

British Airways Reviews

3.3
Avg. Cabin Staff Service

2.4
Avg. Food Beverages

1.4
Avg. Entertainment

3.0
Avg. Ground Service

4.2
Avg. Rating

2.9
Avg. Seat Comfort

2.8
Avg. Value For Money

Month (Date)

All values

Pick a metric

- Overall Rating
- Cabin Staff Service
- Entertainment
- Food
- Ground Service
- Seat Comfort
- Value

Aircraft

All

Limit

Top 10 by COUNT([Aircraft])

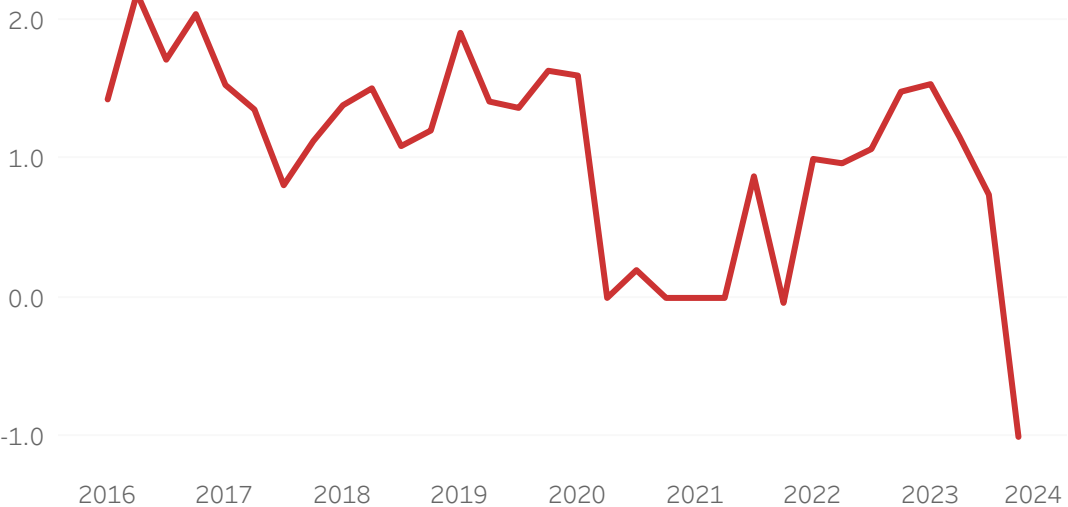
Traveller Type

All

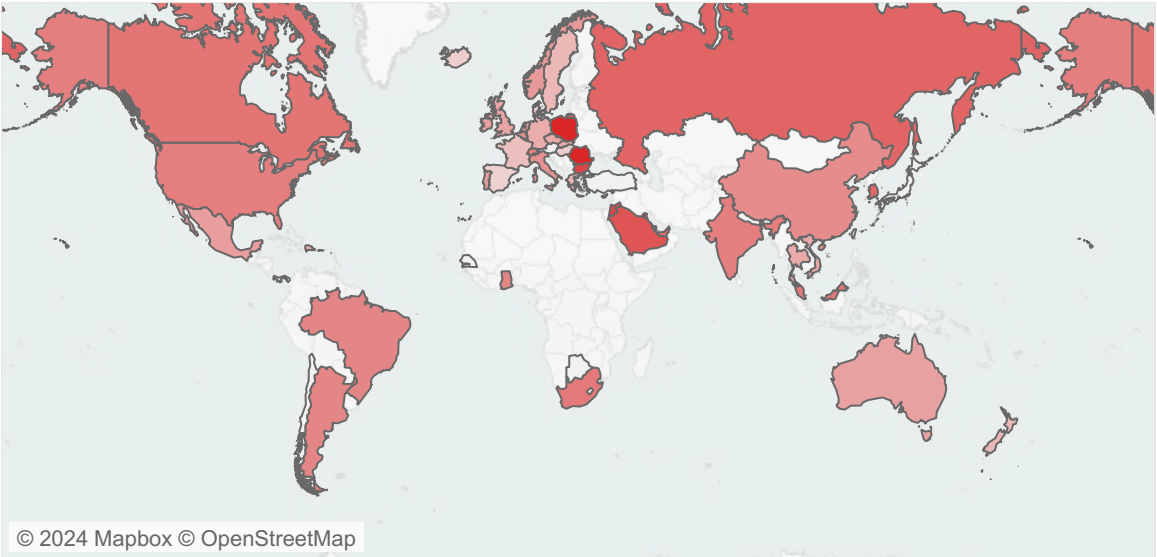
Seat Type

All

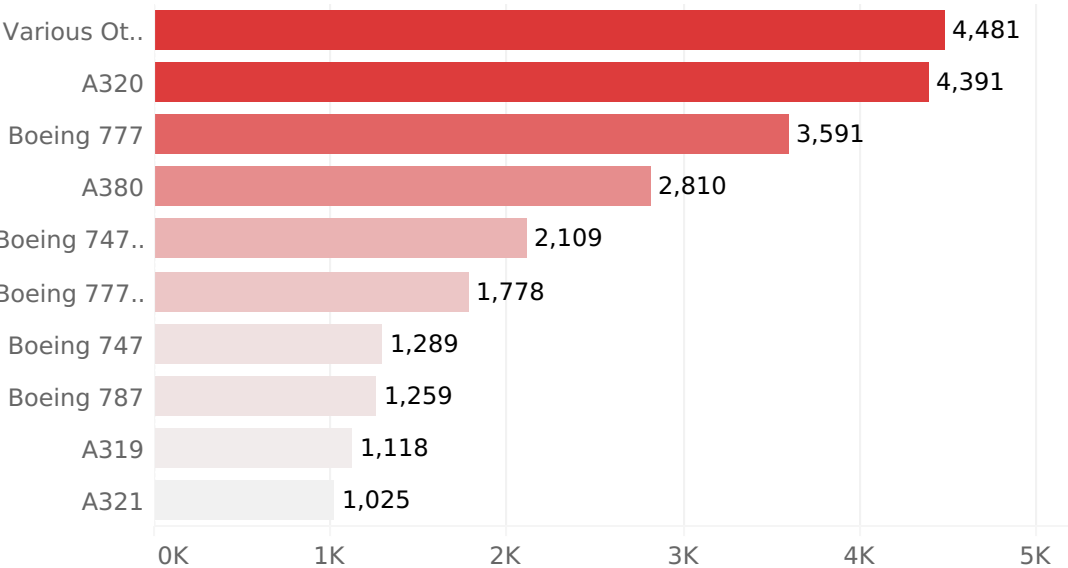
Average Entertainment By Country



Average Entertainment By Country



Total Entertainment Ratings by Aircraft



Feedbacks by Customers

777	both involuntarily downgraded	Cramped uncomfortable seats
777-300 and A320	Very disappointed	
787	experience has really declined	
A19	crew on both flights friendly and efficient	
A219	being turned into Vueling	
A230	decided to avoid BA from now on	
A318	Really good crew	
A319	a general trend downwards a high cost no frills airline	...
A319 / A380 / Boeing 737	has been hit by cost savings	
A319 / Boeing 747	absolutely great	
A319 / Boeing 747-400	very smooth and professional	
A319 / Boeing 777	cabin crew friendly crew were very friendly	...
A319 / Boeing 787-8	Terminal 5 was a big mass	
A319 / Boeing 787-9	Outstanding crew	
A319 / Boeing 787-9		