGoldProds	212
	NumDealsPurchases	15
	NumWebPurchases	15
	NumCatalogPurchases	13
	NumStorePurchases	14
	NumWebVisitsMonth	16

```
2
AcceptedCmp3
AcceptedCmp4
                            2
AcceptedCmp5
AcceptedCmp1
AcceptedCmp2
                            2
Complain
Z CostContact
                            1
Z_Revenue
                            1
Response
                            2
                           56
Age
Customer_Days
                          662
{\tt marital\_Divorced}
                            2
marital_Married
                            2
marital_Single
                            2
marital_Together
                            2
marital_Widow
                            2
education_2n Cycle
                            2
education_Basic
education_Graduation
                            2
education_Master
education\_PhD
                            2
MntTotal
                          897
MntRegularProds
                          974
AcceptedCmpOverall
dtype: int64
```

 $\label{lambda} \verb|data.drop(columns=['Z_CostContact','Z_Revenue'], inplace=True)| | True | T$

```
plt.figure(figsize=(6, 4))
sns.boxplot(data=data, y='MntTotal')
plt.title('Box Plot for MntTotal')
plt.ylabel('MntTotal')
plt.show()
```

₹



```
Q1 = data['MntTotal'].quantile(0.25)
Q3 = data['MntTotal'].quantile(0.75)
IQR = Q3 - Q1
lower_bound = Q1 - 1.5 * IQR
upper_bound = Q3 + 1.5 * IQR
outliers = data[(data['MntTotal'] < lower_bound) | (data['MntTotal'] > upper_bound)]
outliers.head()
```

.	Inco	ne Kidhom	e Teenhome	Recency	MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts	MntGoldProds	•••	ma
115	9 90638	.0	0 0	29	1156	120	915	94	144	96		
146	7 87679	.0	0 0	62	1259	172	815	97	148	33		
154	7 90638	.0	0 0	29	1156	120	915	94	144	96		
3 rows × 37 columns												
4												•

data = data[(data['MntTotal'] > lower_bound) & (data['MntTotal'] < upper_bound)]
data.describe()</pre>

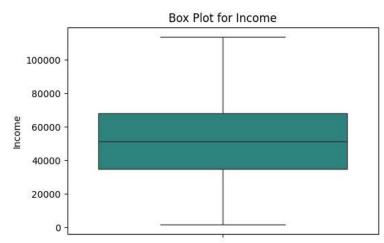


	Income	Kidhome	Teenhome	Recency	MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts
count	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000	2202.000000
mean	51570.283379	0.442779	0.507266	49.021344	304.960036	26.252044	164.336058	37.678474	26.967302
std	20679.438848	0.537250	0.544429	28.944211	336.135586	39.589747	216.312982	54.821185	40.926101
min	1730.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	35182.500000	0.000000	0.000000	24.000000	24.000000	2.000000	16.000000	3.000000	1.000000
50%	51258.500000	0.000000	0.000000	49.000000	176.500000	8.000000	68.000000	12.000000	8.000000
75%	68146.500000	1.000000	1.000000	74.000000	505.000000	33.000000	230.750000	50.000000	33.000000
max	113734.000000	2.000000	2.000000	99.000000	1493.000000	199.000000	1725.000000	259.000000	262.000000

8 rows × 37 columns

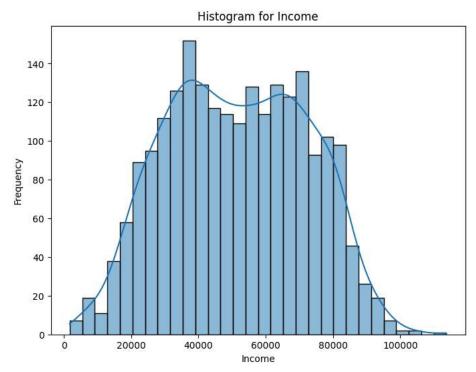
```
#Box plot and histogram for income
plt.figure(figsize=(6, 4))
sns.boxplot(data=data, y='Income', palette='viridis')
plt.title('Box Plot for Income')
plt.ylabel('Income')
plt.show()
```



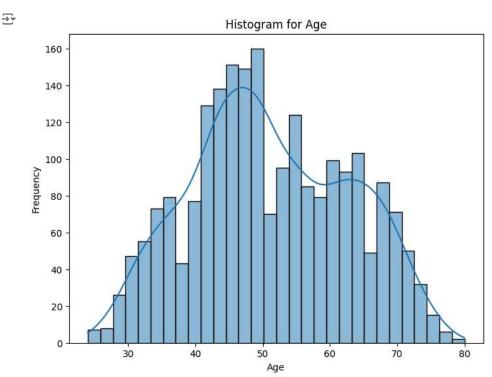


```
plt.figure(figsize=(8, 6))
sns.histplot(data=data, x='Income', bins=30, kde=True)
plt.title('Histogram for Income')
plt.xlabel('Income')
plt.ylabel('Frequency')
plt.show()
```





```
#Histogram for Age
plt.figure(figsize=(8, 6))
sns.histplot(data=data, x='Age', bins=30, kde=True)
plt.title('Histogram for Age')
plt.xlabel('Age')
plt.ylabel('Frequency')
plt.show()
```

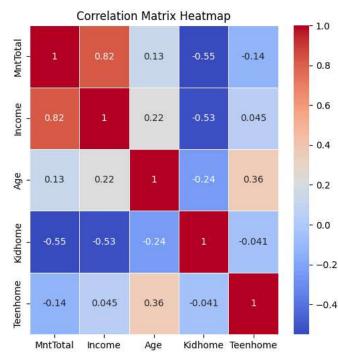


print("Skewness: %f" % data['Age'].skew())
print("Kurtosis: %f" % data['Age'].kurt())

⇒ Skewness: 0.091227
 Kurtosis: -0.796125

```
cols_demographics = ['Income', 'Age']
cols_children = ['Kidhome', 'Teenhome']
cols_marital = ['marital_Divorced', 'marital_Married', 'marital_Single', 'marital_Together', 'marital_Widow']
cols_mnt = ['MntTotal', 'MntRegularProds', 'MntWines', 'MntFruits', 'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts', 'MntGoldProds']
cols_communication = ['Complain', 'Response', 'Customer_Days']
cols_campaigns = ['AcceptedCmpOverall', 'AcceptedCmp1', 'AcceptedCmp2', 'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5']
cols_source_of_purchase = ['NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth']
cols_education = ['education_2n Cycle', 'education_Basic', 'education_Graduation', 'education_Master', 'education_PhD']

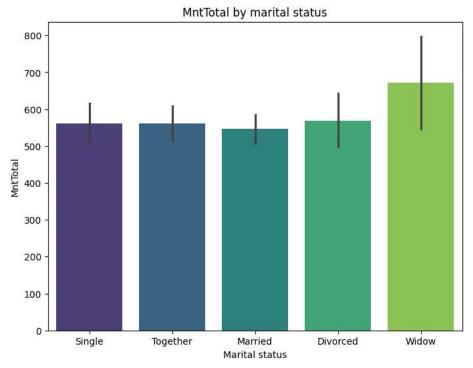
corr_matrix = data[['MntTotal']+cols_demographics+cols_children].corr()
plt.figure(figsize=(6,6))
sns.heatmap(corr_matrix, annot=True, cmap='coolwarm', linewidths=0.5)
plt.title('Correlation Matrix Heatmap')
plt.show()
```



```
for col in cols_marital:
   correlation, p_value = pointbiserialr(data[col], data['MntTotal'])
   print(f'{correlation:.4f}: Point-Biserial Correlation for {col} with p-value {p value:.4f}')
🥯 0.0053: Point-Biserial Correlation for marital Divorced with p-value 0.8041
     -0.0188: Point-Biserial Correlation for marital_Married with p-value 0.3767
    0.0011: Point-Biserial Correlation for marital_Single with p-value 0.9571
    0.0008: Point-Biserial Correlation for marital_Together with p-value 0.9708
    0.0370: Point-Biserial Correlation for marital_Widow with p-value 0.0826
for col in cols_education:
   correlation, p_value = pointbiserialr(data[col], data['MntTotal'])
   print(f'{correlation:.4f}: Point-Biserial Correlation for {col} with p-value {p_value:.4f}')
-0.0593: Point-Biserial Correlation for education_2n Cycle with p-value 0.0054
     -0.1389: Point-Biserial Correlation for education_Basic with p-value 0.0000
    0.0159: Point-Biserial Correlation for education_Graduation with p-value 0.4551
    0.0004: Point-Biserial Correlation for education Master with p-value 0.9842
    0.0737: Point-Biserial Correlation for education_PhD with p-value 0.0005
```

```
def get_marital_status(row):
    if row['marital_Divorced'] == 1:
        return 'Divorced'
    elif row['marital_Married'] == 1:
        return 'Married'
    elif row['marital_Single'] == 1:
        return 'Single'
    elif row['marital_Together'] == 1:
        return 'Together'
    elif row['marital_Widow'] == 1:
        return 'Widow'
    else:
        return 'Unknown'
data['Marital'] = data.apply(get_marital_status, axis=1)
plt.figure(figsize=(8, 6))
sns.barplot(x='Marital', y='MntTotal', data=data, palette='viridis')
plt.title('MntTotal by marital status')
plt.xlabel('Marital status')
plt.ylabel('MntTotal')
```

Text(0, 0.5, 'MntTotal')



```
def get_relationship(row):
    if row['marital_Married'] ==1:
        return 1
    elif row['marital_Together'] == 1:
        return 1
    else:
        return 0
data['In_relationship'] = data.apply(get_relationship, axis=1)
data.head()
```

→		Income	Kidhome	Teenhome	Recency	MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts	MntGoldProds	•••	educa
	0	58138.0	0	0	58	635	88	546	172	88	88		
	1	46344.0	1	1	38	11	1	6	2	1	6		
	2	71613.0	0	0	26	426	49	127	111	21	42		
	3	26646.0	1	0	26	11	4	20	10	3	5		
	4	58293.0	1	0	94	173	43	118	46	27	15		

5 rows × 39 columns

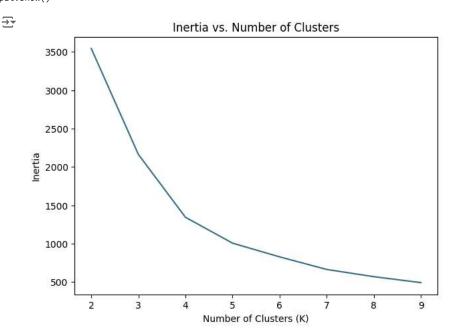
∓

from sklearn.cluster import KMeans

```
from sklearn.preprocessing import StandardScaler
scaler = StandardScaler()
cols_for_clustering = ['Income', 'MntTotal', 'In_relationship']
data_scaled = data.copy()
data_scaled[cols_for_clustering] = scaler.fit_transform(data[cols_for_clustering])
data_scaled[cols_for_clustering].describe()
```

	Income	MntTotal	${\tt In_relationship}$
count	2.202000e+03	2.202000e+03	2.202000e+03
mean	2.742785e-17	-8.873717e-17	-4.678869e-17
std	1.000227e+00	1.000227e+00	1.000227e+00
min	-2.410685e+00	-9.724232e-01	-1.348874e+00
25%	-7.926475e-01	-8.815089e-01	-1.348874e+00
50%	-1.508040e-02	-3.806058e-01	7.413589e - 01
75%	8.017617e-01	7.024988e - 01	7.413589e - 01
max	3.006747e+00	3.048788e+00	7.413589e-01

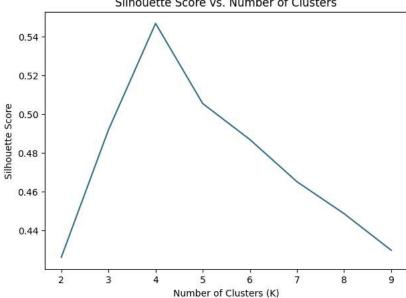
```
\label{from:sklearn} \mbox{from sklearn import decomposition}
pca = decomposition.PCA(n components = 2)
pca_res = pca.fit_transform(data_scaled[cols_for_clustering])
data_scaled['pc1'] = pca_res[:,0]
data_scaled['pc2'] = pca_res[:,1]
X = data_scaled[cols_for_clustering]
inertia_list = []
for K in range(2,10):
    inertia = KMeans(n\_clusters=K, random\_state=7).fit(X).inertia\_
    inertia_list.append(inertia)
plt.figure(figsize=[7,5])
plt.plot(range(2,10), inertia_list, color=(54 / 255, 113 / 255, 130 / 255))
plt.title("Inertia vs. Number of Clusters")
plt.xlabel("Number of Clusters (K)")
plt.ylabel("Inertia")
plt.show()
```



```
from sklearn.metrics import silhouette_score
silhouette_list = []
for K in range(2,10):
    model = KMeans(n_clusters = K, random_state=7)
    clusters = model.fit_predict(X)
    s_avg = silhouette_score(X, clusters)
    silhouette_list.append(s_avg)
plt.figure(figsize=[7,5])
plt.plot(range(2,10), silhouette_list, color=(54 / 255, 113 / 255, 130 / 255))
plt.title("Silhouette Score vs. Number of Clusters")
plt.xlabel("Number of Clusters (K)")
plt.ylabel("Silhouette Score")
plt.show()
```

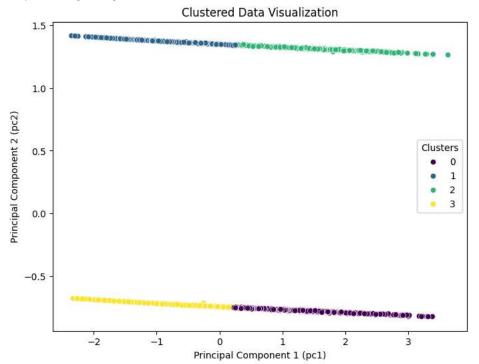
$\overline{\mathbf{T}}$

Silhouette Score vs. Number of Clusters



```
model = KMeans(n_clusters=4, random_state = 7)
model.fit(data_scaled[cols_for_clustering])
data_scaled['Cluster'] = model.predict(data_scaled[cols_for_clustering])
plt.figure(figsize=(8, 6))
sns.scatterplot(x='pc1', y='pc2', data=data_scaled, hue='Cluster', palette='viridis')
plt.title('Clustered Data Visualization')
plt.xlabel('Principal Component 1 (pc1)')
plt.ylabel('Principal Component 2 (pc2)')
plt.legend(title='Clusters')
```

<matplotlib.legend.Legend at 0x79fc9b13f490>



data['Cluster'] = data_scaled.Cluster
data.groupby('Cluster')[cols_for_clustering].mean()

_		Income	MntTotal	In_relationship
	Cluster			
	0	71818.929329	1147.372792	1.0
	1	37332.339956	150.761589	0.0
	2	71946.155488	1159.612805	0.0
	3	37892.819883	158.463158	1.0

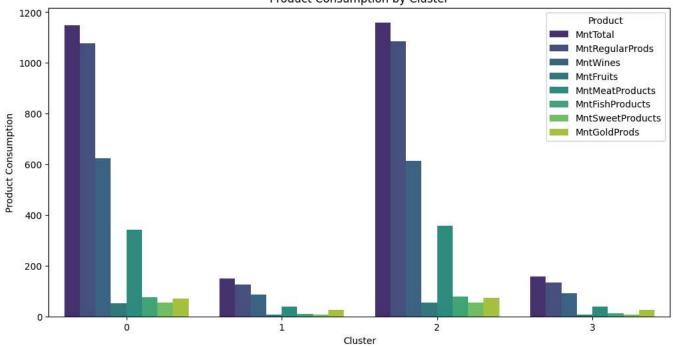
mnt_data = data.groupby('Cluster')[cols_mnt].mean().reset_index()
mnt_data.head()

		Cluster	MntTotal	MntRegularProds	MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts	MntGoldProds
	0	0	1147.372792	1076.279152	623.261484	52.489399	341.326855	75.577739	54.717314	71.093640
	1	1	150.761589	125.662252	85.450331	7.832230	38.774834	10.971302	7.732892	25.099338
	2	2	1159.612805	1085.332317	613.862805	54.929878	357.902439	77.603659	55.314024	74.280488
	3	3	158.463158	133.962573	92.046784	7.640936	39.438596	11.423392	7.913450	24.500585

```
melted_data = pd.melt(mnt_data, id_vars="Cluster", var_name="Product", value_name="Consumption")
plt.figure(figsize=(12, 6))
sns.barplot(x="Cluster", y="Consumption", hue="Product", data=melted_data, ci=None, palette="viridis")
plt.title("Product Consumption by Cluster")
plt.xlabel("Cluster")
plt.ylabel("Product Consumption")
plt.xticks(rotation=0)
plt.legend(title="Product", loc="upper right")
```

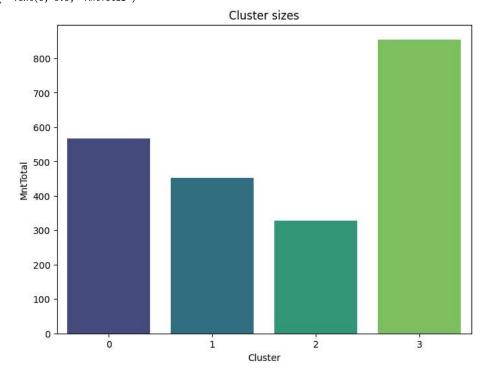


Product Consumption by Cluster



```
cluster_sizes = data.groupby('Cluster')[['MntTotal']].count().reset_index()
plt.figure(figsize=(8,6))
sns.barplot(x='Cluster', y='MntTotal', data=cluster_sizes, palette = 'viridis')
plt.title('Cluster sizes')
plt.xlabel('Cluster')
plt.ylabel('MntTotal')
```

Text(0, 0.5, 'MntTotal')



```
total_rows = len(data)
cluster_sizes['Share%'] = round(cluster_sizes['MntTotal'] / total_rows*100,0)
cluster_sizes.head()
```

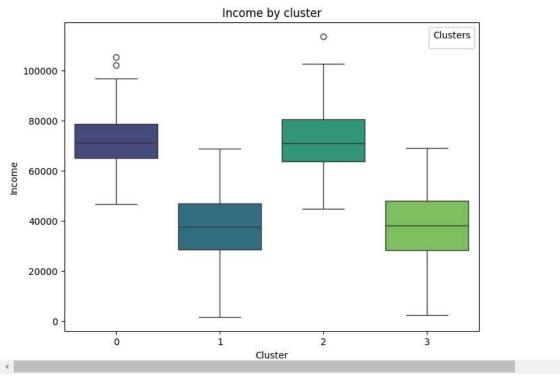
```
Cluster MntTotal Share%

0 0 566 26.0

1 1 453 21.0

plt.figure(figsize=(8, 6))
sns.boxplot(x='Cluster', y='Income', data=data, palette='viridis')
plt.title('Income by cluster')
plt.xlabel('Cluster')
plt.ylabel('Income')
plt.legend(title='Clusters')
```

WARNING:matplotlib.legend:No artists with labels found to put in legend. Note that artists whose label start with an underscore are igr <matplotlib.legend.Legend at 0x79fc983a6980>



```
plt.figure(figsize=(8, 6))
sns.scatterplot(x='Income', y='MntTotal', data=data, hue = 'Cluster', palette='viridis')
plt.title('Income by cluster')
plt.xlabel('Income')
plt.ylabel('MntTotal')
plt.legend(title='Clusters')
```

<matplotlib.legend.Legend at 0x79fc98fdfac0>

