**What is this project about?**

Telecommunications (broadcasting) company wants to predict its customer churn.

**Columns:**

1. Gender (Leonard)
2. SeniorCitizen (Leonard)
3. Partner (Leonard)
4. Dependents (Leonard)
5. Tenure (Nosipho)
6. PhoneService (Calvin)
7. MultipleLines (Calvin)
8. InternetService (Calvin)
9. OnlineSecurity (Calvin)
10. OnlineBackup
11. DeviceProtection
12. TechSupport
13. StreamingTV (NJ)
14. StreamingMovies (NJ)
15. Contract
16. PaperlessBilling
17. PaymentMethod (NJ)
18. ~~MonthlyCharges (Nosipho)~~
19. ~~TotalCharges (Nosipho)~~
20. Churn (target Y)

**Size (rows = 7043, columns = 21)**