PREETHAM KS

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Summary

I am determined to join an organization where I can continuously learn and enhance my technical and management skills, effectively utilizing them to contribute to the organization's growth. I eagerly anticipate establishing myself by embracing new technologies.

Experience

Zscaler Bangalore

Jira Administrator/Developer (Internship)

03/2024 - 09/2024

- Led workflow customization and automation projects, improving operational efficiency by 30%.
- Created advanced dashboards using JQL and Excel, delivering data insights that optimized project performance and aided decision-making.
- Developed REST API endpoints to automate project setup processes, reducing manual input by 40%.
- Analyzed user data to identify trends and measure performance, contributing to strategic decision-making.
- Managed Agile projects (Kanban and Scrum) to ensure timely delivery and facilitate team collaboration.
- Utilized Advanced Excel for data analysis, project tracking, and reporting, improving the accuracy and speed of decision-making.
- Tools & Technologies: Jira, Groovy Script, Script Runner Plugin, REST API Development, JQL.

Education

| Education | |
|---|-----------|
| RNS Institute of Technology | Bangalore |
| BE in Information Science & Engineering | 2022 |
| PES Polytechnic | Bangalore |
| Diploma in Computer Science | 2016 |
| CERTIFICATIONS | |

<u>Jira Fundamentals Badge</u> – Atlassian (2024)

Jira For Developer, Admin & Project Manager - Udemy

Java Full Stack Development - J Spiders (2023)

Projects

Handwritten Digit Recognition

Developed a system using Java, HTML, CSS, and ReactJS to accurately recognize handwritten digits with 90% accuracy.

• *Technologies Used*: Java, HTML, CSS, ReactJS, JavaScript.

Health Fitness Management

Designed a web-based application for gym member data management, improving data retrieval by 20%

• Technologies Used: HTML, CSS, JavaScript.

Skill

- Project Management: Agile (Scrum, Kanban), Communication, Collaboration, Problem-solving, Time Management.
- Technical Skills: REST API Development, Workflow Customization, JQL, Dashboard Creation.
- · Programming Languages: Java, HTML, CSS, SQL.
- Tools: JIRA, Eclipse IDE, VS Code.

Languages

English Kannada Telugu