

# Pascal Rengelshausen

Technical College Graduate

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### **Skills**

HTML & CSS
Javascript
Vue.js
Node.js
Unit Testing in Jest
Git
RESTful WebServices
MySQL
PostgreSQL
Agile Development
Creative Cloud

Creativity
Attention to detail
Teamwork
Probem-solving
Willingness to learn

#### **Education**

## Technical Diploma, Higher Technical College - 'HTL Wien West', Vienna 1160

September 2016 - June 2021

Focus on Information Technology - Media Technology

Carried out typical engineering activities in the fields of media-, network- and systems technology and software- and web development according to project management guidelines

Completed diploma thesis about a Vue.js Web Application for students giving feedback to their teachers' lessons anonymously via Google Classroom Integration

Graduated with high honors

# **Work Experience**

#### Customer Service Agent, Webhelp Portugal

October 2022 - ongoing

After-Sales department for an ongoing project from Webhelp Portugal

Supporting customers' needs and solving their problems

Giving customers professional advice

# **Volunteer Experience**

Civilian Service, Kindergarten Heigerleinstraße, Vienna 1160

September 2021 - May 2022

### **Certificates**

School Leaving Certificate and Diploma Certificate of the Higher Federal Technical College of Information Technology - Media Technology

Issued June 2021

# Languages

German		Native
English		Fluent