### PROJECT DESCRIPTION ON SUPERSTORE

## **Project Overview**

This dataset superstore comprises of customers essential which focus on understanding the store's sales performance across different years, product, categories, market, orders and quantity and also countries with a specific emphasis on profit and loss calculations with the aim of uncovering patterns and analyzing these dataset for easy understanding and visualization.

#### **Data Source**

Project work from Attenyi Academy "SUPERSTORE CSV" File comprising a detailed customers essential for store sales.

### **Tools Used**

Microsoft excel / Power query: To clean and analyses the data

Structured query language (SQL): To directly query and manipulate the data, and also provide insights from the dataset

PowerBi Desktop: To visualize the outcome.

# POSSIBLE QUESTIONS GENERATED

- Who are our top 8 customers by sales?
- Top 5 different countries with highest sales?
- What was the profit made overall?
- What is the category with the most sales?
- What is the category with the most profit?

- ❖ What is the top 5 product with the highest sales?
- ❖ What is the top 3 customers segmentation performance?
- ❖ What the top 5 customers regional performance in cities by sales?

## **QUESTIONS ANSWERED USING SQL**

```
--use project
--go
--select * from SUPERSTORE
-->>/ WHO ARE THE TOP 8 CUSTOMERS BY SALES/<<
--select top 8 customer name, SUM(SALES) as total sales FROM SUPERSTORE
--group by Customer Name
--order by total sales DESC;
--select * from SUPERSTORE
-->>/TOP 5 DIFFERENT COUNTRIES WITH THE HIGHEST SALES/<<
--select top 5 "Country", sum(sales) as total sales
-- from SUPERSTORE
--group by Country
--order by total_sales desc
--select * from SUPERSTORE
-->>/WHAT WAS THE SALES MADE OVERALL/<<
--select sum(Sales)as total sales from SUPERSTORE
--order by total_sales;
```

```
--select * from SUPERSTORE
```

- -->>/WHAT IS THE CATEGORY WITH THE MOST SALES/<<
- --select category, sum(Sales)as total\_sales from SUPERSTORE
- --group by Category
- --order by total\_sales desc;
- --select \* from SUPERSTORE
- -->>/THE CATEGORY WITH THE HIGHEST PROFIT/<<
- --select category, sum(profit) as total\_profit from SUPERSTORE
- --group by Category
- --order by total\_profit desc;
- --select \* from SUPERSTORE
- -->>/TOP 5 PRODUCT WITH THE HIGHEST SALES/<<
- --select top 5 sum(sales) as total\_sales,Product\_Name from SUPERSTORE
- --group by Product\_Name
- --order by total\_sales desc;
- --select \* from SUPERSTORE
- -->>/ WHAT ARE THE TOP 3 SEGMENTATION PERFORMANCE /<<
- --select "Segment", sum(sales) as total\_sales, sum(profit) as total\_profit from

#### **SUPERSTORE**

- --group by Segment
- --order by total\_sales desc;

- --select \* from SUPERSTORE
- -->>/ WHAT IS THE TOP 5 REGIONAL PERFORMANCE IN CITY BY SALES/<<
- --select top 5 sum(sales) as total\_sales, sum(profit) as total\_profit, City from SUPERSTORE
- --group by City
- --order by total\_sales desc;

### **VISUALIZATION IN POWER BI**

After completing data cleaning and analysis in MySQL, the results were exported to CSV files

These CSV files served as the basis for creating a visually appealing dashboard in Power BI.

The purpose of this Power BI dashboard was to provide a better understanding of the outcomes derived from the SQL data analysis.

### FINDINGS FROM THE ANALYSIS

❖ The top 8 customers of the company include; Tom Ashbrook having over 14.55% sales, Tamara Chand 13.46% sales, Greg Tran 12.77% sales, Christopher Conant 12..64% sales, Sean Miler 12.64% sales, Bart Walters 11.61% sales, Natalie Fritzler 11.42% sales, and Fred Hopkins 10.02%

- ❖ Top 5 different countries with highest sales includes United states having over 42.46%, Australia 17.1%, France 15.87%, China 12.95% and Germany 11.62%.
- The sales made overall is 12.6M
- ❖ The category with most sales is Technology having over 4,744,691 sales
- ❖ The category that's most profitable is technology (44.11%), followed by Office supplies (34.66%) then Furniture (21.23%)
- ❖ Top 5 products with the highest sales include; Apple Smart Phone having 23.49% (86936 sales), Full Size Cisco Smart Phone having 20.66% (76441 sales), Full Size Motorola Smart Phone having 19.77% (73159 sales), Full Size Nokia Smart Phone having 19.43% (71904 sales), Full Size Canon image CLASS 2200 Advanced Copier having 16.65% (61600 sales).
- The top 3 customers segmentation performance are consumers (51.48%), cooperate (30.25%) and home office (18.27%)
- The top 5 customers regional performance by city includes; New York City, Los Angeles, Manila, Seattle and San Francisco.

### **LIMITATIONS**

- Exclusion of special characters in state column and other columns: During
  the data analysis process, a lot of special character was identified with in
  the state column and few on some other column. These records were
  excluded from the analysis
- Difficulty while importing file: I had issues while importing my data to sql, I
  had to change "product\_name" which was in varchar to MAX, "tarchar " to
  decimal 10,18