Upgrade and Downgrade Trend

Downgraded Users JotStar 2742

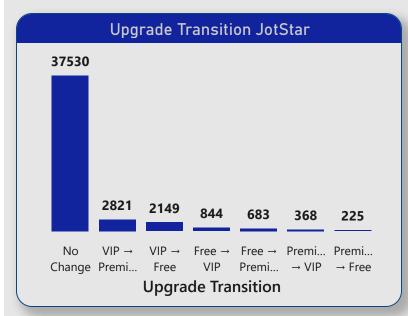
Upgraded Users JotStar 1895

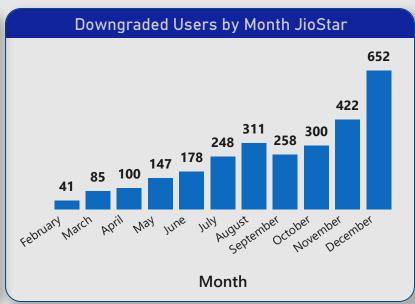
Upgraded Users LioCinema

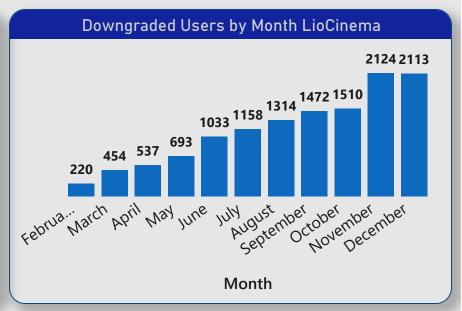
12K

13K

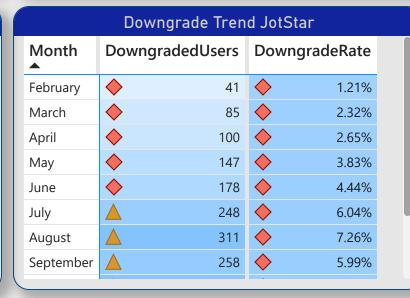
Downgraded User LioCinema







| Upgrade Transition LioCinema | | | | | | | |
|------------------------------|------------|-------|-------|--------|---------|--------|--|
| 158432 | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | 10309 | 7439 | 3111 | 2078 | 1362 | 715 | |
| N | lo Basic → | Premi | Premi | Free → | Basic → | Free → | |
| Cha | inge Free | | | | | Premi | |
| Upgrade Transition | | | | | | | |



| Downgrade Trend LioCinema | | | | | | |
|---------------------------|---------------------|-------------------|--|--|--|--|
| Month | DowngradedUsers_lio | DowngradeRate_lio | | | | |
| February | ♦ 220 | 3.40% | | | | |
| March | 4 54 | 5.81% | | | | |
| April | ♦ 537 | 5.96% | | | | |
| May | ♦ 693 | 6.45% | | | | |
| June | 1033 | 7.65% | | | | |
| July | 1158 | 7.56% | | | | |
| August | 1314 | 6.93% | | | | |
| September | 1472 | 6.09% | | | | |