

# UMANG RATHOUR

QA Analyst || Business Development Executive ||  
IT Trainer || Soft Skills Trainer

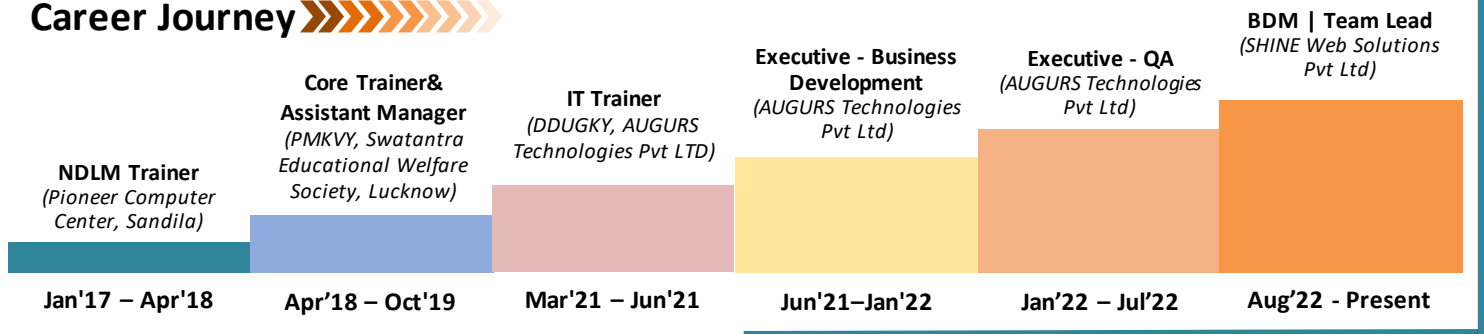


## Introduction

He is a devoted **IT Trainer, tech freak and proven QA Tester** with more than 7 years of experience. He has done outstanding work as part of the government project “Pradhan Mantri Kaushal Vikas Yojana” by training 500+ students explaining them about ‘Digital India’ and helped them in getting a suitable placement in respective trade. He skillfully demonstrated findings obtained from numerous observations during class while assisting and encouraging students in choosing and getting a better opportunity based on their interests.

He renders outstanding abilities such as impactful speaking, observing & work enthusiasm, extracted by his own experiences through life & opportunities. He has done great work in his current/prior organizations based on “first learn then implement” mindset which was shown to be more effective for both him & the employer.

## Career Journey



## Expertise Areas

- Utilizing AI Tools on-the-go
- Excellent Communication
- Freelancing
- Microsoft / Google Workspace
- IT Tools & Business System
- Hardware Components
- HTML, CSS, Bootstrap, JavaScript
- Adaptability

## Education

**Bachelor of Science (B.Sc.)–Mathematics, Kanpur University (2017)**

**Intermediate**–Board of High School and Intermediate Education, Uttar Pradesh (2014)

**High School**– Board of High School and Intermediate Education, Uttar Pradesh (2012)

## Languages

English ★★★★★  
Hindi ★★★★★

## Contacts



+91 70073 11883



rathourumang@gmail.com



[www.linkedin.com/in/preciousumang](https://www.linkedin.com/in/preciousumang)

## Roles & Responsibilities

- **Executive - QA Analyst**
  - Testing applications for Android, iOS, Windows & web platform, and creating a detailed bug sheet.
  - Initial API testing using POSTMAN and regression testing.
  - Providing suggestions (if required) to client as well as team.
- **Executive - Business Development (BDE/BDM)**
  - Handling company's official platforms (Upwork/Freelancer/Guru).
  - Understanding clients' requirements and writing proposals.
  - Co-ordinating with team and interacting with clients to ensure seamless task/project execution.
  - Assisting project manager in BRD creation & making sure with client that all points are clear.
  - Checking daily updates on projects to ensure no milestones are delayed.
- **IT - Trainer**
  - Mentored 100+ rural students under central government project "Deen Dayal Upadhyay Grameen Kaushal Yojana" in understanding about digital services, internet and networking to get a better exposure in their future.
  - Teaching about basics of Information Technology with specific topics including: Fundamentals, Word, Excel, Internet, and confirming responses via offline (paper) or online (google sheets) assessments.
  - Registering students on official portal for batch creation, biometric setup & other support work (creating event templates, record excels & database).
- **Core Trainer & Assistant Manager**
  - Under this government project, trained more than 500 candidates and helped them in getting placement in IT Sector and worked as an Assistant Manager and took charge of ensuring sessions, staff & daily activities are performed properly.
  - Worked as an IT Trainer and explained the students about devices fundamentals, word, excel, PowerPoint, internet, mailing, assembling & de-assembling of cabinet & relative topics.
  - Worked as a PD Trainer to flourish students' soft skills & helped them in understanding some required lifestyle changes like dressing sense, greetings and communication as initial topics and prepared them for interviews.

## Certification

- ✓ Certification of Course on Computer Concepts ('CCC') from NIELIT (2017)
- ✓ Certification in Office Assistant by Skill India ('PMKVY') – 2020 ([Check Here...](#))

## Awards & Achievements

- Ψ “Rise ‘n Shine” award of the year (2021-2022) by **Alexander Wolfe** (Augurs GmbH, Germany)
- Ψ Awarded “Certificate of Recognition” for the Mid-Quarter of 2022 by **Consult Valley**. ([Check Here...](#))

## Internship

- Π 6 Months (Jul'21 – Dec'21) QA Internship at bizAmica Software Pvt. Ltd. ([Check Here...](#))