**Preethi Ratnala**

Associate consultant

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**Career Objective:**

Seeking a challenging role to work in a professional environment that provides opportunity to learn key technologies, be an effective team player in developing, managing projects and to be an asset for the organization by delivering to the best of my capabilities.

**Professional Summary:**

• Having around 2+ years of experience in **Shell Scripting, DBA Activities.**

**•** Expert in **Redwood Run My jobs (RMJ)** tool.

**•** Mainly focus on **Automation of repeated tasks** and **Monitoring process** using RMJ application**.**

**•** Hands on experience in Monitoring tools **Grafana,** **Git, JIRA, Confluence, RMJ**.

**•** Good experience in batch **jobs monitoring and troubleshooting**.

**•** Good experience in **data refresh, data patching and housekeeping** activities.

**•** Good knowledge in Oracle 11g.

• Extensive experiences in UNIX shell scripting.

• Working experience on GitHub, Topdesk, putty, OEM, Mobaxterm, WinSCP.

• Good Knowledge on **Siebel application and Redwood Run my jobs tool** (RMJ tool).

**Educational Qualification:**

MSC Statistics from Acharya Nagarjuna University, Guntur with an aggregate of 71%.

**Technical Skills:**

Programming Languages  : SQL, Python.

Operating Systems  : LINUX, Windows, MacOS

Databases  : Oracle 10g

IDE’s/Tools  : TOAD, SQL Developer, putty, MobaXterm, Oracle OEM, VSCode, Siebel.

Scripting Languages  : UNIX Shell Scripting

Other tools  : Grafana, Confluence, JIRA, RMJ, WinSCP.

**Work Experience:**

**Project 1: A.S. Watson Group**

Client  : **A.S. Watson Group**

Role  : **Automation Developer and Siebel Operator.**

Duration  : NOV 2021- till date

**Description:**

A. S. Watson, the world’s largest international health and beauty retailer, with over 16,000 stores in 27 markets worldwide serving over 5.3 billion customers every year, and over 137 million loyalty program members.

**Roles &Responsibilities:**

***•*** Experience in Siebel Operation support 24\*7.

***•*** Experience in Automation Activities using shell scripting include **bulk log deletion**, **sending mail Reports of file data**, **counts of table data, Automated component restart**.

• Done Grafana customized alerts setup using templates for Dashboards.

• Experience in Writing Script for restart of Siebel Components automatically when issue raised.

• Experience in Siebel Administration and Siebel operation tasks.

• Experience batch jobs monitoring and troubleshooting.

• Involving in data refresh activities and data patching activities.

• Based on the request we need to run adhoc batch jobs in all production Environments.

• DB monitoring through OEM tool.

• Experience in release related activities and deployment.

• Handled the client problems and troubleshoot and fixed the bugs.

• Ability to handle user defined errors.

• Interacted with users and fixed the bugs during Production issues.

• Good experience on Troubleshooting nightly batch issues.

**Personal Details:**

Portfolio: https://preethiratnala.github.io/Portfolio/

LinkedIn: https://www.linkedin.com/in/preethi-ratnala-2644561a8/

**DATE**  **(R PREETHI)**