

Preetham KS

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Summary

Analytical and detail-oriented data analyst with hands-on internship experience at Zscaler, where I optimized Jira workflows, automated reporting processes, and built actionable dashboards that enhanced decision-making. Proficient in SQL, Excel, Power BI, and Python for data cleaning, analysis, and visualization. Known for converting raw data into insights that drive measurable business value. Strong foundation in agile practices, stakeholder collaboration, and delivering clear, data-driven recommendations.

Experience

Zscaler	March 2024 - September 2024
Intern Developer	Bengaluru
<ul style="list-style-type: none">Automated repetitive Jira operations using Groovy scripts and REST APIs, improving workflow efficiency and reducing manual effort by 60%.Designed and implemented interactive JQL dashboards to monitor team KPIs and issue resolution times, leading to faster performance reviews.Translated stakeholder inputs into user stories and visual process flows, ensuring development alignment across sprints.Developed standardized weekly/monthly reports, improving cross-team visibility and enabling leadership to make quicker, data-backed decisions.	

Tools Used: Jira, Groovy Script, ScriptRunner, REST API, JQL, Postman

Projects

Retail Revenue Optimization Dashboard

Built a Power BI dashboard to analyze sales, inventory levels, and KPIs across 10+ retail stores. Enabled business leaders to identify low-performing products and reduce overstock by 15%.

IPL Match & Player Performance Analyzer

Leveraged SQL to extract trends from historical IPL data, identifying key match events, top performers, and risk factors. Presented insights in an interactive dashboard used to simulate winning strategies.

Customer Credit Risk & Churn Prediction

Analyzed customer credit behavior using Python and SQL to identify high-risk segments and churn patterns. Created Power BI dashboards highlighting risk scores, improving retention insights across 3 key customer clusters.

Skills

Languages & Tools: SQL, MS Excel, Spreadsheet, Power BI, Python, Jira, Git	Analytics Data Cleaning , Data Visualization, Requirement Gathering, Data Analysis, KPI Identification & Monitoring, Dashboard Creation.	Soft Skills: Communication, Problem Solving, Stakeholder Collaboration, Critical Thinking, Documentation.
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Certifications

Google Data Analytics Certificate Coursera (In Progress)	Data Analyst Udemy	Data Analytics Virtual Experience Deloitte (Forage)	Jira Developer & Admin Udemy
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Education

RNSIT BE In Information Science & Engineering	Bengaluru 2022	PES Polytechnic Diploma In Computer Science	Bengaluru 2017
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