

# HARRY PATTERSON

Data Analyst | Data Scientist

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## EXPERIENCE

### Business Data Analyst

Ever North Health Services (NJ)

📅 04/2023 - 05/2025

- Improved report turnaround by 35% through automation frameworks using Python and SQL.
- Enabled actionable business outcomes for 5 cross-functional teams by ensuring data governance and high-quality collaboration.
- Engineered and maintained tableau dashboards using healthcare and patient data to present analytical findings to senior leadership, contributing to driving analytics initiatives.
- Optimized patient care plans, by using prescriptive analytics that focused on recommendations for most effective treatment based on individual characteristics and responses to previous treatment.

### Lead Analytics Consultant

Wells Fargo

📅 11/2022 - 02/2023

- Reduced operational costs by executing end-to-end analytics projects using SQL, Tableau, Python, and SAS for Wells Fargo's strategic remediation initiatives.
- Improved customer experience by increasing successful complaint resolutions by using predictive models and advanced analytics for keyword-based categorization.
- Facilitated business decisions by analyzing and translating data with ad-hoc SQL finance analysis for core Wells Fargo projects.

### Data Analyst

Comcast LMD

📅 01/2022 - 08/2022

- Automated data extraction using SQL and Tableau, delivering a weekly report to senior leadership with insights on 6 key metrics, trends and diagnose potential issues.
- Developed and maintained 11 Tableau dashboards visualizing customer data, marketing, product, and KPIs for executive stakeholders at Comcast LMD.
- Drove impact measurement of new products by implementing normalized business process evaluations and robust A/B testing methodologies.
- Identified customer segments by performing advanced clustering analysis, supporting differentiated treatment strategies for Comcast LMD.

### Marketing/Finance Data Analyst

NTI (Remote)

📅 08/2018 - 03/2021

- Conducted customer segmentation using Python and clickstream analyzes to aid the Marketing team's customer content strategy that boosted customer engagement by 8% and higher conversion rates.
- Applied predictive modeling to forecast future customer behavior and trends to augment customer data.
- Enabled businesses to personalize marketing efforts, optimize campaigns, and improve customer experiences. Using optimization techniques such as targeted advertising and email marketing optimization.

## SUMMARY

Data Science | Analytics I am Insight-driven and passionate about solving business problems using Data Science & Advanced Analytics. I systematically & creatively use my skill set to add tangible value to the team, the business, and the end-user. I am constantly learning and always looking to improve.

## SKILLS

Advanced Analytics

Business Intelligence

Stats

AWS

GitHub

Keras

Machine Learning

KNN

Linear Algebra

Linear Regression

Matplotlib

NumPy

Pandas

Python

Random Forest

Scikit-learn

Seaborn

SQL

Tableau

TensorFlow

AB Testing

## FIND ME ONLINE



LinkedIn

<http://www.linkedin.com/in/harrypatterson0227/>



Tableau

<https://public.tableau.com/profile/hptableau>



Portfolio ML

<https://dataclimax.github.io/>

## EXPERIENCE

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### Data Scientist

General Assembly

📅 04/2018 - 07/2018

- Held concurrent responsibility for making value out of data, proactively obtaining information from various sources, analyzing data for better understanding of business performance, and automating certain processes.
- Optimized operations by creating data regression models, using predictive data modeling, and analyzing data algorithms with python/R to optimize, deliver and implement solutions.
- Developed and implemented 5 predictive data algorithms, increasing accuracy of business insights by 6% by leveraging Python/R and advanced machine learning libraries.

## EDUCATION

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### B.Sc. Tech (Business Intelligence and Analytic MGMT)

DeVry University

📅 2017 - 2019

### AAS, Information Technology

Kaplan University

📅 2015 - 2017