## Airline Sentiment Analysis Tool: Analyzing and Classifying Airline Tweets

## **Description:**

The "Airline Sentiment Analysis Tool" is a robust application designed to analyze and classify tweets related to various airlines. As a programmer, your task is to develop this application with specific requirements in mind.

## **Key Features:**

- First, the application will **check** whether there is "**model.pickle**" file in the application directory or not.
- If the file exists, then the application will read and load the data training from the file.
- If the file doesn't exist, then the application will train the tweet data with Naïve Bayes Classifier from NLTK data twitter sample provided in "dataset.csv". The data training will be following these rules:
  - Preprocess the dataset by tokenizing the words, remove stopwords, remove symbols and number, stemming, and lemmatizing the words.
  - O Compare the tweet words with the words in list of dictionaries.
    - If the tweet is in the **positive** category, then set the **tweet category** to **positive**.
    - If the tweet is in the **negative** category, then set the **tweet category** to **negative**.
  - Train the model using Naïve Bayes.
  - Show 5 most informative features and training accuracy.
  - o Save training model to pickle file with format name "model.pickle".

```
Most Informative Features
                                        negati : positi =
                   call = True
                                                             11.6 : 1.0
                                        negati : positi =
                   then = True
                                                             9.1 : 1.0
                                        negati : positi =
                                                              7.8 : 1.0
                   hour = True
                                        negati : positi =
                                                              7.8 : 1.0
                  phone = True
                                        negati : positi =
                                                              6.8 : 1.0
                     no = True
Training Accuracy: 74.0
Training Model Complete...
Press enter to continue...
```

- The application menu will **show user tweets** and consist of **3 menus**. **Validate** in the menu, that user can only choose number in the range of menu provided (1 3).
  - 1. Write tweet
  - 2. Analyze tweet
  - 3. Exit

- If user choose **menu 1** ("Write tweet"), then the application will:
  - Ask the user to input tweet. Validate that the input must at least contains of 5 words.
  - o After that, the application will save the tweet.
- If user choose **menu 2** ("Analyze tweet"), then the application will:
  - o **Check** whether there is a **tweet** or not.
  - o If there is no **tweet exists**, then show a **message** to notify the user and redirect user **back to main menu**.
  - o If there is **tweet exists**, then the application will do these following procedures:
    - Show Part of Speech (POS) Tagging.

```
Tweet Part Of Speech Tag:

1. Love: VB

2. the: DT

3. experience: NN

4. with: IN

5. this: DT

6. airline: NN

Press enter to continue..
```

Show the synonyms and antonyms of the word in the tweet. If the word doesn't have any synonym or antonym, show message to notify the user.

- **Predict** and show the result of the **tweet category**.

```
Tweet Category : positive
Press enter to continue..
```

• If user choose **menu 3** ("**Exit**"), then **terminate** the application.