

Preetham KS

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Summary

Detail-oriented and analytical professional with hands-on internship experience at Zscaler, where I contributed to workflow automation, dashboard creation, and stakeholder communication. Skilled in SQL, Excel, Power BI, Jira, and Python, with a strong foundation in both data and business analysis. Experienced in requirement gathering, sprint planning, and transforming raw datasets into actionable insights. Eager to leverage my technical and business acumen to support data-driven decision-making and process improvements.

Experience

Zscaler

March 2024 - September 2024

Intern Developer

Bengaluru

- Collaborated with cross-functional teams to gather and document requirements for optimizing Jira workflows.
- Automated repetitive Jira operations using Groovy scripts and REST APIs, improving workflow efficiency and reducing manual effort by 60%.
- Designed and implemented custom JQL queries and interactive dashboards to monitor issue resolution and team KPIs.
- Translated stakeholder inputs into detailed user stories and process flow diagrams, ensuring clear documentation and development alignment.
- Developed standardized weekly and monthly reports to track key performance indicators, enabling faster decision-making and performance monitoring.

Tools & Technologies: Jira, Groovy Script, Script Runner, REST API, JQL, Postman.

Projects

Retail Performance Analytics System

- Built interactive dashboards analyzing sales, inventory, and KPIs across retail stores.
- Used SQL queries for segmentation and risk trend monitoring.

IPL Performance Analytics

- Applied advanced SQL for historical match and player performance trends.
- Created visual dashboards to identify high-risk scenarios, match anomalies, and player efficiency.

Customer Credit Risk & Churn Analysis

- Applied Python and SQL to analyze customer churn, credit utilization, and payment consistency trends.
- Built Power BI dashboards to visualize customer risk, churn rate, and retention insights across key segments.

Certifications

Google Data Analytics Certificate	Data Analyst	Data Analytics Virtual Experience	Jira Developer & Admin
Coursera (In Progress)	Udemy	Deloitte (Forage)	Udemy

Skills

Languages & Tools:	Analytics	Soft Skills:
SQL, MS Excel, Spreadsheet, Power BI, Python (Pandas, Seaborn), Jira, Postman, Git	Data Cleaning, Data Analysis, Dashboard Creation, KPI Metrics Tracking, Automated Reporting, Root Cause Analysis, Requirement Gathering, Agile Methodologies	Stakeholder Management, Communication, Critical Thinking, Team Collaboration, Problem Solving, Documentation

Education

RNSIT	Bengaluru	PES Polytechnic	Bengaluru
BE In Information Science & Engineering	2022	Diploma In Computer Science	2017