

PIET (DS)
Faculty of Engineering & Technology
Parul University

SUBJECT:CS-II ASSIGNMENT OF LISTENING SKILLS

Q.1 Answer the following questions :(short answer questions)

1. What is listening?
2. What is hearing?
3. In which kind of listening, the listener distinguishes between sounds and individual words?
4. In which kind of listening, the listener identifies the speaker?
5. What is the purpose of comprehensive listening?
6. What is the first stage of listening?
7. What is the second stage of listening?
8. Which are important factors for successful comprehensive listening?
9. What is empathetic listening?
10. What is the purpose of empathetic listening?
11. Which listening is known as therapeutic listening?
12. What is critical listening?
13. Which listening is essential for decision making?
14. In which kind of listening, the listener verifies whether the speaker is speaking true or not?
15. According to Aristotle, What is important for an effective critical listening?
16. What is Ethos and Pathos?
17. What does an appreciative listening require?
18. Which listening is known as Interpretative, Evaluative listening?

Q.2 Fill in the blanks:

1. Hearing is _____ act.
2. Right _____ and _____ are necessary for an effective listening?
3. _____ listening a person recognizes the sound and identifies the speaker.
4. Primary purpose of the comprehensive listening to _____ the message sent by the sender.
5. _____ listening is needed while listening to instructions, reports, presentations.
6. _____ listening helps to heal the speaker.
7. _____ listening is known as content listening or informative listening.
8. _____ listening, the listener enters into the world of speaker and sees and feels.
9. Empathetic listening is also known as _____ listening.
10. _____ listening is curative in nature.
11. _____ listening the listener forms opinion and judgement.
12. When someone is listening songs, he/she will do _____ listening.

13. Uncomfortable seating arrangement is an example of_____ barriers.
14. Formulating reply while listening, this barriers will be caused by_____
15. Monotonous delivery of speech is an example of_____barriers.
16. A good listener listens with_____mind.
17. Credibility of speaker depends on_____and_____.
- 18 _____listener pays attention to clothes, attires and accessories at speaker.

Q.3 Answer the following questions:(Long answer questions)

1. Differentiate between listening and hearing.
 2. What are the barriers to effective listening?
 3. Differentiate between a good listener and a bad listener.
 4. Explain any three types of listening.
 5. Explain the process of listening in brief.
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