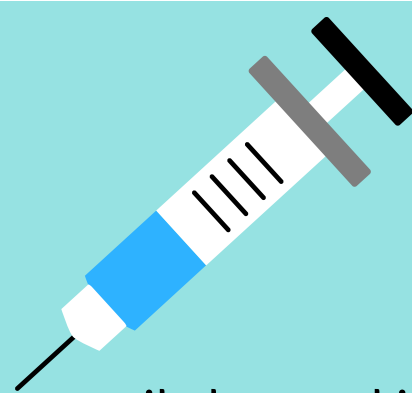




Information Security Office (ISO)

WHAT JUST HAPPENED?

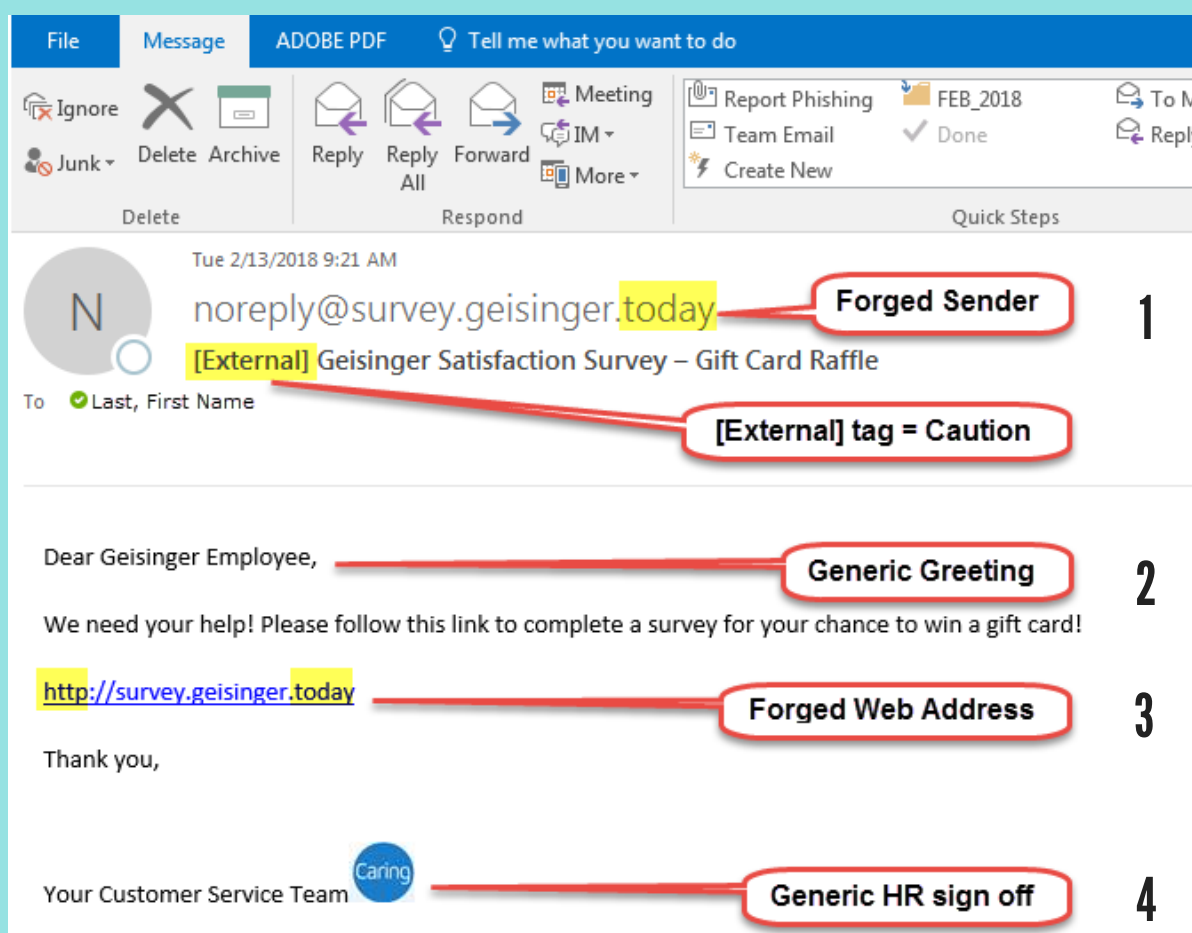


The e-mail you clicked on was a simulated *phishing* e-mail: the same kind of ploy that hackers use to steal patient information or download viruses onto Geisinger devices. If this had been a real attack, your computer could have been compromised, simply by visiting a webpage or downloading an attachment. Rest assured that this time, no harm was done. Geisinger will be periodically sending out these simulated phishing emails to prepare for the real thing.



Practicing good security habits is like practicing good hygiene: it proactively keeps our employees and our patients safe. Your vigilance is simply another form of caring.

WHY IS THIS EMAIL SUSPICIOUS?



1 NOTE THE SENDER & [EXTERNAL] TAG



The **[External]** tag means an email is coming in from outside the Geisinger network. This tag should give pause, especially with unfamiliar senders, unnecessary urgency or pressured, vague requests.

2 PAUSE BEFORE GIVING OUT ANY INFO

Patient health information or sensitive data exposed through phishing can be devastating to our patients, our colleagues and our families. Caution is caring. Keep sensitive information in the Geisinger circle of trust.

John Smith, MD

PW: *****



3 INSPECT THE WEB ADDRESS

The Information Security Office (ISO) responds to various types of malicious emails that pretend to gain your trust. You can scroll-over links to inspect them BEFORE ever clicking.

Some examples:

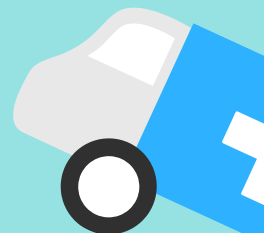
<http://amaz0n.com>

<https://geisngerr.edu>



4 DON'T BLINDLY TRUST CONTENT

Phishing emails often include counterfeit messaging or malicious attachments that appear legitimate but which can download viruses onto your computer. **Healthy paranoia is OK**, especially when receiving an email from someone you don't know. When in doubt, talk it out -- we'd be glad to help!



Join the **GoldPhish** club by reporting any suspicious emails you find to the HelpDesk or the Information Security Office at infosecurity@geisinger.edu or 570-271-8119 & get a free snack on us