Harshitha Krishnan

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**Experience Summary**

Overall Experience: 5.8 years (March 2017- present)

Relevant Technology experience :5 years (Smartcomms/Thunderhead)

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**Career Objective**

To strive for growth with a balanced tradeoff between technical skilled and self-developed attitude to elevate the self and the organization to higher profitable peaks.

**Professional Synopsis**

* Strong programming experience in SMARTCOMMS thunderhead
* Extensive experience in end-to-end development of software from requirement analysis to system study, designing, coding, unit testing and Debugging.
* Worked on ATD, Data Modeler, Business Content Studio and Business Object Studio.
* Strong knowledge on creating Templates, Shared Contents, Layouts ,Stylesets and Data Models.
* Good knowledge on how to add script libraries and also Java Script.
* Experience in providing Estimations and efforts for the Development modules basing on the Template Complexity python and java
* Quick learner and adaptive to new and challenging technological environments.
* A Team Player with good communication, analytical, verbal and writing skills.

**Achievements & Awards**

Received Star of the month Award and technical Excellence Award from TCS

Received Appreciation from the Client for on time Delivery of templates in Thunderhead project in Direct Line Group In Capgemini.

Received ILP Kudos in ILP-TCS, Technical Excellence Award, Service Commitment Award from TCS.

Received Excellence and spot on awards from EY for client appreciation.

Won SPOT ON award for the best performer on the innovation note.

**Education & Learning**

**Education**

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| **Qualification** | **Subject** | **Percentage/Grade** |
| PG certificate | Artificial Intelligence | Pursuing |
| BACHELOR OF TECHNOLOGY | Information Technology | 7.72(CGPA) |
| STANDARD XII | Others | 89.5% |
| SSC | Others | 88.9% |

**PWC Experience**

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| **Project Name** | USAA Noblr Insurance |
| **Period** | 03/2021 To 12/ 2023 |
| **Roles** | SmartComms Developer (Senior Associate) |
| **Responsibility** | Working for USAA Noblr INSURANCE Company as SmartCOMMS SME(Subject matter Expertise). Responsible for all the communication documents for X centers(PC BC and CC) for the documents like Policy journey related documents in both print and archive channels.  Developed all the document templates and shared contents for the new enhancement documents.  Good experience on the Guidewire and other Web API for the batch processing for the run jobs in the Production environment as well |
| **Technical Skills** | Smartcomms, Python,Thunderhead and Quadient |

**Ernst & Young LLP Experience**

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| --- | --- |
| **Project Name** | CANADA Insurance Mutuals |
| **Period** | 12/2021 To 03/2023 |
| **Roles** | SmartCOMMS Developer (Senior Developer) |
| **Responsibility** | Working for CANADA INSURANCE MUTUALS three different clients for Insurance companies namely AFM, BCM and HFM. Responsible for all the three mutuals and the respective X centers for the communication documents like Policy journey related documents in both print and archive channels.  Developed all the document templates and shared contents for the new enhancement documents.  Good experience on the Guidewire and other Web API for the batch processing for the run jobs in the Production environment as well |
| **Technical Skills** | Smartcomms, C,Thunderhead and Quadient |

**HCL Experience**

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| **Project Name** | AEGON |
| **Duration** | 8 months |
| **Period** | 27-April-2021 To 10-December-2021 |
| **Roles** | Thunderhead Developer (Lead engineer |
| **Responsibility** | Worked for AEGON (Netherlands Based Financial company) Client as CCM ThunderHaead Developer, It’s a multilevel Finanacial Company where it offers All types of business like Banking, Mortgage and Pensions. I involved in Creating Templates(Documents), for all sub groups of Aegon business lines i.e, Mortgage(offers Loans and Mortgages for the properties), Banking, Pensions .  Worked in a team which is central for all the Document services like COE as such Digital transmission, where the upstream is BPM tool Case 360.  Have adequate knowledge in creating complex templates and Debugging the things for any scenario. |
| **Technical Skills** | Smartcomms, JAVASCRIPT,Thunderhead and Quadient |

**Capgemini Experience**

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| **Project Name** | Direct Line Group(DLG) Insurance |
| **Duration** | 2 years |
| **Period** | 15-MAy-2019 To 26- April-2021 |
| **Roles** | SmartComm /Thunderhead Developer |
| **Responsibility** | Worked for DirectLine Group Insurance (UK Based InsuranceCompany) Client as CCM SmartComm ThunderHaead Developer, It’s a multilevel Insurance Company where it offers All types of Insurances. I was involved in Creating Templates(Documents), for three sub groups of DirectlineInsurance i.e, Privilege(offers motor, Home and Life insurance), Churchill(offers Pet Insurance), DirectLine (Offers Bussiness, health and Motor Insurance).  Used to create a templates/Documents which used for all three insurances by using feture of Edition and Branding, where the upstream is GuideWire.  Have adequate knowledge in creating complex templates and Debugging the things for any scenario. |
| **Technical Skills** | Smartcomms, JAVASCRIPT,Thunderhead, GuideWire |

**TCS Experience**

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| **Project Name** | Thomson Reuters |
| **Duration** | 2.2 years |
| **Period** | 01-Aug-2017 To 13-Mar-2019 |
| **Roles** | Thunderhead Developer |
| **Responsibility** | Worked for Thomson Reuters client in creating Business documents such as Order forms, Schedules. This involves creating Layouts, Stylesets, Data Models and Shared Contents for creating templates using SMARTCOMMs Thunderhead. I have created forms for 15 languages which includes some special languages like Chinese, Japanese, Korean. I have a great exposure on how Salesforce data can be used in SMARTCOMMs Thunderhead  This project is a transition project TCS has got, worked from initial stage onwards on how the existing system was built, and also closely worked with Business and gained knowledge on exposure on each and every module |
| **Technical Skills** | SMARTCOMMS, JAVASCRIPT, Thunderhead, Guidwire integration. |
| **Achievements** | Received Technical Excellence Award from Business by doing the project single-handed  Recieved star of the month Award for period over critical development and solved the issue. |

Fresher training:

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| **Project Name** | ILP Participants- Trivandrum |
| **Duration** | 3.0Months |
| **Period** | 20-Mar-2017 To 20-June-2017 |
| **Roles** | Java Developer |
| **Start Date** | 20-Mar-2017 |
| **End Date** | 20-June-2017 |
| **Responsibility** | Trained on Java and did one small POC which is using JAVA, HTML and Oracle DB. |
| **Technical Skills** | Java/J2EE,HTML,Oracle, Hibernate DB |
| **Achievements** | Won ILP Kudos Award from ILP Trivandrum Team. |