

## NLP - Assignment 1

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Assignment can be access through Edmodo class link [fjppqj](#)

### Dataset Link

The Excel sheet for the same is attached

### Dataset Description

The data provides historical customer transactions for a retailer, for purchases made on their e-commerce platform between Dec 2010 to Dec 2011. Customers are uniquely identified by their Customer ID (Col G).

### Problem Statement

Assume that the company has been experiencing high customer churn and a reduction in repeat customers. **As part of this case study, you are required to build a predictive model to predict the likelihood of a customer churning**

### Churn Definition (Target Variable definition)

For this problem, the churn should be defined as follows:

The training data should include all customers who have made a transaction between 1<sup>st</sup> Dec 2010 to 31<sup>st</sup> Aug 2011. Customers from this set who have NOT made any subsequent purchase in the period Sep 2011 to Dec 2011 should be labeled as **“Churn”**. All other customers with purchases made during this follow-up period should be labelled as **“Not Churn”**

## Submission Guidelines only through Edmodo

**Submit a google drive link with edit permission (Drive Name should be NLP\_BATCH\_BatchNo.) containing**

1. **A folder with**

**A Jupyter Notebook (Python program) with the case study solution.** The solution should incorporate the following four task:

- A. Target variable creation (based on churn definition provided)
- B. Customer level feature creation, from transaction dataset
- C. EDA on the features created
- D. Model training, validation and evaluation

2. **A presentation (.ppt)** containing the name of the students, SRN, Section, Abstract, Flowchart, packages or libraries used, output screenshots