

Escalation Number	Date of creation	Date of Closure	Description of the escalation/issue	Link if available	Type of issue	Course Code	Course Name	Platform	Current Owner	Fix Responsibility	Priority	Status	Gitlab Issue Link
1	21.03.2022	21.03.2022	V2 API has been deprecated, and this issue is happening in V3 but there's no information about how to resolve the issue and		Lab		Data Science	Coursera		TA Team	High	Fixed	
2	09.03.2022	10.03.2022	Bad Request The browser (or proxy) sent a request that this server could not	https://learning.edx.org/course/course-v1:IBM+RP0203EN+2T2021/block-v1:IBM+RP0203EN+2T2021	Lab	RP0203	SQL for Data Science with R	edX		TA Team	High	Fixed	
3	09.03.2022	10.03.2022	Trouble downloading R and getting it to work.		Lab	DS0105	Tools for Data Science	Coursera		TA Team	High	Fixed	
4	09.03.2022	09.03.2022	Trouble logging into IBM Watson Studio and IBM Cloud account		Lab	PY0101	Python Basics for Data Science	Coursera		TA Team	High	Fixed	
5	01.03.2022	02.03.2022	Learner unable to upload assignments		Assessment	DA0130	Excel Basics for Data Analysis	Coursera		TA Team	High	Fixed	
6	28.02.2022	28.02.2022	Remove git references in videos	https://www.coursera.org/learn/introduction-to-web-development-with-html-	Video	CD0101	Introduction to Web Development	Coursera		SKT Content Team	High	Closed - To be fixed in next version	
7	24.02.2022	24.02.2022	Learner unable to upload assignments		Assessment	DA0130	Excel Basics for Data Analysis	Coursera		TA Team	High	Fixed	
8	23.02.2022	23.02.2022	Opening the "Start Lab" link leads to the following error: "400 Bad Request The browser (or proxy) sent a request that this server could not	https://learning.edx.org/course/course-v1:IBM+PY0101EN+2T2021/block-v1:IBM+PY0101EN+2T2021+type@sequential+block@3bbbcad834df4881901ac0	Lab	PY0101	Python Basics for Data Science	Coursera		TA Team	High	Fixed	
9	23.02.2022	23.02.2022	Bad Request : The browser (or proxy) sent a request that this server could not understand.	https://learning.edx.org/course/course-v1:IBM+RP0203EN+2T2021/block-v1:IBM+RP0203EN+2T2021+type@sequential+block@4474564838-94b-10-0k	Lab	RP0203	SQL for Data Science with R	edX		TA Team	High	Fixed	
10	23.02.2022	23.02.2022	Bad Request : The browser (or proxy) sent a request that this server could not		Lab	PY0101	Python Basics for Data Science	Coursera		TA Team	High	Fixed	