

# Greater Metro Radio/Crossing Channel and Phone Guide RESTRICTED

Subdivision	Metrolinx RTC Direct Contact Numbers	
<b>Bala</b>	Cherry St - Glencrest 416 681 9813	
<b>Newmarket</b>	Parkdale - Machell 416 681 9808	Machell - Allendale 416 681 9809
<b>Pearson</b>	Entire Subdivision 416 681 9806	
<b>Weston</b>	Entire Subdivision 416 681 9806	
<b>Oakville</b>	Bathurst St - Canpa 416 681 9804	Canpa - Burlington 416 681 9805
<b>Kingston</b>	Entire Subdivision 416 681 9811	
<b>Uxbridge</b>	Entire Subdivision 416 681 9810	
<b>GO</b>	Entire Subdivision 416 681 9812	
<b>24H Emergency Transit Safety Dispatch</b>	Entire Metrolinx Territory 1 877 297 0642	

\*\*Metrolinx owned territory that utilizes GO Channels, the following applies\*\*

Type of Call	DTMF Code
Emergency	*0#
Call RTC	*782#
Train Waiting Signal	*1#
WIS Talker Fail/Not Working	*3#

## MX Emergency Call

Step 1: Emergency calls must be first transmitted on the standby channel

Step 2: Switch to RTC standby channel

Step 3: Press \*0#, listen for two quick beeps, then begin transmitting emergency call.

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Subdivision	Emergency Calls	RTC STBY (call-in numbers)	DTMF Channels	Standby Channels (End-End)
Bala 2.1-16.02	GO4 *0#	GO4 *782#		GO3
Bala 16.02-29.8	CN4 *0#	CN4 *5011#	CN1/CN4	CN1
Bucke (Galt Sub Diamond)	Currently N/A	Currently N/A		Currently N/A
Galt	CP1 911	CP1 1		CP1
GO	GO8	GO8 *782#		GO7
Grimsby 0.0-35.3	CN3 *0#	CN3 *5420#		CN1
Grimsby 35.3-43.7	CN8 *0#	CN8 *5470#		CN1
Guelph 30.08-65.1	GO18 *0#	GO18 *782#		GO 17
Halton 0.0-25	CN4 *0#	CN4 *5011#	CN4	CN1
Hamilton 57.1-60.2	CP82 911	CP82 1		CP82
Kingston	GO8 *0#	GO8 *782#	CN3	GO7
Newmarket 3.0-63.0	GO2 *0#	GO2 *782#	CN3	GO1
Oakville 1.0-32.06	GO14 (1.0-8.87) GO20 (8.87-32.06) *0#	GO14 (1.0-8.87) GO20 (8.87-32.06) *782#	CN8	GO13
Oakville 32.06-39.3	CN8 *0#	CN8 *5470#		CN1
Pearson 0.0-1.8	GO16 *0#	GO16 *782#		GO15
Uxbridge	GO6 *0#	GO6 *782#	CN3	GO5
Weston 1.9-16.8	GO16 *0#	GO16 *782#		GO15
York 5.0-25.0	CH4 *0#	CN4 *5414#		CN1
Cherry St RTC		GO10		GO9
John St		GO11		GO9
Scott St		GO12		GO9

**CN Emergency Call:**

Step 1: Emergency calls must first be transmitted on the standby channel.

Step 2: RTC Standby Channel

Step 3: \*0# Followed by long tone to indicate call has been received

Step 4: Emergency Broadcast

CN Phone # 1 844 685 2223 follow prompt and enter 4 digit radio code (DTMF RTC STBY channel code)

**CP Emergency Call:**

Step 1: Emergency calls must be transmitted on the standby channel

Step 2: 911 followed by 3 warbles indicate call has been received.

Step 3: Emergency Broadcast