

Nicolas A. Saffo

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Objective

Seeking a career in the Information Technology Industry

Education

Bachelor of Science | University of North Carolina at Wilmington

- **Major:** Bachelor of Science in Information Technology
- **Minor:** Cyber Security
- **Graduated:** December 11th, 2021

Skills & Abilities

Technical Skills

- Experience with PC hardware and assembly
- Understanding of SDLC and Agile/Scrum development methodology
- Experience recording software bugs
- HTML5, CSS, examples: [Student Website](#)
- C# Visual Studio, examples: [Capstone Project](#)
- Microsoft Suite
- Experience with Wireshark, virtual machines, Blender, Unity

Communication Skills

- Proficient with (social media, email, phone, discord, zoom)
- Over 8 years of face-to-face customer experience
- Great teamwork skills and experience using them in professional settings

About Me

- Highly Motivated to succeed and start a career
- Extremely clean, organized and precise person
- High attention to detail
- Not afraid to learn from mistakes
- Problem Solver

Experience

nCino Bank Operating System | Project Manager | Intern

- **Time Employed:** June 1st, 2021 to August 30th, 2021
- **Duties:** Collaborating with a scrum team daily to complete tickets and updating the task board. Using project management tools and Agile/Scrum methodology to log, track, and fix bugs. Meeting with product owner and stakeholders to ensure product development was on schedule. Engaged in daily meeting of different types such as sprint daily, planning, backlog, and retro. Adhere to sprint deadlines and have updates and patches ready when promised

Costco Wholesale | Cashier | Stocker | Member Service

- **Time Employed:** November 2014 to May 2018
- **Duties:** Running the cash register and turning in money at the end of the day. Selling and assisting with questions regarding major appliances. Replenishing items and keeping them stocked in an organized fashion.

Opera Room | Bartender

- **Time Employed:** June 2022 to currently
- **Duties:** Bartender during the week. Serve drinks responsibly and follow ALE laws.