SCOPE OF WORK

SOW NO: 10 EFFECTIVE DATE: 8/30/21

1. Detailed description of project to be accomplished by Cloud Operations Engineer:

Cloud Operations will provide Evan for this SOW in support of OPA Link's project to increase the tool's stability

Due to a previous stability issue, OPA Link is looking for assistance from the CCOE team to:

Review the prod architecture both on paper and in the AWS account
1. Identify failure points / opportunities for more resiliency
2. Identify elements we should be monitoring/alerting on

2. Deliverables to be produced by Cloud Operations Engineer

    i. Analyze existing architecture and identify gaps
    ii. Summary of current infra/application risks with nature of the risk, severity of the risk, and recommended mitigation(s) and a ball park LOE for the mitigation.
    iii. Summary of monitoring gaps prioritized by risk level.
    iv. This effort does not include implementing mitigations just identifying and prioritizing them.

3. Estimated date of completion for each deliverable

This effort will be timeboxed to 1-2 sprints (TBD). At the end of that time a written summary should be shared with stakeholders (team leads + Wyatt/Patty).

4. SOW validity

All deliverables accepted by OPA Link team

5. Time spent on meetings

Meetings will be ad hoc based as needed.

SOW Created By: Kushal Naidu

SOW Created Date: 8/27/21

SOW Accepted By:

SOW Accepted Date: