

Privacy Policy

This privacy policy sets out how HIGH BEAM AUTO TECH PRIVATE LIMITED uses and protects any information that you give HIGH BEAM AUTO TECH PRIVATE LIMITED when you visit their website and/or agree to purchase products or services from them.

HIGH BEAM AUTO TECH PRIVATE LIMITED is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement.

HIGH BEAM AUTO TECH PRIVATE LIMITED may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you adhere to these changes.

We may collect the following information:

- Name
- Contact information including email address
- Demographic information such as postcode, preferences and interests, if required
- Vehicle-related details, such as make, model, registration number and service history, where applicable
- Other information relevant to customer surveys and/or offers

What We Do With the Information We Gather

We collect this information to better understand your needs and deliver high-quality automotive services. Specifically, we use the information for the following purposes:

- Internal record keeping, including service history and vehicle details.
- To improve our range of services, including car repairs, parts sales, vehicle reconditioning and resale processes.
- To notify you about upcoming car repair workshops, new parts arrivals, special offers, or other automotive services that may interest you, using the contact details you provide.
- From time to time, we may contact you for market research or feedback to help us enhance our offerings. We may reach out via email, phone, or postal mail.
- To personalize your experience on our website based on your preferences and past interactions.

We are committed to protecting your information. To prevent unauthorized access or disclosure, we have implemented appropriate physical, electronic, and managerial safeguards.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at highbeamautotechpvtltd@gmail.com

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.