Preetham KS

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Summary

Detail-oriented and analytical professional with hands-on internship experience at **Zscaler**, where I contributed to workflow automation, dashboard creation, and stakeholder communication. Skilled in SQL, Excel, Power BI, Jira, and Python, with a strong foundation in both data and business analysis. Experienced in requirement gathering, sprint planning, and transforming raw datasets into actionable insights. Eager to leverage my technical and business acumen to support data-driven decision-making and process improvements.

Experience

Zscaler   **March 2024 - September 2024**
Intern Developer   Bengaluru

- Collaborated with cross-functional teams to gather and document requirements for optimizing Jira workflows.
- Automated repetitive Jira operations using Groovy scripts and REST APIs, improving workflow efficiency and reducing manual effort by 60%.
- Designed and implemented custom JQL queries and interactive dashboards to monitor issue resolution and team KPIs.
- Translated stakeholder inputs into detailed user stories and process flow diagrams, ensuring clear documentation and development alignment.
- Developed standardized weekly and monthly reports to track key performance indicators, enabling faster decision-making and performance monitoring.

Tools & Technologies: Jira, Groovy Script, Script Runner, REST API, JQL, Postman.

Projects

Retail Performance Analytics System

- Imported and transformed PostgreSQL datasets to analyze sales and inventory KPIs.
- Developed Excel and Power BI dashboards to support business planning and optimization.

IPL Performance Analytics

- Developed advanced SQL queries to uncover patterns in player statistics, team performance, and match outcomes across multiple IPL seasons.
- Built interactive dashboards to visualize win rates, top performers, and match outcomes.

Handwritten Digit Recognition System

- Built a digit classification tool using **Java, HTML/CSS/JS**, achieving over 90% accuracy and significantly reducing manual data entry tasks.

Certifications

Google Data Analytics Certificate	**Data Analyst**	**Data Analytics Virtual Experience**
Coursera (In Progress)	Udemy ⊕	Deloitte (Forage) ⊕

Jira Developer & Admin
Udemy ⊕

Skills

Languages & Tools:
SQL, MS Excel, Spreadsheet, Power BI, Python (Pandas, Seaborn), Jira, Postman, Git

Analytics
Data Cleaning, Data Analysis, Dashboard Creation, KPI Metrics Tracking, Automated Reporting, Root Cause Analysis, Requirement Gathering, Agile Methodologies

Soft Skills:
Stakeholder Management, Communication, Critical Thinking, Team Collaboration, Problem Solving, Documentation

Education

RNSIT	**Bengaluru**	**PES Polytechnic**	**Bengaluru**
BE In Information Science & Engineering	2022	Diploma In Computer Science	2017