

Terms & Conditions

Precision Ag Partners LLC – Managed Slack Community

Last Updated: 6/14/25

By subscribing to and participating in the Slack-based community managed by Precision Ag Partners LLC (“we,” “our,” or “the Company”), you (“you,” “the Member,” or “the User”) agree to the following Terms and Conditions:

1. Service Description

The Slack community (“the Community”) is a paid support forum hosted and moderated by Precision Ag Partners LLC. For a recurring fee of \$50/month, members receive:

- Access to a curated Slack workspace
- Participation in discussion channels
- Limited access to expert support for basic troubleshooting and general advice
- Invitations to community calls, resources, and updates

Higher levels of individualized consulting and technical support are available through separate paid engagements, not included in the \$50/month plan.

2. Expert Access Limitations

The Community is intended to serve as a light-touch, peer-supported forum with limited expert input. Expert participation is designed to protect their time and is restricted to:

- Basic troubleshooting suggestions
- General best practices and advice
- Links to relevant documentation and resources

The \$50/month fee does not include:

- In-depth, one-on-one support
- Custom engineering, design, or operational consulting
- Emergency or time-sensitive services

Requests beyond the scope of basic support will be directed to appropriate consulting packages, billed separately.

3. Billing & Cancellation

- Membership is billed either monthly at \$50/month, or annually as a prepaid 12-month package at a discounted or fixed rate (if applicable). Annual plans are non-refundable.

- You may cancel your monthly subscription at any time before the next billing cycle. No partial refunds will be issued for unused time.
- Annual prepaid packages may not be canceled mid-term and are non-refundable except in the event of company-wide service termination.
- Precision Ag Partners LLC reserves the right to modify pricing or features of the membership with 30 days' notice.
- In the event of a payment dispute or chargeback initiated by the user, where the transaction was valid and in accordance with these Terms, Precision Ag Partners reserves the right to recover any associated fees or losses, including chargeback fees, by charging the user's payment method on file or through other lawful means.

4. Community Code of Conduct

To maintain a respectful and productive environment, all members must:

- Treat others with respect and professionalism
- Not share private or proprietary content outside the Community
- Not promote or sell products or services without prior written approval
- Comply with all local laws and regulations

Violations may result in suspension or removal from the Community without refund.

5. Intellectual Property & Data Ownership

All content, discussion, and shared resources within the Community are the intellectual property of Precision Ag Partners LLC. You may not record, duplicate, or redistribute any materials without express written permission.

Precision Ag Partners LLC retains ownership over all data, insights, logs, or content generated within the Community, including aggregated or anonymized feedback used for internal product or service improvements.

6. Disclaimer of Liability

The Community is offered as-is, and we make no guarantees about the accuracy, completeness, or applicability of any advice provided. By participating, you agree:

- That any actions you take based on advice from the Community are at your own risk.
- To hold Precision Ag Partners LLC and its representatives harmless from any damages or losses incurred.

7. Modifications

Precision Ag Partners LLC reserves the right to update or revise these Terms & Conditions at any time. Continued participation after such updates constitutes acceptance of the revised terms.

8. Governing Law

These Terms & Conditions shall be governed and interpreted under the laws of the Commonwealth of Massachusetts, without regard to conflict of law principles

9. Transfer of Obligations

In the event of a merger, acquisition, or other change of control, Precision Ag Partners LLC may transfer this agreement and its obligations to a successor entity. We will use commercially reasonable efforts to ensure continuity of service. This includes maintaining access to the Slack community and continued support offerings at a comparable level. If services are materially changed, you will be notified in advance.


10. Refunds in the Event of Service Discontinuation

If services are discontinued without replacement or are materially degraded due to a change in ownership, you may be eligible for a prorated refund of any unused portion of your subscription fee that was paid in advance. Refunds will be issued only if the successor entity does not offer a comparable service or refuses to honor the original terms of your subscription. All refund determinations will be made at the sole discretion of Precision Ag Partners LLC or its successor.

Contact

Questions, billing concerns, or support inquiries may be directed to:

Precision Ag Partners LLC
82 Wendell Ave Ste 100
Pittsfield, MA 01201

 precisionagpartnersllc@gmail.com