

SCOPE OF WORK

SOW NO: 9 EFFECTIVE DATE: 8/30/21

1. Detailed description of project to be accomplished by Cloud Operations Engineer:

Cloud Operations will provide Evan for this SOW in support of OPA Link's project to reduce bottlenecks and therefore improve syncing of EOADW and OCCP. Currently it takes over 24 hours to sync the two applications making it impossible to deliver daily files.

OPA Link is looking for assistance from the CCOE team to:

Review the prod architecture both on paper and in the AWS account

1. Identify failure points / opportunities to improve query/RDS/pipeline performance
2. Involve AWS Consultants as required

2. Deliverables to be produced by Cloud Operations Engineer

- i. Analyze existing architecture and identify gaps
- ii. Summary of issues and recommended solutions and a ball park LOE for the implementing the solutions.
- iii. This effort does not include implementing solutions but just identifying and prioritizing them.

3. Estimated date of completion for each deliverable

This effort will be timeboxed to 1-2 sprints (TBD). At the end of that time a written summary should be shared with stakeholders (team leads + Wyatt/Patty).

4. SOW validity

All deliverables accepted by OPA Link team

5. Time spent on meetings

Meetings will be ad hoc based as needed.

SOW Created By: Kushal Naidu

SOW Created Date: 8/27/21

SOW Accepted By:

SOW Accepted Date: